DATE: July 19, 2023

TO: JWB Funded Providers

FROM: Karen Boggess, Chief Program Officer

RE: JWB Town Hall Provider Meeting - Questions and Responses

1. **Question**: What if raises are given retroactively?

   **Response**: This would be reviewed on a case-by-case basis. JWB reimbursement will be based on multiple criteria, including the length of time the retro pay covers. Per our financial policies:

   JWB Financial Policies and Procedures for Funded Programs 10-1-2023

   Page 9, Section Reimbursements, 3rd bullet:

   “Generally, services or purchased goods should fall within the reporting period of the reimbursement created. Services or goods must be performed or received in the fiscal quarter for which reimbursement is being sought. Requests that include expenses from a previously reimbursed period or quarter may be disallowed expenses are reimbursed.”