

Board of Directors Meeting

July 24, 2025

Program and Financial Monitoring Information

Item VII.D.

Recommended Action: Information Only

Strategic Plan Alignment: Administration

STATUS OF FUNDED AGENCY WRITTEN PLANS

Agency	Type of Plan	Subject of Plan	Beginning Date	Estimated Completion Date	Status
High Point Community Pride, Inc. Program: High Point Neighborhood Family Center	Corrective Action Plan (CAP)	Financial and Administrative	April 1, 2025	April 30, 2026	This CAP was issued due to the Agency submitting an audit with a finding. The previous Performance Improvement Plan included the expectation of an audit with no findings. The Agency submitted the required CAP to JWB by the May 16, 2025 deadline. The Agency shall have an unmodified audit opinion with no new or repeat FY25 findings.

PROGRAM MONITORING REPORTS

Program monitoring is a means to evaluate performance, monitor program delivery, and recommend improvements, as necessary. Program monitoring activities are progressive, uniquely tailored, and responsive to the program's service challenges, strengths, and opportunities. These activities are conducted on an ongoing basis. Technical assistance is provided as a normal course of business to all JWB funded programs. When technical assistance does not have the desired outcome, a Performance Improvement Plan (PIP) may be developed in consultation with the provider and should not last longer than six months. When a PIP has not resulted in a desired outcome, a Corrective Action Plan (CAP) will be developed in consultation with the provider. The above approaches are intended to give the provider every opportunity to improve and ensure quality programming.

2024 Program Monitoring Reports for all programs are included in this month's packet and attached to this memo.

Board members are invited to participate in program monitoring. For information, please contact Karen Boggess at 727-453-5653 or kboggess@jwbpinellas.org.

FINANCIAL MONITORING REPORTS

FY24 Gulfcoast Legal Services, Inc.

Financial monitoring reports are available upon request. For information, please contact Robbi Stivers, 727-453-5643 or rstivers@jwbpinellas.org.

Staff Resources: Karen Boggess
Robbi Stivers



Juvenile Welfare Board

Investing in children. Strengthening our community.

FY24 Program Monitoring Reports

JWB Mission

We invest in partnerships, innovation, and advocacy to strengthen Pinellas County children and families.

Program and Financial Monitoring

JWB conducts program and financial monitoring activities to review funded programs. Program and financial monitoring activities strive for excellence by monitoring the delivery of program and financial capabilities to achieve quality of services to children and families. It is designed to strengthen administrative and service delivery capabilities. JWB employs the following process to assess organization and program effectiveness:

- Conduct ongoing program monitoring activities that are progressive, uniquely tailored to the program's services and responsive to concerns or current service delivery challenges
- Review documentation of general and special contract conditions
- Review program operations for adherence to an approved program methodology
- Review financial and personnel documents for verification
- Report on contracted performance measures
- Submit a report outlining activities and progress to the Board

Please find JWB's FY24 Program Monitoring Reports which is a one-page snapshot of the program including a short description, utilization, demographics of the participants served, financial information, and outcomes. Below provides definitions of the checked boxes:

Most Recent Agency Financial Monitoring:

No Findings – no findings during the financial monitoring or the most recent audit.

Minor Findings – findings discovered by JWB program finance staff during the most recent financial monitoring visit. Examples include lack of supporting documentation for a sample item, timeliness and/or accuracy of reimbursements < 100%, evidence of prior year JWB recommendations that were not implemented.

Significant Findings – there was a material weakness and/or significant deficiency noted by the external auditors on the most recent audit.

N/A- the financial monitoring visit was not completed due to the agency's status as a new JWB provider.

Program Monitoring:

No Findings- no findings were noted during program monitoring

Minor Findings- findings were noted that were easily corrected and did not significantly impact service delivery or compliance

Significant Findings- findings that impacted service delivery, compliance or required corrective action.

Technical Assistance: The program is experiencing challenges in the indicated area which require JWB staff to provide technical assistance in a more intensive manner.

Administrative- policies, insurance coverage, personnel, document submittals, licensure and other oversight bodies (if applicable)

Programmatic- service delivery, documentation, data, performance outcomes

Financial- reimbursements, budgets

FY24 Program Monitoring Reports
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94	YDF-AKA AKAdemy	Youth Development Foundation
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Behavioral Health

Children's Outpatient Program

Directions for Mental Health, Inc. d/b/a Directions for Living | FY24 | Program Monitoring Report

BACKGROUND

Programming Type: Behavioral Health

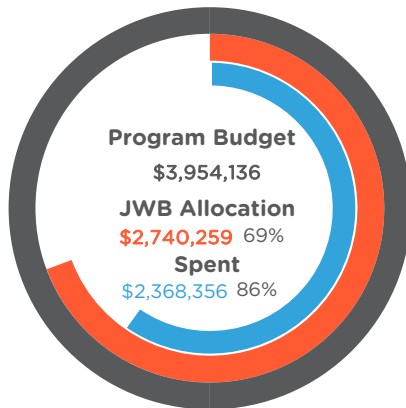
Service Area(s)

North County ☒ Mid County ☒ South County ☒

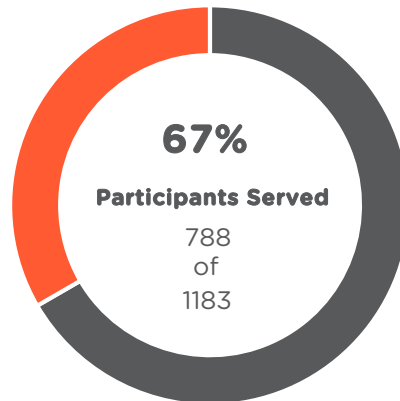
Children's Outpatient provides counseling, in home services, psychiatric evaluations, medication management and case management to children ages infancy through adolescence. Services are delivered through evidence based practices grounded in the principles of trauma informed care.

HOW MUCH?

Utilization



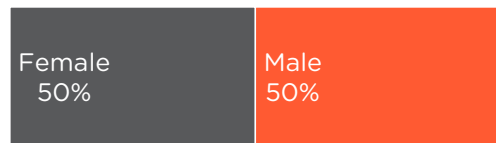
Reach



Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Technical Assistance

Administrative ☒ Programmatic ☒ Financial ☐

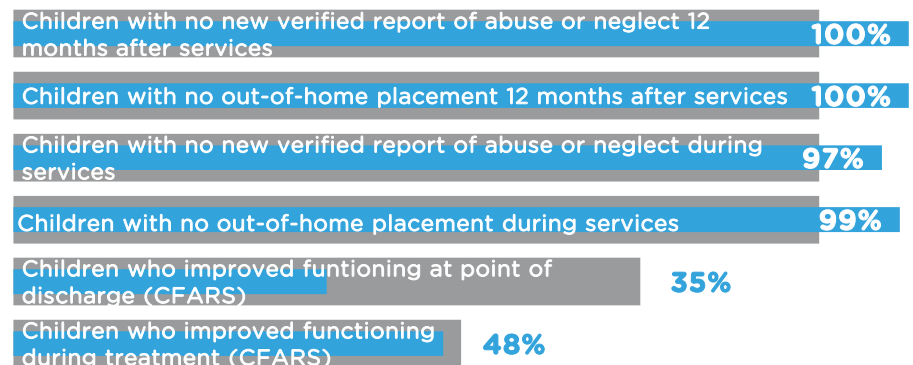
In FY24, program communication was limited, contributing to delays in document submissions and challenges in meeting key deadlines, including methodology development. Despite these issues, the program continued to exceed performance measures related to the prevention of child abuse and neglect. However, the Children's Functional Assessment Rating Scale remained below the required threshold. To address this, the program is actively reviewing internal administrative processes and data submission protocols to identify improvement opportunities and enhance overall data integrity. Service reach improved significantly, rising to 67% in FY24 from 50% the previous year, reflecting progress driven by workforce stabilization efforts. While staffing and fiscal challenges persist, recent gains demonstrate positive momentum in critical areas.

