

Board of Directors Meeting

November 16, 2023

Program and Financial Monitoring Information

Item VIII.B.

Recommended Action: Information Only

Strategic Plan Alignment: Administration

STATUS OF FUNDED AGENCY WRITTEN PLANS

Agency	Type of Plan	Subject of Plan	Beginning Date	Estimated Completion Date	Status
Clearwater Neighborhood Family Center	Corrective Action Plan	Financial, Administrative and Programmatic Areas	June 1, 2023	September 30, 2023 Extended to December 31, 2023	This Corrective Action Plan was issued due to ongoing financial, data quality, and family support service number concerns. End-of- plan monitoring demonstrated limited progress in 2/3 performance concerns. JWB provided an extension through 12/31/23. Item 1 of the CAP (Financial) has been achieved. Monitoring of the remaining 2 items this past month demonstrated minimal progress. Staff will continue to regularly monitor and provide technical assistance as needed.

Agency	Type of Plan	Subject of Plan	Beginning Date	Estimated Completion Date	Status
Young Men's Christian Association of Greater St. Petersburg, Inc. Lealman YMCA Preschool Academy	Performance Improvement Plan	Administrative and Programmatic Areas	March 1, 2023	September 1, 2023 Extended to December 31, 2023	This performance improvement plan was issued due to past licensing violations, staff retention, and not serving intended population per agreement. End-of-plan monitoring demonstrated achievement in 4/5 performance concerns. JWB provided an extension through 12/31/23 for the site to increase #s associated with serving the intended population. Monitoring of the remaining item this past month demonstrated progress. Staff will continue to regularly monitor and offer technical assistance as needed.
ARTZ 4 Life Academy, Inc	Correction Action Plan	Financial and Administrative Areas	June 30, 2023	May 31, 2024	This Corrective Action Plan was issued due to the agency failing to submit audits for FY21 and FY22 as required per the JWB contract. In addition, financial program monitoring had a number of findings, and the provider is being required to contract with an Administrative Services Organization (ASO) in FY24.

					Monitoring this month demonstrated progress in 6/6 performance concerns. Staff meet regularly with provider and are providing technical assistance as needed.
--	--	--	--	--	---

PROGRAM MONITORING REPORTS

Program monitoring is a means to evaluate performance, monitor program delivery, and recommend improvements, as necessary. Program monitoring activities are progressive, uniquely-tailored, and responsive to the program's service challenges, strengths, and opportunities. These activities are conducted on an ongoing basis. Technical assistance is provided as a normal course of business to all JWB funded programs. When technical assistance is not having the desired outcome, a Performance Improvement Plan (PIP) may be developed in consultation with the provider and should not last longer than six months. When a PIP has not resulted in a desired outcome, a Corrective Action Plan (CAP) will be developed in consultation with the provider. The above approaches are intended to give the provider every opportunity to improve and ensure quality programming.

FY22 Program Monitoring Reports are attached to this memo.

Board members are invited to participate in program monitoring. For information, please contact Karen Boggess at 727-453-5653 or kboggess@jwbpinellas.org.

FINANCIAL MONITORING REPORTS

The St. Petersburg Free Clinic, Inc.

Financial monitoring reports are available upon request. For information, please contact Laura Krueger Brock at 727-453-5643 or lbrock@jwbpinellas.org.

Staff Resources: Karen Boggess
Laura Krueger Brock



Juvenile Welfare Board

Investing in children. Strengthening our community.

FY22 Program Monitoring Reports

JWB Mission

We invest in partnerships, innovation, and advocacy to strengthen Pinellas County children and families.

Program and Financial Monitoring

JWB conducts program and financial monitoring activities to review funded programs. Program and financial monitoring activities strive for excellence by monitoring the delivery of program and financial capabilities to achieve quality of services to children and families. It is designed to strengthen administrative and service delivery capabilities. JWB employs the following process to assess organization and program effectiveness:

- Conduct ongoing program monitoring activities that are progressive, uniquely tailored to the program's services and responsive to concerns or current service delivery challenges
- Review documentation of general and special contract conditions
- Review program operations for adherence to an approved program methodology
- Review financial and personnel documents for verification
- Report on contracted performance measures
- Submit a report outlining activities and progress to the Board

JWB's FY22 Program Monitoring Reports a one-page snapshot of the program including a short description, utilization, demographics of the participants served, financial information, and outcomes. Below provides definitions of the checked boxes:

Financial Monitoring:

No Findings – no findings during the financial monitoring or the most recent audit.

Minor Findings – findings discovered by JWB program finance staff during the most recent financial monitoring visit. Examples include lack of supporting documentation for a sample item, timeliness and/or accuracy of reimbursements < 100%, evidence of prior year JWB recommendations that were not implemented.

Significant Findings – there was a material weakness and/or significant deficiency noted by the external auditors on the most recent audit.

Program Monitoring:

Performing well - the program is achieving or nearly achieving identified targets related to program quality, reach, performance outcomes, and/or other contractual requirements. The program's performance does not require additional technical assistance from JWB staff.

Receiving advanced technical assistance - the program is experiencing challenges with identified targets related to program quality, reach, performance outcomes, and/or other contractual requirements. The program's performance requires additional technical assistance from JWB staff.

FY22 Program Monitoring Reports
Table of Contents
(Organized by Programming Type)

Behavioral Health

1	Children's Outpatient	Directions for Mental Health, Inc. d/b/a Directions for Living
2	Early Childhood Consultation Services	Directions for Mental Health, Inc. d/b/a Directions for Living
3	Early Childhood Services	Suncoast Center, Inc.
4	Family Services	Suncoast Center, Inc.
5	Infant Family Center	The University of South Florida Board of Trustees
6	PAR Outpatient Service Array (POPSA)	Operation PAR, Inc.

Domestic Violence

7	Domestic Violence	Community Action Stops Abuse, Inc.
8	The Haven at Hope Villages of America	Hope Villages of America, Inc.

Early Childhood Development Capacity Building

9	School Readiness+	Early Learning Coalition of Pinellas County, Inc.
---	-------------------	---

Early Learning Centers

10	Children of the World	Learning Empowered, Inc.
11	Discovery Learning Center	PARC, Inc.
12	Lealman YMCA Preschool Academy	Young Mens Christian Association of Greater St Petersburg Inc
13	PAR Child Development Centers	Operation PAR, Inc.
14	R'Community Pride Healthy Early Learning Program (HELP)	R'Club Child Care, Inc.

Family Stabilization

15	Bridging Families	Society of St. Vincent de Paul South Pinellas, Inc.
16	Family Connection Navigation	Personal Enrichment through Mental Health Services, Inc.
17	FSI System Navigators	Personal Enrichment through Mental Health Services, Inc.
18	Gulf Coast FSI Navigation	Gulf Coast Jewish Family and Community Services, Inc.
19	HOME Navigation	Personal Enrichment through Mental Health Services, Inc.
20	FSI One Pager	FSI One Pager

Literacy

21	Reach Out & Read	Miami-Dade Family Learning Partnership, Inc.
22	Read Strong Pinellas	R'Club Child Care, Inc.
23	SPPF M.A.S.T.R. Kids	The Shirley Proctor Puller Foundation
24	YReads!	Young Mens Christian Association of Greater St Petersburg Inc

Neighborhood Family Centers

25	CAP - NFC	C.A.P., Inc. d/b/a Citizens Alliance for Progress Inc.
26	Clearwater - NFC	Dr. Martin Luther King Jr. Neighborhood Family Center, Inc. d/b/a Clearwater Neighborhood Family Center
27	Family Center on Deafness	Family Center on Deafness, Inc.
28	High Point - NFC	High Point Community Pride Inc.
29	Hispanic Outreach Center - NFC	InterCultural Advocacy Institute, Inc.
30	Lealman/Asian - NFC	Lealman and Asian Neighborhood Family Center
31	Sanderlin - NFC	James B. Sanderlin Family Service Center, Inc.

Out of School Time

32	Artz 4 Life (COST)	ARTZ 4 Life Academy, Inc.
33	Boys & Girls Clubs (COST)	Boys & Girls Clubs of the Suncoast, Inc.
34	Charting the Course for Youth	City of Clearwater
35	City of Dunedin-Promise Time	City of Dunedin
36	Great Futures Middle School Academy	Boys & Girls Clubs of the Suncoast, Inc.
37	PCS-PAL (COST)	Pinellas County Sheriff's Police Athletic League, Inc.
38	R'Club Child Care-Promise Time	R'Club Child Care, Inc.
39	The Middle School Academy	Young Mens Christian Association of Greater St Petersburg Inc
40	The Young Men's Christian Association of Greater St Petersburg, Inc.-Promise Time	Young Mens Christian Association of Greater St Petersburg Inc
41	YMCA of Suncoast Middle School Academy	Young Men's Christian Association of the Suncoast, Inc.
42	YMCA of the Suncoast-Promise Time	Young Men's Christian Association of the Suncoast, Inc.
43	Youth Enrichment Program (COST)	Family Resources, Inc.

Parenting Education/ Family Support

44	Early Childhood Court	Sixth Judicial Circuit of Florida
45	Healthy Families Pinellas	Florida Department of Health, Pinellas County Health Department
46	Kinship	The Children's Home, Inc. d/b/a Children's Home Network
47	Motivating New Parents	Operation PAR, Inc.
48	Nurturing Parenting Program	Operation PAR, Inc.
49	Pinellas Nurse-Family Partnership	Florida Department of Health, Pinellas County Health Department

Respite

50	SafePlace2B	Family Resources, Inc.
----	-------------	------------------------

School and Community - Based Health

51	School Based Health Services	Florida Department of Health, Pinellas County Health Department
----	------------------------------	---

School Support and Intervention

52	Foster Grandparent Program	Seniors in Service of Tampa Bay, Inc.
53	Intensive Care Management: Elementary Truancy Specialist	Family Resources, Inc.
54	Pace Center for Girls	Pace Center for Girls, Inc.
55	Pinellas Support Team	The Children's Home, Inc. d/b/a Children's Home Network
56	Truancy Intervention Program Services (TIPS)	The Bethel Community Foundation, Inc.
57	Violence Prevention	Gulf Coast Jewish Family and Community Services, Inc.

Youth Development/ Mentoring

58	Precious Pearls and Alpha Institute	Youth Development Initiatives, Inc.
----	-------------------------------------	-------------------------------------

Behavioral Health

Children's Outpatient

Directions for Mental Health, Inc. d/b/a Directions for Living | FY22 | Program Monitoring Report

BACKGROUND

Programming Type: Behavioral Health

Service Area(s)

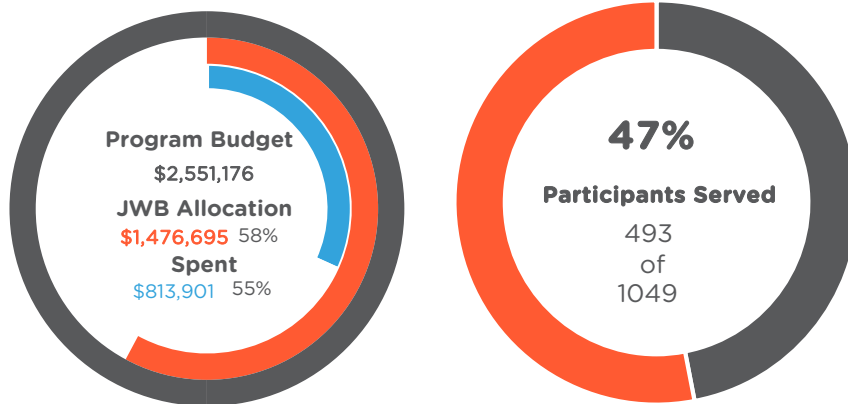
North County ☒ Mid County ☒ South County ☒

Children's Outpatient provides outpatient counseling, in home services, psychiatric evaluations, medication management and targeted case management to children ages two years through adolescence. Services are delivered through evidence based practices grounded in the principles of trauma informed care.

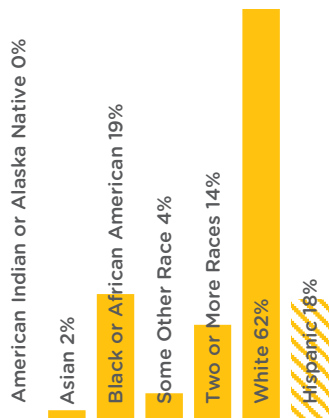
HOW MUCH?

Utilization

Reach



Race and Ethnicity



Gender



Child Opportunity Index (COI)



HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

Performing well ☐

Receiving advanced technical assistance ☒

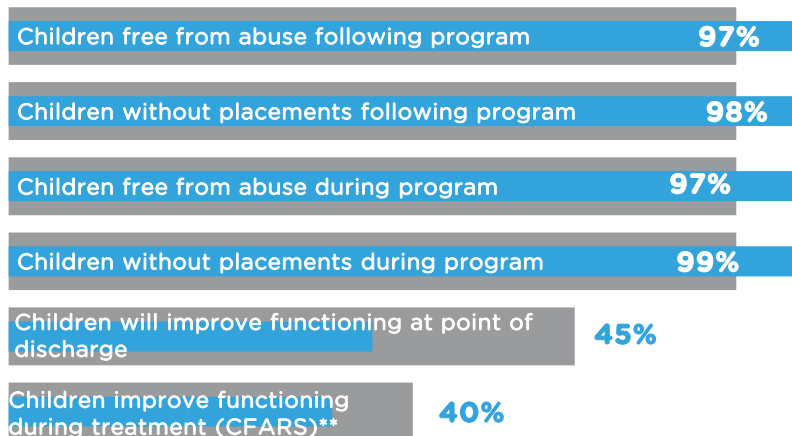
In FY22, the program has continued to meet and exceed performance measures related to the prevention of child abuse and neglect. While the Children's Functional Assessment Rating Scale (CFARS) results are lower, these results reflect the course of therapeutic intervention where symptoms may fluctuate during treatment. The program has also experienced substantial fiscal lapse over three years. Given that the lapse has been primarily related to staffing shortages, participants served were again impacted. Related to these challenges, JWB awarded allocation increases aimed at workforce stabilization. The impact of this funding is being monitored. Program monitoring activities will focus on staffing patterns and participant service delivery.

BETTER OFF?

Outcomes

4 of 6 key outcomes were met.

■ Target ■ Actual



**Children's Functional Assessment Rating Scale (CFARS)

Early Childhood Consultation Services

Directions for Mental Health, Inc. d/b/a Directions for Living | FY22 | Program Monitoring Report

BACKGROUND

Programming Type: Behavioral Health

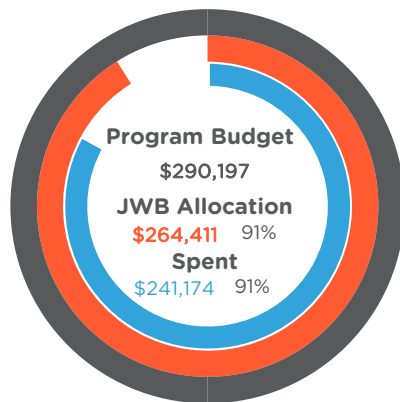
Service Area(s)

North County ☒ Mid County ☒ South County ☒

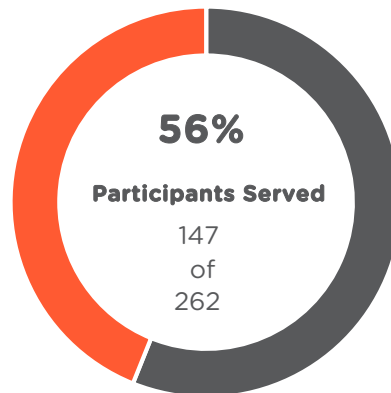
Early Childhood Consultation Services (ECC) delivers evidence based prevention services for young children and their families who are at risk for emotional or behavioral problems. Interventions focus on encouraging effective parenting strategies and delivering psychoeducation around developmentally appropriate behaviors.

HOW MUCH?

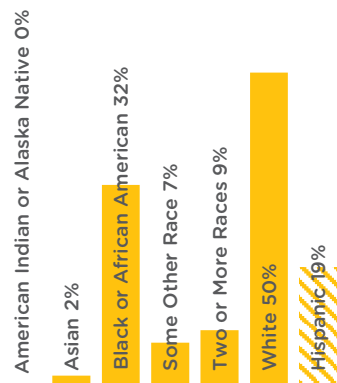
Utilization



Reach



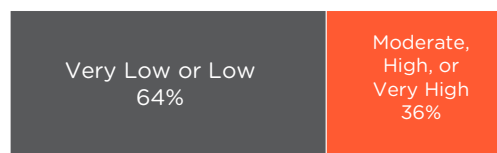
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

Performing well ☐

Receiving advanced technical assistance ☒

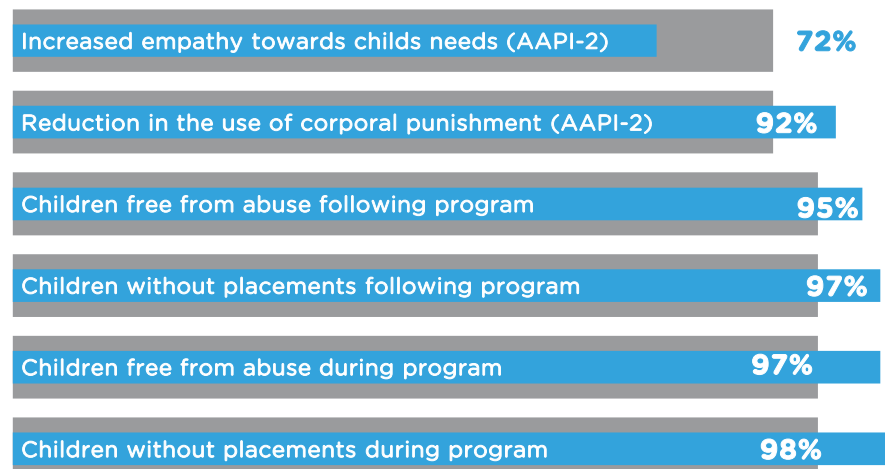
ECC program has shown relative improvements in staffing stability as evidenced by a reduction in lapse. The program achieved and exceeded its performance measures related to the prevention of child abuse and neglect. The program continues to struggle with attaining its targeted service levels which has been a three-year trend. Through monitoring activities, data accuracy is an area the program needs to show improvement on. Outreach, recruitment, and data reviews will be the focus of future monitoring activities.

BETTER OFF?

Outcomes

6 of 6 key outcomes were met.

■ Target ■ Actual



Early Childhood Services (ECS)

Suncoast Center, Inc. | FY22 | Program Monitoring Report

BACKGROUND

Programming Type: Behavioral Health

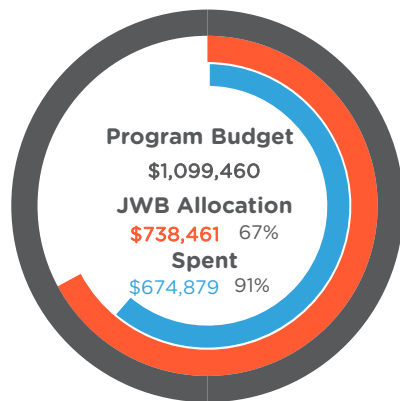
Service Area(s)

North County ☒ Mid County ☒ South County ☒

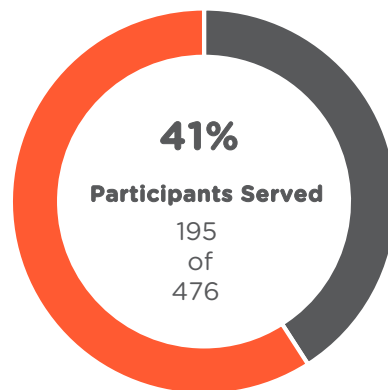
ECS focuses on fostering the healthy social and emotional development of young children while providing parents and caregivers essential interventions for adaptive parenting when encountering challenging behaviors. Services are delivered in the home, in the community and within childcare centers.

HOW MUCH?

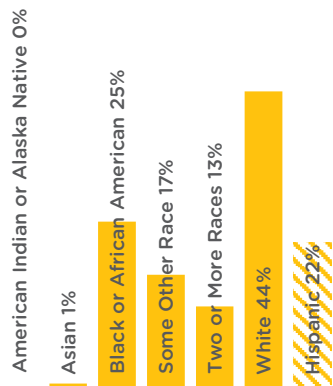
Utilization



Reach



Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

Performing well ☒

Receiving advanced technical assistance ☐

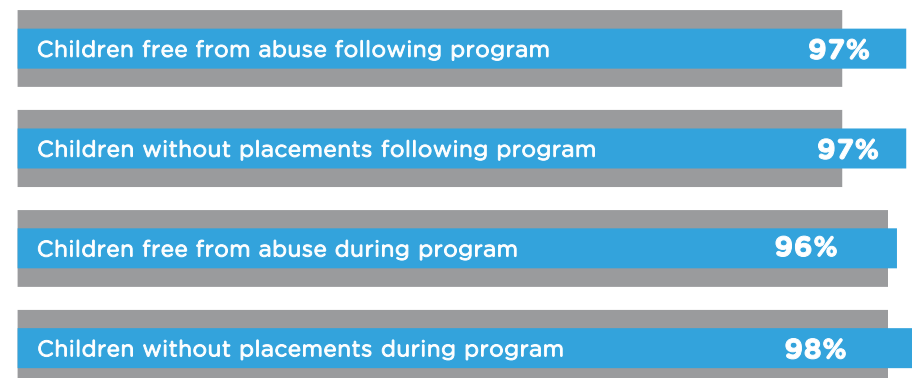
The program has continued to demonstrate positive outcomes related to the prevention of child abuse and neglect, as evidenced by exceeding the performance measures in this area. However, the program has been unable to achieve its targeted service levels. This was attributed to staff turnover and vacancies, along with the ongoing residual impacts of the COVID-19 pandemic. Despite these challenges, the program has managed to maintain sound operational functioning under the leadership of the long-standing program manager. The value of this leadership was revealed during the annual staff interviews with staff echoing the level of strong clinical leadership provided by the program manager. In efforts to stabilize the identified workforce challenges, JWB awarded an allocation increase to increase salaries in an effort to reduce turnover and vacancy rates.

BETTER OFF?

Outcomes

4 of 4 key outcomes were met.

■ Target ■ Actual



BACKGROUND

Programming Type: Behavioral Health

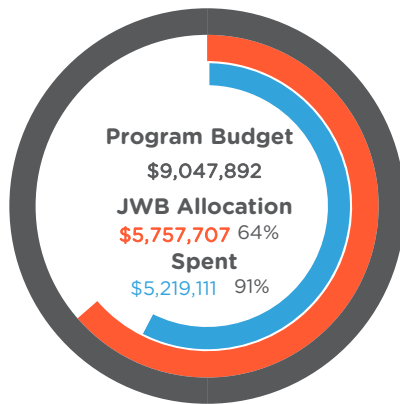
Service Area(s)

North County ☒ Mid County ☒ South County ☒

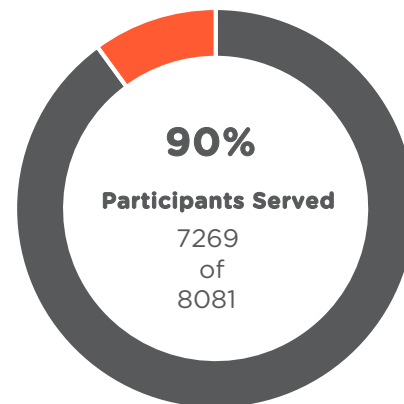
Family Services offers specialized interventions and a broad array of site and community based behavioral health services. The provider offers evidence based modalities in trauma informed care, early childhood development and family systems orientated approaches.

HOW MUCH?

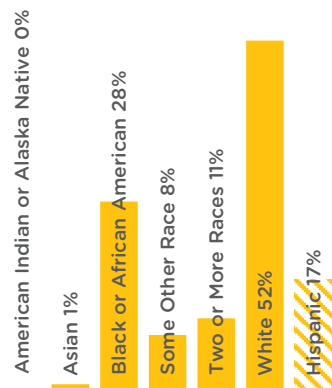
Utilization



Reach



Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

Performing well ☐

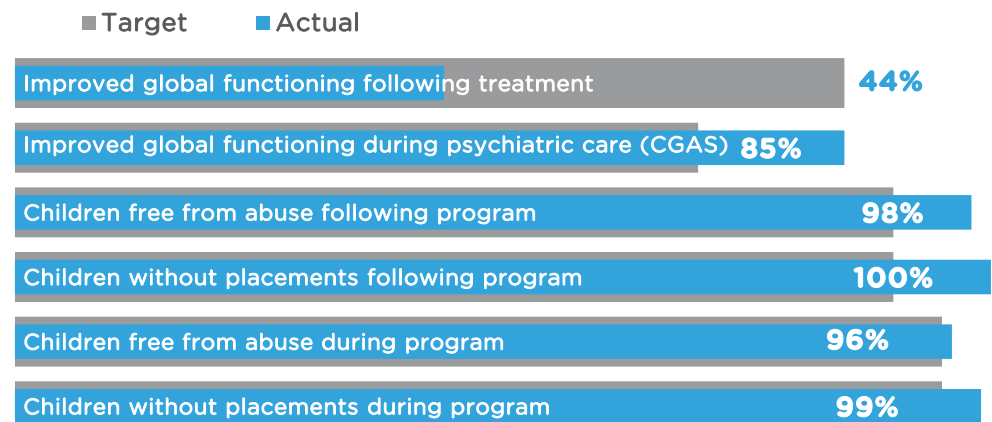
Receiving advanced technical assistance ☒

While the program was just shy of the participant served target, they were able to exceed all performance measures related to the prevention of child abuse and neglect. The program has experienced challenges with both turnover and staff retention. JWB awarded additional funding to increase salaries in an effort to stabilize the workforce. The impacts of this additional funding is currently being monitored. Staff interviews demonstrated recognition of the needs of the population served and several expressed continued organizational support around professional development and training opportunities. The FY22 participant file reviews identified a data upload error that resulted in the incorrect reporting of participant data. This was resolved immediately following the review. In addition, it was noted that the timely completion of assessments, treatment plans, and progress notes is an area for improvement.

BETTER OFF?

Outcomes

5 of 6 key outcomes were met.



* Children's Global Assessment Scale (CGAS)

Infant Family Center (IFC)

The University of South Florida Board of Trustees | FY22 | Program Monitoring Report

BACKGROUND

Programming Type: Behavioral Health

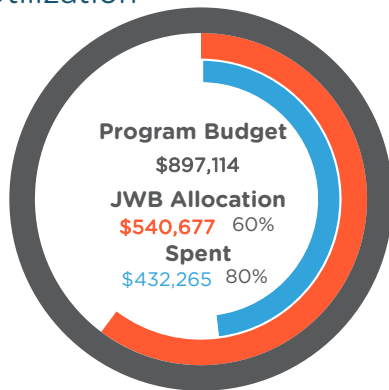
Service Area(s)

North County ☒ Mid County ☒ South County ☒

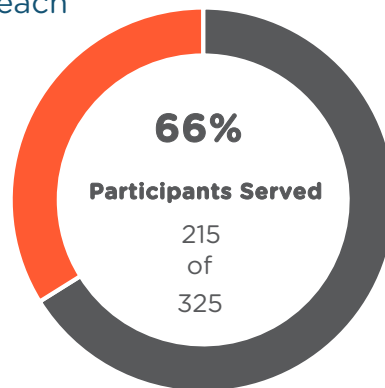
Infant Family Center offers early childhood mental health screenings, referrals, assessments, consultation groups for families with children ages birth through five years who are exhibiting behavioral, social-emotional and developmental concerns. IFC promotes strong family structures utilizing a coparenting framework that supports health development.

HOW MUCH?

