

Microsoft Dynamic 365 Business Central Essentials SaaS Licensing and Implementation Services Request for Proposals Questions & Responses

1. Question

What is the preferred format for answering questions within section 2.7 (implementation services) that have several points within them? Broken down per point or answered all at once? For example, question two about required staffing, does each question under that need to be broken down individually or can all questions be answered together?

Answer:

Section 3.2, Narrative Response asks the Proposers to restate each question and to make sure each question is answered separately even if questions appear repetitious.

2. Question

Within the AP Application Requirements section, Req #16 – Ability to include attachments with checks/EFTs, should the attachment be included in the payment journal or in the ledger entry of the document?

Answer:

JWB wants the ability to attach documents including but not limited to the invoice, packing slip, and other relevant documentation transactions in the AP module. JWB has no preference where the attachments are included as long as the System has this functionality.

3. Question

Within the AP Application Requirements section, Req #38 – Ability to edit a batch without reentering or reprocessing the entire batch. Please provide more clarity in the request.

Answer

If an invoice needed to be edited (change amount, etc.) or removed from an unposted batch, JWB needs the ability to complete the task without having to delete the batch and start a new batch.

4. Question

Within the AP Application Requirements section, Req #39 – Ability of the System to flag transactions detected in error in the batch processing and preclude only erroneous transactions from further processing. Please provide more clarity in the request.

Answer

The System would flag an invoice that is an unbalanced entry, such as debits not equaling credits. An example of this would be an invoice amount entered as \$100; however, the distribution to the GL accounts only total \$75 when posting a batch. In our current system, Great Plains allows you to save the transaction, but not post. Great

Plains places the transaction in "batch recovery" but allows the remainder of the transactions in the batch to post. We would want the same process in our new System.

5. Question

Within the Bank Rec Application Requirements section, Req #5 – Ability to account for missing checks due to issues with printing and \$0 checks. Please provide more clarity in the request.

Answer

In AP, every check number must be accounted for – voided checks, checks reprinted due to printer error, etc. and is reflected in the bank reconciliation application.

6. Question

Within the Fixed Assets Application Requirements section, Req #21 – Ability to track improvements on an existing asset. Please provide more clarity in the request.

Answer

JWB would like to track improvements made to an existing asset, whether through inquiries, reporting, etc.

7. Question

Within the Gen Ledger Application Requirements section, Req #20 – Ability to import General Ledger transactions from external data sources with validation rules and exception reports for items that do not meet the validation rules, will this process be performed for regular users or technical/support users?

Answer

Regular users.

8. Question

Within the Purchasing Application Requirements section, Req #16 – Ability to edit field while creating the requisition. Ability to delete requisition while it's being created. Need more clarity what kinds of fields required in editable mode.

Answer

The requirement is to have the ability to change or delete information in a field, not actually edit fields to be added or removed.

9. Question

Within the Purchasing Application Requirements section, Req #29 – Ability to input and store quantity, price and description, buyer, calculate extended price, specify unit of measure, and assign multiple general ledger accounts for line items. Need to understand the business requirement in detail. We have the feature to input quantity, price, UOM, etc.

Answer

The requirement is to input quantity, price, description, etc. into a purchase order (PO) and save the "record" for the PO for future viewing, receiving, payment processing, etc.

10. Question

How many legal entities are involved in JWB? How many will be migrated to BC?

Answer

Two legal entities JWB & PCMS (each have their own tax id numbers). Both will be migrated to the new System.

11. Question

Is PCMS a separate entity?

Answer

Yes, PCMS is a Blended Component Unit of JWB and has its own tax id number.

12. Question

With respect of the applications to be maintained by JWB, is this statement is correct "JWB is intending on keeping the application and not interfacing / integrating it with the System."?

Answer

Correct.

13. Question

Is Purchase Requisition mandatory or could it be managed with Purchase orders only? Quotes?

Answer

A Purchase Requisition is not required to be within the new System. We have an external process outside of the new System for collecting internal agency approvals.

14. Question

How long is the parallel testing period planned in testing phase mentioned in the RFP? (Page 21 RFP)

Answer

JWB anticipates parallel testing period to be 1 month; however, Proposers may recommend alternative testing periods based on other projects of similar size and complexity.