BETTER OFF?

Outcomes

4 of 6 key outcomes were met.

■ Target ■ Actual



Early Childhood Consultation Services

Directions for Mental Health Inc., d/b/a Directions for Living | FY24 | Program Monitoring Report



BACKGROUND

Programming Type: Behavioral Health

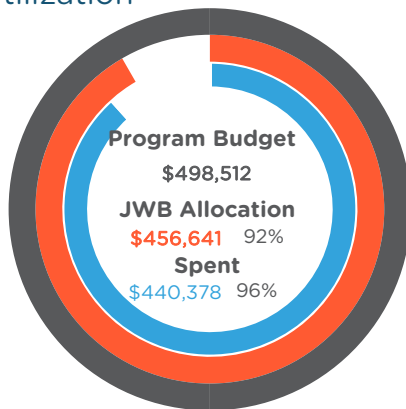
Service Area(s)

North County ☒ Mid County ☒ South County ☒

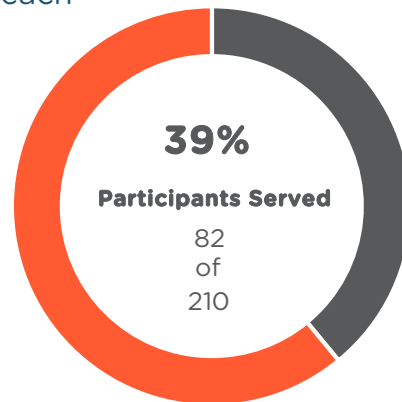
Early Childhood Consultation Services delivers evidence based prevention services for young children and their families who are at risk for emotional or behavioral problems. Interventions focus on effective parenting strategies and delivering psychoeducation around developmentally appropriate behaviors.

HOW MUCH?

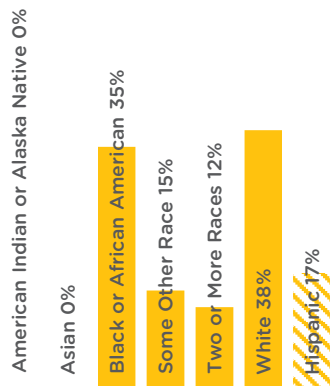
Utilization



Reach



Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☐ Minor findings ☐ Significant findings ☒

Technical Assistance

Administrative ☐ Programmatic ☒ Financial ☐

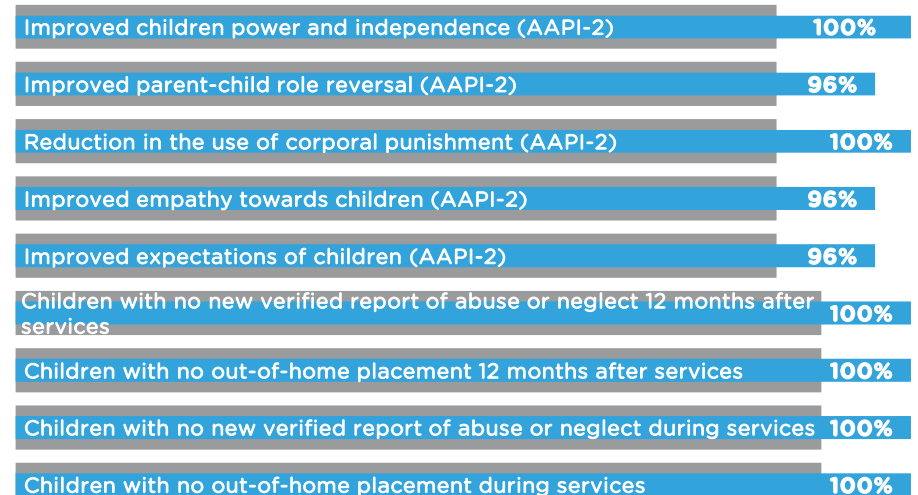
In FY24, program communication was limited, leading to delays in document submissions and difficulties meeting key deadlines, including methodology development. Participant-served charts continue to show challenges in meeting participant targets, a trend consistent over the past two reporting cycles. Program staff have implemented strategies to address these challenges, and JWB staff will continue to monitor progress closely. Only ten children were served in FY24; consequently, JWB is collaborating with the program to better understand the participant profile as well as any potential issues with participant child data submissions. Despite these challenges, all performance measures were reportable and successfully met.

BETTER OFF?

Outcomes

9 of 9 key outcomes were met.

■ Target ■ Actual



Early Childhood Services

Suncoast Center Inc. | FY24 | Program Monitoring Report

BACKGROUND

Programming Type: Behavioral Health

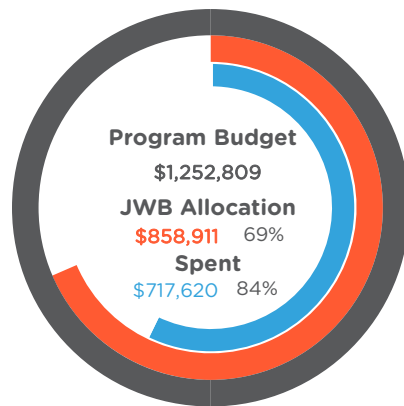
Service Area(s)

North County ☒ Mid County ☒ South County ☒

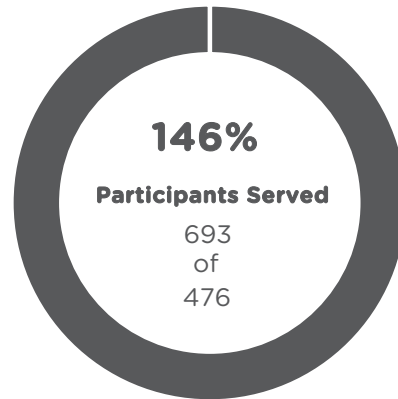
Early Childhood Services supports the social and emotional development of children ages 0-6 and provides parents with strategies for managing challenging behaviors. Services are offered at home, in the community, and in childcare centers.

HOW MUCH?

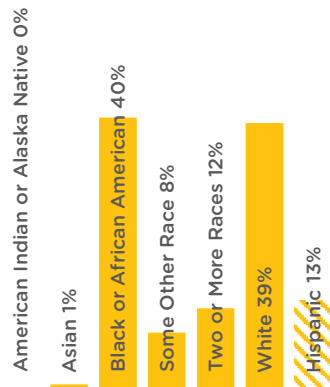
Utilization



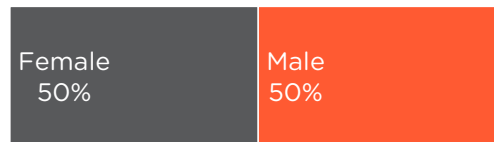
Reach



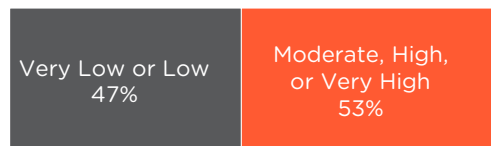
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☒ Financial ☐

In FY24, the program exceeded its reach, demonstrating strong demand and service capacity. An increased target for FY25 is under consideration to better align with actual performance. Participant counts include secondary and non-consenting individuals, which may have contributed to the higher reported numbers. Efforts are underway to align reporting practices with those of similar programs.