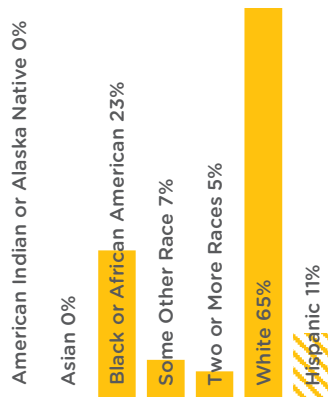
Utilization



Reach



Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

Performing well ☐

Receiving advanced technical assistance ☒

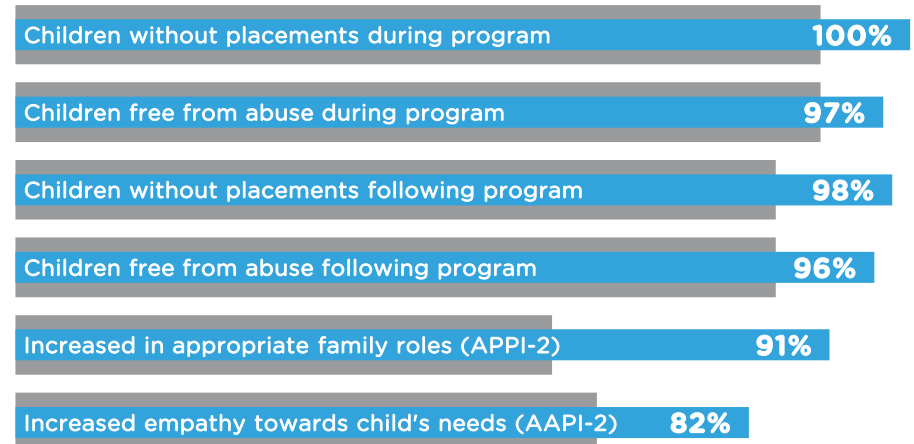
IFC continues to apply a wide range of psychometric instruments to closely scrutinize the therapeutic progress of program participants. IFC's commitment to quality was underscored by the refinement of constructs of two specific instruments for this reporting period. Furthermore, the program's leadership in the field of co-parenting was recognized by an invitation to participate in an international conference in FY23. Program reach and overall numbers served have continued to be impacted by pandemic drivers and staffing vacancies.

BETTER OFF?

Outcomes

6 of 6 key outcomes were met.

■ Target ■ Actual



*Adult Adolescent Parenting Inventory (AAPI-2)

PAR Outpatient Service Array (POPSA)

Operation PAR, Inc. | FY22 | Program Monitoring Report

BACKGROUND

Programming Type: Behavioral Health

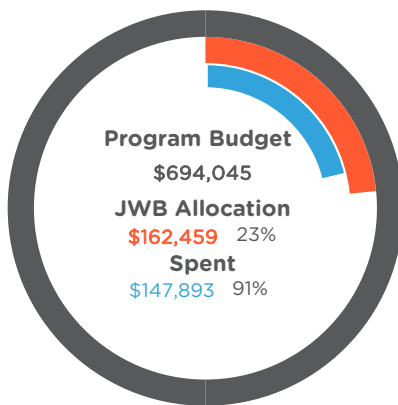
Service Area(s)

North County ☒ Mid County ☒ South County ☒

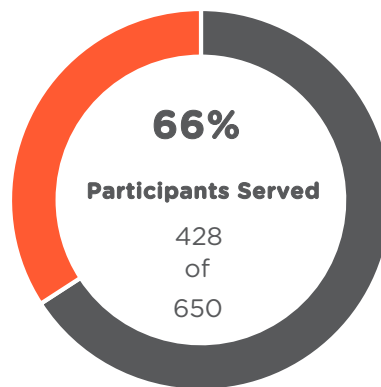
POPSA provides a continuum of treatment interventions for substance abusing families, pregnant and parenting mothers as well as fathers who may be involved, or at risk of involvement, in the child welfare system. Interventions encapsulate individual treatment sessions, dyadic couples work, family

HOW MUCH?

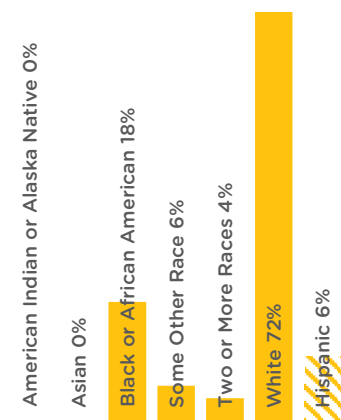
Utilization



Reach



Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

Performing well ☒

Receiving advanced technical assistance ☐

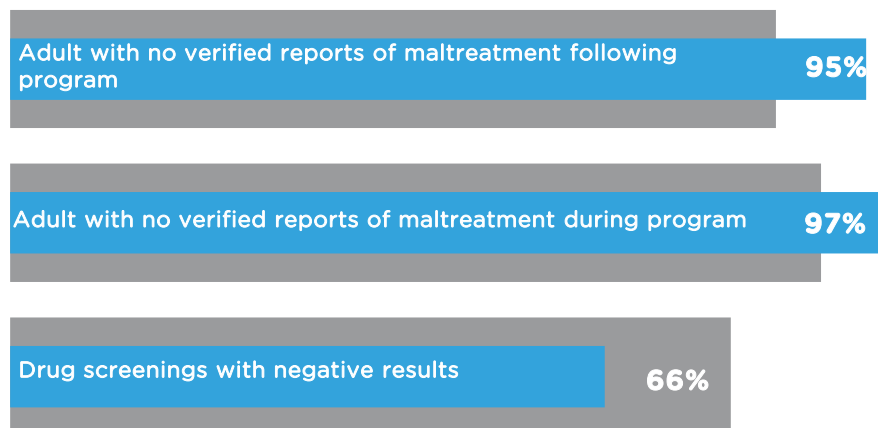
The program's advancement over the last three fiscal years has been an emphasis on the increased engagement of fathers and male parental figures. This is reflective of the organization's intentional programmatic efforts in this area. Service delivery levels have continued to be impacted by the various challenges associated with engaging a population with well documented treatment attrition rates. These challenges have been further compounded by efforts to shift service delivery, post pandemic, from telehealth to in person sessions. JWB staff will continue to monitor efforts to positively impact participant engagement.

BETTER OFF?

Outcomes

2 of 3 key outcomes were met.

■ Target ■ Actual



Domestic Violence

Domestic Violence

Community Action Stops Abuse, Inc. | FY22 | Program Monitoring Report

BACKGROUND

Programming Type: Domestic Violence

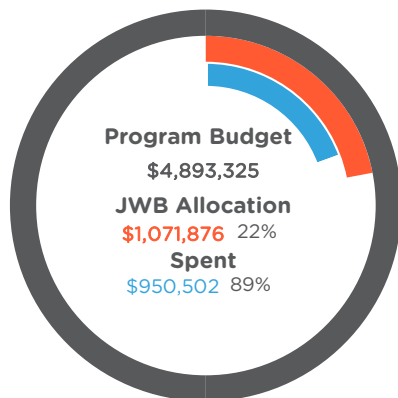
Service Area(s)

North County ☒ Mid County ☒ South County ☒

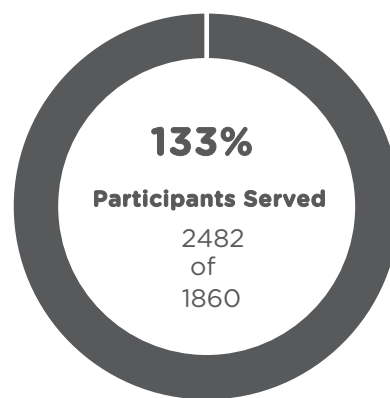
The program offers a continuum of services for domestic violence survivors and their children. Services include, but are not limited to; education, advocacy, and legal supports. These services are provided in both residential and non-residential settings.

HOW MUCH?

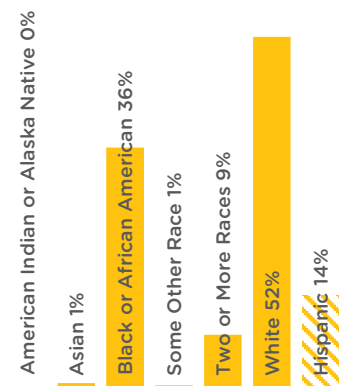
Utilization



Reach



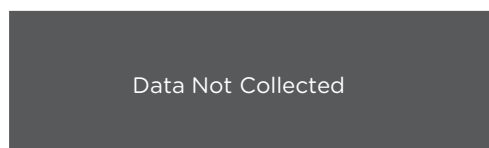
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

Performing well ☒

Receiving advanced technical assistance ☐

The organization saw growth in services during the reporting period with the implementation of the Family Justice Center and Camp Hope. As a result, leadership and JWB worked together to streamline services into three distinct programs for FY23.

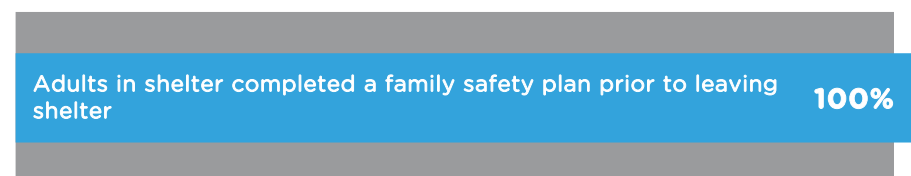
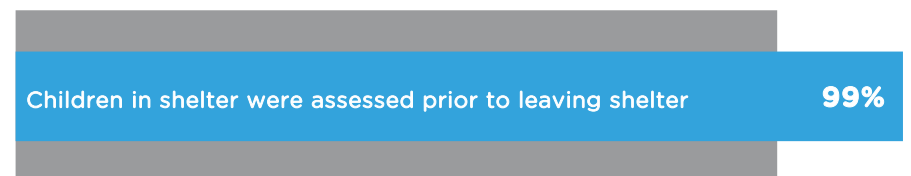
As seen across the social service sector, CASA experienced challenges with staff recruitment and retention. While leadership is working on various workforce stabilization efforts, staff vacancies impacted some elements of service delivery including, Peacemakers. Continued monitoring of these factors and related impact is underway.

BETTER OFF?

Outcomes

2 of 2 key outcomes were **met**.

■ Target ■ Actual



BACKGROUND

Programming Type: Domestic Violence

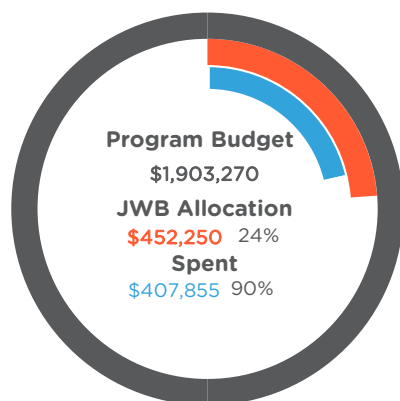
Service Area(s)

North County ☒ Mid County ☒ South County ☒

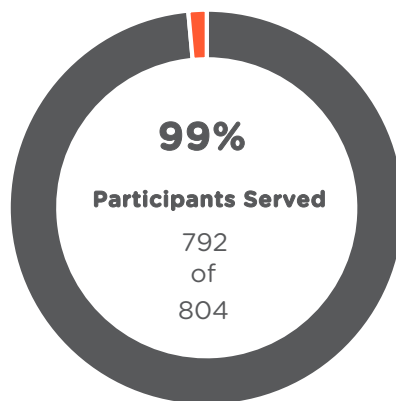
The program provides supportive services to survivors of domestic violence including a hotline, emergency shelter, and outreach. Services range from housing, advocacy, relocation assistance, support groups, and safety planning. The program also offers community education and training opportunities.

HOW MUCH?

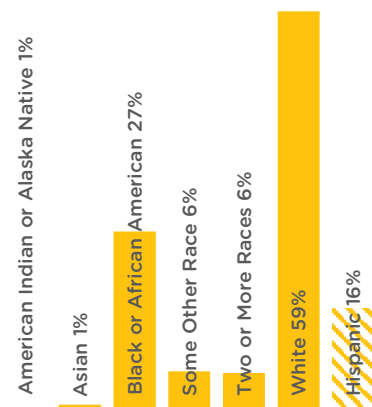
Utilization



Reach



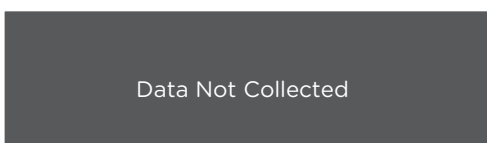
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

Performing well ☒

Receiving advanced technical assistance ☐

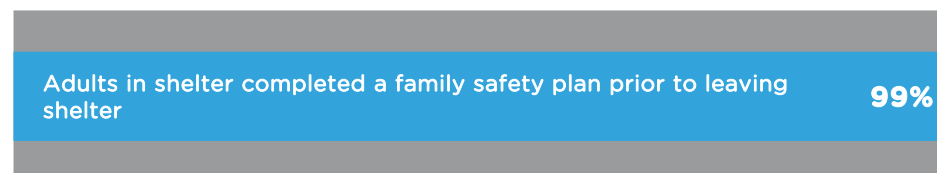
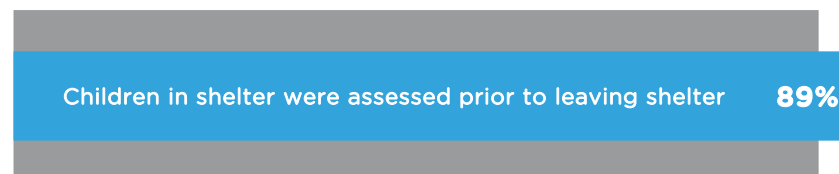
During the reporting period, program observations demonstrated supportive services, including the Peacemakers program with tenured staff. The program also saw stabilization in the Youth Advocate position allowing them to reach new teen audiences. However, as seen across the social service sector, recruitment and retention have remained a challenge. The challenges are most prevalent within shelter causing that program to operate at reduced capacity. At the beginning of the pandemic, capacity at the shelter was reduced for health and safety reasons and due to staff retention challenges the program has been unable to return to full capacity.

BETTER OFF?

Outcomes

2 of 2 key outcomes were met.

■ Target ■ Actual



Early Childhood Development Capacity Building

School Readiness+

Early Learning Coalition of Pinellas County, Inc. | FY22 | Program Monitoring Report



BACKGROUND

Programming Type: Early Childhood Development

Capacity Building

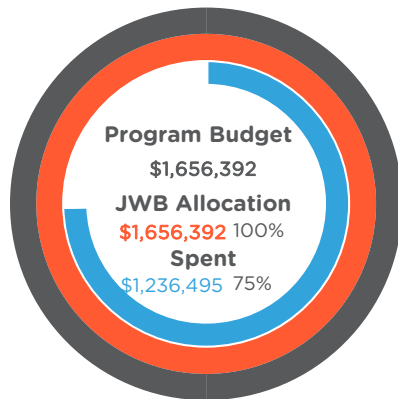
Service Area(s)

North County ☒ Mid County ☒ South County ☒

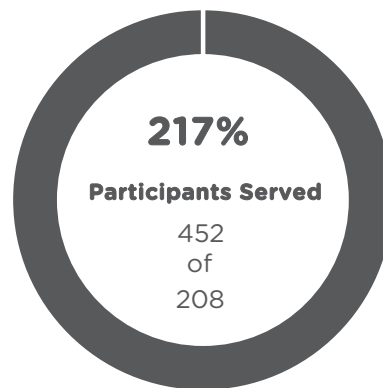
The program expands child care scholarships for Asset Limited, Income Constrained, Employed (ALICE) families who are ineligible for the state School Readiness program. Scholarships increase access to quality early learning programs for infants through five-year-old children prior to kindergarten.

HOW MUCH?

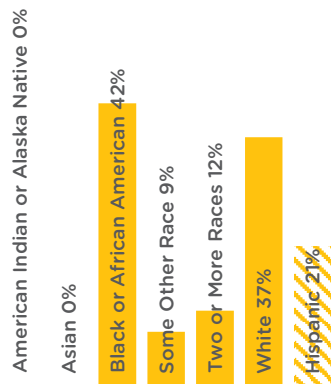
Utilization



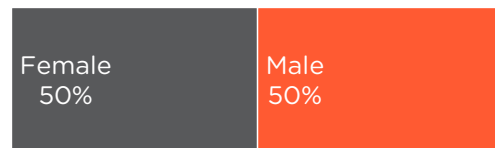
Reach



Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

Performing well ☒

Receiving advanced technical assistance ☐

Early Learning Coalition of Pinellas County (ELC) is the lead agency to distribute early learning scholarships. They also monitor their contracted providers for quality and compliance with ELC standards. ELC uploaded monthly participant data on time. The Voluntary Pre-Kindergarten (VPK) assessment data was not provided to JWB due to significant staff turnover impacting data collection. Of the data available for analysis, the program met the related targets. The program exceeded their participants served, indicating the increase of ALICE families needing services in the community.

BETTER OFF?

Outcomes

3 of 3 key outcomes were **met**.

■ Target ■ Actual

Children demonstrated school readiness on Star Early Literacy **63%**

Families who utilized the VPK voucher they obtained **90%**

Children attended at least 70% of program days **94%**

Early Learning Centers

BACKGROUND

Programming Type: Early Learning Centers

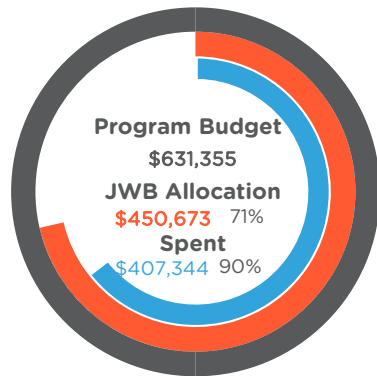
Service Area(s)

North County ☒ Mid County ☒ South County ☒

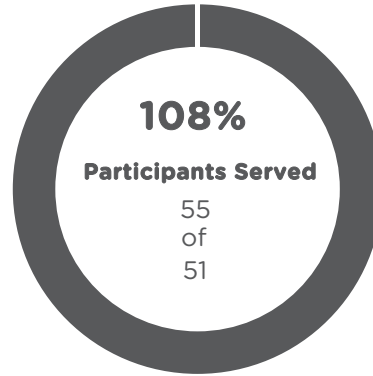
Children of the World provides a safe, culturally sensitive learning environment for 41 students of immigrants, refugees, and non or limited English-speaking families ages two to five years old in Pinellas County. Staff ensure children are successfully acculturated while sustaining and respecting their heritage and assist with readiness for kindergarten.

HOW MUCH?

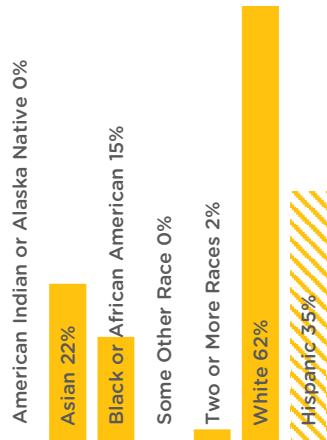
Utilization



Reach



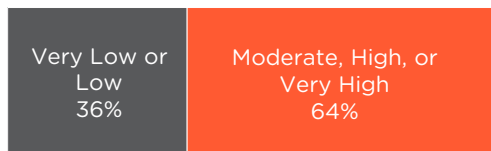
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Financial Monitoring

No Findings ☐ Minor Findings ☒ Significant Findings ☐

Program Monitoring

Performing well ☒

Receiving advanced technical assistance ☐

The program was able to recover from the impact of the COVID-19 pandemic and re-opened the two year old classroom increasing the number of participants served over prior year. As evidenced by program observations, the classrooms were well-equipped with developmentally appropriate materials and staff provided educational language and activities. The center maintained accreditation by the National Accreditation Commission for Early Care and Education Programs (NAC).

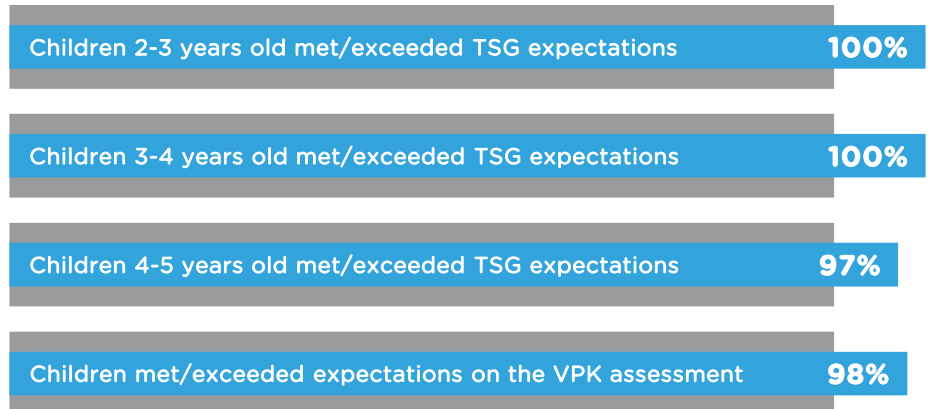
Children consistently met or exceeded performance targets for the past few years as demonstrated by Teaching Strategies Gold (TSG) and Florida Voluntary Prekindergarten (VPK) Assessments.

BETTER OFF?

Outcomes

4 of 4 key outcomes were met.

■ Target ■ Actual



BACKGROUND

Programming Type: Early Learning Centers

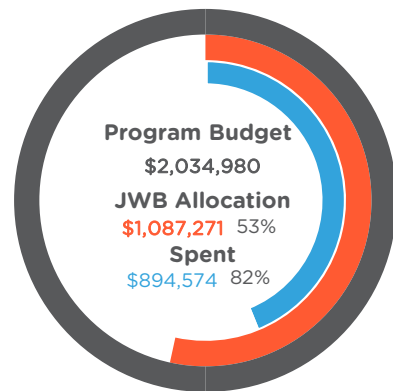
Service Area(s)

North County ☒ Mid County ☒ South County ☒

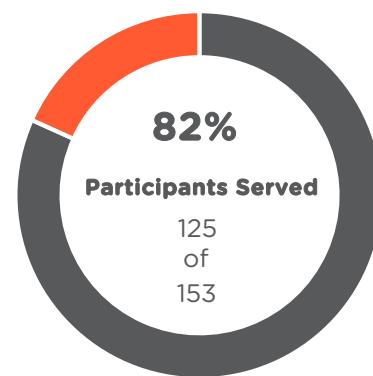
Discovery Learning Center (DLC) offers inclusive early learning and intervention services to children two months through Voluntary Prekindergarten (VPK) with intellectual and developmental disabilities or early trauma exposure. Therapies are offered on-site for children as needed.

HOW MUCH?

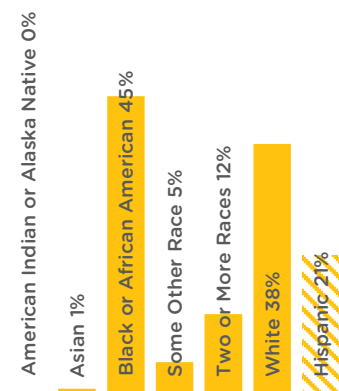
Utilization



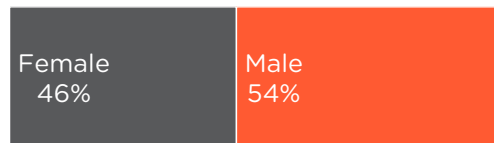
Reach



Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

Performing well ☒

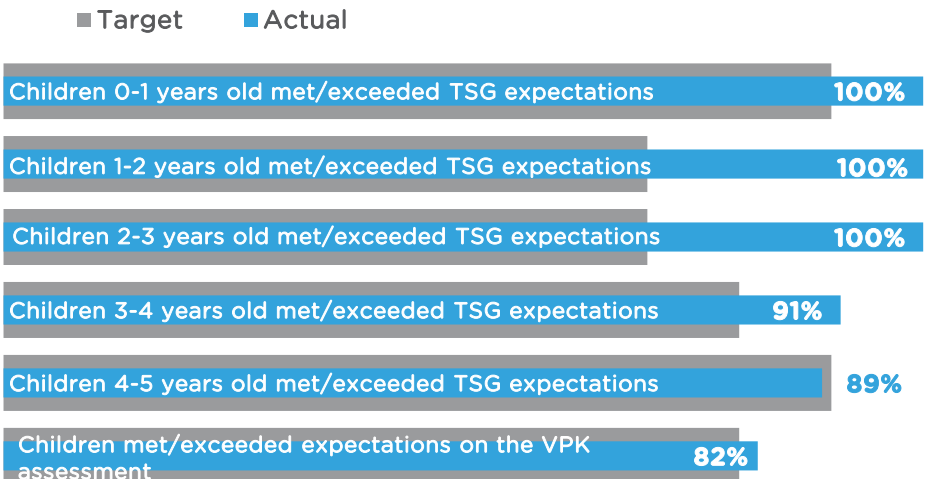
Receiving advanced technical assistance ☐

DLC struggled with staffing shortages in FY22, a lingering impact from COVID-19. This resulted in permanently closing two classrooms: a two-year-old and a VPK classroom. The closure of these classrooms did not disrupt enrolled students, as remaining open classrooms continued to serve these age groups. All parents interviewed reported satisfaction with the quality of services received. The program met 5 out of 6 established performance measures. The 4-5-year-olds target was missed by 1% on the Teaching Strategies Gold (TSG) assessment. The program is continuing to educate their young participants to be ready for school.

BETTER OFF?

Outcomes

5 of 6 key outcomes were met.



Lealman YMCA Preschool Academy

Young Men's Christian Association of Greater St Petersburg, Inc. | FY22 | Program Monitoring Report



BACKGROUND

Programming Type: Early Learning Centers

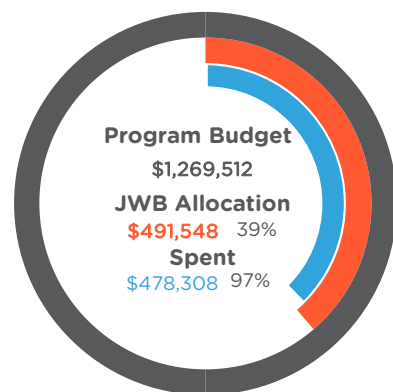
Service Area(s)

North County ☐ Mid County ☒ South County ☐

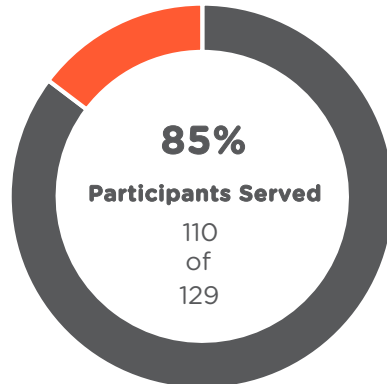
Lealman YMCA Preschool provides learning environments for children six weeks to five years old located at the Lealman Exchange. They use Creative Curriculum to enhance children's educational needs and offer extracurricular activities such as dance, swim, and family events to engage parents.

HOW MUCH?

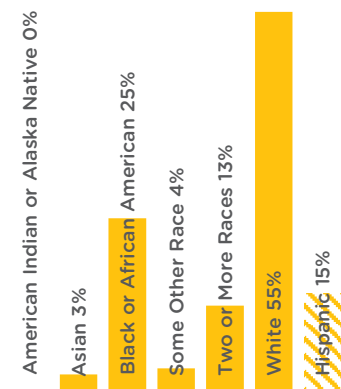
Utilization



Reach



Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

Performing well ☐

Received advanced technical assistance ☒

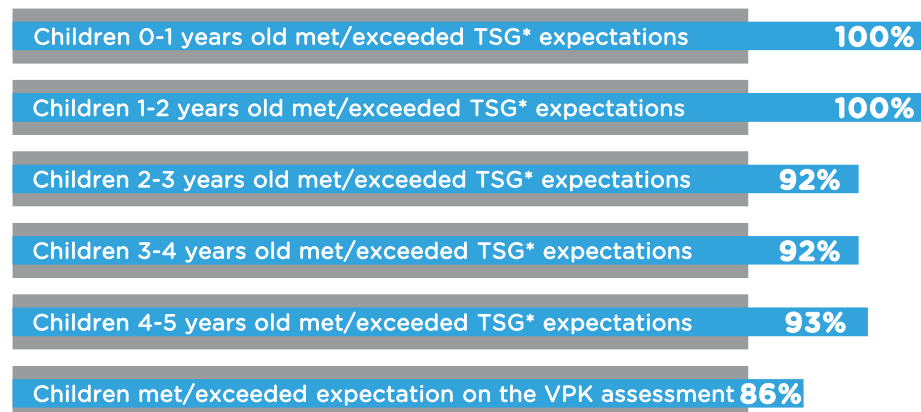
The program had previously been on a Corrective Action Plan (CAP) and was moved to a Performance Improvement Plan (PIP) the beginning of October 2021. The program successfully completed the PIP in December 2021. In August of 2022, the program was placed back on a CAP due to receiving a probationary license with Pinellas County Licensing Board. JWB staff continued to monitor the program with on-site visits, weekly report reviews, monthly meetings, and data analysis. Staffing of this center continued to be a challenge throughout the year which impacted the reach and in June 2022 the program received workforce stabilization funding to address this. The program has made progress and was moved to a PIP as the writing of this report. Despite the struggles referenced above, the program exceeded the performance outcomes for their children as demonstrated below.

