

Family Service Initiative

Staff Contact List

For Family Service Initiative (FSI) technical questions contact the appropriate staff below.

JWB Staff	
Topic	Staff to Contact
FSI questions, FSI Manual or FSI Training	Jeanine Evoli, LCSW Director of FSI & Accreditation (727) 453-5623 jevoli@jwbpinellas.org Mon – Fri 8:30 to 5:30pm
FSI contracts, Memorandum of Agreements and Vendor Agreements	Jennifer Artiaga, LCSW Senior Program Consultant Phone: (727) 453-5615 jartiaga@jwbpinellas.org Mon – Fri 8:00 to 5pm
FSI purchase cards, checks, reconciliation and Duke guarantees	Cindy Matson Procurement Card Administrator (727) 453 -5650 cmatson@jwbpinellas.org Mon – Fri 8:00 to 5:00pm
FSI Service Transactions/Authorizations and FSI Training Questions regarding a specific client, service, or fund request. Check to see if a participant has prior history with FSI (Only provide client # via email) JWB SharePoint and ServicePoint Access User set-up, modification, or termination	FSI Utilization Management Team UM@JWBPinellas.org Jennifer Manick, MA Utilization Management Specialist (727) 453-5602 jmanick@jwbpinellas.org Mon – Fri 8:00 – 5pm Karen Streitman, BA Utilization Management Specialist (727) 453-5628 kstreitman@jwbpinellas.org Mon – Fri 8:00 – 5pm
Password reset Locked out of the system or “forgot password” function is not working	JWB SharePoint & ServicePoint Administrator help@jwbpinellas.org Mon – Fri 8:00 to 5pm
FSI Data Report requests	Susie Paterson, PhD Senior Program Evaluator (727) 453-5664 spaterson@jwbpinellas.org Mon – Fri 8:00 to 5pm

If you have questions or concerns regarding access to services, please contact the service provider directly.

FSI Core Partners	
Agency	Staff to Contact
2-1-1 Tampa Bay Cares	Sasha St. Felix Contact Center Family Supervisor (727) 412-3220 sashas@211tampabay.org Mon – Fri 8:00 to 5pm
Gulf Coast Jewish Family and Community Services (Gulf Coast JFCS)	Alyssa Potter Program Manager (727) 325-7822 Alyssa.Potter@gcjfcs.org Mon – Fri 8:00 to 5pm
Personal Enrichment through Mental Health Services (PEMHS)	Courtney Covington, MS Director of Community and Family Services (727) 362-4289 ccovington@pemhs.org Mon – Fri 9:00 to 5pm

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