

## Family Service Initiative

### Staff Contact List

For Family Service Initiative (FSI) technical questions contact the appropriate staff below.

JWB Staff	
Topic	Staff to Contact
FSI questions, FSI Manual or FSI Training	Jeanine Evoli, LCSW Director of FSI (727) 453-5623 <a href="mailto:jevoli@jwbpinellas.org">jevoli@jwbpinellas.org</a> Mon - Fri 8:30 to 5:30pm
FSI contracts, Memorandum of Agreements and Vendor Agreements	Jennifer Artiaga, LCSW Associate Manager of Program Administration Phone: (727) 453-5615 <a href="mailto:jartiaga@jwbpinellas.org">jartiaga@jwbpinellas.org</a> Mon - Fri 8:00 to 5:00pm
FSI purchase cards, checks, reconciliation and Duke guarantees	Cindy Matson Procurement Card Administrator (727) 453 -5650 <a href="mailto:cmatson@jwbpinellas.org">cmatson@jwbpinellas.org</a> Mon - Fri 8:00 to 5:00pm
FSI Service Transactions/Authorizations and FSI Training Questions regarding a specific client, service, or fund request. Check to see if a participant has prior history with FSI (Only provide client # via email)	FSI Utilization Management Team <a href="mailto:UM@JWBPinellas.org">UM@JWBPinellas.org</a>
	Jennifer Manick, MA Utilization Management Specialist (727) 453-5602 <a href="mailto:jmanick@jwbpinellas.org">jmanick@jwbpinellas.org</a> Mon - Fri 8:00 - 5:00pm
	Karen Streitman, BA Utilization Management Specialist (727) 453-5628 <a href="mailto:kstreitman@jwbpinellas.org">kstreitman@jwbpinellas.org</a> Mon - Fri 8:00 - 5:00pm
Password reset Locked out of the system or "forgot password" function is not working	JWB SharePoint & ServicePoint Administrator <a href="mailto:help@jwbpinellas.org">help@jwbpinellas.org</a> Mon - Fri 8:00 to 5:00pm
FSI Data Report requests	Susie Paterson, PhD Senior Program Evaluator (727) 453-5664 <a href="mailto:spaterson@jwbpinellas.org">spaterson@jwbpinellas.org</a> Mon - Fri 8:00 to 5:00pm

If you have questions or concerns regarding access to services, please contact the service provider directly.

FSI Core Partners	
Agency	Staff to Contact
Gulf Coast Jewish Family and Community Services (Gulf Coast JFCS)	Srdjan Obrenovic Program Manager (727) 479-1800 <a href="mailto:Srdjan.Obrenovic@gcjfcs.org">Srdjan.Obrenovic@gcjfcs.org</a> Mon - Fri 8:00 to 5:00pm
Personal Enrichment through Mental Health Services (PEMHS)	Courtney Covington, MS Director of Community and Family Services (727) 362-4289 <a href="mailto:ccovington@pemhs.org">ccovington@pemhs.org</a> Mon - Fri 9:00 to 5:00pm

5/1/2022