BETTER OFF?

Outcomes

6 of 6 key outcomes were met.

■ Target ■ Actual



*Teaching Strategies GOLD (TSG) ** Voluntary Prekindergarten (VPK)

PAR Child Development Centers

Operation PAR, Inc. | FY22 | Program Monitoring Report

BACKGROUND

Programming Type: Early Learning Centers

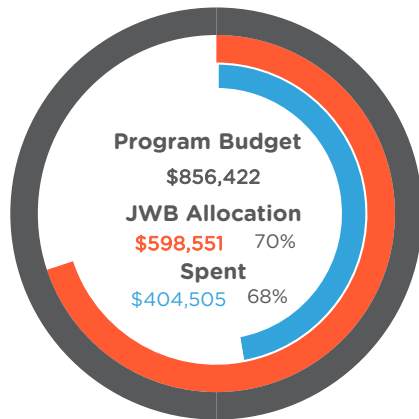
Service Area(s)

North County ☒ Mid County ☒ South County ☒

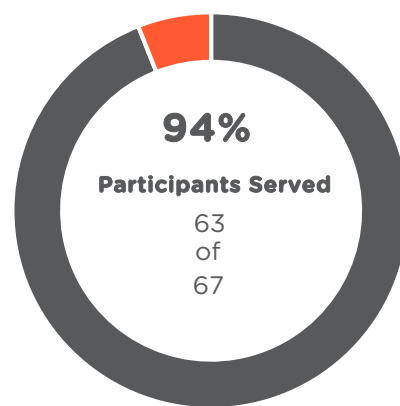
The PAR Child Development Center operates two centers with a focus on providing stable childcare for substance exposed children birth to five years old. They use research based tools for screening, assessment, and interventions for the children.

HOW MUCH?

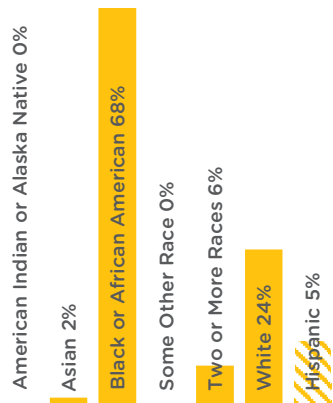
Utilization



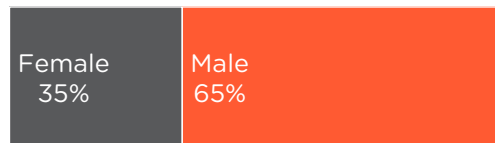
Reach



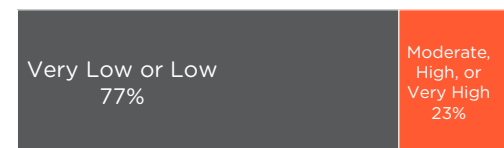
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

Performing well ☒

Receiving advanced technical assistance ☐

Observations at both sites showed that children had plenty of materials for use. Interactions between staff and children were respectful and nurturing. Parents interviewed rated the program and staff as excellent. Parents appreciated the community resources offered to them. For instance, bundles of food were distributed weekly. The program's allocation was increased in October 2021 to raise staff salaries. However, there were continued challenges in hiring qualified staff. Three positions were never filled and one position filled only a couple of months creating lapse in spending.

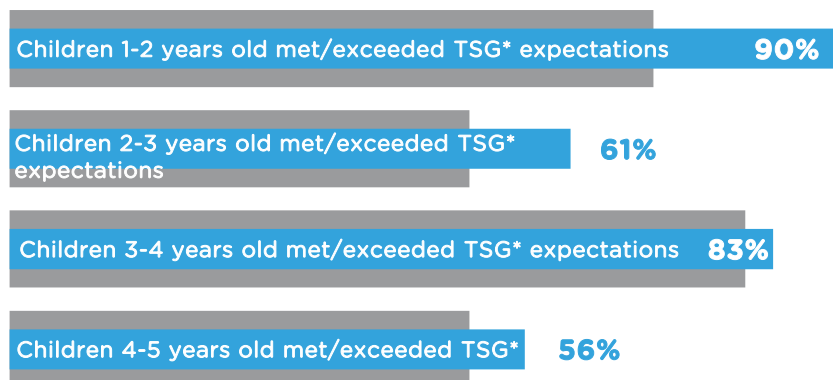
The program was able to meet the performance targets as indicated by the end of the year child outcomes.

BETTER OFF?

Outcomes

4 of 4 key outcomes were met.

■ Target ■ Actual



*Teaching Strategies GOLD (TSG)

R'Community Pride Healthy Early Learning Program (HELP)

R'Club Child Care, Inc. | FY22 | Program Monitoring Report

BACKGROUND

Programming Type: Early Learning Centers

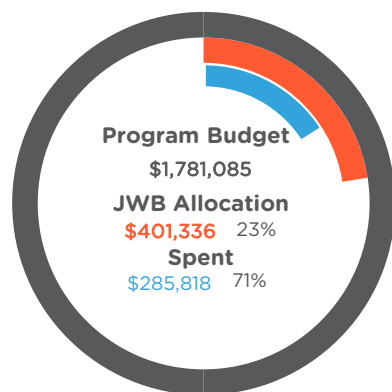
Service Area(s)

North County ☒ Mid County ☒ South County ☒

The program provides child care and early education for children two months to five years old at two sites in Clearwater. The program partners with Head Start, Early Head Start, and employs a Family Service Coordinator to provide services for families in support of their stability and self-sufficiency needs.

HOW MUCH?

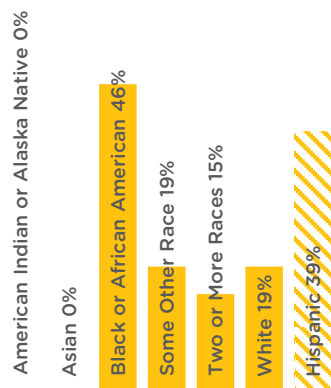
Utilization



Reach



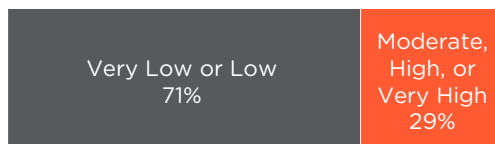
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

Performing well ☒

Receiving advanced technical assistance ☐

The program serves both children and adult participants. The program exceeded its reach overall, but it served more adults (99) than its target, and it struggled to reach the target number of children (127 out of 150). This was due to the closure of three classrooms at one of the two sites. Because of the closure, the site only had Head Start children enrolled for most of the year. According to the program staff, the closure was caused by staff shortages and reduced demand for childcare in the community. At the time of writing this report, the program is being consolidated to one site funded by JWB.

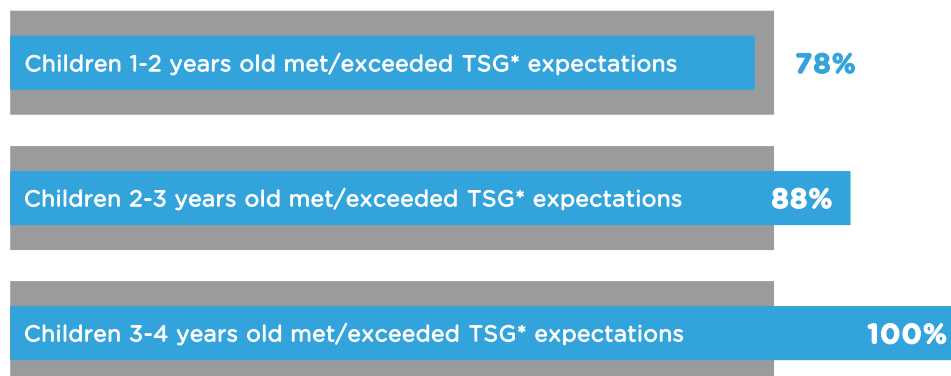
Staff interviewed shared that they were satisfied with their jobs and enjoyed working with children. More than 80 percent of 54 parents surveyed rated the staff, child safety and supervision as "Excellent".

BETTER OFF?

Outcomes

2 of 3 key outcomes were met.

■ Target ■ Actual



*Teaching Strategies GOLD (TSG)

Family Stabilization

Bridging Families

Society of St. Vincent de Paul South Pinellas, Inc. | FY22 | Program Monitoring Report

BACKGROUND

Programming Type: Family Stabilization

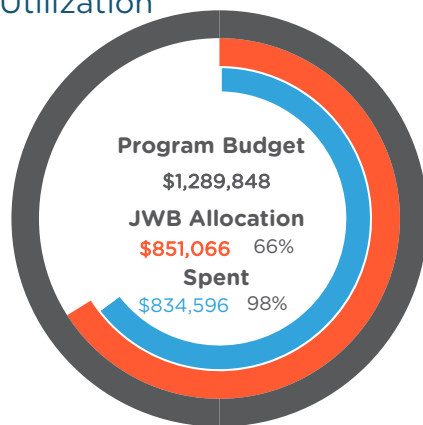
Service Area(s)

North County ☒ Mid County ☒ South County ☒

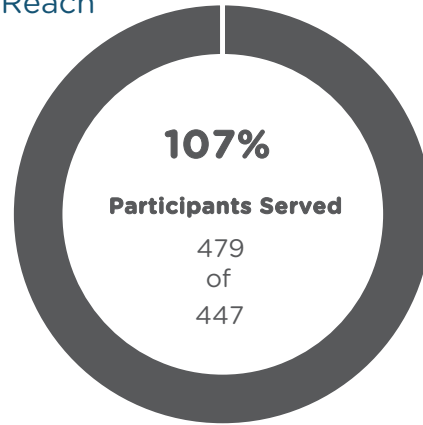
Program provides scattered site bridge and congregate bridge housing to families experiencing homelessness. The program operates with the principles of Housing First. There are minimal barriers to entry and a targeted focus on moving families to permanent housing as quickly as possible.

HOW MUCH?

Utilization



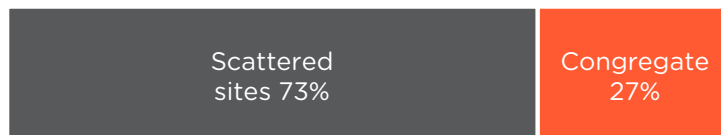
Reach



Participants



Housing Type



HOW WELL?

Most Recent Financial Monitoring*

Not yet available*

Program Monitoring

Performing well ☒

Receiving advanced technical assistance ☐

During the reporting period, the program partnered with various funders to streamline service delivery in response to the increased demand for housing support experienced during the pandemic. These efforts include coordination of data collection, program evaluation, service documentation, and budgeting.

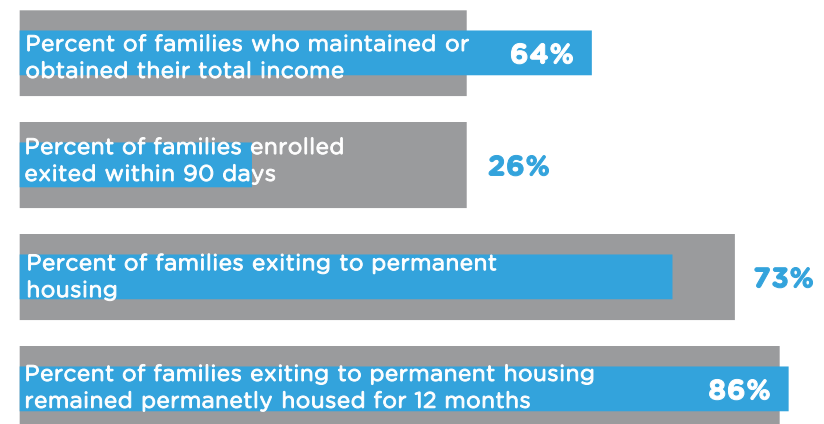
The program experienced extended lengths of stay due to the availability and affordability of housing in the community. As a result, the program achieved two of their four key outcomes. The program will continue to work collaboratively within the system of care and ongoing monitoring will occur.

BETTER OFF?

Outcomes

2 of 4 key outcomes were met.

■ Target ■ Actual



Family Connection Navigation

Personal Enrichment through Mental Health Services, Inc. | FY22 | Program Monitoring Report

BACKGROUND

Programming Type: Family Stabilization

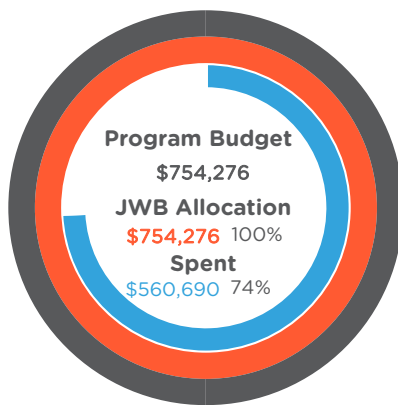
Service Area(s)

North County ☒ Mid County ☒ South County ☒

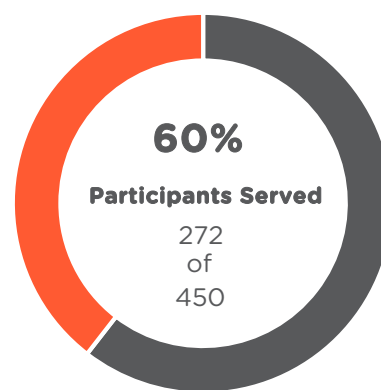
This program provides school-based intensive case management services with a goal of eliminating barriers to services; resulting in effective community resource and service linkage, increased positive school engagement, and increased school attendance.

HOW MUCH?

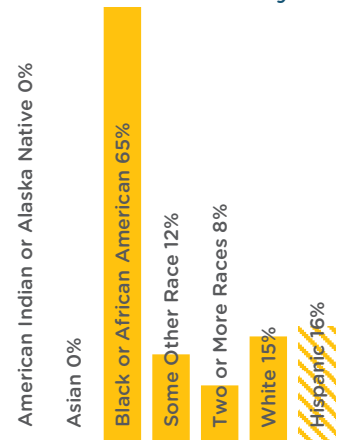
Utilization



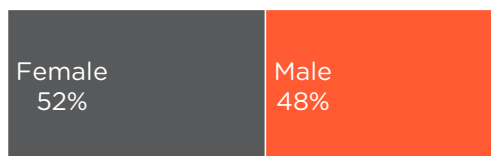
Reach



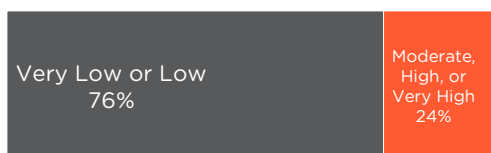
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

Performing well ☒

Receiving advanced technical assistance ☐

While the program is only serving 60% of its capacity, the program staff are working with the leadership in each school to understand student and family needs and how this program and services can wraparound families facing great stability challenges.

The lasting impacts of the pandemic also contributed to challenges with referrals. The provider, JWB and the district will continue to monitor this and make recommendations for adjustments as needed.

BETTER OFF?

Outcomes

3 of 3 key outcomes were met.

■ Target ■ Actual

Navigation Families that Improved in Family Self-Sufficient Index **84%**

Less than 10% of missed school days during services **81%**

Statistically Significant Improvement on Family Self-Sufficiency Matrix **100%**

FSI System Navigators

Personal Enrichment through Mental Health Services, Inc. | FY22 | Program Monitoring Report



BACKGROUND

Programming Type: Family Stabilization

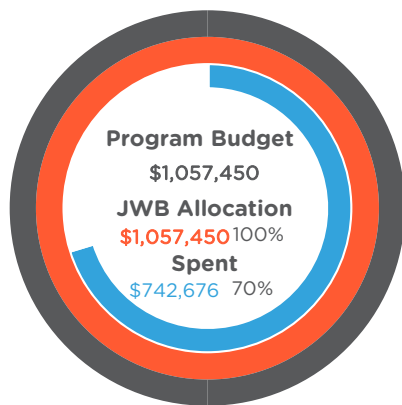
Service Area(s)

North County ☒ Mid County ☒ South County ☒

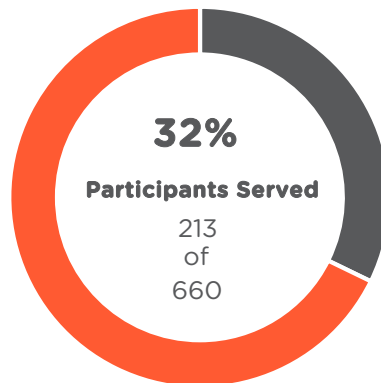
FSI (Family Support Initiative) System Navigators is a case management service that works in partnership with the family to eliminate barriers; resulting in effective community resource and service linkage. The goal is to strengthen overall sustainability and community support functioning for Pinellas County families.

HOW MUCH?

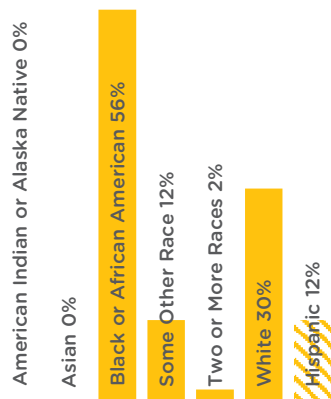
Utilization



Reach



Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

Performing well ☒

Receiving advanced technical assistance ☐

During FY22, an influx of federal financial resources with more robust benefits being offered decreased the number of families seeking Navigation services. At the request of JWB, Navigation staff assisted families with applying for federal dollars in partnership with the Pinellas County Housing and Community Development Department. The total number of ERAP participants assisted via this effort was 726. A combination of these factors significantly impacted the program's TSLs.

In FY22, the program also reported a rise in monetary support needed to stabilize families due to increased cost of living, limited affordable housing, and other complex situations. The program worked diligently to support the needs of these families, while also facing staff shortages and turnover, limiting caseloads. Of those served, 93% of families reported self-sufficiency improvement and were able to remain stabilized after services.

BETTER OFF?

Outcomes

2 of 2 key outcomes were met.

■ Target ■ Actual

Navigation Families that Improved in Family Self-Sufficiency Matrix

93%

Statistically significant improvement on Family Self-Sufficiency Matrix

100%

Gulf Coast FSI Navigation

Gulf Coast Jewish Family and Community Services, Inc. | FY22 | Program Monitoring Report

BACKGROUND

Programming Type: Family Stabilization

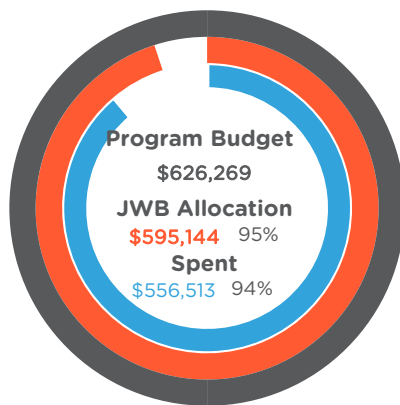
Service Area(s)

North County ☒ Mid County ☒ South County ☒

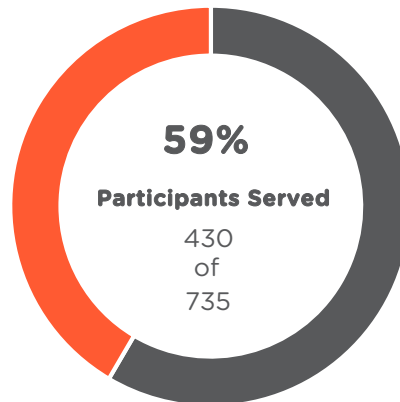
The goal of the Family Services Initiative Navigation (FSI) program is to strengthen overall sustainability and family functioning via intensive case management services. The program also specializes in Truancy Navigation, with a focus on reducing youth school absences.

HOW MUCH?

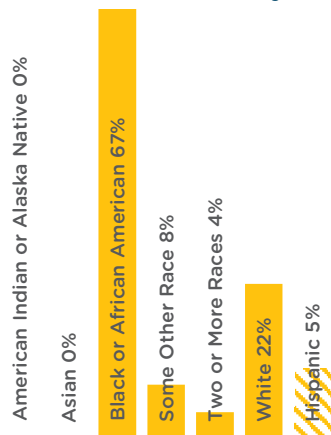
Utilization



Reach



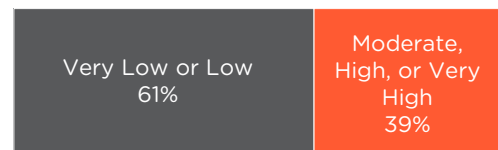
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor findings ☐ Significant findings ☒

Program Monitoring

Performing well ☒

Receiving advanced technical assistance ☐

Navigation is a primary component of FSI and functions as a preventative service that encourages family stabilization. During FY22, the community saw an influx of federal financial resources with more robust benefits which decreased families seeking services for the first half of the reporting period. As this funding ended, the system saw a dramatic rise in the volume of families seeking services, as well as an increase in monetary support needed to stabilize families.

Virtual school attendance and pandemic adjustments during FY22 led to an insufficient Truancy sample. It is worth noting that Truancy Navigation continues to be an area of development as the agency and JWB explore alignment of service needs for this subpopulation.

BETTER OFF?

Outcomes

2 of 2 key outcomes were met.

■ Target ■ Actual

Navigation Families that Improved in Family Self-Sufficient Index **62%**

Statistically Significant Improvement on Family Self-Sufficiency Matrix **100%**

H.O.M.E. Navigation

Personal Enrichment through Mental Health Services, Inc. | FY22 | Program Monitoring Report

BACKGROUND

Programming Type: Family Stabilization

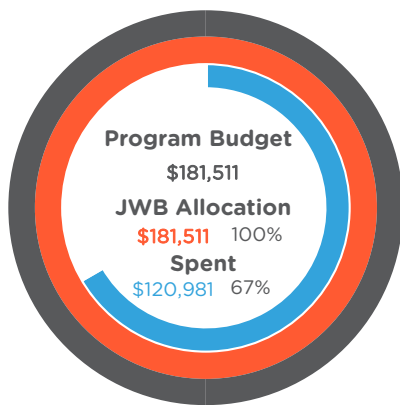
Service Area(s)

North County ☒ Mid County ☒ South County ☒

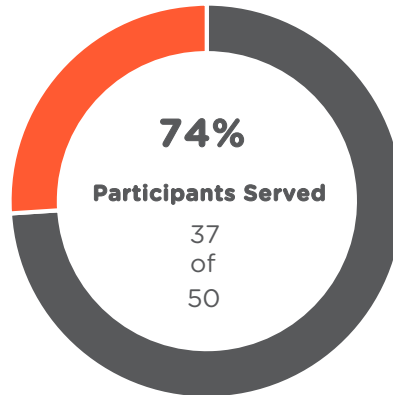
The Habitual Offender Monitoring Enforcement (H.O.M.E.) Navigation program offers intensive case management services to children and families involved with the Pinellas County Sheriff's Department H.O.M.E. Team to strengthen overall family stability and reduce arrests.

HOW MUCH?

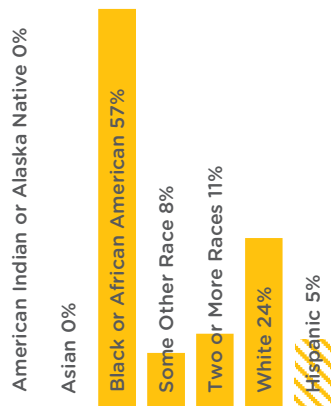
Utilization



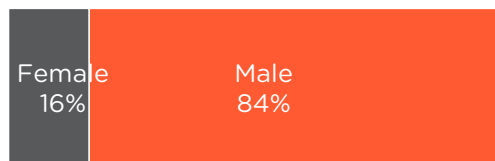
Reach



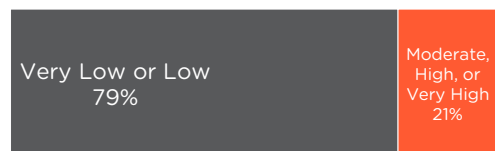
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

Performing well ☒

Receiving advanced technical assistance ☐

H.O.M.E. Navigation is a program in partnership with the Family Services Initiative (FSI) at Personal Enrichment through Mental Health Services, Inc (PEMHS). The program is composed of two direct staff positions which both experienced vacancies over the year, which impacted reach. With this noted, stability in program leadership supported efforts to assist families and strengthened relationships with the Sheriff's Office.

In addition to referrals from H.O.M.E, the program has served families referred through probation, which aligns the program alongside targeted prevention efforts for at-risk youth.

BETTER OFF?

Outcomes

2 of 2 key outcomes were met.

■ Target ■ Actual



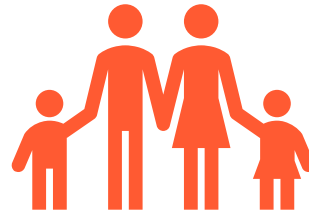
Family Services Initiative

FY22 Yearly Report

A collective partnership that connects Pinellas County agencies and resources together to help struggling families meet basic needs and empower them to become self-sufficient.

\$1,444

Average monetary assistance
Provided per family

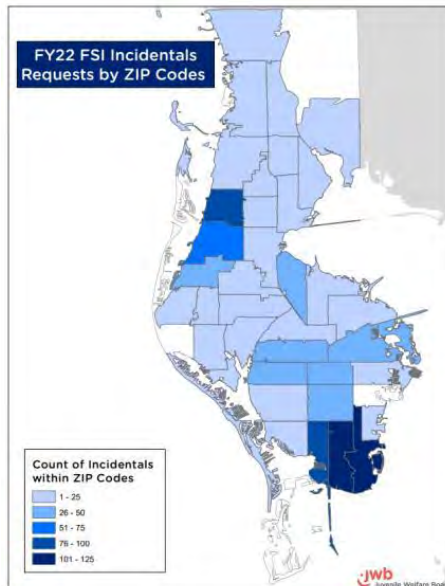


1058

Service Transaction Requests
for the fiscal year

637 Families

(837 Adults | 1454 Children)



Top 3 Zip Codes Served

33712 (124 requests)
33705 (121 requests)
33755 (89 requests)

Annual Highlights

- **Extended Partnership** with Pinellas County and City of St. Pete. FSI continued to assist Pending Applicants with their Emergency Rental Assistance Program (ERAP) Application.
- **Transitioned FSI front door.** Implemented FSI Connect on April 1, 2022. Completed FSI Connect Outreach Plan.
- **Expanded Use of Technology** to increase access to FSI by creating FSI online form and FSI Connect flyer with a new QR code.



Typical Family

Single Black Woman
with Two Children



Top 3 Categories

Rental Assistance (31%)
Utility Assistance (26%)
Food Assistance (17%)



FSI program participants
showed a statistical
increase in self-sufficiency

*Emergency Rental Assistance Program (ERAP) funding was available through Pinellas County Housing and Community Development and the City of St. Petersburg as a primary source of rent and utility assistance until May 2022.

Literacy

Reach Out and Read

Miami-Dade Family Learning Partnership, Inc. | FY22 | Program Monitoring Report

BACKGROUND

Programming Type: Literacy

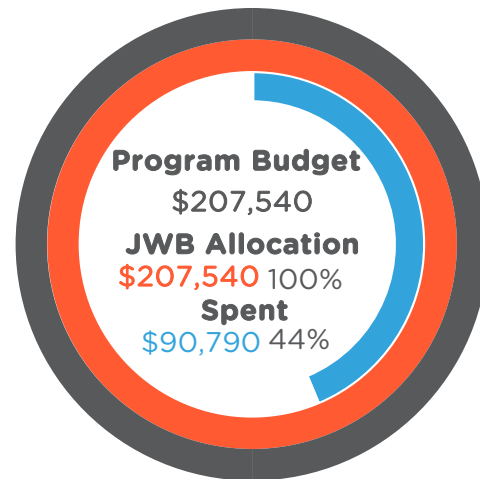
Service Area(s)

North County ☒ Mid County ☒ South County ☒

The Miami-Dade Family Learning Partnership (MDFLP) provides books, training, and technical support to six Pinellas county medical clinics that implement the Reach Out and Read (ROR) program. ROR is an evidence-based intervention that occurs during well-child visits whereby medical professionals advise families of children ages 0-5 on the practice of reading aloud to foster strong family bonds that promote healthy childhood development.

HOW MUCH?

Utilization



BETTER OFF?

Outcomes

1 out of 1 performance measures were met.