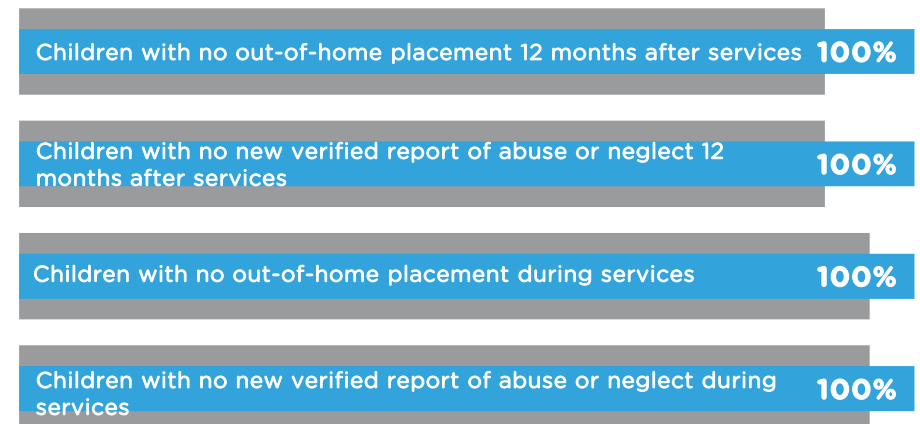
JWB provided support to address challenges with the Head Start subcontract. Despite these issues, the program exceeded all outcome measures. Program outcomes will be reviewed and potentially revised to further stretch goals and reflect the program's evolving capacity.

BETTER OFF?

Outcomes

4 of 4 key outcomes were met.

■ Target ■ Actual



Empowering Babies and Families (EBF)

Learning Empowered, Inc. | FY24 | Program Monitoring Report

BACKGROUND

Programming Type: Behavioral Health

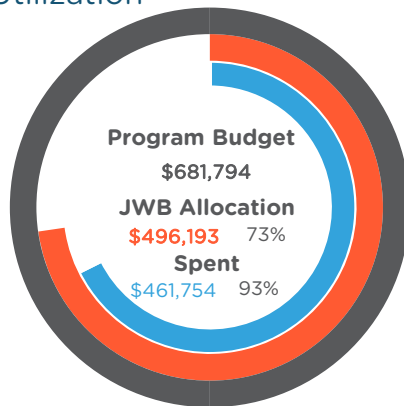
Service Area(s)

North County ☒ Mid County ☒ South County ☒

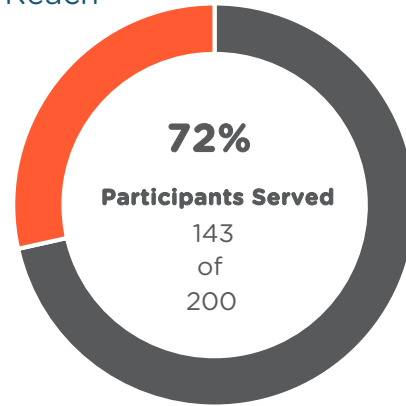
EBF provides Infant/Early Childhood Mental Health Consultation (I/ECMHC) services to children ages 0-3 with behavioral and emotional challenges, their caregivers and teachers. The program also provides training to support educators and families.

HOW MUCH?

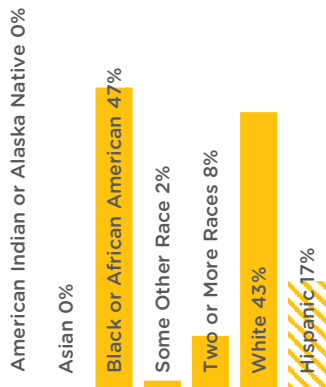
Utilization



Reach



Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☐ Minor findings ☐ Significant findings ☒

Technical Assistance

Administrative ☐ Programmatic ☒ Financial ☐

The EBF program educated the community about its services, implemented key components, and provided specialized staff training during this first full year of funding. However, due to longer participant stays, the program did not meet its target for participants served.

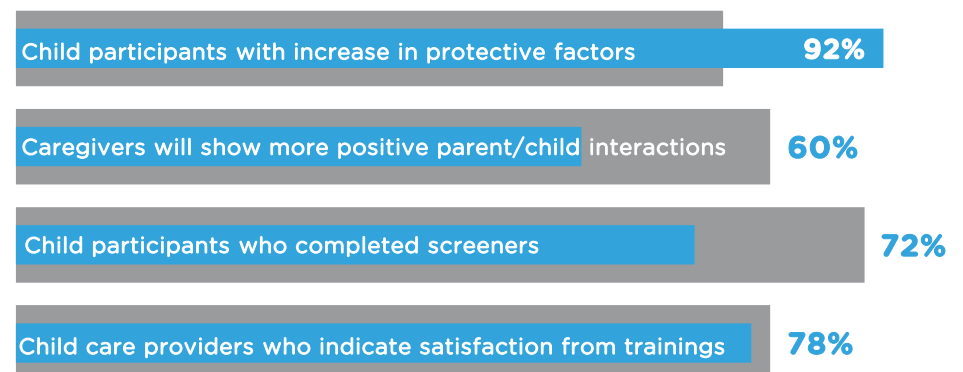
Data challenges and inconsistent parent engagement hindered EBF from achieving key outcomes. Although protective factors increased, the program struggled to fully scale the Infant/Early Childhood Mental Health Consultation model. Additionally, the program did not administer a required tool, resulting in unreportable outcomes. Technical assistance was provided by JWB staff and the provider has strategies in place to improve data collection and parent engagement.

BETTER OFF?

Outcomes

1 of 4 key outcomes were met.

■ Target ■ Actual



Family Services

Suncoast Center, Inc. | FY24 | Program Monitoring Report

BACKGROUND

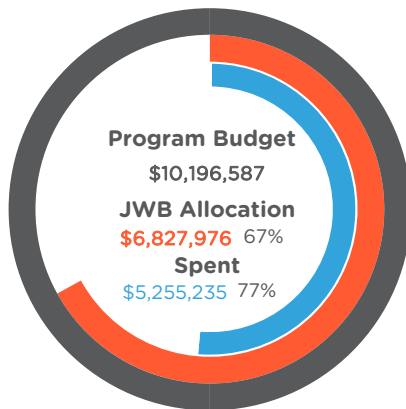
Programming Type: Behavioral Health

Service Area(s)

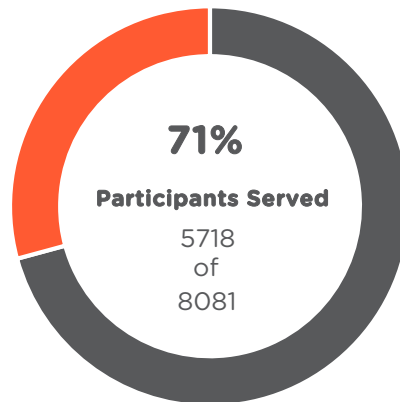
North County ☒ Mid County ☒ South County ☒
Family Services offers specialized interventions and a broad array of site and community based behavioral health services. The provider offers evidence based modalities in trauma informed care, early childhood development and family systems orientated approaches.

