Position Title: Senior Program Evaluator
Reports To: Senior Manager, Performance & Evaluation
Pay Grade: 107

Department: Evaluation & Innovation
FLSA Status: Exempt
Salary Range: $58,442.07 - $77,430.77
Salary is commensurate with experience

Position Purpose:
This position is responsible for using research and evaluation methods to monitor the performance and effectiveness of programs and services relevant to JWB Strategic Result Areas, including Early Childhood Development, School Readiness, School Success, Prevention of Child Abuse and Neglect, and Strengthening Community.

Key Responsibilities:
- Assists various agencies with developing performance measures and monitoring techniques to evaluate methodological fidelity, outcomes effectiveness, and ultimately, return on investment.
- Leads third party evaluation activities as specified in contractual agreements between JWB and contracted agencies.
- Develops, implements, and adheres to a timetable for evaluation activities and deliverables.
- Utilizes SPSS and other data software to manage and analyze large datasets to determine relevant outcomes.
- Identifies relevant research to guide decision-making of JWB staff and management with the goal of producing positive outcomes for Pinellas County children and families.
- Articulates and interprets results and addresses any questions related to program performance.
- Provides technical assistance to agencies on issues related to collection and quality of data, program development, measurement selection, and process evaluation.
- Provides support to and assists Program Consultants with program monitoring related to methodological fidelity, empowerment evaluation, data quality, improvement plan, and outcomes accountability.
- Produces audience-specific evaluation reports and presentations as needed.
- Works to identify and develop appropriate evaluation strategies as projects and initiatives evolve.
- Responds to internal and external data requests in a timely manner.
- Works cooperatively with cross-functional teams both internally and externally in order to achieve shared goals and objectives.
- Performs related work as assigned or required.

Specifications:
- Master’s Degree in Human Services, Public Administration, Social Science, or related field.
- Minimum of five (5) years’ experience in research, program evaluation, and/or human services evaluation.
- Include on resume relevant coursework and/or experience in any of the following: evaluation, qualitative analysis, research methods, statistics, data analysis, or related field.
- Knowledge of relevant model programs and applicable study designs.
- Knowledge of analytical and data management practices as they pertain to human services.
- Knowledge of Microsoft Office Suite programs and their essential functions.
- Proficient knowledge of Excel to manipulate, manage, and analyze large datasets.
- Knowledge in SPSS preferred.
- Skills in solution-focused thinking and adherence to detail.
- Ability to present complex technical information to diverse audiences in an understandable format.
- Ability to adapt to and be eager to learn new information in a fast-paced environment.
- Ability to communicate effectively both verbally and in writing at an advanced level.

Additional Requirements:
- Successfully pass a Level 2 background screening as required by Ch. 435 Florida Statutes.
- Possess a valid driver’s license and/or access to reliable transportation.

Working Conditions:
- JWB staff shall reside within the Tampa Bay area. Currently, this is a hybrid-remote position and physical presence at the JWB office or other sites in Pinellas County may be required.

Interested Applicants, please submit resumes by Monday, March 11, 2024:
Juvenile Welfare Board of Pinellas County, Attn: Human Resources Unit
14155 58th Street N. Clearwater, FL 33760
email: hr@jwbpinellas.org or fax: 727-453-5610  Website: www.jwbpinellas.org
The Juvenile Welfare Board is an equal opportunity employer. The Juvenile Welfare Board is an E-Verify Employer.
Certain service members and veterans, and the spouses and family members of the service members and veterans, receive preference and priority in employment by the state and are encouraged to apply for the positions being filled.
Applicants interested in claiming Veterans’ Preference please apply at: www.jwbpinellas.org
All applicants are advised that applications in Florida become a matter of public record upon receipt.