FIDELITY TO THE MODEL

Two out of six Reach Out & Read sites achieved fidelity to the model, therefore meeting the established FY22 target.

HOW WELL?

Most Recent Financial Monitoring*

No findings ☐ Minor finding ☐ Significant findings ☐

Program Monitoring

Performing well ☐

Receiving advanced technical assistance ☒

The ROR contract was executed in November 2021. With JWB funding, ROR was able to expand from five to six program sites.

In ROR's first year, the program spent 44% of its JWB allocation. Underspending was due to some of the following contributing factors: instead of purchasing books, books were donated from JWB's Grade Level Reading Campaign, COVID-19 safety protocols at sites limited ROR's ability to create literacy rich environments, and a vacant literacy coach position.

ROR met its target to have 2 out of 6 sites reach fidelity to the program model by the end of the fiscal year, which involved assisting sites with completing required trainings, maintaining an adequate supply of books, collecting caregiver feedback surveys, regularly assessing factors that promote program success, and providing ongoing technical support.

*No financial monitoring completed in FY22 due to this being an implementation year.



REACH

8,388 books distributed by ROR sites.

12,602 well-child visits conducted at program sites.

BACKGROUND

Programming Type: Literacy

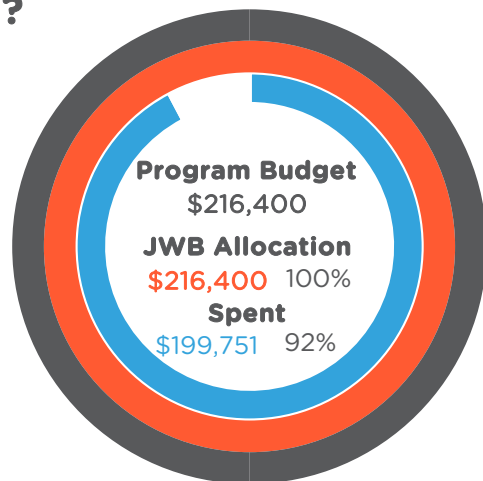
Service Area(s)

North County ☒ Mid County ☒ South County ☒

Funded in 2020, Read Strong Pinellas serves to strengthen the Pinellas Campaign for Grade Level Reading by aligning resources, assets, and relationships to communicate consistent literacy messaging, engage caregivers, distribute literacy materials, and refer struggling readers to appropriate agencies.

HOW MUCH?

Utilization



BETTER OFF?

Outcomes

0 out of 3 performance measures were met.



OUTREACH EVENTS

During FY22, Read Strong participated in 75 outreach events.

HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor finding ☒ Significant findings ☐

Program Monitoring

Performing well ☐

Receiving advanced technical assistance ☒

Read Strong Pinellas continued its outreach efforts in FY22 by participating in community events, connecting families with literacy resources, and distributing books to children in the community. Read Strong continued its practice of at-home book delivery to families in need - a service that was adopted in response to COVID-19.

As COVID-19 restrictions lifted in FY22, the program participated in 75 outreach events throughout the year. To encourage children to read, the program organized and promoted a 100 Day Reading Challenge and celebrated the readers who completed the challenge by hosting its first annual 100 Days of Reading celebration.

The program was originally funded in 2020 prior to the COVID-19 pandemic. The targets were set at that time based on expected levels of family engagement. However, the program was unable to meet their FY22 measures because of limited opportunities to engage in extensive community outreach. In FY22 JWB re-evaluated the program's targets and data collection methods to capture the activities of the program more accurately for FY23.

LITERACY ACTIVITIES



5,150 out of 14,700 children with access to reading materials.

243 out of 7,350 parents/caregivers engaged at community outreach events.

566 out of 628 total referrals made to literacy support programs.

SPPF M.A.S.T.R. Kids

The Shirley Proctor Puller Foundation, Inc. | FY22 | Program Monitoring Report

BACKGROUND

Programming Type: Literacy

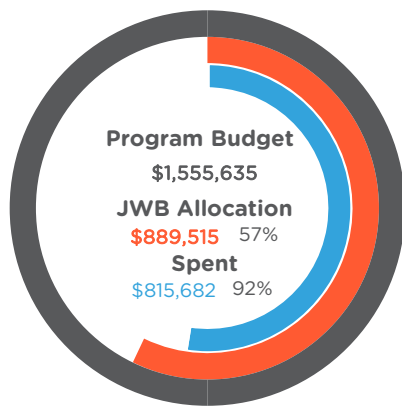
Service Area(s)

North County ☐ Mid County ☐ South County ☒

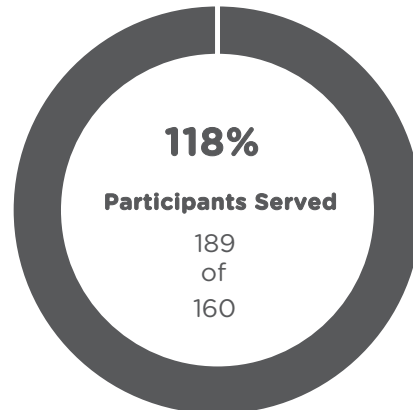
SPPF M.A.S.T.R. Kids offers academically focused programming to youth kindergarten through 8th grade at two locations in South St. Petersburg. Their mission is to advance reading, math, and science literacy to help close the achievement gap in at-risk communities.

HOW MUCH?

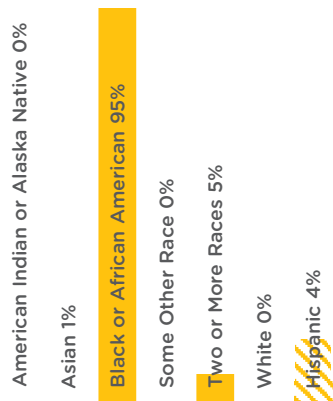
Utilization



Reach



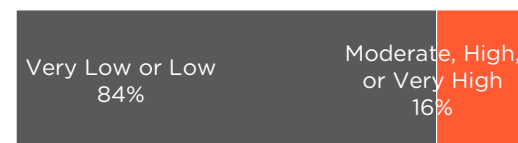
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor finding ☒ Significant findings ☐

Program Monitoring

Performing well ☐

Receiving advanced technical assistance ☒

During FY22, the program exceeded its targeted service levels serving almost 190 youth. In addition, 86% of participants expressed satisfaction with services missing the target by only 4%. Similarly, the participant attendance measure results were narrowly below target (1%). The program expanded to an additional site, Mt. Zion Church. The participants attending this site had lower baseline reading levels and their growth occurred at a slower rate than predicted.

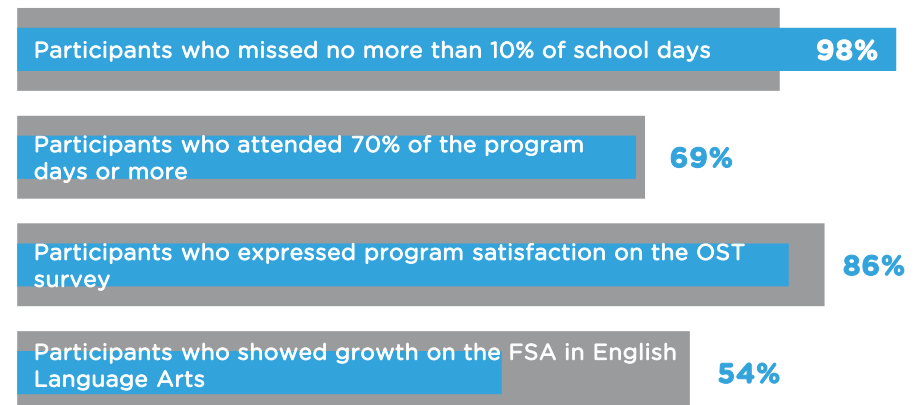
The program expansion to Mt. Zion Church experienced operational challenges which led to the program relocating to John Hopkins Middle School at the end of the 21-22 school year. The program is required to be licensed at both locations and is working on obtaining full licensure at the time of writing this report.

BETTER OFF?

Outcomes

1 of 4 key outcomes were met.

■ Target ■ Actual



BACKGROUND

Programming Type: Literacy

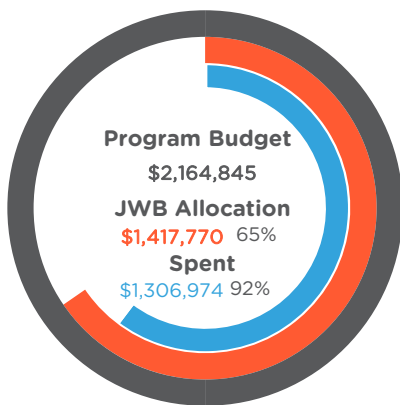
Service Area(s)

North County ☐ Mid County ☒ South County ☒

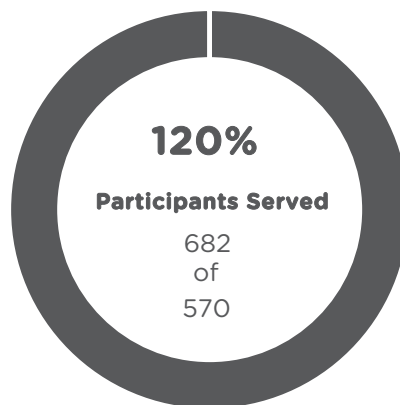
YReads! implements literacy instruction and maintenance services for students in grades K-8, reading below grade-level, or at risk for retention. The program delivers individualized instruction and uses an evidence-based curriculum which focuses on phonics, phonetical awareness, sight words, vocabulary, comprehension, and fluency.

HOW MUCH?

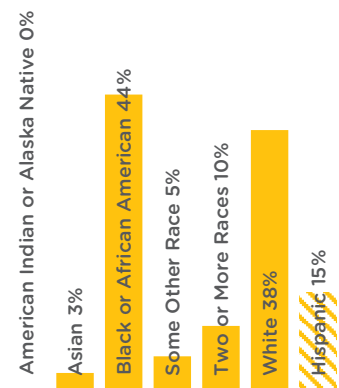
Utilization



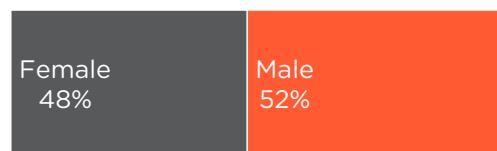
Reach



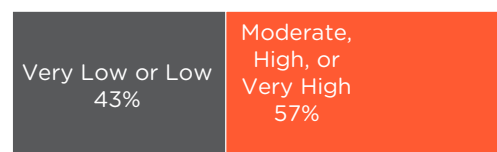
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

Performing well ☒

Receiving advanced technical assistance ☐

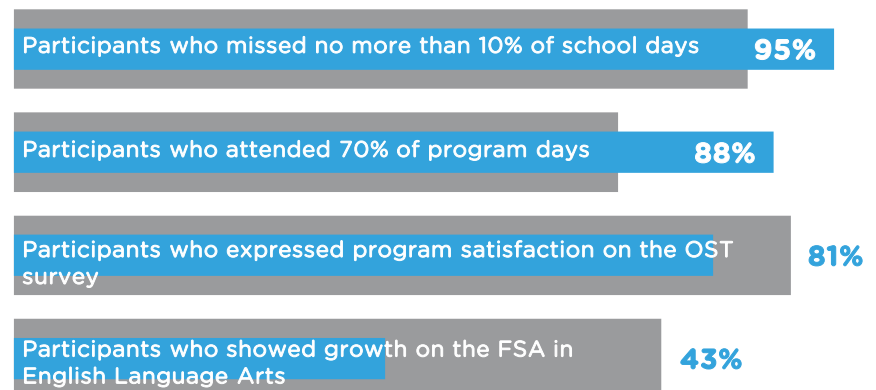
In FY22, YReads! ended its subcontracts with St. Petersburg College and YMCA of the Suncoast and expanded to two new schools. The Out of School Time (OST) Survey results yielded high satisfaction from program participants in domains related to program engagement, social emotional development, academics, and encouragement of healthy choices. Although the program's FSA Learning Gains outcomes were not met, the results align with the Florida Department of Education's 2021-2022 Pinellas County School District Report Card. In school year 2021-2022, of the lowest performing 25% of students, 39% gained in English Language Arts. The school district's standardized testing will change beginning FY23.

BETTER OFF?

Outcomes

2 of 4 key outcomes were met.

■ Target ■ Actual



Neighborhood Family Centers

BACKGROUND

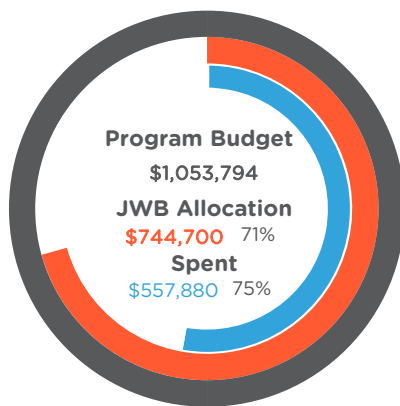
Programming Type: Neighborhood Family Center
 Service Area(s)

North County ☒ Mid County ☐ South County ☐

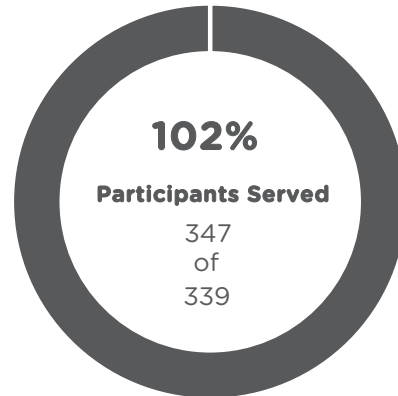
Citizen's Alliance For Progress (CAP), Inc. operates as a one-stop Neighborhood Family Center (NFC) providing wraparound services to Tarpon Springs residents. Through partnerships and community work, the center strives to foster youth development, education and cultural awareness in Pinellas County.

HOW MUCH?

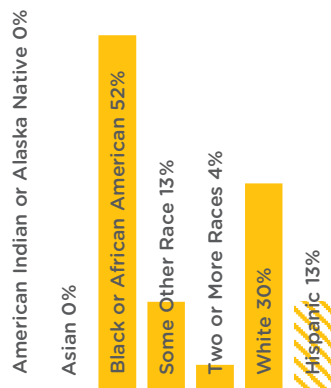
Utilization



Reach



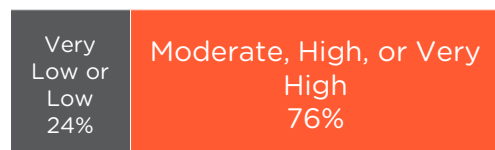
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor findings ☐ Significant findings ☒

Program Monitoring

Performing well ☐

Receiving advanced technical assistance ☒

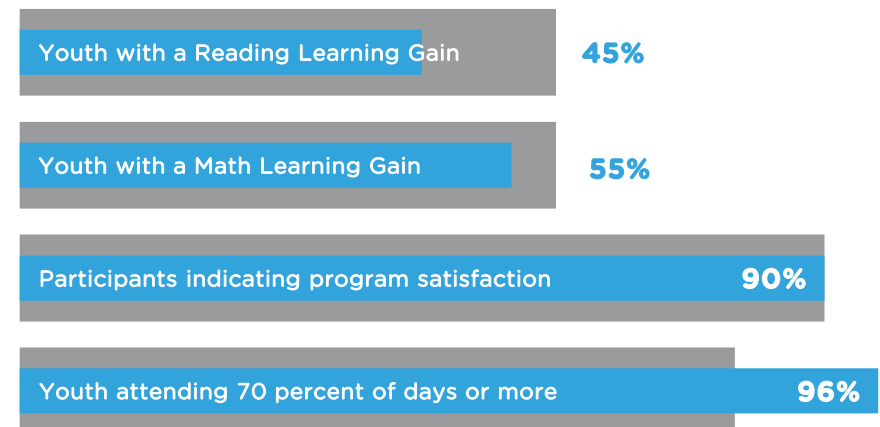
CAP achieved licensure at the beginning of FY22, which required them to reduce the number of youth participants the program could enroll at one time to meet licensure standards. Despite this, the program served more adults than expected with basic needs and family support services resulting in the program exceeding their reach. While quality program services continued to be delivered and youth participants remained engaged, challenges were experienced with data entry. Family support goals for adult participants were not entered into the JWB data system resulting in this measure to be unreportable and not met. JWB has worked with CAP in order to address these challenges.

BETTER OFF?

Outcomes

2 of 4 key outcomes were met.

■ Target ■ Actual



Clearwater Neighborhood Family Center

Dr. Martin Luther King Jr. Neighborhood Family Center, Inc. | FY22 | Program Monitoring Report

BACKGROUND

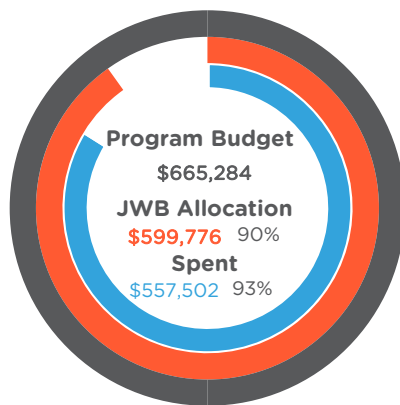
Programming Type: Neighborhood Family Center
Service Area(s)

North County ☒ Mid County ☐ South County ☐

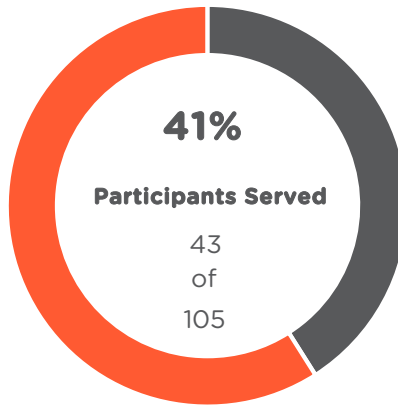
Clearwater Neighborhood Family Center (CNFC) provides community services, youth development, and family support to residents in the surrounding area. Services include after-school care, academic support, youth workshops, camps during school breaks, and basic needs assistance.

HOW MUCH?

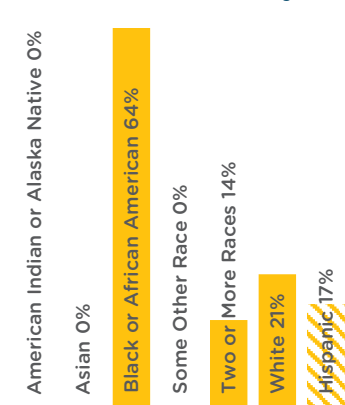
Utilization



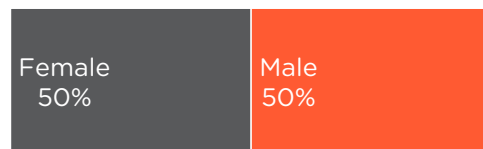
Reach



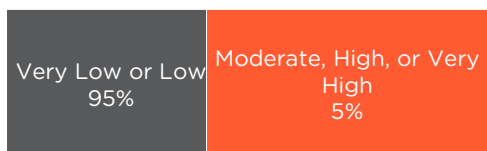
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor findings ☐ Significant findings ☒

Program Monitoring

Performing well ☐

Receiving advanced technical assistance ☒

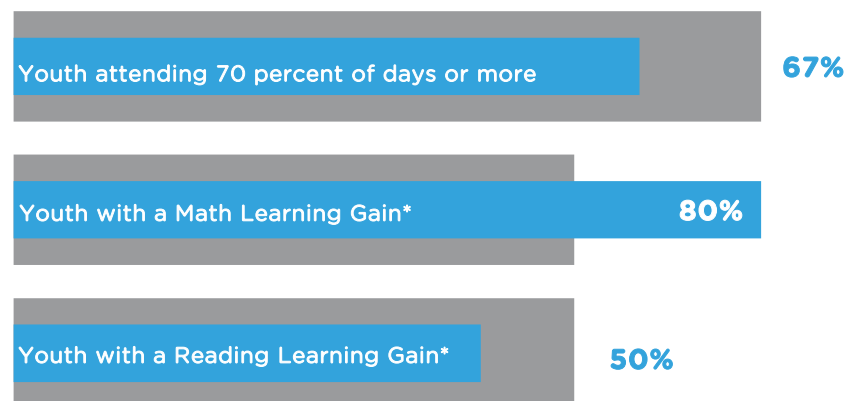
In FY22, a small sample of aftercare parents were interviewed and reported satisfaction with services. CNFC was placed on a Performance Improvement Plan (PIP) due to administrative and fiscal concerns. For the last two years, the program has experienced challenges in delivering family support services, a core service component to the program. The program's challenges in delivering family support services and failure to correctly enter data for both adults and youth significantly impacted the overall number of participants served and the program outcomes. These challenges resulted in the program's PIP being elevated to a Corrective Action Plan as of the writing of this report (FY23).

BETTER OFF?

Outcomes

0 of 3 key outcomes were met.

■ Target ■ Actual



*Sample size too small to report on due to data entry issue.

BACKGROUND

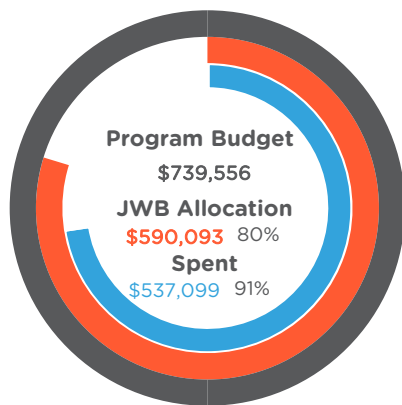
Programming Type: Neighborhood Family Center
Service Area(s)

North County ☒ Mid County ☒ South County ☒

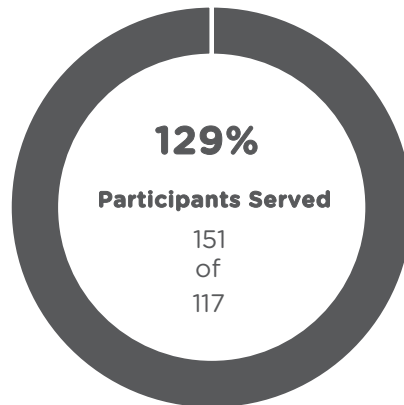
Family Center on Deafness (FCD) provides extensive services and support countywide for Pinellas County individuals and families who are deaf or hard of hearing (D/HH). Services include parent and infant activities, after-school programming, teen enrichment, and family support services.

HOW MUCH?

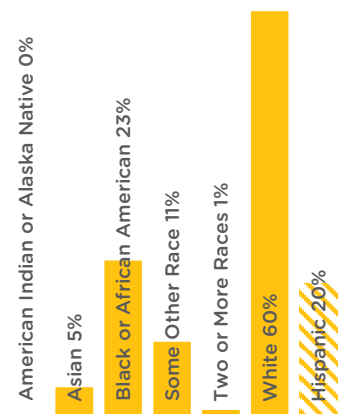
Utilization



Reach



Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor finding ☐ Significant findings ☒

Program Monitoring

Performing well ☐

Receiving advanced technical assistance ☒

In FY22, FCD was required to obtain childcare licensure, which has been achieved as of the writing of this report. FCD did not enter data for two contractual outcomes including data related to family support goals and social emotional assessment. These outcomes cannot be reported on. While the data was not reported to JWB, program observations and progress notes demonstrated successful service delivery. JWB staff has since provided extensive administrative technical assistance regarding data entry, program outcomes and contractual requirements.

While the program demonstrated administrative challenges, participant interviews reported high program satisfaction. Specifically, they stressed that FCD is a supportive environment, which is essential given the special population and the unique services they provide.

BETTER OFF?

Outcomes

1 of 2 key outcomes were **met**.

■ Target ■ Actual

Family support clients who achieved $\geq 50\%$ of their goals

Data not reported

Number of children with a parent attending a family engagement event

69

High Point - NFC

High Point Community Pride, Inc. | FY22 | Program Monitoring Report

BACKGROUND

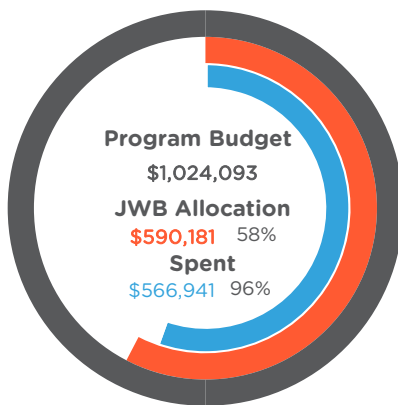
Programming Type: Neighborhood Family Centers
Service Area(s)

North County ☐ Mid County ☒ South County ☐

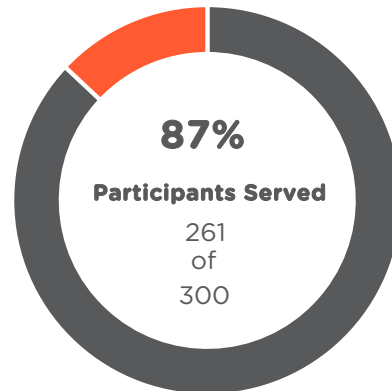
High Point Neighborhood Family Center (NFC) has worked to enhance the lives of those in its community by providing family support services and youth programming. The center serves as a hub for its community, collaborating with community partners to provide linkages for participants.

HOW MUCH?

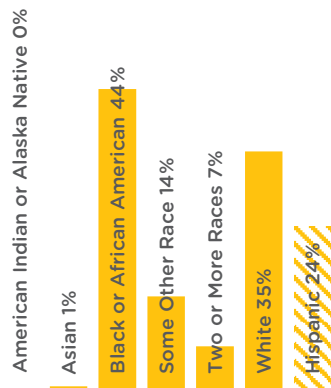
Utilization



Reach



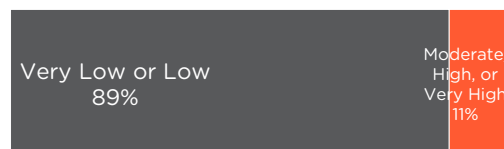
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

Performing well ☐

Receiving advanced technical assistance ☒

High Point-NFC experienced staff turnover and prolonged agency vacancies affecting the program's ability to accurately maintain data quality and engagement with youth participants. This is evidenced by low program attendance, and program failing to implement the youth program satisfaction survey.

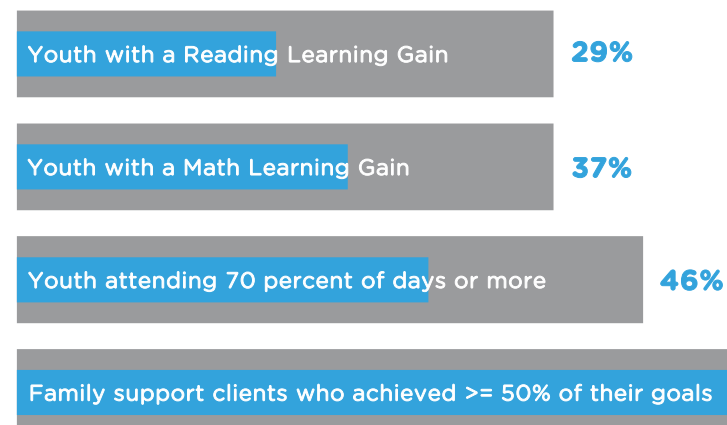
High Point-NFC utilized the opportunity to increase salaries and compensation by working with JWB to secure workforce stabilization dollars. The increase in salaries are expected to improve employee satisfaction, reduce turnover, and recruit staff to fill vacancies.

BETTER OFF?

Outcomes

1 of 4 key outcomes were met.

■ Target ■ Actual



Hispanic Outreach Center - NFC

Intercultural Advocacy Institute, Inc. | FY22 | Program Monitoring Report

BACKGROUND

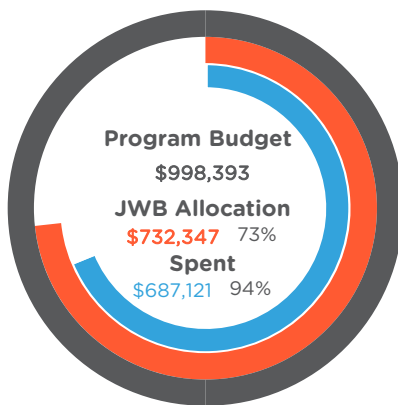
Programming Type: Neighborhood Family Centers
Service Area(s)

North County ☒ Mid County ☒ South County ☒

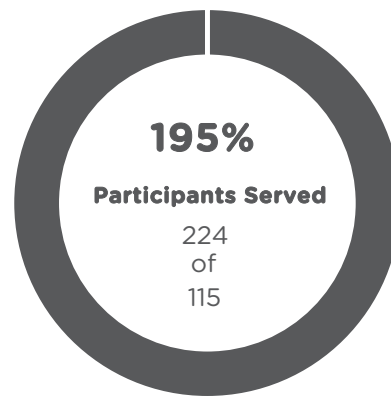
The Intercultural Advocacy Institute (ICAI) offers holistic, comprehensive services to families in Pinellas County. The center prides itself in utilizing a multi-cultural approach to provide programming and case management services to youth, and families with children, often newcomers from Latin America.

