

Family Service Initiative

Staff Contact List

For Family Service Initiative (FSI) technical questions contact the appropriate staff below.

| JWB Staff | |
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| Topic | Staff to Contact |
| FSI questions, FSI Manual or FSI Training | Jeanine Evoli, LCSW Director of FSI (727) 453-5623 jevoli@jwbpinellas.org Mon - Fri 8:30 to 5:30pm |
| FSI contracts, Memorandum of Agreements and Vendor Agreements | Glory Rosario Senior Program Consultant Phone: (727) 453-5647 grosario@jwbpinellas.org Mon - Fri 8:00 to 5:00pm |
| FSI purchase cards, checks, reconciliation, and Duke guarantees | Cindy Matson Procurement Card Administrator (727) 453 -5650 cmatson@jwbpinellas.org Mon - Fri 8:00 to 5:00pm |
| FSI Service Transactions/Authorizations and FSI Training Questions regarding a specific client, service, or fund request. Check to see if a participant has prior history with FSI (Only provide client # via email) JWB SharePoint and ServicePoint Access User set-up, modification, or termination | FSI Utilization Management Team UM@JWBPinellas.org |
| | Jennifer Manick, MA Utilization Management Specialist (727) 453-5602 jmanick@jwbpinellas.org Mon - Fri 8:00 - 5:00pm |
| | Karen Streitman, BA Utilization Management Specialist (727) 453-5628 kstreitman@jwbpinellas.org Mon - Fri 8:00 - 5:00pm |
| Password reset Locked out of the system or “forgot password” function is not working | JWB SharePoint & ServicePoint Administrator help@jwbpinellas.org Mon - Fri 8:00 to 5:00pm |
| FSI Data Report requests | Dassiell Medina, MA Senior Program Evaluator (727) 453-5688 dmedina@jwbpinellas.org Mon - Fri 8:00 to 5:00pm |

| FSI Core Partners | |
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| Agency | Staff to Contact |
| Gulf Coast Jewish Family and Community Services (Gulf Coast JFCS) | Srdjan Obrenovic Program Manager (727) 479-1800 Srdjan.Obrenovic@gcifcs.org Mon - Fri 8:00 to 5:00pm |
| Personal Enrichment through Mental Health Services (PEMHS) | Courtney Covington, MS Director of Community and Family Services (727) 362-4289 ccovington@pemhs.org Mon - Fri 9:00 to 5:00pm |

If you have questions or concerns regarding access to services, please contact the service provider directly.

3/15/2024