HOW MUCH?

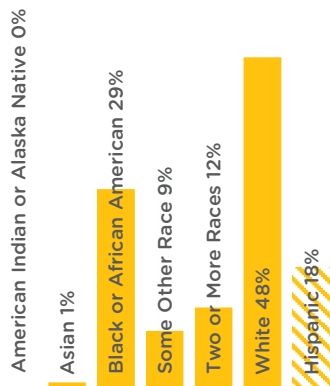
Utilization



Reach



Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☒ Financial ☐

In FY24, Family Services experienced a slight decrease in participants served, particularly among adults—likely due to an increase in single-parent enrollments. A minor adjustment to the adult participant target will be considered for FY25 to better reflect this trend. Despite the decrease, program outcomes remained strong, with 5 out of 6 outcome targets met. The one unmet outcome fell short by only 3%.

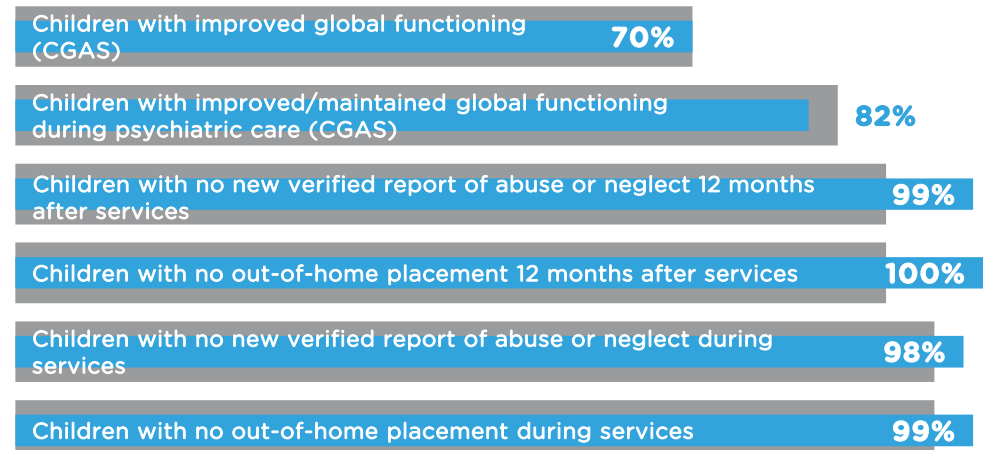
Technical assistance has been provided to help address challenges related to participant engagement and to support alignment with cross-cutting measures in FY25.

BETTER OFF?

Outcomes

5 of 6 key outcomes were met.

■ Target ■ Actual



First Five

Directions for Mental Health, Inc. d/b/a Directions for Living| FY24 | Program Monitoring Report

BACKGROUND

Programming Type: Behavioral Health

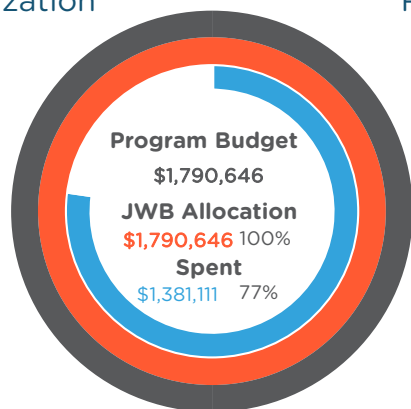
Service Area(s)

North County ☒ Mid County ☒ South County ☒

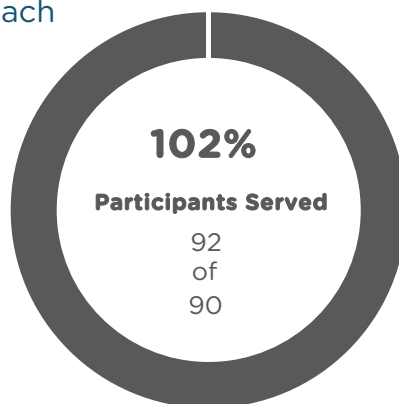
The program provides trauma-informed care to support children and families by strengthening and enhancing behavioral support services in high-needs early learning centers. First Five provides technical assistance to build skills using trauma-focused training and classroom consultation to address behavioral issues in children from birth to five.

HOW MUCH?

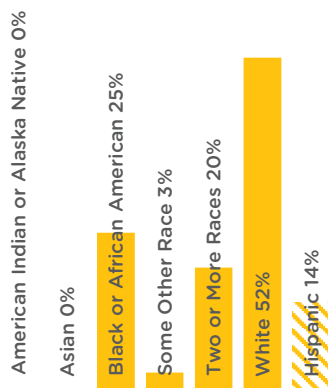
Utilization



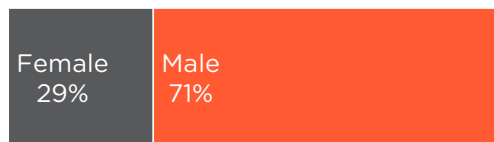
Reach



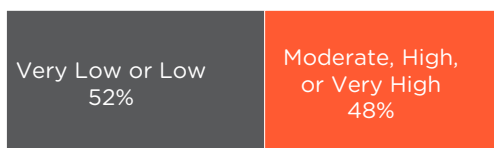
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☐ Minor findings ☐ Significant findings ☒

Technical Assistance

Administrative ☒ Programmatic ☒ Financial ☐

FY24 marked the program's first full year of funding. During this period, the program exceeded its reach and expanded operations to 11 sites. Both community partners and program staff shared positive feedback and expressed appreciation for the program's impact. However, staffing challenges affected budget utilization, and JWB staff provided technical assistance throughout the implementation period, including regular meetings focused on program status and data reporting. Significant concerns were noted due to multiple deliverables being submitted late or not received. Additionally, one key outcome, measuring child behavioral improvement from program entry to exit, was not reportable, as post-test data was not submitted. The program leadership has addressed this.

BETTER OFF?

Outcomes

1 of 2 key outcomes were met.

■ Target ■ Actual

Participants who received an Ages and Stages Questionnaire-Social Emotional 2 (ASQ-SE-2) screening **100%**

50% Participants who demonstrated behavioral improvement upon program completion

Not Reportable

Infant Family Center

The University of South Florida Board of Trustees | FY24 | Program Monitoring Report



BACKGROUND

Programming Type: Behavioral Health

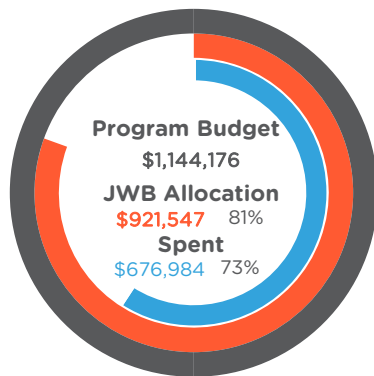
Service Area(s)

North County ☒ Mid County ☒ South County ☒

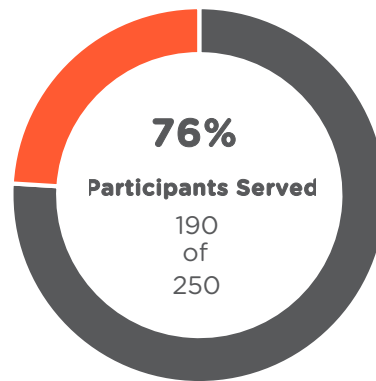
Infant Family Center (IFC) offers early childhood mental health screenings, referrals, assessments, and consultation groups for families with children ages birth through five years who are exhibiting behavioral, social emotional, and developmental

HOW MUCH?