HOW MUCH?

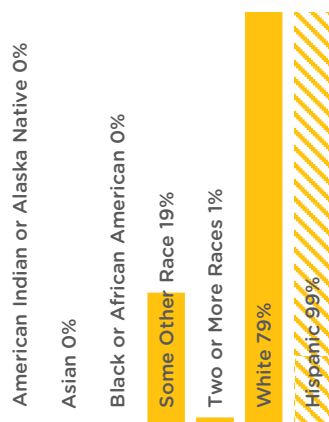
Utilization



Reach



Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor finding ☒ Significant findings ☐

Program Monitoring

Performing well ☐

Receiving advanced technical assistance ☒

In FY22, ICAI saw a significant increase in community need for services due to the influx of families migrating to Pinellas County. This is evidenced by serving almost double the amount of expected participants.

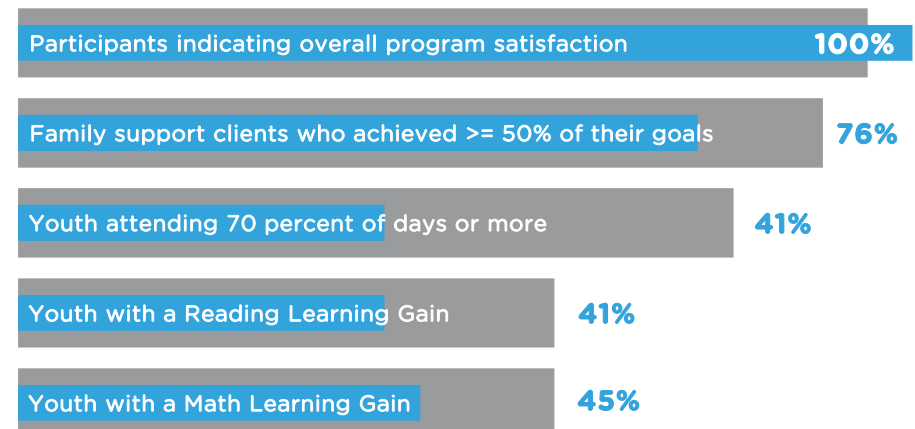
ICAI struggled with key staff vacancies and experienced challenges reestablishing their program at Oak Grove Middle post the pandemic school closures. These challenges impacted the program's ability to continuously engage participants negatively affecting the program's performance. As a result, the program received workforce stabilization funding aimed at reducing vacancies. Additionally, Pinellas County School district's standardized assessment will change in FY23.

BETTER OFF?

Outcomes

1 of 5 key outcomes were **met**.

■ Target ■ Actual



BACKGROUND

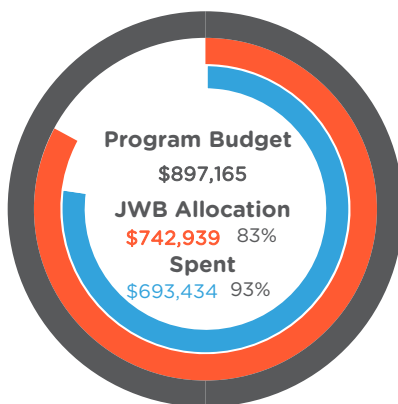
Programming Type: Neighborhood Family Centers
Service Area(s)

North County ☐ Mid County ☒ South County ☐

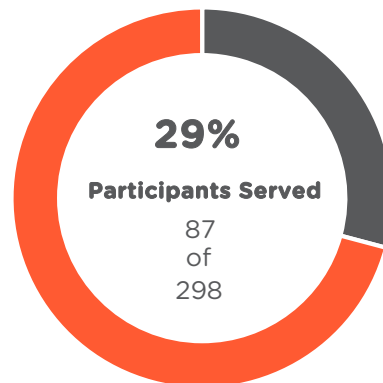
Lealman and Asian Neighborhood Family Center (LANFC) provides programming focusing on literacy, cultural awareness, and leadership. The center also provides family support services, including case management focusing on non-traditional areas like citizenship and resume building.

HOW MUCH?

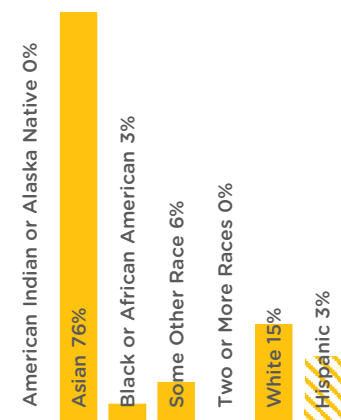
Utilization



Reach



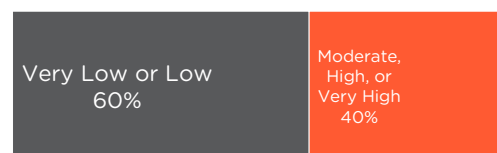
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

Performing well ☐

Receiving advanced technical assistance ☒

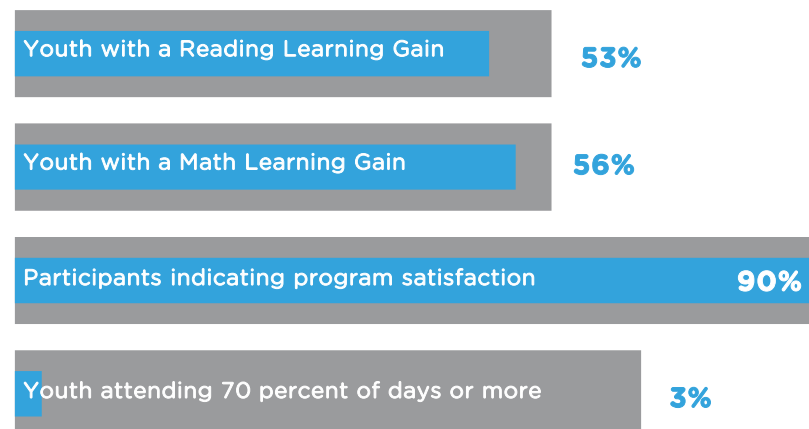
LANFC is highly engaged with the community it serves, which is evidenced by the information gathered during program observations and the participant satisfaction survey. However, this is not represented in the program's outcomes. Due to missing the end-of-year data deadline, a significant amount of data was not provided leading to a low participant count, low program attendance, and a lack of measurement on family support goals. Some data was subsequently entered, and showed positive results. For example, while program attendance below reflects 4% of youth participants who attended regularly, the results after data was submitted was 62%.

BETTER OFF?

Outcomes

1 of 4 key outcomes were **met**.

■ Target ■ Actual



BACKGROUND

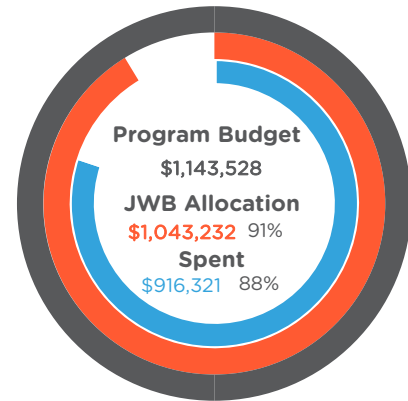
Programming Type: Neighborhood Family Center
Service Area(s)

North County ☐ Mid County ☐ South County ☒

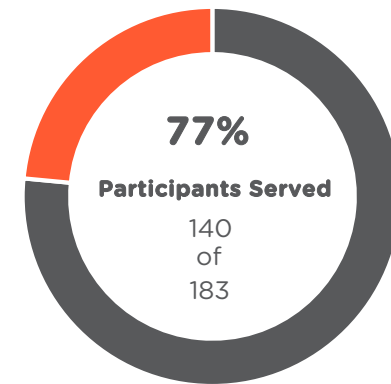
Sanderlin NFC provides family and community support, afterschool programming, summer learning, and enrichment activities within south St. Petersburg.

HOW MUCH?

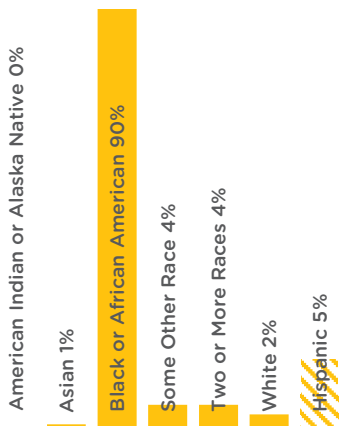
Utilization



Reach



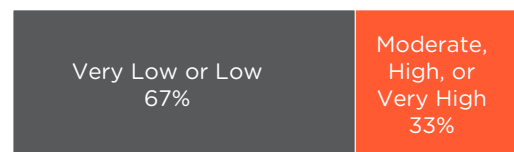
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

Performing well ☐

Receiving advanced technical assistance ☒

During FY22, Sanderlin continued to work to obtain licensure, which was achieved in early FY23. Collaborative meetings occurred throughout the year related to this endeavor. Program participants expressed positive feedback about programming through interviews, and this is further emphasized through the program satisfaction survey.

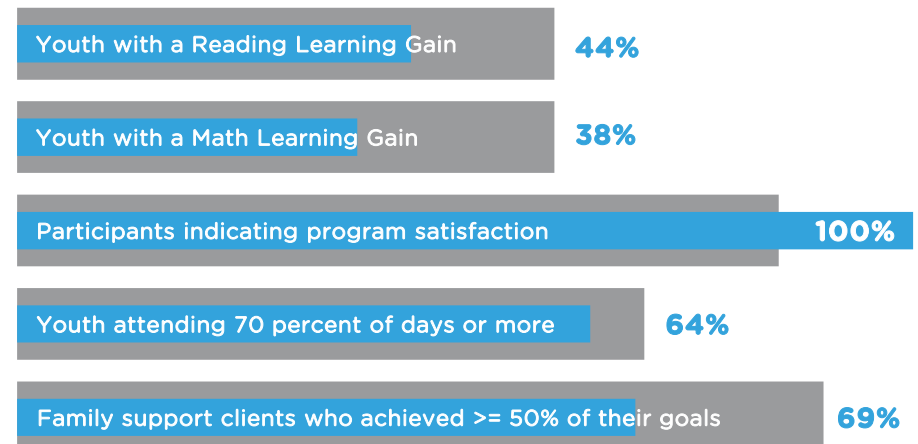
Leadership reported challenges in staff recruitment and retention which also impacted program service delivery and data quality. The agency received Workforce Stabilization funding to address this in FY23.

BETTER OFF?

Outcomes

1 of 5 key outcomes were **met**.

■ Target ■ Actual



Out of School Time

Artz 4 Life (COST)

Artz 4 Life Academy, Inc. | FY22 | Program Monitoring Report

BACKGROUND

Programming Type: Out of School Time (OST)

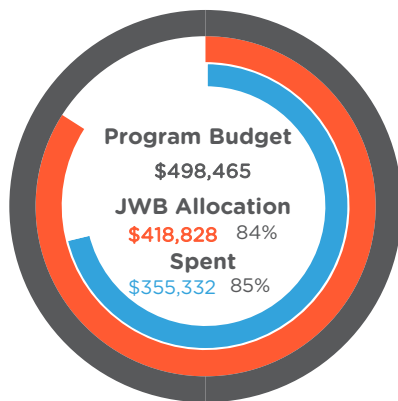
Service Area(s)

North County ☒ Mid County ☐ South County ☐

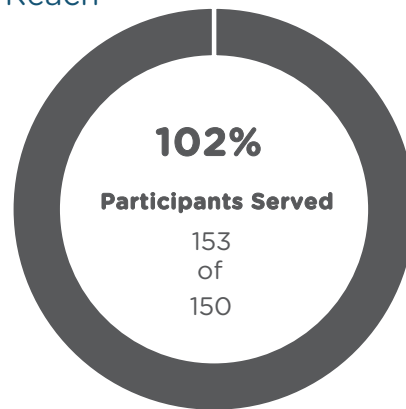
Artz 4 Life (COST) (A4L) is an after-school and summer program offering academic support and enrichment activities that promote character growth and resiliency skills for youth aged 6 through 14. Program activities include cultural dance, theater, music instruction and community engagement.

HOW MUCH?

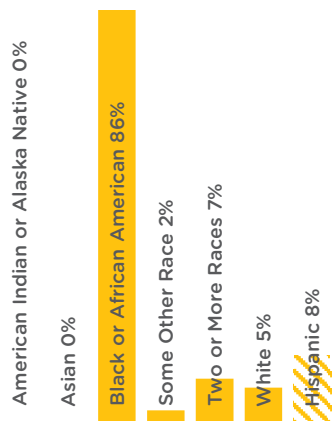
Utilization



Reach



Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor findings ☐ Significant findings ☒

Program Monitoring

Performing well ☐

Receiving advanced technical assistance ☒

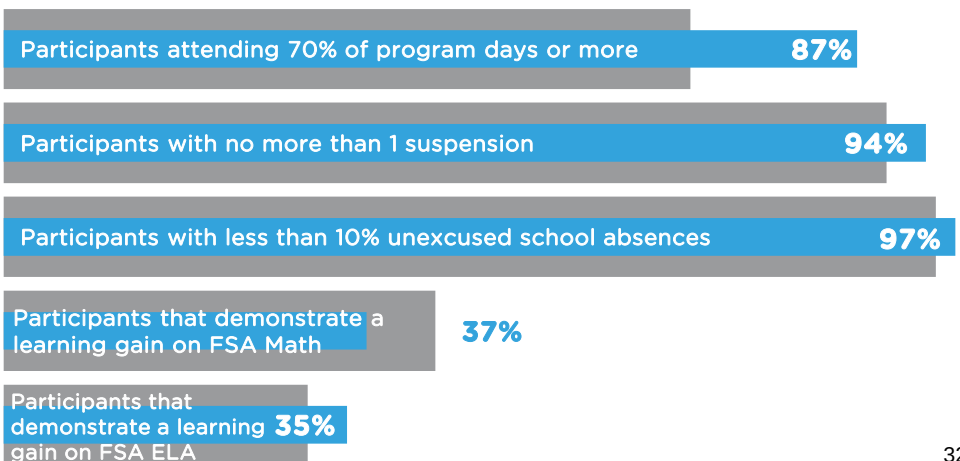
A4L received enhanced technical assistance concerning business operations, fiscal procedures, and organizational sustainability due to effects of the pandemic. In response, A4L received JWB Workforce Stabilization funding to support staff vacancies, strengthen benefits and increase professional development opportunities. Although the FSA Math outcome was not met, participants attended school more regularly, had fewer behavioral challenges and the agency served more participants compared to the prior year. Equally important, the district is changing its standardized testing beginning in FY23.

BETTER OFF?

Outcomes

4 of 5 key outcomes were met.

■ Target ■ Actual



Boys & Girls Clubs (COST)

Boys & Girls Clubs of the Suncoast, Inc. | FY22 | Program Monitoring Report

BACKGROUND

Programming Type: Out-of-School Time

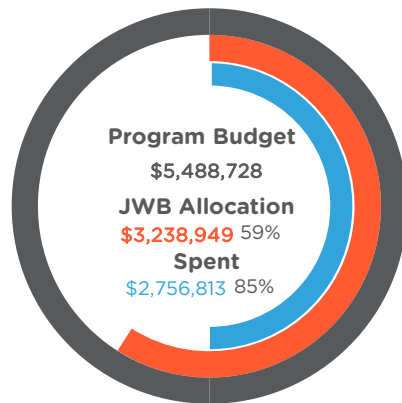
Service Area(s)

North County ☒ Mid County ☒ South County ☒

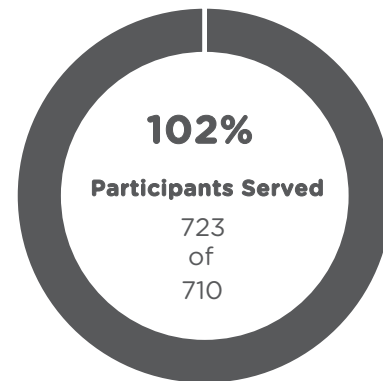
The COST program delivers afterschool care to youth ages 5-18 at seven clubs. Using an evidence-based curriculum the program focuses on literacy, including small group instruction. It also offers recreation, tutoring, water safety and swim lessons, and virtual programming.

HOW MUCH?

Utilization



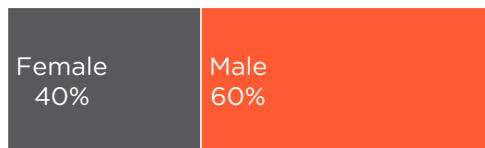
Reach



Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

Performing well ☐

Receiving advanced technical assistance ☒

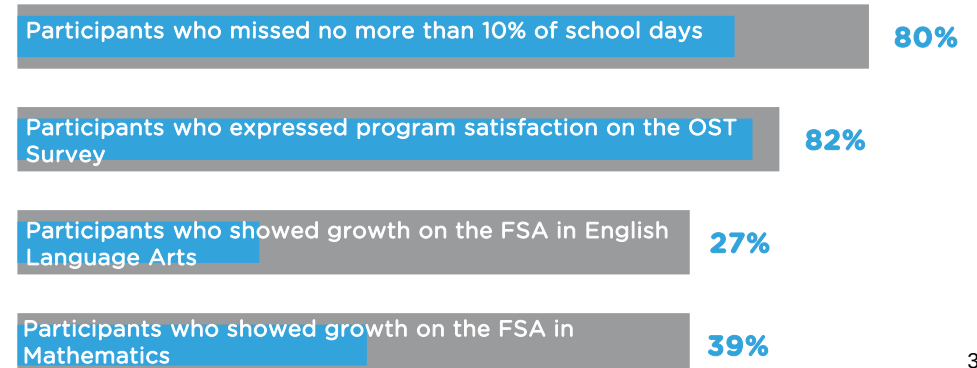
During FY22, the COST program expanded to a new site located at the Salvation Army in South St. Petersburg. Boys and Girls Club's data department experienced staff turnover, which resulted in unreported participants served. As a result, Outcomes only account for a subset of COST participants (284 participants). Of the data reported, the OST Survey results yielded high satisfaction in domains related to program engagement, social emotional development, and encouragement of healthy choices. Although the program's FSA Learning Gains outcomes were not met, the results align with the Florida Department of Education's 2021-2022 Pinellas County School District Report Card. In school year 2021-2022, of the lowest performing 25% of students, 39% gained in English Language Arts and 47% gained in Mathematics. The school district's standardized testing will change beginning in FY23.

BETTER OFF?

Outcomes

0 of 4 key outcomes were met.

■ Target ■ Actual



Charting the Course for Youth

City of Clearwater | FY22 | Program Monitoring Report

BACKGROUND

Programming Type: Out of School Time

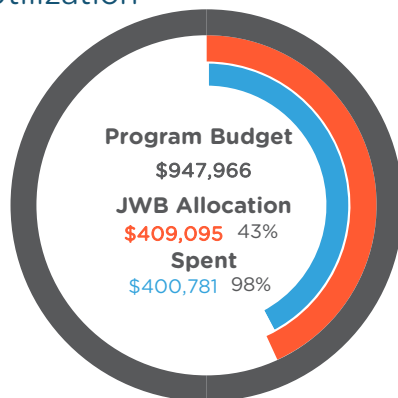
Service Area(s)

North County ☒ Mid County ☐ South County ☐

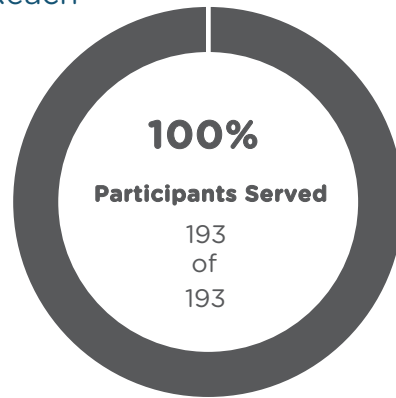
The City of Clearwater's Charting the Course for Youth (CTCFY) program supports healthy lifestyle choices, improves social skills, increases athletic abilities and develops leadership skills in after-school and summer. The program supports economically disadvantaged school-age youth at the Ross Norton and North Greenwood Recreation Centers.

HOW MUCH?

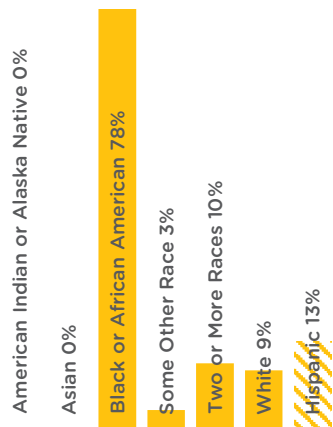
Utilization



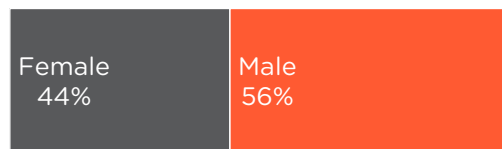
Reach



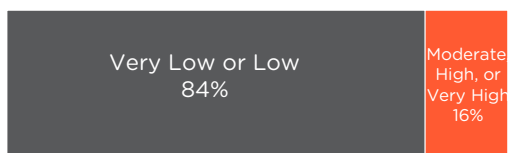
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor findings ☐ Significant findings ☒

Program Monitoring

Performing well ☒

Receiving advanced technical assistance ☐

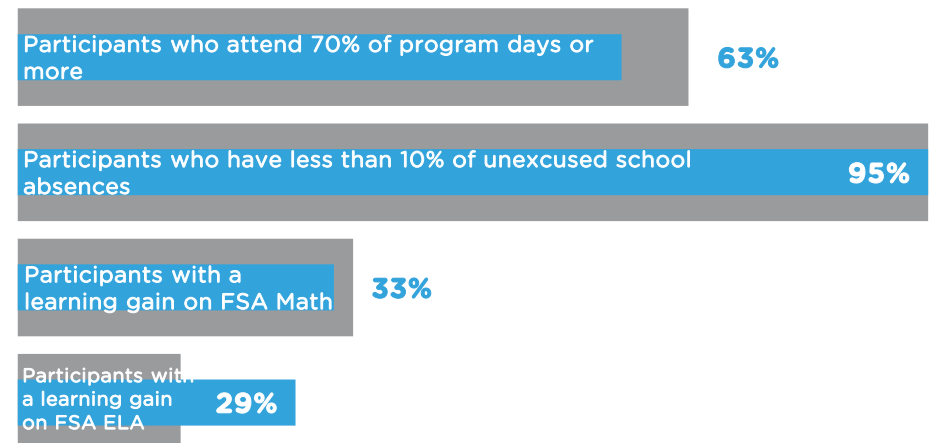
CTCFY maintained alignment with Out of School Time (OST) quality components, focusing on strengthening organizational infrastructure and enhancing enrichment experiences. Although external auditors found both material weakness and a significant deficiency in the fiscal year 2020 audit, there were no findings in fiscal year 2021. Conversely, a new significant deficiency was noted in fiscal year 2022. CTCFY focused on communication with families and schools, dedicating a staff position to foster relationships and advocacy. While participants' standardized testing did not show improvement during this term, CTCFY will continue to provide academic support to help address the academic challenges.

BETTER OFF?

Outcomes

2 of 4 key outcomes were met.

■ Target ■ Actual



BACKGROUND

Programming Type: Out of School Time

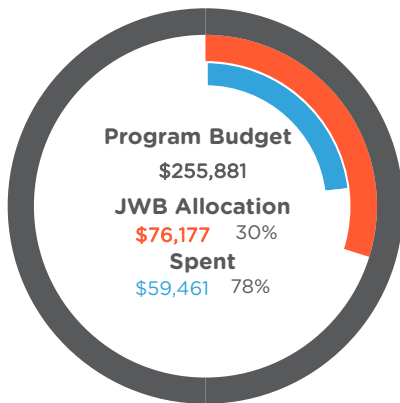
Service Area(s)

North County ☒ Mid County ☐ South County ☐

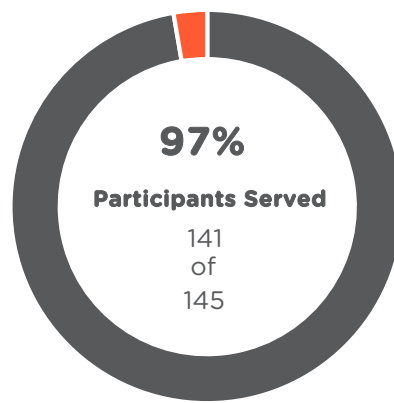
Working in partnership with JWB and Pinellas County Schools (PCS), the City of Dunedin's Promise Time program is an academic school-based, before and after-school program implemented at Title I elementary schools that target low performing students.

HOW MUCH?

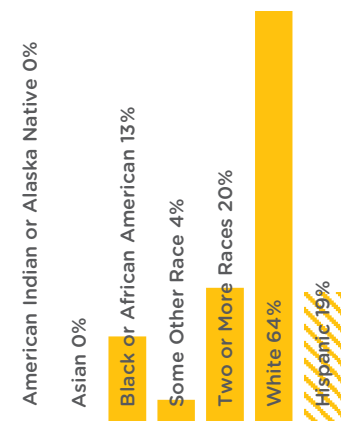
Utilization



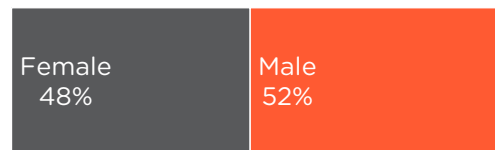
Reach



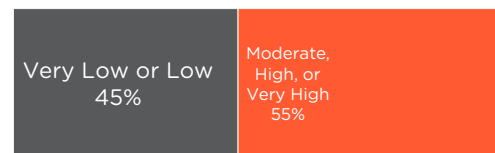
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

Performing well ☒

Receiving advanced technical assistance ☐

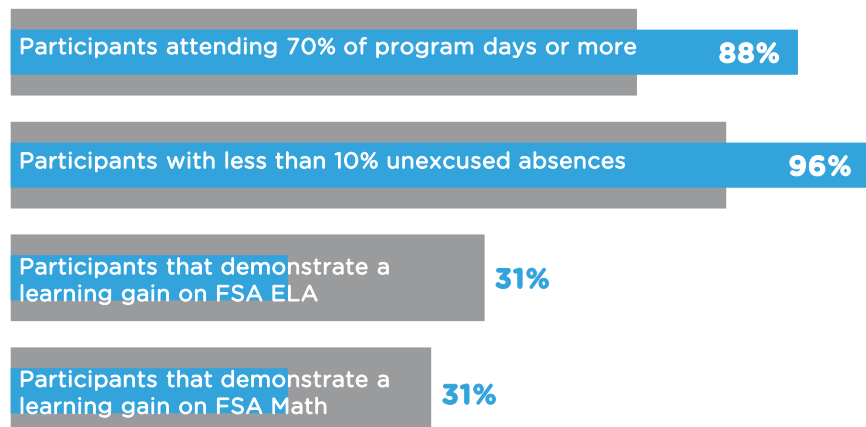
City of Dunedin Promise Time's program experienced growth from FY21 to FY22, serving 44 more participants across 2 elementary school locations. Operating in just two schools has allowed the program to cultivate strong relationships with school staff thereby strengthening the program. The program also excels at consistently providing timely and accurate data. Despite the program's strengths, the program faces a challenge with tutors, who don't work directly at the school. They report it's a struggle to allocate enough time for lesson planning due to the additional commute. The program is working to address this challenge. The district is changing its standardized testing beginning in FY23.

BETTER OFF?

Outcomes

2 of 4 key outcomes were met.

■ Target ■ Actual



Great Futures Middle School Academy (GFMSA)

Boys & Girls Clubs of the Suncoast, Inc. | FY22 | Program Monitoring Report

BACKGROUND

Programming Type: Out of School Time (OST)

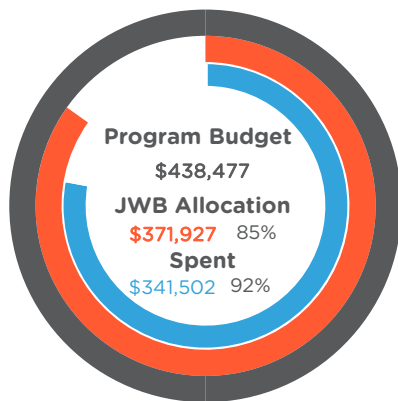
Service Area(s)

North County ☐ Mid County ☐ South County ☒

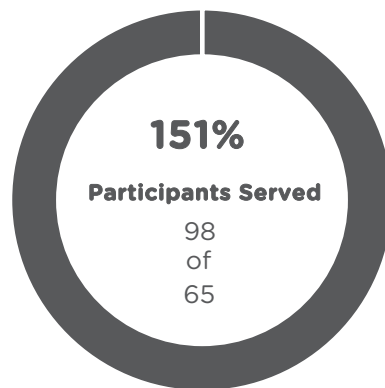
GFMSA offers before school, after school and summer programming at Azalea Middle School that utilizes evidence-based initiatives to create positive outcomes in 3 priority areas: academic success, good character & citizenship, and healthy lifestyles.

HOW MUCH?

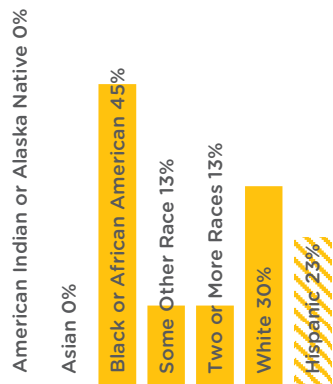
Utilization



Reach



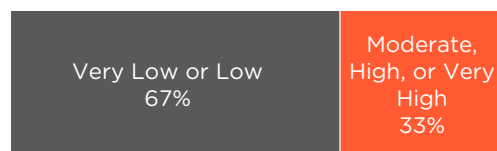
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

Performing well ☐

Receiving advanced technical assistance ☒

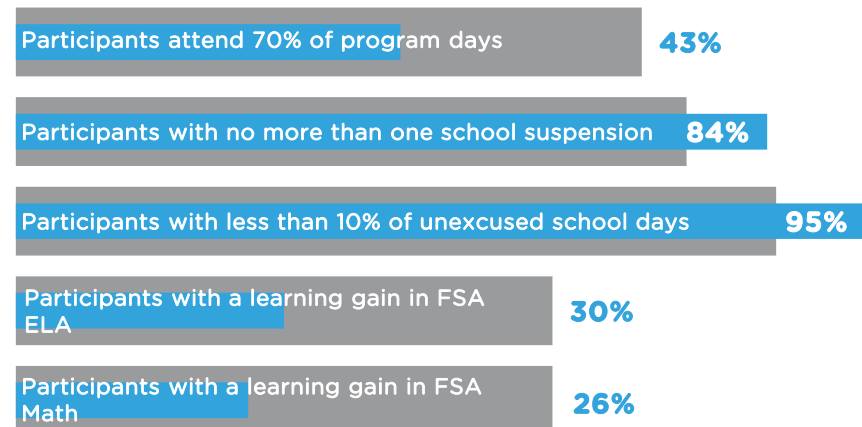
After experiencing program closures and staff shortages due to ongoing challenges post COVID-19, GFMSA used JWB Workforce Stabilization resources to enhance salary and benefits compensation for direct care staff. The program also renewed its focus on program quality by incorporating literacy opportunities and hosting 8 family engagement activities. Boys and Girls Club's data department experienced staff turnover, which resulted in unreported participants served. As a result, Outcomes only account for a subset of GFMSA participants (40 participants). The program attendance outcome declined as a result of the small subset of participants available for analysis.

BETTER OFF?

Outcomes

2 of 5 key outcomes were met.

■ Target ■ Actual



PCS-PAL (COST)

Pinellas County Sheriff's Police Athletic League, Inc. | FY22 | Program Monitoring Report

BACKGROUND

Programming Type: Out of School Time

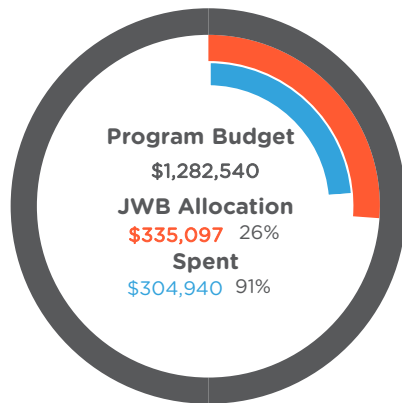
Service Area(s)

North County ☐ Mid County ☒ South County ☐

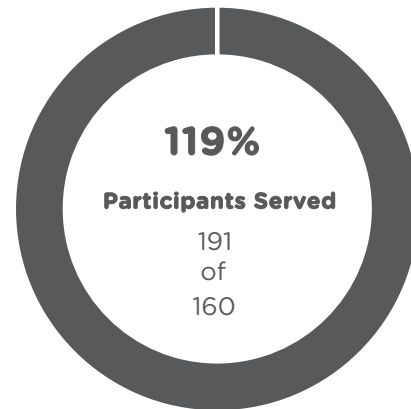
PCS-PAL (Community Out of School Time) provides after-school and summer programming for children ages 5 to 18 at two locations in the Lealman community. Program components include academic support, life skills support and mentoring.

HOW MUCH?

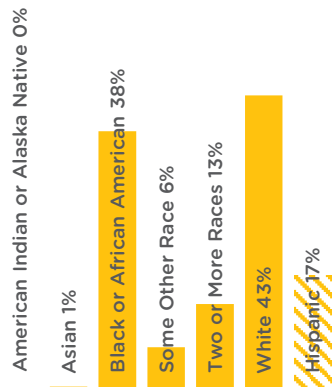
Utilization



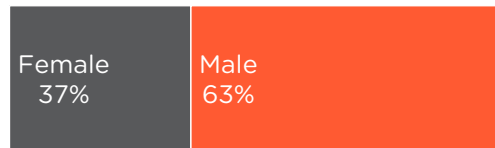
Reach



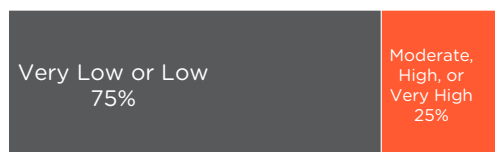
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

Performing well ☐

Receiving advanced technical assistance ☒

PCS-PAL's central focus in FY22 was to strengthen the organizational structure to sustain program quality in response to staff retention and recruitment challenges post pandemic. With the assistance of JWB's Workforce Stabilization efforts, PCS-PAL was able to add an administrative position to support agency operations. Although the program increased their Reach, consistent program attendance presented challenges. Even so, the program saw participants exceed their learning gains goals in both FSA ELA and Math with continued academic support. The district is changing its standardized testing beginning in FY23.

BETTER OFF?

Outcomes

2 of 4 key outcomes were met.

■ Target ■ Actual

Participants attending 70% of program days or more **69%**

Participants with less than 10% unexcused school absences **82%**

Participants with learning gains on FSA Math **35%**

Participants with learning gains on FSA ELA **36%**

R'Club Child Care - Promise Time

R'Club Child Care, Inc. | FY22 | Program Monitoring Report

BACKGROUND

Programming Type: Out of School Time (OST)

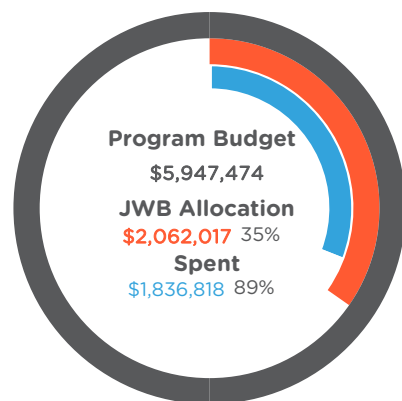
Service Area(s)

North County ☒ Mid County ☒ South County ☒

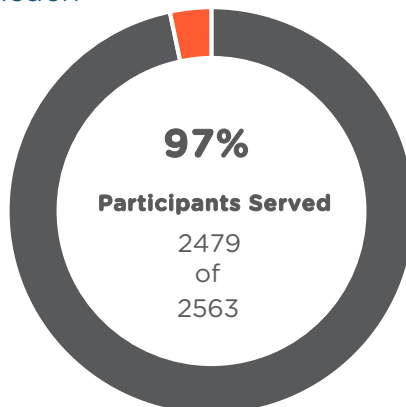
R'Club Child Care - Promise Time is an academic based program targeting low performing students working in partnership with JWB, Pinellas County Schools (PCS) and other OST providers to offer before and after-school care at Title I elementary schools. The program works with PCS to implement Summer Bridge.

HOW MUCH?

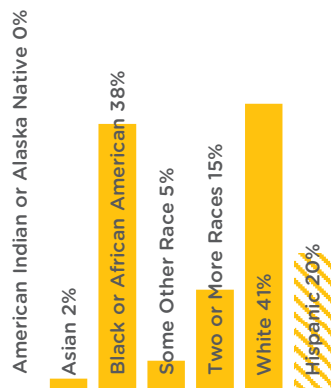
Utilization



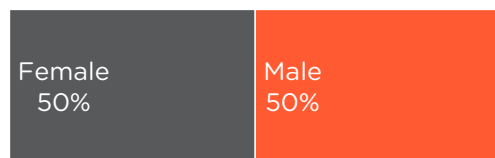
Reach



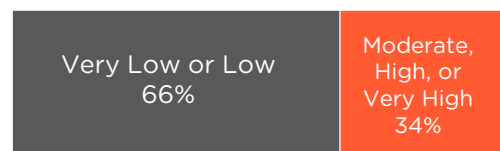
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

Performing well ☒

Receiving advanced technical assistance ☐

R'Club Promise Time has shown consistency in reaching key outcomes from the previous fiscal year with an increase in participants with less than 10% of unexcused school absences. Parent interviews highlighted the learning gains that helped support their children academically. This is further evidenced by their achievement of this outcome. Utilizing JWB Workforce Stabilization funding, R'Club was able to increase salaries and expand advertising efforts which ultimately helped reduce the number of vacancies. This program also includes Summer Bridge, serving 1,433 students across 20 summer sites. The district is changing its standardized testing beginning in FY23.

BETTER OFF?

Outcomes

3 of 4 key outcomes were met.

■ Target ■ Actual

Participants with less than 10% of unexcused school absences **96%**

Participants attending 70% of program days or more **91%**

Participants with a learning gain in FSA Math **37%**

Participants with a learning gain in FSA ELA **43%**

The Middle School Academy (TMSA)

Young Men's Christian Association of Greater St. Petersburg, Inc. | FY22 | Program Monitoring Report



BACKGROUND

Programming Type: Out of School Time

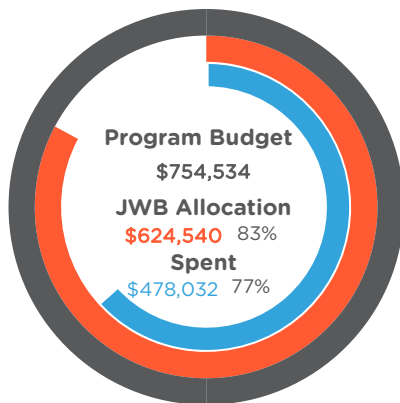
Service Area(s)

North County ☐ Mid County ☒ South County ☒

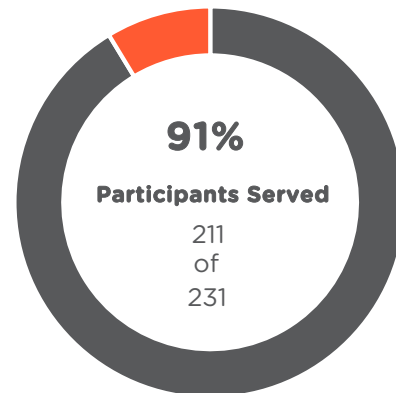
TMSA offers before school, after school and summer programming to students in 6th through 8th grade attending Meadowlawn, Pinellas Park and Bay Point Middle Schools. Program services include academic support, personal enrichment, and family engagement. Program activities support youth development, healthy lifestyle choices and social responsibility.

HOW MUCH?

Utilization



Reach



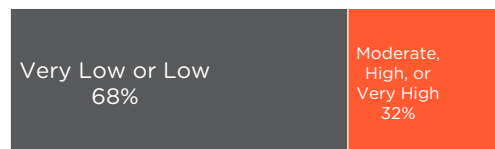
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

Performing well ☒

Receiving advanced technical assistance ☐

Within FY22, TMSA continued to experience recruitment and retention challenges associated with a post COVID-19 workforce adversely impacting implementation of program components, specifically family engagement and enrichment activities. However, enrollment of participants trended upwards.

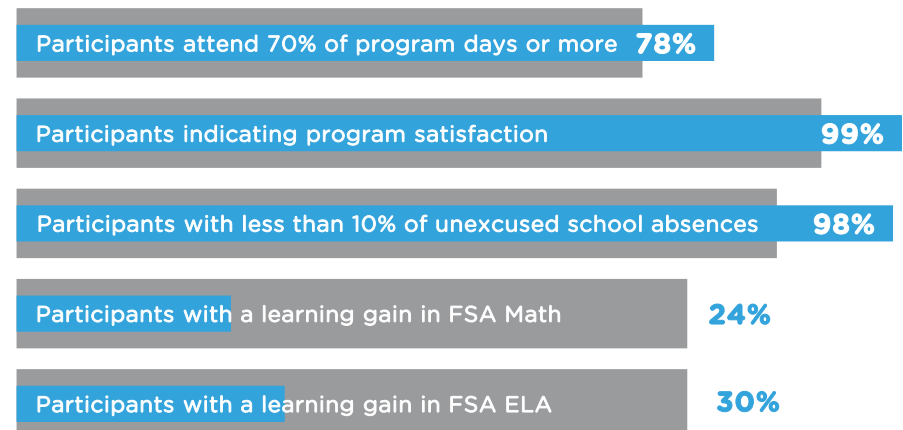
With the assistance of JWB Workforce Stabilization resources, TMSA pivoted to address identified challenges by expanding advertising and professional development opportunities, as well as, increasing compensation.

BETTER OFF?

Outcomes

3 of 5 key outcomes were met.

■ Target ■ Actual



Promise Time

Young Men's Christian Association of Greater St. Petersburg, Inc. | FY22 | Program Monitoring Report



BACKGROUND

Programming Type: Out of School Time

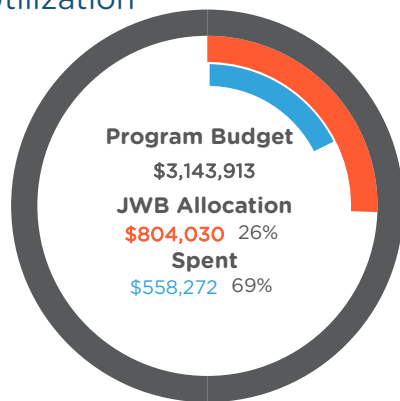
Service Area(s)

North County ☐ Mid County ☐ South County ☒

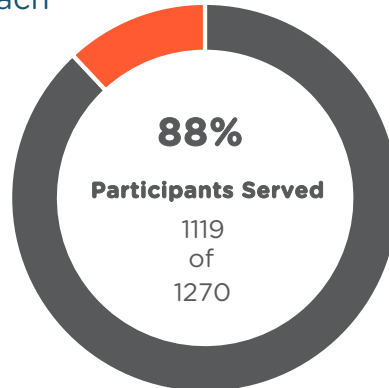
Working in partnership with JWB and Pinellas County Schools (PCS) this program is an academic school-based, before and after-school program implemented at Title I elementary schools that target low performing students. During the summer months they work with PCS to implement Summer Bridge.

HOW MUCH?

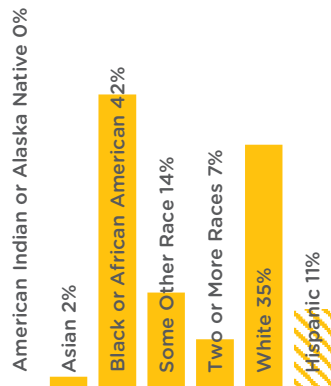
Utilization



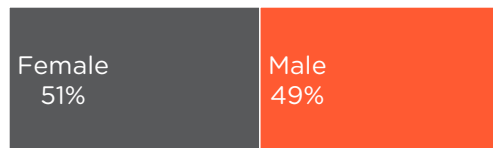
Reach



Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

Performing well ☒

Receiving advanced technical assistance ☐

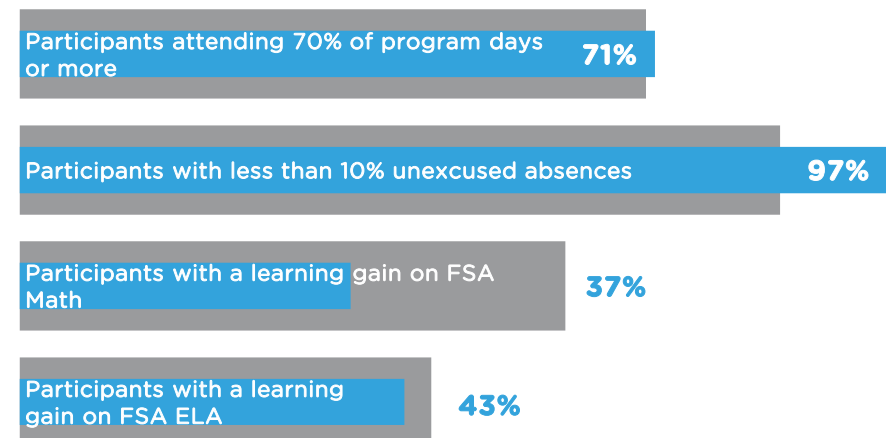
Although the program is shy of meeting their targeted service levels, they have increased the total number of participants in FY22 when compared to FY21. The program utilized JWB Workforce Stabilization funding and was able to begin recruitment efforts and increase professional development opportunities, such as professional conferences, for staff. While program attendance declined slightly in FY22, participants school attendance increased by 16%. This program also includes Summer Bridge, serving 435 students across 10 summer sites. The district is changing its standardized testing beginning in FY23.

BETTER OFF?

Outcomes

2 of 4 key outcomes were met.

■ Target ■ Actual



YMCA of Suncoast Middle School Academy

Young Men's Christian Association of the Suncoast, Inc. | FY22 | Program Monitoring Report



BACKGROUND

Programming Type: Out of School Time

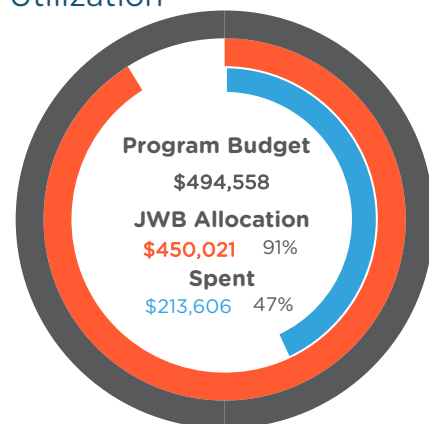
Service Area(s)

North County ☒ Mid County ☒ South County ☐

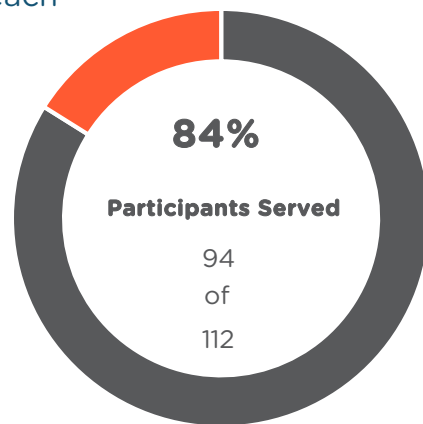
YMCA Suncoast's Middle School Academy (MSA) program offers before school, after school and summer programming to students attending Largo and Tarpon Springs Middle Schools. Program services include academic support, personal enrichment, and family engagement.

HOW MUCH?

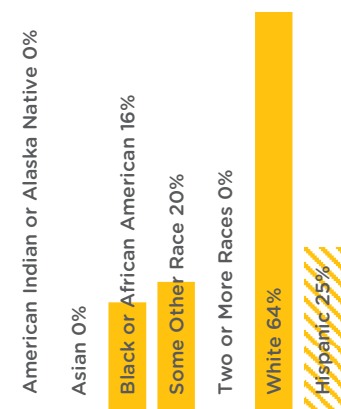
Utilization



Reach



Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

Performing well ☐

Receiving advanced technical assistance ☒

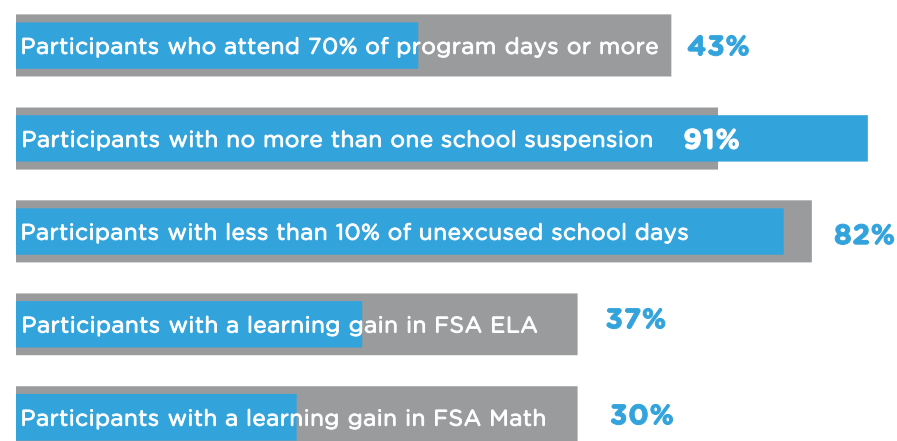
While YMCA Suncoast MSA increased recruitment of youth participants by 13 percent compared to the prior year, the program experienced staff recruitment and family engagement challenges contributing to only meeting 1 of 5 key outcomes. Staff also identified administrative and organizational deficiencies such as staff shortages that impacted data entry deadlines. In collaboration with JWB Workforce Stabilization efforts, the program identified specific supports to address challenges including the addition of personnel to assist with onboarding processes and increasing staff training and development opportunities.

BETTER OFF?

Outcomes

1 of 5 key outcomes were **met**.

■ Target ■ Actual



BACKGROUND

Programming Type: Out of School Time

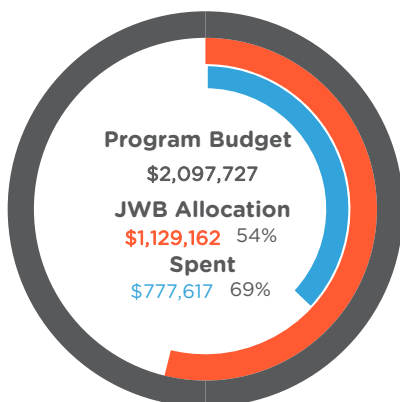
Service Area(s)

North County ☒ Mid County ☐ South County ☐

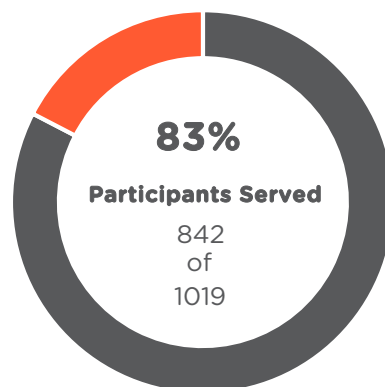
Working in partnership with JWB and Pinellas County Schools (PCS) this program is an academic school-based, before and after-school program implemented at Title I elementary schools that target low performing students. During the summer months they work with PCS to implement Summer Bridge.

HOW MUCH?

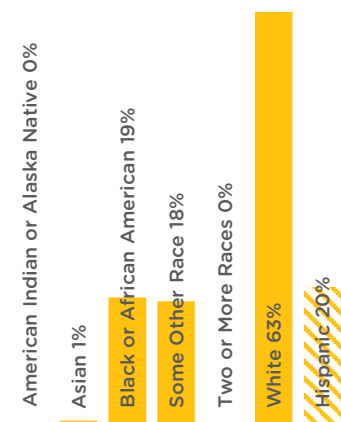
Utilization



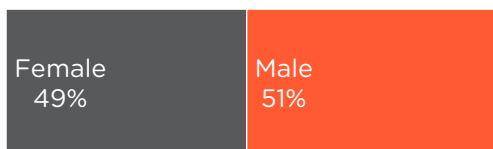
Reach



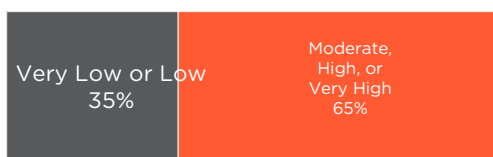
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

Performing well ☐

Receiving advanced technical assistance ☒

While the program participants demonstrated high attendance at school, the program significantly declined in performance on the program attendance measure. This decline is related to data entry challenges as the program switched from entering data into JWB's participant data management system to providing data uploads. Additionally, the program did not meet their Targeted Service Levels due to difficulties in staffing. The program utilized JWB Workforce Stabilization funding to fund two new positions: an HR Onboarding Specialist and a Director of Training and Support. This program also includes Summer Bridge, serving 515 students across 13 summer sites. The school district's standardized testing will change beginning in FY23.

BETTER OFF?

Outcomes

1 of 4 key outcomes were met.

■ Target ■ Actual

Participants attending 70% of program days or more **34%**

Participants with less than 10% unexcused absences **96%**

Participants with a learning gain on FSA Math **50%**

Participants with a learning gain on FSA ELA **45%**

Youth Enrichment Program (COST)

Family Resources, Inc. | FY22 | Program Monitoring Report

BACKGROUND

Programming Type: Out of School Time

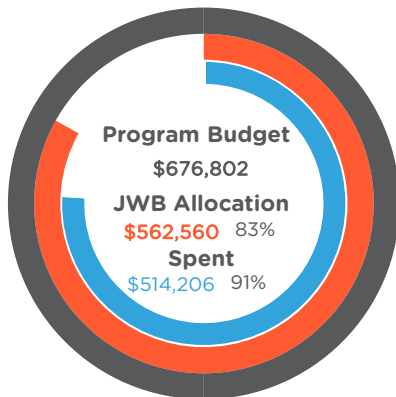
Service Area(s)

North County ☐ Mid County ☒ South County ☒

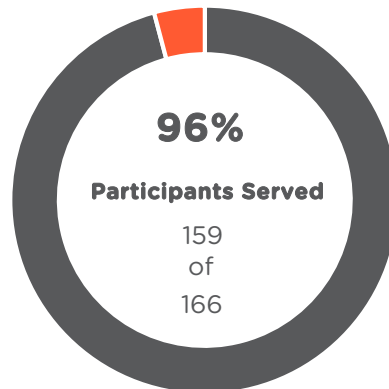
The Community Out of School Time (COST) Youth Enrichment Program (YEP) model offers enrichment activities that promote positive self-esteem, resiliency and self-efficacy for youth ages 6 through 14. Program activities incorporate science, technology, engineering, art, and math (STEAM), with individual learning opportunities that support youth development.

HOW MUCH?

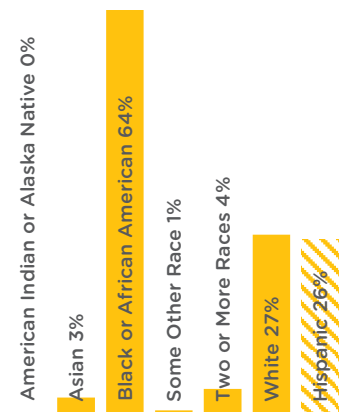
Utilization



Reach



Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

Performing well ☒

Receiving advanced technical assistance ☐

Challenges with recruitment and retention of staff persisted throughout FY22. In response, YEP obtained JWB Workforce Stabilization funding, allowing the program to reduce staff vacancies and maintain alignment with Out of School Time (OST) quality components. The assistance allowed the agency to strengthen efforts regarding family engagement and youth celebratory events and achievements for youth participants.