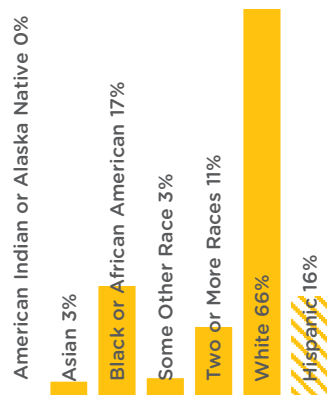
Utilization



Reach



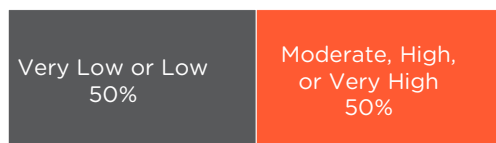
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☐ Significant findings ☒

Program Monitoring

No findings ☒ Minor findings ☐ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☒ Financial ☐

FY23 auditors identified a significant deficiency regarding internal controls over purchases made with purchasing cards for the organization's audit. This was addressed by the agency and was not a repeat finding in the FY24 audit.

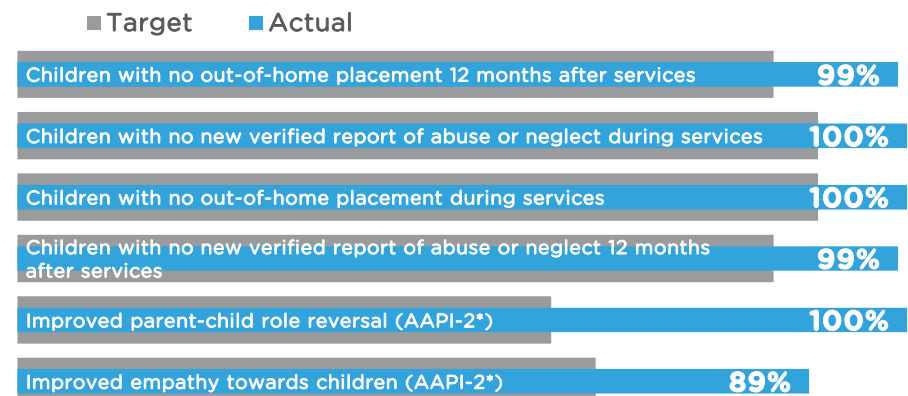
Due to long-standing vacancies in FY23 and FY24 as well as challenges with outreach efforts, reach was lower than expected. JWB and the provider worked together to increase connections with other JWB funded programs and community resources. Technical assistance was provided regarding timeliness of data submissions.

The program is meeting or exceeding all key outcomes. Participant interviews and observations yielded positive results with caregivers reporting that the program made a considerable difference in their relationships with their children.

BETTER OFF?

Outcomes

6 of 6 key outcomes were met.



* The AAPI-2 is the Adult Adolescent Parenting Inventory

PAR Outpatient Service Array (POPSA)

Operation PAR, Inc. | FY24 | Program Monitoring Report

BACKGROUND

Programming Type: Behavioral Health

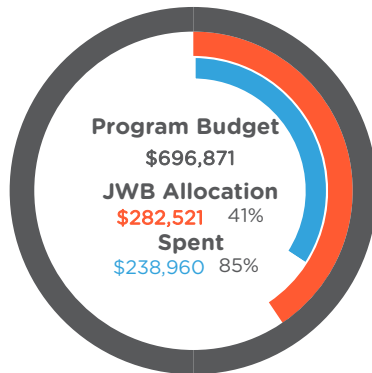
Service Area(s)

North County ☒ Mid County ☒ South County ☒

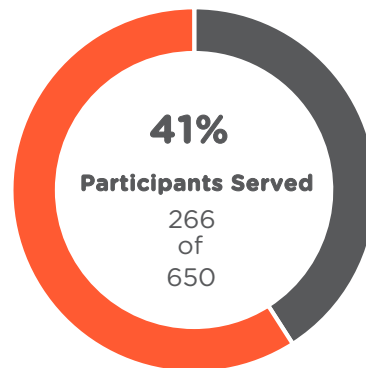
POPSA offers enhanced outpatient treatment, early intervention and parenting support services for substance abusing families, pregnant women, parents, caregivers of children, and adults involved in the child welfare system.

HOW MUCH?

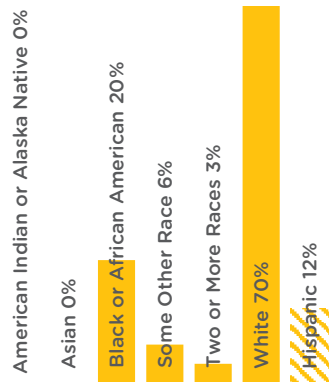
Utilization



Reach



Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☒ Financial ☐

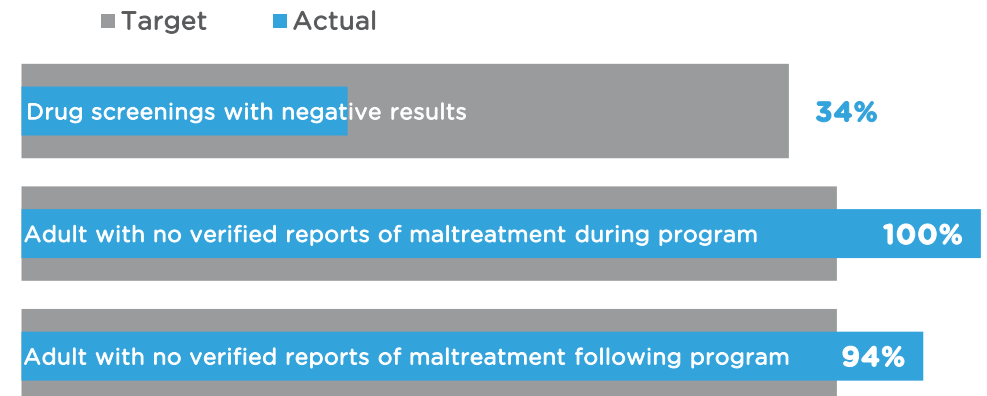
Participants served was lower than expected, largely due to a reduction in referrals from the primary referral source and the impact of leadership changes and staff vacancies. These factors also contributed to a missed submission deadline. JWB supported the program by providing technical assistance with data, which helped improve submission quality and the provider is working to address these challenges. JWB staff will monitor the impact POPSA's strategies to increase referrals. If referrals remain low in FY25, recommendations will be made to align JWB's allocation with reduced numbers served.

The program met 2 of 3 key outcome measures and reported issues with data submission for drug testing. They are reviewing internal processes that contributed to the low percentage and are working to correct this for next year.

BETTER OFF?

Outcomes

2 of 3 key outcomes were met.