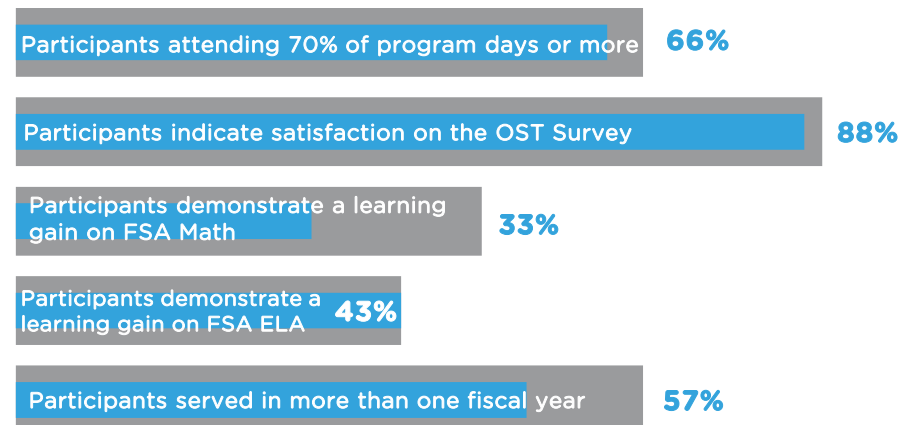
While the program increased their total Reach by over 20% as compared to FY21, the long standing program manager retired resulting in a decline in program attendance and satisfaction. Although the program was just shy of meeting their key outcomes this fiscal year, the prior years were achieved. YEP focused on engaging families through events and reestablishing their connection with students.

BETTER OFF?

Outcomes

1 of 5 key outcomes were met.

■ Target ■ Actual



Parenting Education/ Family Support

Early Childhood Court

Sixth Judicial Circuit of Florida | FY22 | Program Monitoring Report

BACKGROUND

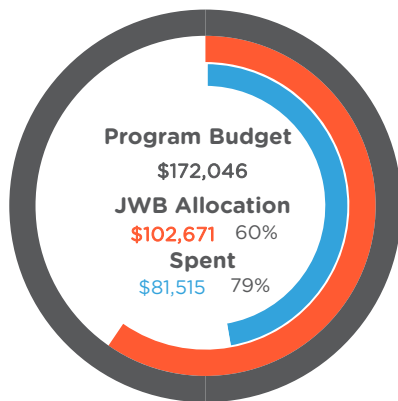
Programming Type: Parenting Education/Family Support
Service Area(s)

North County ☒ Mid County ☒ South County ☒

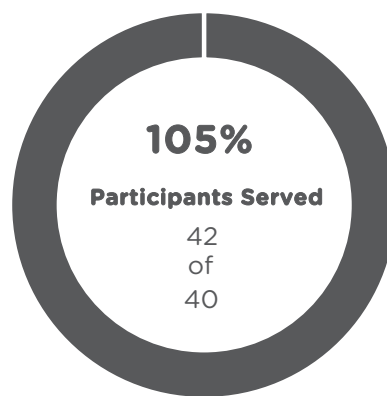
This program supports a coordinator position to work with families within the Unified Family Court and Dependency Drug Court systems. This includes care coordination among community providers and serves as the liaison between the family, the court, and child welfare systems with the goal of reunifying all families.

HOW MUCH?

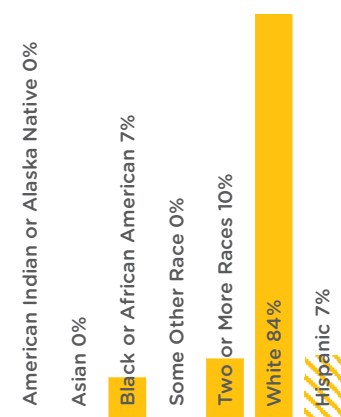
Utilization



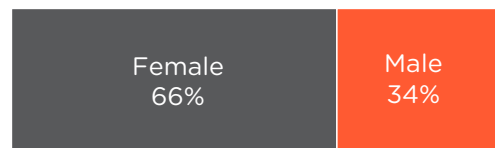
Reach



Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Financial Monitoring

No findings ☒ Minor findings ☐ Significant findings ☐

Program Monitoring

Performing well ☒

Receiving advanced technical assistance ☐

Early Childhood Court and Drug Dependency Court were merged in FY21 creating a new combined model which is becoming a standard across the state. Learning from partners, the program has shifted to have a strength-based focus.

As a result of this shift, parent participation has increased. The program uses three measures of performance based on the national Zero To Three standards. As noted in the outcomes below, nearly all measures were met with verified abuse reports narrowly missing 100%.

BETTER OFF?

Outcomes

2 of 3 key outcomes were met.

■ Target ■ Actual

Percent of closed cases achieving reunification within 12 months **100%**

Percent of cases with no verified abuse reports **98%**

Percent of cases on track to achieve reunification within 12 months **100%**

Healthy Families Pinellas

Florida Department of Health, Pinellas County Health Department | FY22 | Program Monitoring Report



BACKGROUND

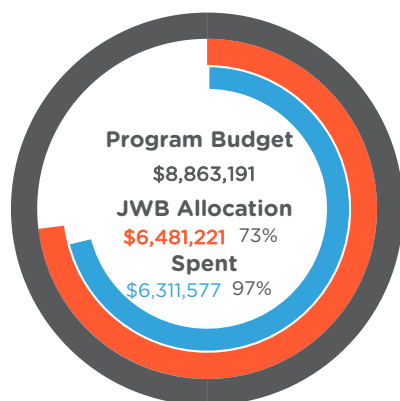
Programming Type: Parenting Education/Family Support
Service Area(s)

North County ☒ Mid County ☒ South County ☒

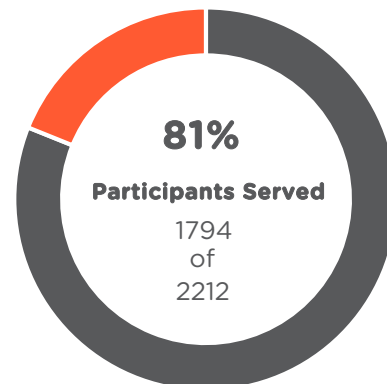
Healthy Families Pinellas (HFP) is an evidence-based home visiting and family support program that focuses on educating and supporting families from pregnancy until the child is age five. Enhanced services are offered and include nurses, mental health counselors, and father service specialists.

HOW MUCH?

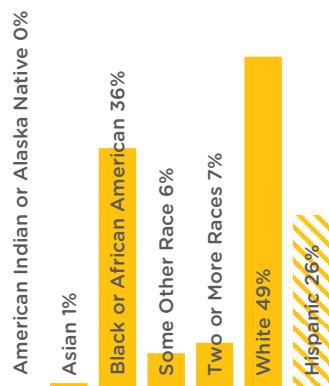
Utilization



Reach



Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

Performing well ☒

Receiving advanced technical assistance ☐

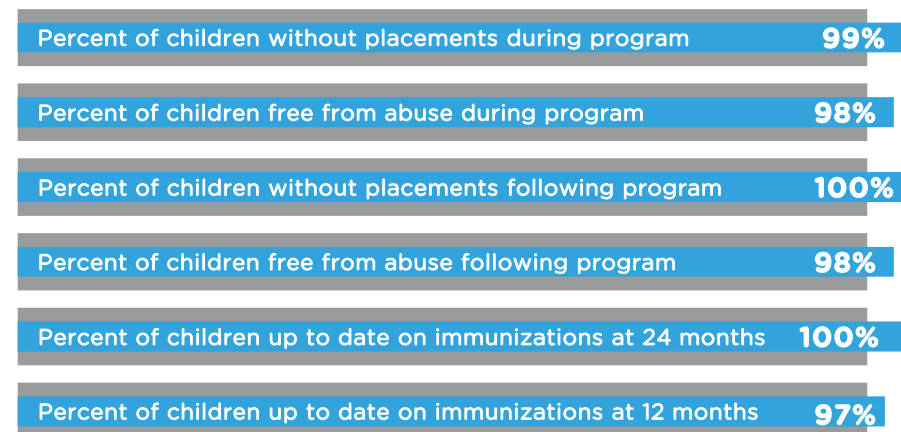
Program monitoring activities revealed that HFP continued to exemplify strong practices in both programmatic and administrative areas which resulted in high participant satisfaction. While program reach was impacted by staff shortages, the program met all measures related to the prevention of child abuse and neglect, immunizations, and to their parenting inventory, which is a tool that is validated and used nationally. The program received Workforce Stabilization funding in FY22 to address staff retention and recruitment and positive gains have already been noted.

BETTER OFF?

Outcomes

6 of 6 key outcomes were met.

■ Target ■ Actual



BACKGROUND

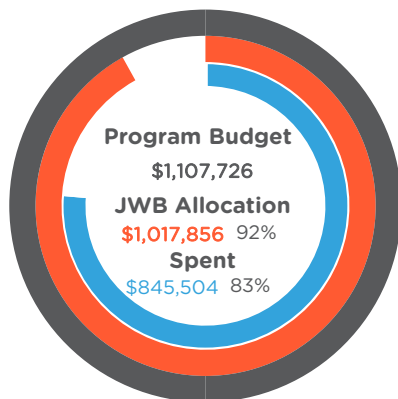
Programming Type: Parent Education/Family Support
Service Area(s)

North County ☒ Mid County ☒ South County ☒

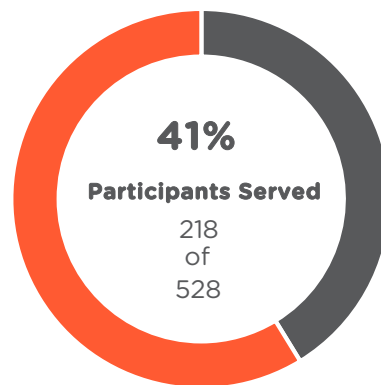
Kinship delivers an intensive six-month prevention program designed to support placement stability for children living with relatives or in non-relative placements. Kinship aims to divert families from the child welfare system through the provision of an array of services.

HOW MUCH?

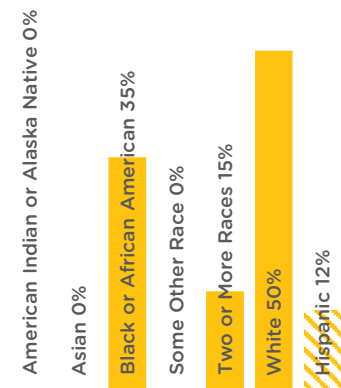
Utilization



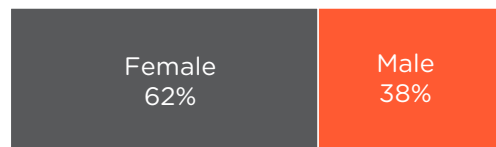
Reach



Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

Performing well ☐

Receiving advanced technical assistance ☒

Kinship did not meet its targeted service levels, which has been consistent for the last three years. Previously, this could be attributed to staffing challenges, however, this was not the case in FY22. To address the shortfall, an outreach plan was developed. As of the writing of this report, the program has improved their service delivery levels. Programmatic service levels will continue to be monitored closely.

Program met core outcome measures in child abuse and neglect, however did not meet established outreach and engagement measure falling 45 percent below target.

BETTER OFF?

Outcomes

5 of 5 key outcomes were **met**.

■ Target ■ Actual



Motivating New Parents

Operation PAR, Inc. | FY22 | Program Monitoring Report

BACKGROUND

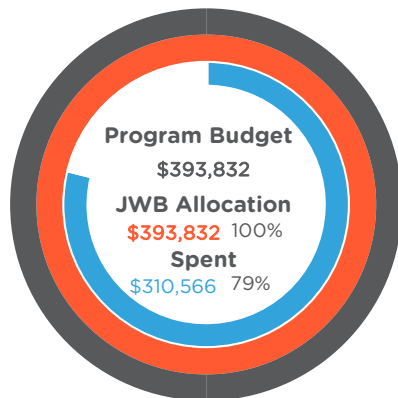
Programming Type: Parent Education/Family Support
Service Area(s)

North County ☒ Mid County ☒ South County ☒

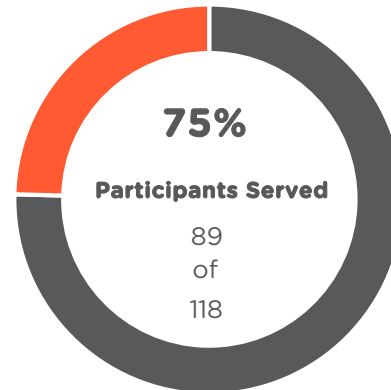
Motivating New Parents (MNP) is an intensive intervention program that assists parents, who will or have delivered a substance exposed infant, in accessing and preparing for treatment, along with learning effective parenting skills. The program applies the best practice models of wraparound, Nurturing Parenting and Seeking Safety.

HOW MUCH?

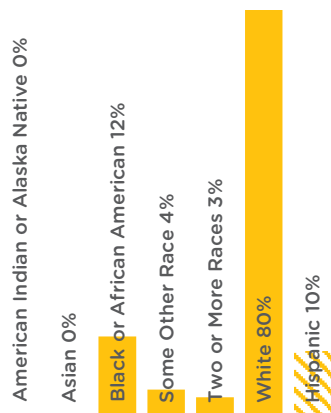
Utilization



Reach



Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

Performing well ☒

Receiving advanced technical assistance ☐

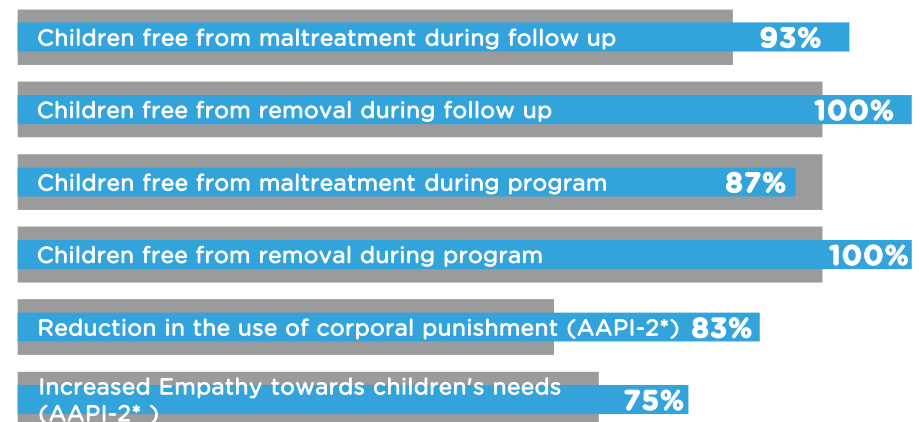
The program has historically exceeded its targeted service levels, however for FY22 a shortfall occurred as a result of changes to previous workflows among community partners. In counterbalance, the successful historical trends can be attributed to staffing stability and increased reach as a direct result of the enhancements created around fatherhood engagement. In this particular area, the program has effectively doubled the number of fathers served since FY20 (21%) in comparison to this fiscal year (42%). This represents a substantial advancement. Moreover, the refinement of the program model to deliver family therapy has produced positive results with improved overall engagement as illustrated during the FY22 participant file reviews.

BETTER OFF?

Outcomes

5 of 6 key outcomes were **met**.

■ Target ■ Actual



*Adult-Adolescent Parenting Inventory-2

Nurturing Parenting Program (NPP)

Operation PAR, Inc. | FY22 | Program Monitoring Report

BACKGROUND

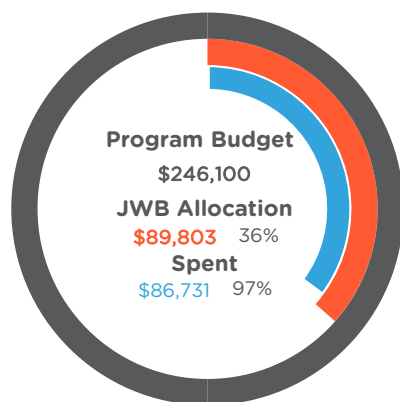
Programming Type: Parent Education/Family Support
Service Area(s)

North County ☒ Mid County ☒ South County ☒

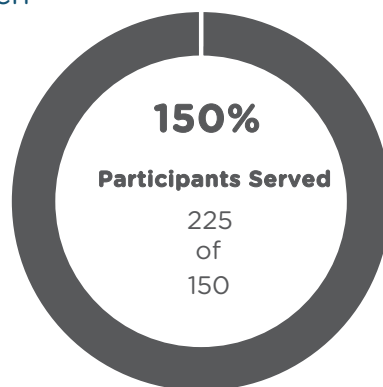
The NPP program delivers an evidence based curriculum designed to improve parenting skills and reduce the potential for childhood maltreatment. The program curriculum includes Nurturing Parenting, Intensive Parenting Interactions and Co-Parenting modalities.

HOW MUCH?

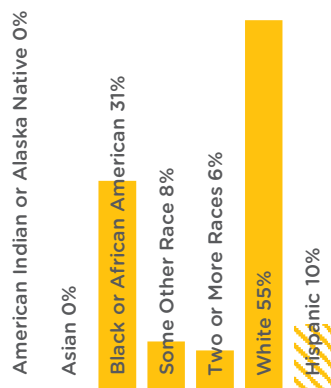
Utilization



Reach



Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

Performing well ☒

Receiving advanced technical assistance ☐

The program continues to demonstrate strong levels of performance and operational integrity as illustrated by a two year trend exceeding targeted services levels and continued staffing stability. In addition, the FY22 participant file reviews produced strong evidence of improvements in relation to both data accuracy and overall documentation standards.

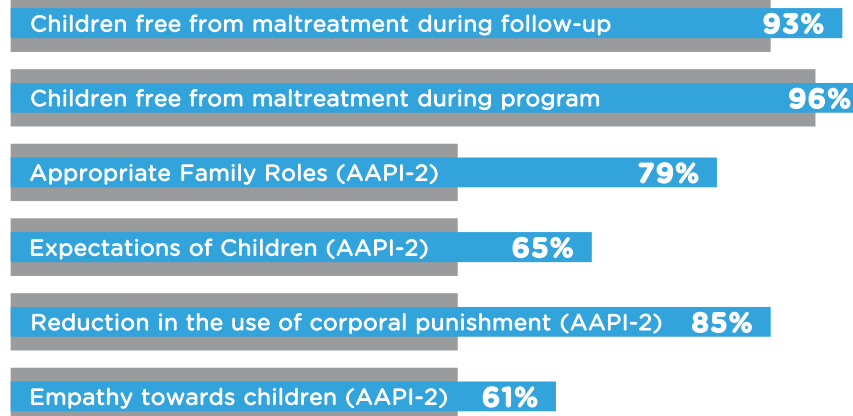
The program exceeded all of the established performance measures. This represents an improvement, compared to previous years' outcomes, in relation to child neglect and abuse indicators.

BETTER OFF?

Outcomes

6 of 6 key outcomes were met.

■ Target ■ Actual



*Adult-Adolescent Parenting Inventory-2

Pinellas Nurse-Family Partnership

Florida Department of Health, Pinellas County Health Department | FY22 | Program Monitoring Report



BACKGROUND

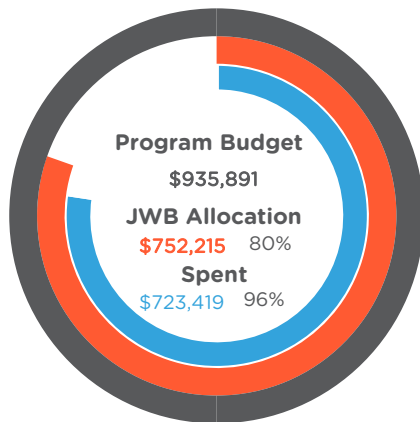
Programming Type: Parenting Education/Family Support
Service Area(s)

North County ☒ Mid County ☒ South County ☒

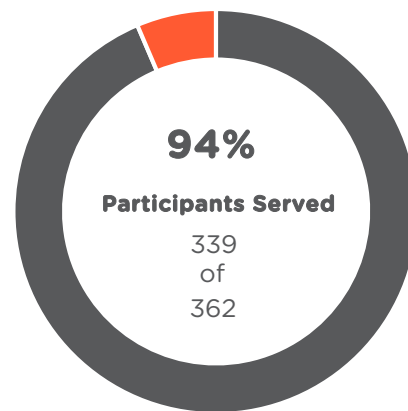
Nurse-Family Partnership (NFP) is an evidence-based home visiting program serving first-time mothers. Nurses provide parenting education, breastfeeding support, referrals to community resources, and promote family enrichment with the goal of improving pregnancy outcomes, child health and development, and family economic self-sufficiency.

HOW MUCH?

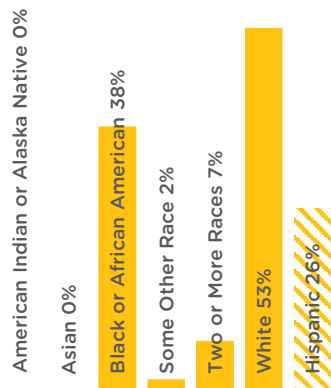
Utilization



Reach



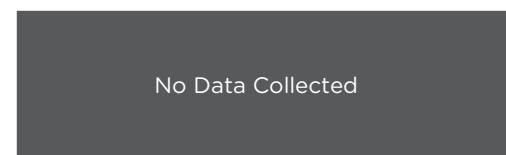
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

Performing well ☒

Receiving advanced technical assistance ☐

The program continued to excel in fidelity to the national model, increasing their fidelity score compared to FY21 and once again scoring higher than the state average in FY22. Program monitoring activities revealed high quality administrative and programmatic practices. Participants interviewed expressed high satisfaction with program services and staff.

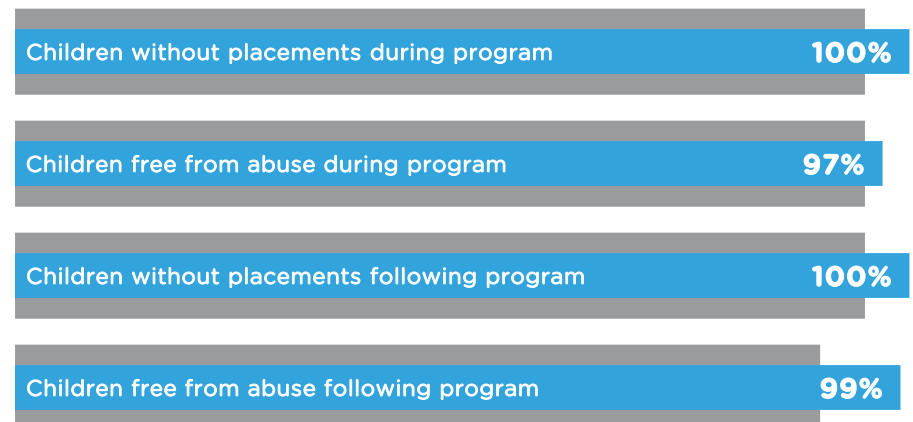
NFP met or exceeded the majority of outcome measures tied to consistency with the national model. The program continues to exceed measures related to prevention of child abuse and neglect.

BETTER OFF?

Outcomes

4 of 4 key outcomes were met.

■ Target ■ Actual



Respite

BACKGROUND

Programming Type: Respite

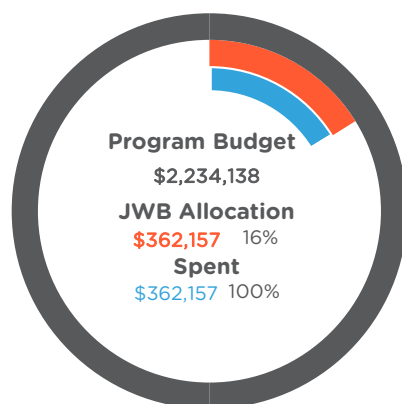
Service Area(s)

North County ☒ Mid County ☒ South County ☒

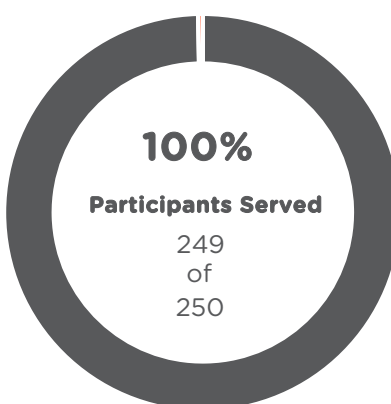
SafePlace2B (SP2B) short-term shelters are a crisis and early intervention program for vulnerable youth between the ages of 10-17 who are running away from home, are homeless, or are at risk due to a breakdown of relationships in the family. The program provides temporary shelter, food, clothing, counseling, life skills training, and aftercare based on individual needs and circumstances.

HOW MUCH?

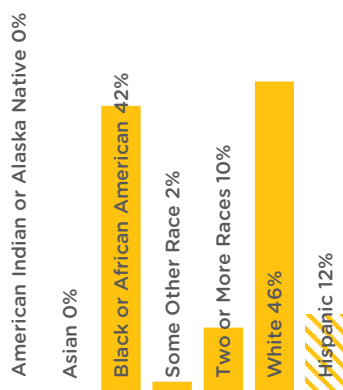
Utilization



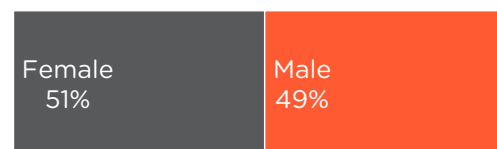
Reach



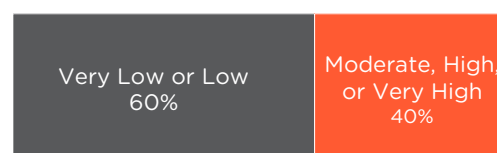
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

Performing well ☒

Receiving advanced technical assistance ☐

SP2B continues to provide essential crisis and early intervention services to the vulnerable youth of Pinellas County. Despite staff turnover, the program continues to exemplify strong programmatic and administrative practices. SP2B utilized 100% of its JWB allocation and met its target of participants served, a trend that has been consistent since FY19.

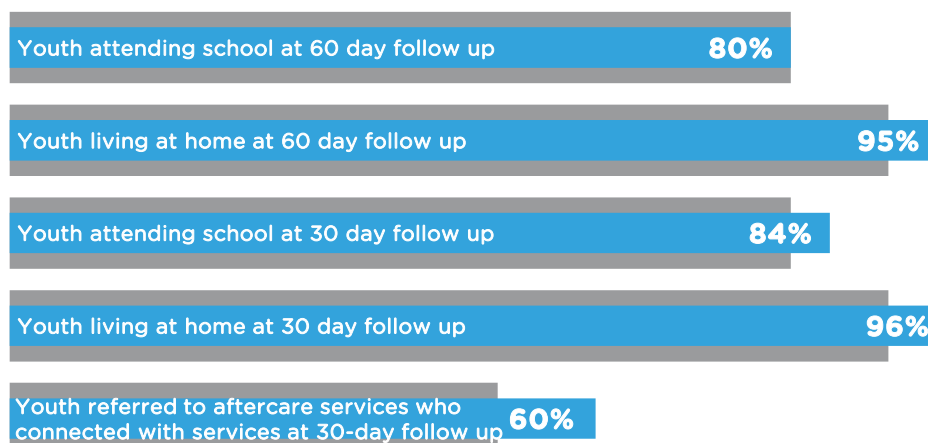
The program met and exceeded its targets for FY22. In addition, per the Florida Department of Juvenile Justice (DJJ) Prevention Services Accountability report, 95% of North County and 89% of South County participants had no new adjudications within 365 days of case closure. The results of the DJJ report reflect SP2B's performance in 2020-2021. SP2B provides the most recent report available to JWB annually.

BETTER OFF?

Outcomes

5 of 5 key outcomes were met.

■ Target ■ Actual



School and Community-Based Health

School Based Health Services

Florida Department of Health, Pinellas County Health Department | FY22 | Program Monitoring Report

BACKGROUND

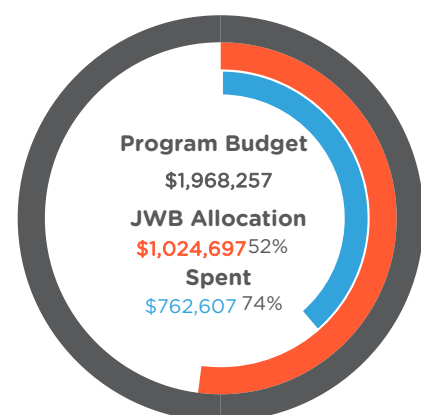
Programming Type: School and Community-Based Health
Service Area(s)

North County ☒ Mid County ☒ South County ☒

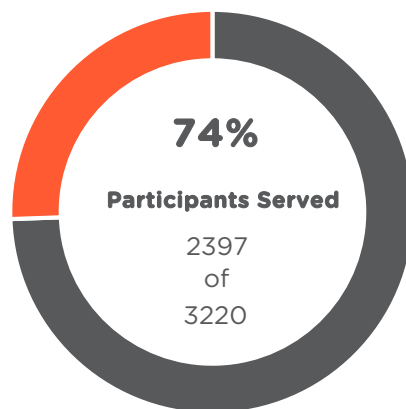
School Based Health Services (SBHS) delivers medical and mental health services at five Pinellas County high schools. Services include preventative health screenings, early intervention and preventative treatments, and education to reduce and/or eliminate risky behaviors.

HOW MUCH?

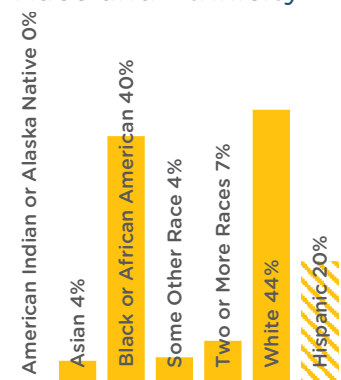
Utilization



Reach



Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

Performing well ☐

Receiving advanced technical assistance ☒

For the last two fiscal years, the program has faced staffing challenges, resulting in numerous clinic closures during FY22. Although, SBHS ensured immediate needs were met, these closures impacted the number of participants served. JWB staff regularly met with the program to provide technical assistance regarding these challenges. Workforce stabilization efforts are currently in process to help address this issue.

The program performed well on 2 out of 3 measures. While they did not meet their target for the disposition of clinic visits, the rate increased by 3% from the prior year.

BETTER OFF?

Outcomes

2 of 3 key outcomes were met.

■ Target ■ Actual

Clinic visits resulting in students returning to class **93%**

Participants with less than 10% unexcused absences **68%**

Youth with improved functioning as measured by CGAS **97%**

School Support and Intervention

Foster Grandparent Program

Seniors in Service of Tampa Bay Inc. | FY22 | Program Monitoring Report

BACKGROUND

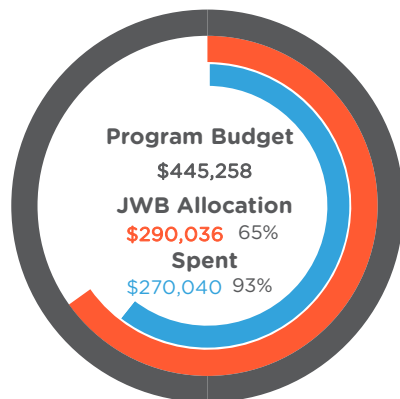
Programming Type: School Support and Intervention
Service Area(s)

North County ☒ Mid County ☒ South County ☒

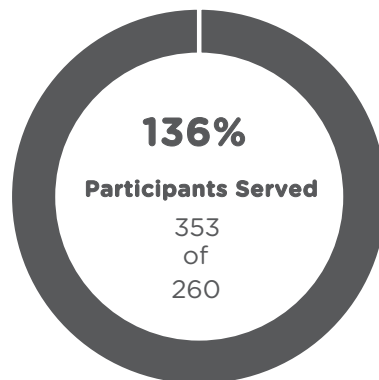
The program trains seniors to tutor and mentor children grades 1-5 in Pinellas County Title I schools. Through one-on-one and small group interaction, senior volunteers foster the academic growth of children by providing literacy instruction to hone reading and writing skills.

HOW MUCH?

Utilization



Reach



Race and Ethnicity

Sex

This program does not collect individual level data.



Child Opportunity Index (COI)

This program does not collect individual level data.

HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

Performing well ☒

Receiving advanced technical assistance ☐

During FY22, the Foster Grandparent program and its staff met and exceeded all performance measures established. The program maintained stable staffing and hired additional team members to help support the coordination of senior volunteers. The agency also invested in training both volunteers and staff to remain up to date on tutoring and mentorship skills, and cultural competency.

During the past year, the program has worked in collaboration with partners and outside agencies to help develop and formulate a three-year plan focused on the expansion and development of the Foster Grandparent Program.

BETTER OFF?

Outcomes

3 of 3 outcomes were **met**.

■ Target ■ Actual

Youth demonstrating improvement in language or literacy skills **99%**

Youth demonstrating improvement in social and emotional skills **99%**

Youth demonstrating improvement in reading skills **99%**

Intensive Care Management: Elementary Truancy Specialist

Family Resources, Inc. | FY22 | Program Monitoring Report

BACKGROUND

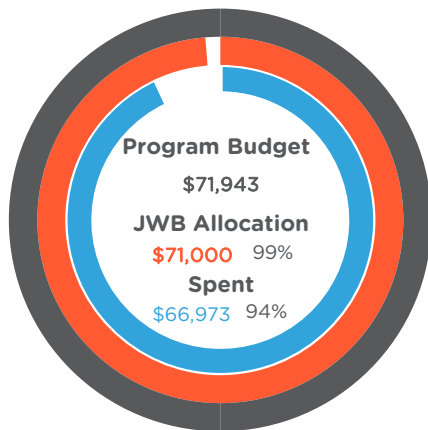
Programming Type: School Support and Intervention
Service Area(s)

North County ☒ Mid County ☒ South County ☐

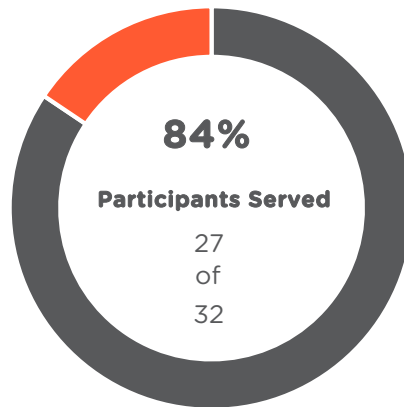
Intensive Care Management (ICM) provides case management services for children enrolled into Ponce De Leon and Fuguitt Elementary schools. A wraparound services approach is utilized to engage the entire family system to support improved attendance and prevent truancy.

HOW MUCH?

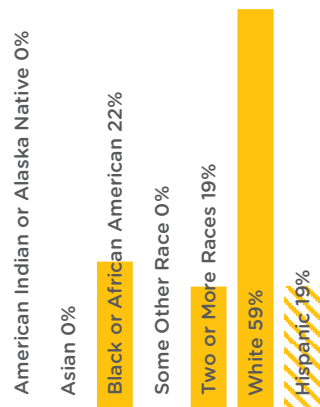
Utilization



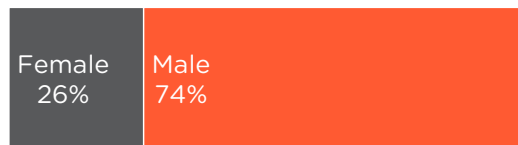
Reach



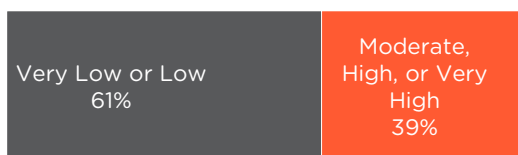
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

Performing well ☒

Receiving advanced technical assistance ☐

In FY22, ICM increased its reach by 9% compared to FY21. Historically, the program has faced challenges with consistent referrals. The program continued its efforts to increase participants served in FY22 by working to strengthen and maintain referral partnerships amidst turnover. ICM demonstrates strong commitment to the families they serve and displays a drive for continuous improvement.

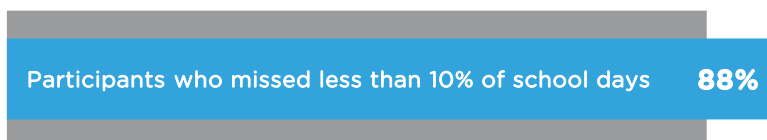
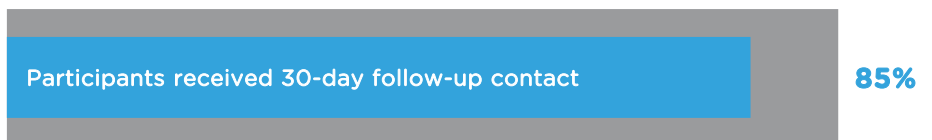
ICM met one out of two established performance measures. ICM exceeded the target for school attendance by 8% in FY22. The program continues to maintain engagement with families after service completion. In FY22, performance on this target decreased in comparison to FY21. Although all participants received a 30-day follow up contact, two participants received a contact significantly later than 30 days.

BETTER OFF?

Outcomes

1 of 2 key outcomes were **met**.

■ Target ■ Actual



BACKGROUND

Programming Type: School Support and Intervention

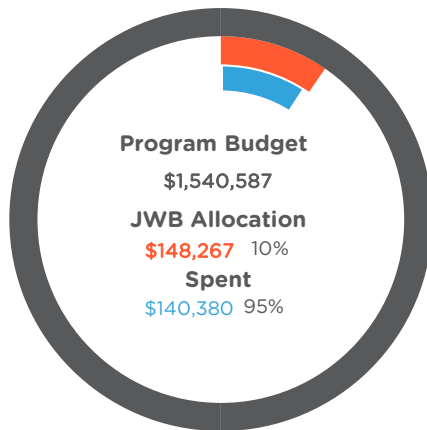
Service Area(s)

North County ☒ Mid County ☒ South County ☒

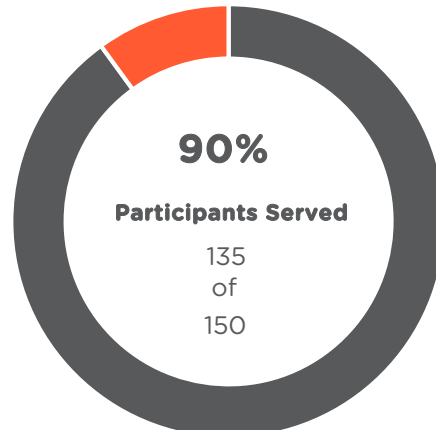
Pace is a non-residential day program providing gender-responsive alternatives to delinquency or dependency for girls aged 11 to 17. Service areas include academics, social services, and transition services that are focused on decreasing risk factors and increasing protective factors.

HOW MUCH?

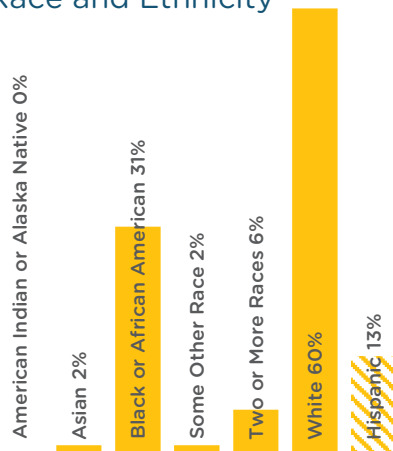
Utilization



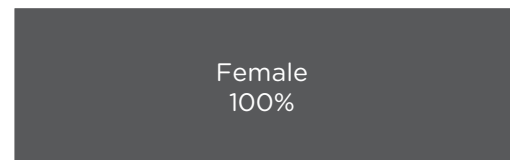
Reach



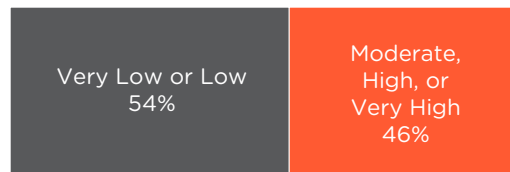
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

Performing well ☐

Receiving advanced technical assistance ☒

The program experienced staffing challenges and turnover this year, including a new Executive Director. Despite obstacles, the program has consistently improved their performance, the past three fiscal years, in participants being deemed program "completers". Program attendance has declined, as a result of data quality issues.

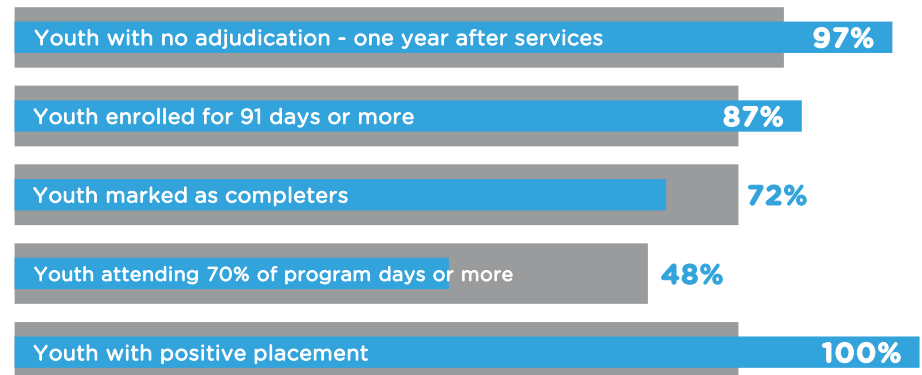
While the program outcomes reflect opportunities for improvement, the participants' success stories highlighted at their recognition events demonstrate the positive experience the program has on participants. The program has strategies in place to increase attendance and completion rates. JWB staff will continue to monitor these efforts.

BETTER OFF?

Outcomes

3 of 5 key outcomes were met.

■ Target ■ Actual



****Completers:** she must have spent at least 90 days in the program and not have been expelled by provider. She must participate in volunteer engagement opportunities, make progress on her career interest goal, improve academically (improved grades, GPA, core classes, STAR test results, or high school diploma/GED), and have a planned placement.

Pinellas Support Team (PST)

The Children's Home Inc. d/b/a Children's Home Network | FY22 | Program Monitoring Report



BACKGROUND

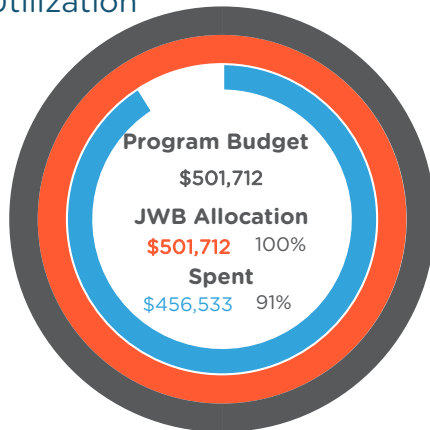
Programming Type: School Support and Intervention
Service Area(s)

North County ☒ Mid County ☒ South County ☒

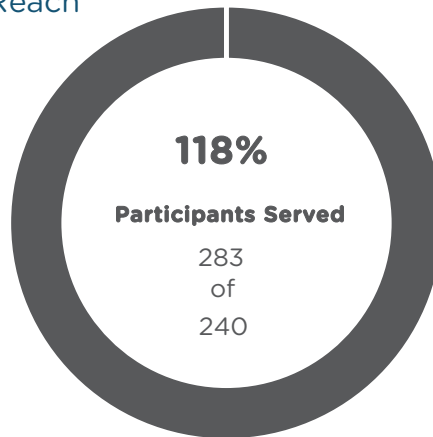
Pinellas Support Team delivers clinical services that include behavior modification, counseling, and case consultation. The target population encompasses children in pre-kindergarten through high school who are experiencing behavioral or social-emotional challenges that may impact academic progress.

HOW MUCH?

Utilization



Reach



Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

FY22 Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

Performing well ☒

Receiving advanced technical assistance ☐

Overall, the program has maintained the gains achieved in participant served over the last three fiscal years by surpassing their service levels by nearly 20%. These increased service delivery levels, in large part, have been achieved through ongoing community outreach and engagement activities coupled with deliberate staff retention efforts.

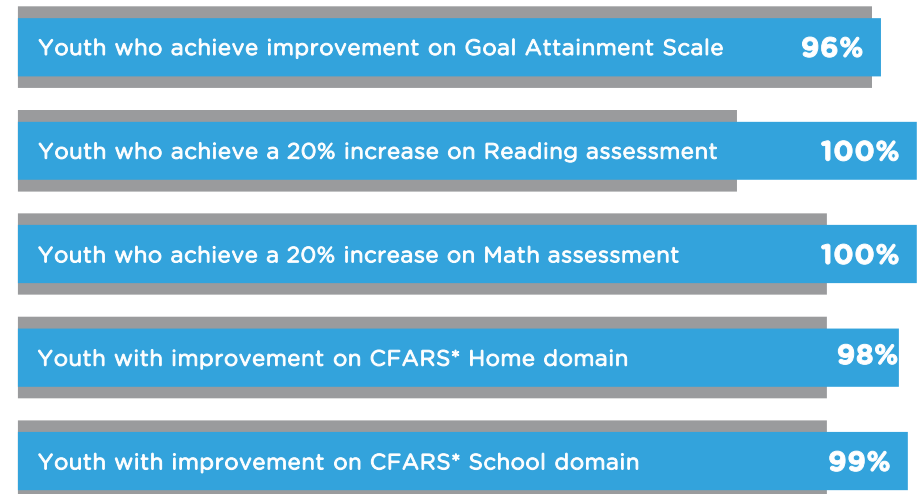
Furthermore, consistent with historical trends, the program has demonstrated positive overall outcomes by once again exceeding 5 of the 5 contracted performance measures.

BETTER OFF?

Outcomes

5 of 5 key outcomes were **met**.

■ Target ■ Actual



*Children's Functional Assessment Rating Scale

Truancy Intervention Program Services (TIPS)

The Bethel Community Foundation, Inc. | FY22 | Program Monitoring Report

BACKGROUND

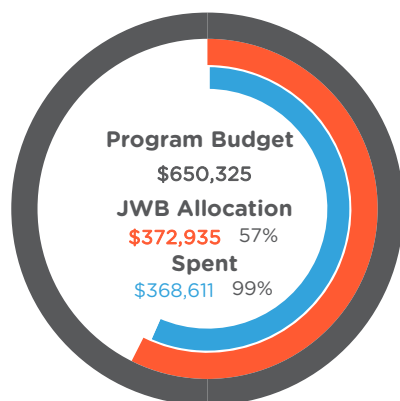
Programming Type: School Support and Intervention
Service Area(s)

North County ☒ Mid County ☒ South County ☒

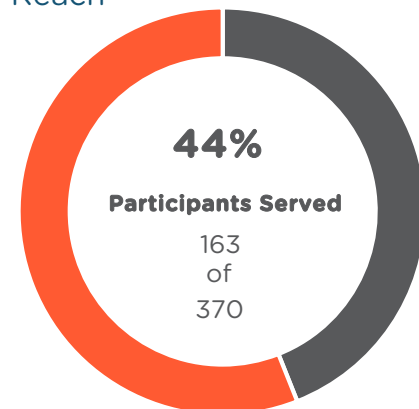
TIPS provides case management and support services to youth and families experiencing difficulties with school engagement, truancy, family and/or pre-delinquent issues. Services include youth resiliency and life skills classes, anger management/parenting classes, work readiness groups, clinical counseling, parent coaching and youth mentoring.

HOW MUCH?

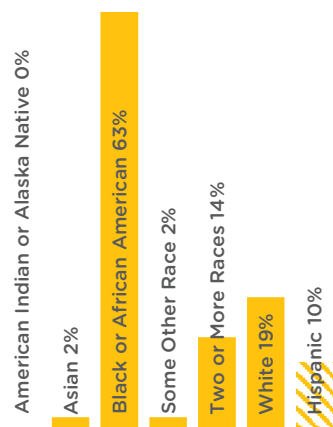
Utilization



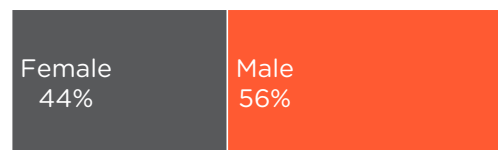
Reach



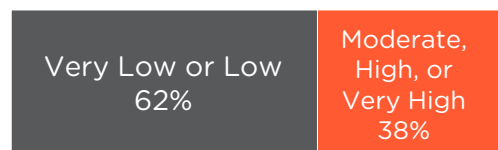
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

Performing well ☐

Receiving advanced technical assistance ☒

TIPS provides services to youth and their families. Child and Adult participants are combined in the reach section of this report. During FY22, the program did not capture parent participation accurately in the data system. The overall participants served was significantly lower when compared to FY21 as a direct result of those data entry errors. Referrals may also be impacting number served. JWB will continue to monitor the program's targeted service levels.

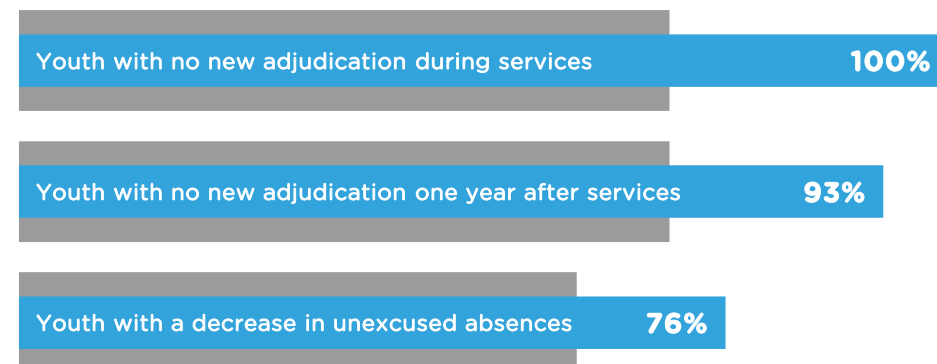
Despite challenges with reporting adult participation, TIPS met and exceeded all 3 outcomes. Historically, the program faced challenges meeting the prescribed attendance measure, largely due to acuity of the population served, however the program continues to exceed this measure and increased performance by 15% when compared to FY21.

BETTER OFF?

Outcomes

3 of 3 key outcomes were met.

■ Target ■ Actual



Violence Prevention

Gulf Coast Jewish Family and Community Services, Inc. | FY22 | Program Monitoring Report

BACKGROUND

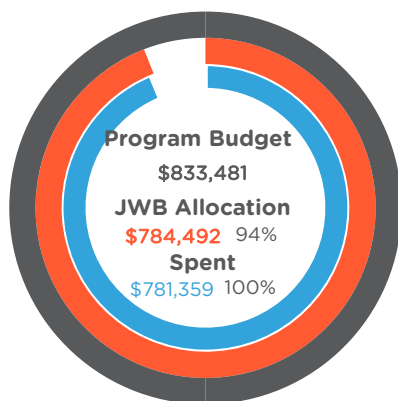
Programming Type: School Support and Intervention
Service Area(s)

North County ☒ Mid County ☒ South County ☒

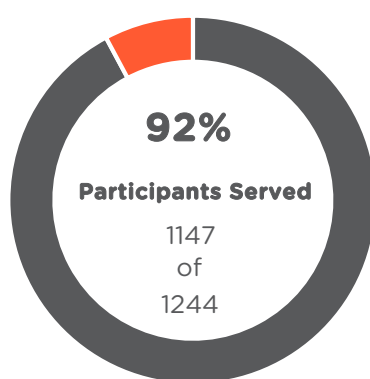
The Violence Prevention Program serves ten Pinellas County School Board middle schools. The core of the program is centered around the evidence-based Second Step social-emotional learning curriculum. The curriculum is utilized to strengthen pro-social behaviors, improve academic performance, and increase school success.

HOW MUCH?

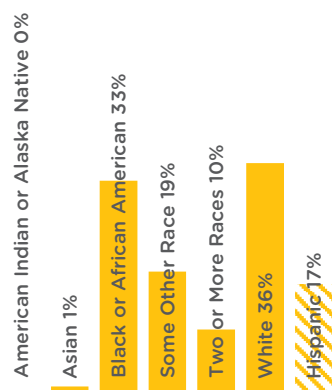
Utilization



Reach



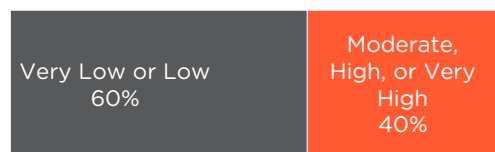
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

Performing well ☒

Receiving advanced technical assistance ☐

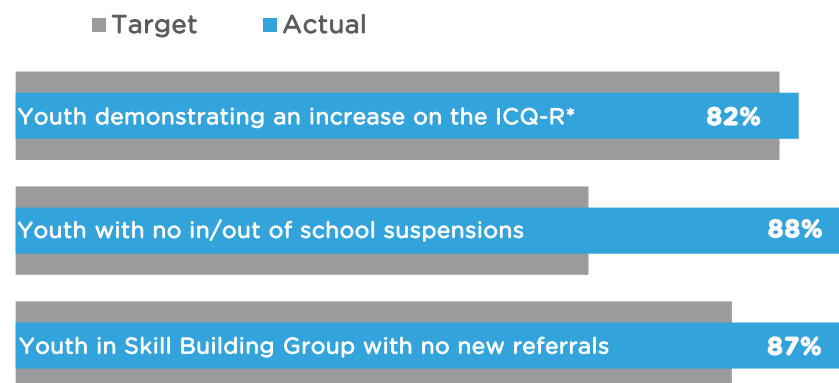
In FY22, the Violence Prevention Program expanded from nine to ten schools with the addition of a site at Bay Point Middle School. In FY22, the program increased meeting their participant served target to 92% from 27% in FY21. This increase was a direct result of schools opening campuses after having been closed due to health and safety protocols related to the pandemic. In FY22, the program was able to conduct in-person groups vs. telehealth as they had done during the pandemic.

The number of moderate, high, or very high COI participants increased from 27% in FY21 to 40% in FY22. Additionally, the Program spent nearly all of their JWB allocation in FY22 and exceeded all outcome targets.

BETTER OFF?

Outcomes

3 of 3 key outcomes were met.



*Interpersonal Competence Questionnaire Revised (ICQ-R)

Youth Development/ Mentoring

BACKGROUND

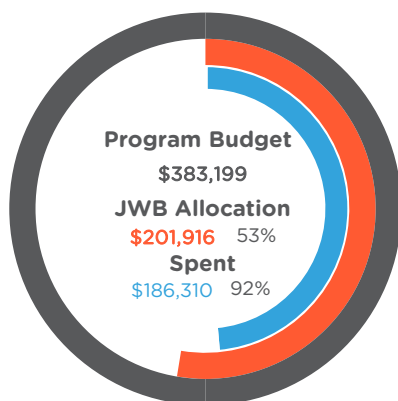
Programming Type: Youth Development/Mentoring
Service Area(s)

North County ☒ Mid County ☐ South County ☐

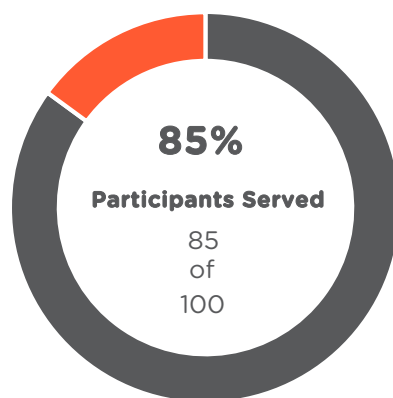
Precious Pearls and Alpha Institute provides life skills, workshops, academic supports and tutoring, college tours, and mentoring opportunities that promote leadership development, academic success, and improved self-esteem. Youth ages 10-18 participate in this program.

HOW MUCH?

Utilization



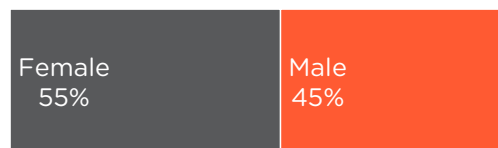
Reach



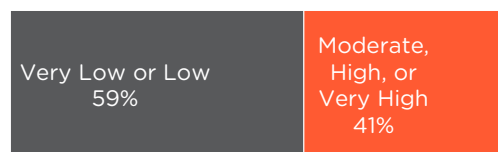
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

Performing well ☒

Receiving advanced technical assistance ☐

Precious Pearls and Alpha Institute demonstrated an 18% increase in utilization of their JWB allocation and served an additional 16 participants in FY22 as compared to FY21. The program also served 3% more youth who scored very low to low on the Child Opportunity Index.

The annual Out of School Time (OST) Satisfaction Survey, demonstrated that participants have a high satisfaction with the program. Participants felt the program engaged them, supported their social-emotional learning, developed their leadership skills, and aided in their academic success. The program maintained high levels of mentoring engagement increasing by 4% between FY21 and FY22. The program was only 2% below target for tutoring engagement and 5% below target for annual participation.

BETTER OFF?

Outcomes

3 of 5 key outcomes were met.

■ Target ■ Actual