Supporting Motherhood and More (SMM)

Morton Plant Mease | FY24 | Program Monitoring Report

BACKGROUND

Programming Type: Behavioral Health

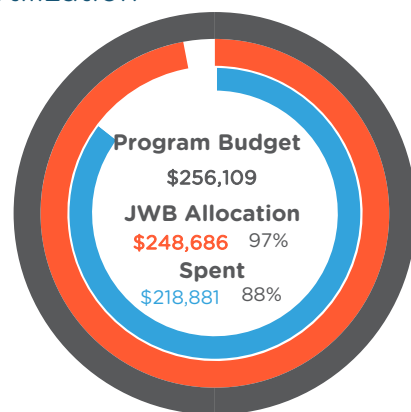
Service Area(s)

North County ☒ Mid County ☒ South County ☒

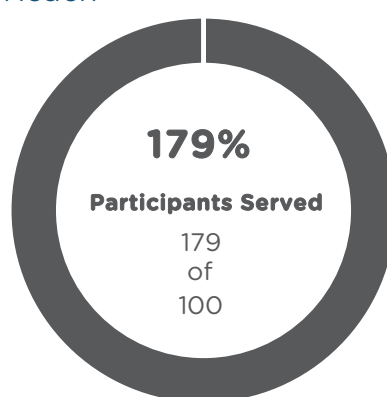
The provider offers mental health support to pregnant women and mothers of newborns utilizing evidence-based practices. Counseling and support groups aim to increase access to mental health care and reduce symptoms of depression.

HOW MUCH?

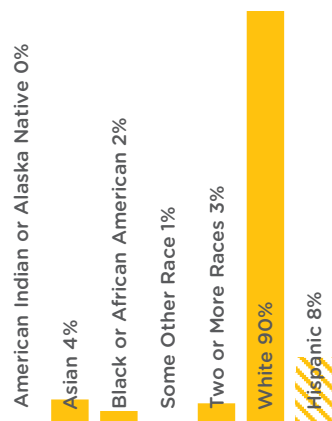
Utilization



Reach



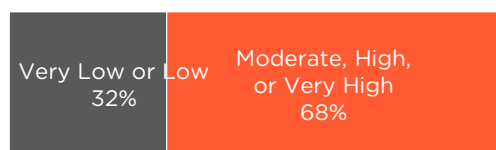
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☐ Significant findings ☐ N/A ☒

Program Monitoring

No findings ☒ Minor findings ☐ Significant findings ☐

Technical Assistance

Administrative ☒ Programmatic ☒ Financial ☐

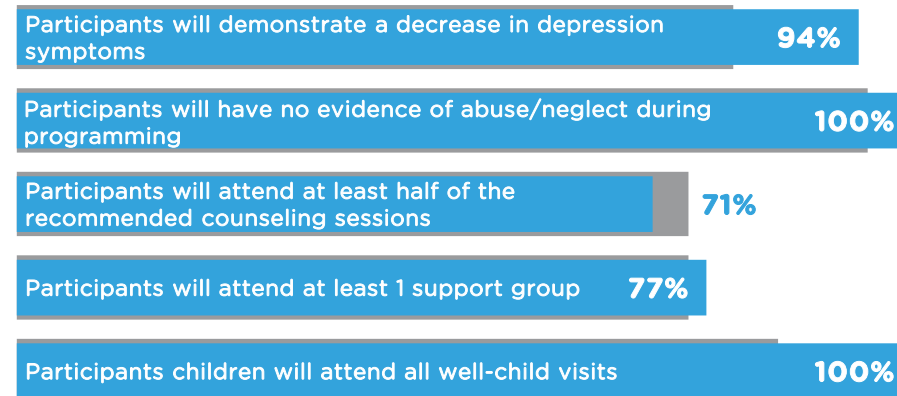
SMM was funded in March 2023 and began serving participants shortly after. In FY24, they exceeded their reach due to extensive community outreach and word of mouth referrals. Attending at least half of the recommended counseling sessions was not met due to participants returning to work after childbirth. Participants report the program has made a significant impact on their mental health. Technical assistance regarding program set up and data collection as part of the onboarding process was provided. A financial monitoring visit was not completed due to the agency being a new provider. One will be completed in FY25.

BETTER OFF?

Outcomes

4 of 5 key outcomes were **met**.

■ Target ■ Actual



BACKGROUND

Programming Type: Behavioral Health

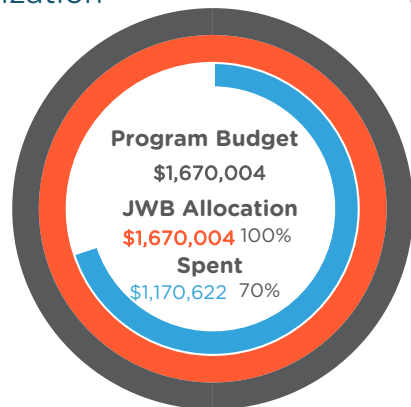
Service Area(s)

North County ☒ Mid County ☒ South County ☒

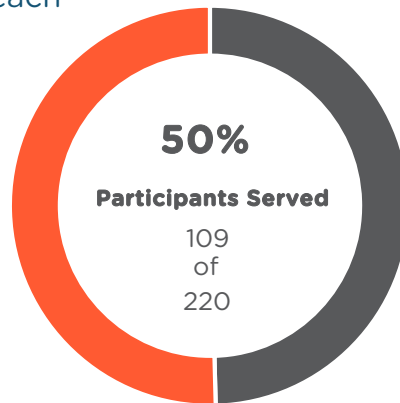
Provider delivers programming designed exclusively to serve children who are deemed safe to remain in home with a high or very high risk of future maltreatment. Program provides trauma-informed, family centered interventions to address complex mental health and substance misuse disorders.

HOW MUCH?

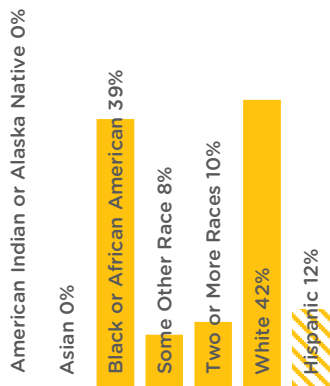
Utilization



Reach



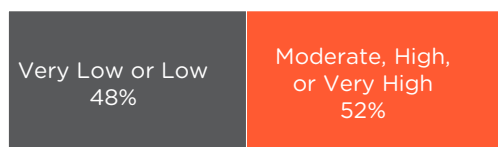
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☐ Minor findings ☐ Significant findings ☒

Technical Assistance

Administrative ☐ Programmatic ☒ Financial ☐

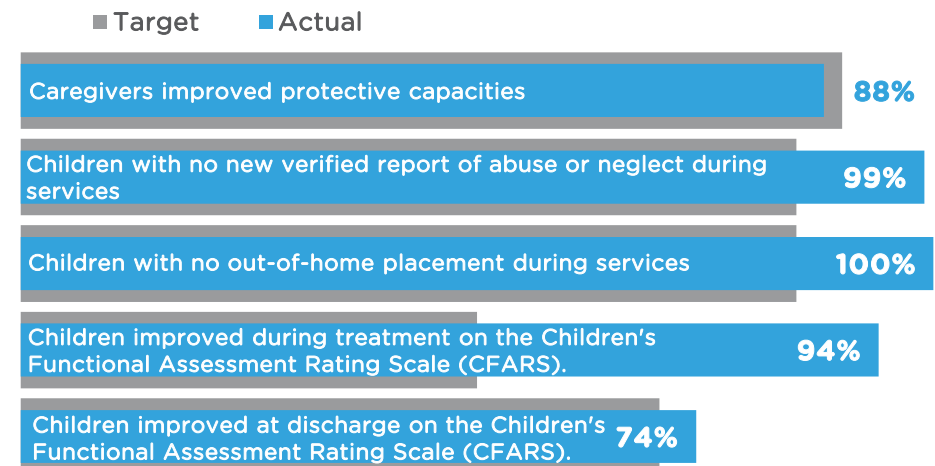
FY24 marked the first full year of funding, beginning in March 2023. Program services officially launched in August 2023 following a transition in Child Protective Investigation (CPI) operations, which impacted referrals and delayed implementation. The program experienced a 100% staff turnover rate, affecting budget utilization and participant reach. It serves complex families that require skilled and resilient staff.

Throughout implementation, JWB provided technical assistance, including regular meetings on program status and data reporting. Concerns arose due to multiple deliverables being submitted late or not at all. Despite these challenges, the program met all but one targeted outcome and continues efforts to strengthen family protective capacities and staff retention.

BETTER OFF?

Outcomes

4 of 5 key outcomes were **met**.



Triangles: Partnering for Early Childhood Success

Learning Empowered, Inc. | FY24 | Program Monitoring Report

BACKGROUND

Programming Type: Behavioral Health

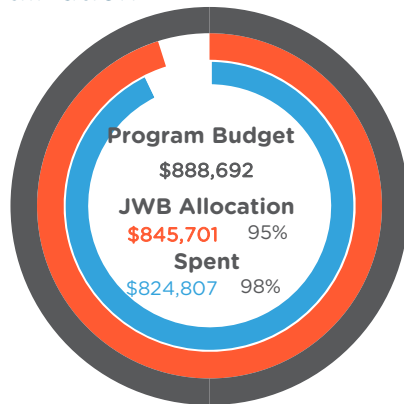
Service Area(s)

North County ☒ Mid County ☒ South County ☒

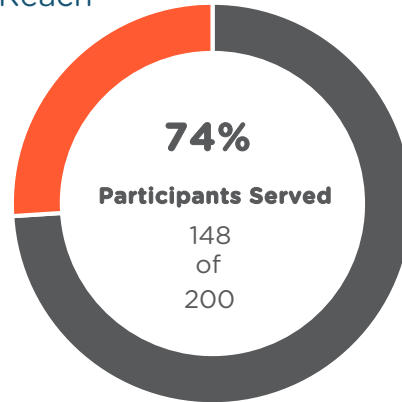
The Triangles program serves children ages 2-5 with social, emotional or behavioral challenges providing early childhood mental health consultation (ECMHC), therapy, and specialized classrooms with mental health wrap-around support.

HOW MUCH?

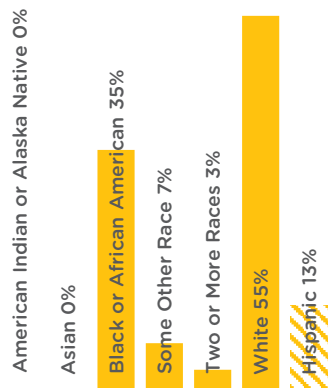
Utilization



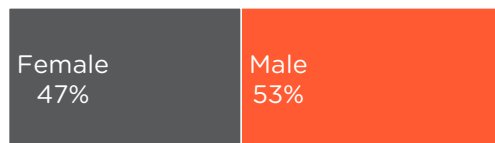
Reach



Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☐ Minor findings ☐ Significant findings ☒

Technical Assistance

Administrative ☐ Programmatic ☒ Financial ☐

In this first full year of funding, Triangles established strong partnerships with stakeholders, launched on schedule and equipped staff with specialized training to meet participant needs. However, Triangles did not meet the expected reach due to the children needing more support than anticipated, making it difficult to meet the projected classroom ratios.

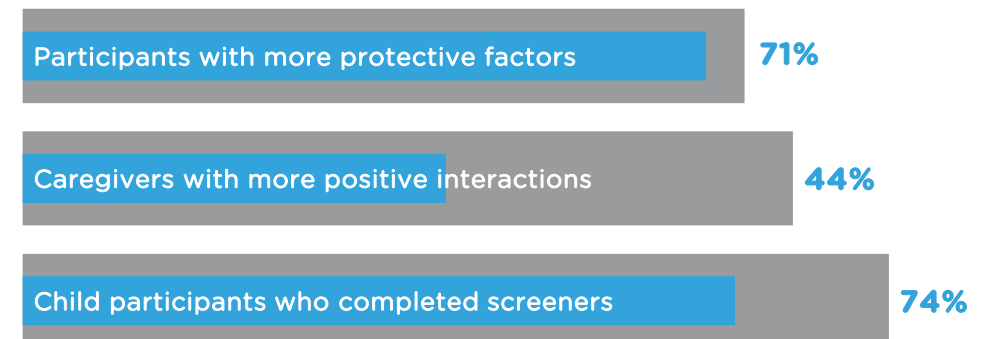
Challenges with engaging caregivers in assessments and data errors led to outcomes not being met. JWB staff provided technical assistance in these areas, and the provider has strategies in place to improve data collection, parent engagement, and to achieve capacity in the classrooms by accepting children whose needs are in alignment with the model.

BETTER OFF?

Outcomes

0 of 3 key outcomes were met.

■ Target ■ Actual



USF Family Study Center 0-3 Coparenting Initiative

The University of South Florida Board of Trustees | FY24 | Program Monitoring Report

BACKGROUND

Programming Type: Behavioral Health

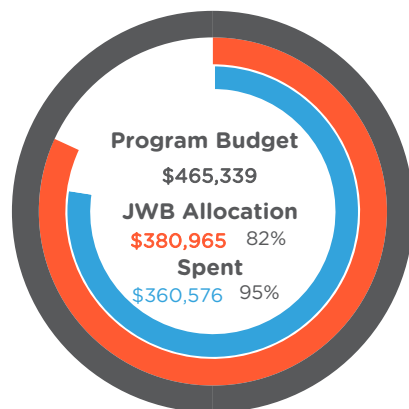
Service Area(s)

North County ☒ Mid County ☒ South County ☒

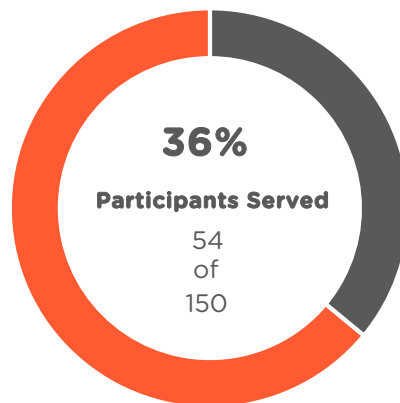
Program trains, consults and supervises community partner agencies who serve coparenting families in 3rd trimester of pregnancy or birth to age 3 on conflict resolution assessments and interventions to help with healthy child development.

HOW MUCH?

Utilization



Reach



Race and Ethnicity

Sex

This program does not collect individual level data.

Child Opportunity Index (COI)



This program does not collect individual level data.

HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☐ Significant findings ☒

Program Monitoring

No findings ☐ Minor findings ☐ Significant findings ☒

Technical Assistance

Administrative ☐ Programmatic ☒ Financial ☐

FY23 auditors identified a significant deficiency regarding internal controls over purchases made with purchasing cards for the organization's audit. This was addressed by the agency and was not a repeat finding in the FY24 audit.

The program launched in spring of FY23, with FY24 representing the first full year of service delivery. While performance measures were technically met, the program faced challenges in reaching target participation levels due to difficulties engaging partner agencies in adopting a coparenting service model. JWB staff provided substantial technical assistance, including support with data collection tool development and refinement. Feedback gathered through staff and community partner interviews was mixed. Hurricane Helene caused significant flooding that rendered the primary building unusable, necessitating a move to a temporary facility. Given the ongoing challenges in achieving reach targets and following a comprehensive review through JWB's program review process, the decision was made not to continue the contract beyond FY25.

BETTER OFF?

Outcomes

4 of 4 key outcomes were met.

■ Target ■ Actual

Coparenting improvement on Family Resolution Conflict Scale **100%**

Coparenting improvement on Family Engagement Scale **100%**

Children will display on schedule social and emotional development using the ASQ-SE **100%**

Providers indicate readiness to deliver services. **95%**

Childhood Hunger Initiative

Food Support for Children and Families

The St. Petersburg Free Clinic, Inc. | FY24 | Program Monitoring Report

BACKGROUND

Programming Type: Childhood Hunger Initiative

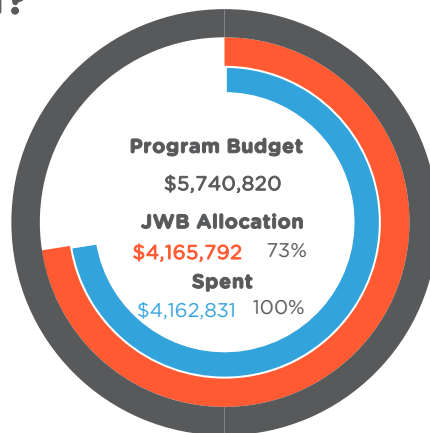
Service Area(s)

North County ☒ Mid County ☒ South County ☒

This program supports the direct purchase of food for community distribution and serves as the coordinator for shelf stable food to community agencies throughout Pinellas County.

HOW MUCH?

Utilization



BETTER OFF?

Outcomes

2 out of 2 performance measures were met.



The program exceeded both their expected outcomes with 163,691 (108%) shelf stable meals provided to children out of the goal of 151,000 and 6,191,099 (119%) pounds of food provided to children out of the goal of 5,200,000.

HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☒ Minor findings ☐ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☐ Financial ☐

In FY24, the program received an allocation increase to better meet increased food needs in the community. Related to this increase, the provider continues to exceed expected outcomes. In the upcoming year, the provider will monitor increasing food cost and as a result may adjust expected targets.

The organization is positioned to respond to emerging needs which included nearly 30% of shelf stable meals distributed specifically for children in summer bridge programming. In addition, three food distribution drive-thru events occurred during the summer reaching families in North, Mid, and South county. This provider participates in JWB's childhood hunger initiative.

FOOD DISTRIBUTION



6,191,099 pounds of food provided to families

163,691 shelf-stable meals provided to families

Youth Feeding Program

Boys & Girls Clubs of the Suncoast, Inc. | FY24 | Program Monitoring Report

BACKGROUND

Programming Type: Childhood Hunger Initiative

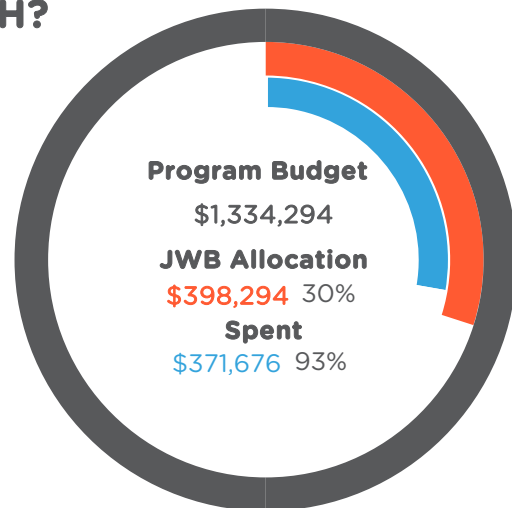
Service Area(s)

North County ☒ Mid County ☒ South County ☒

The program provides nutritious meals and snacks year-round to Pinellas County youth. Along with the provision of meals and snacks, the program also offers food education, providing hands-on instruction in basic cooking and baking.

HOW MUCH?

Utilization



BETTER OFF?

Outcomes



In FY24 the program was able to distribute 95% (100,640) meals and 81% (85,341) snacks of their goal of 105,577 for each.

HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor findings ☐ Significant findings ☒

Program Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☐ Financial ☐

Auditors noted a material weakness in internal control over financial reporting due to material adjustments related to its financial closing process. This is being addressed by the agency leadership.

FY24 marked the program's first full year of funding, following its initial launch in March 2023. Midyear, the targets for meals and snacks distributed were revised to account for previously unrecognized duplication in the original calculation. The program ultimately achieved 95% of its meal distribution target and 81% of its snack distribution target. Snack distribution challenges have been noted and will continue to be monitored to support improved delivery in the upcoming fiscal year.

In addition to meal services, the program offered cooking classes to teenagers at an average of six sites per month. Approximately 30 sessions were held monthly, reaching around 160 youth each month.



FOOD DISTRIBUTION

100,640 meals were served to children

85,341 snacks were served to children

Domestic Violence

Community Based Advocacy and Prevention

Community Action Stops Abuse, Inc. | FY24 | Program Monitoring Report

BACKGROUND

Programming Type: Domestic Violence

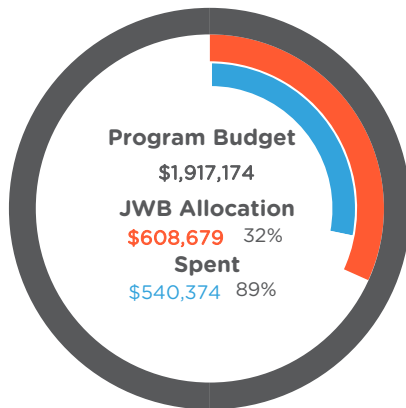
Service Area(s)

North County ☒ Mid County ☒ South County ☒

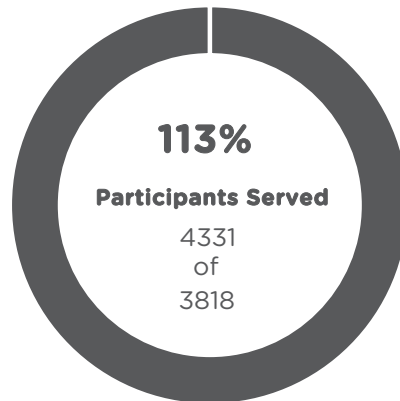
The Community Based Advocacy and Prevention program (CBAP) implements domestic violence prevention services to youth through the Peacemakers curriculum and Camp Hope. CBAP also offers community trainings, support groups, referrals, consultation, and legal advocacy services.

HOW MUCH?

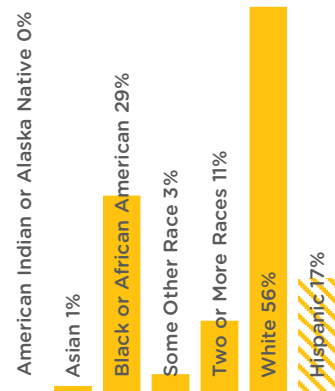
Utilization



Reach



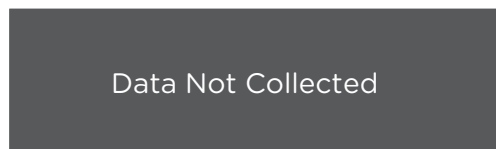
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☒ Minor findings ☐ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☐ Financial ☐

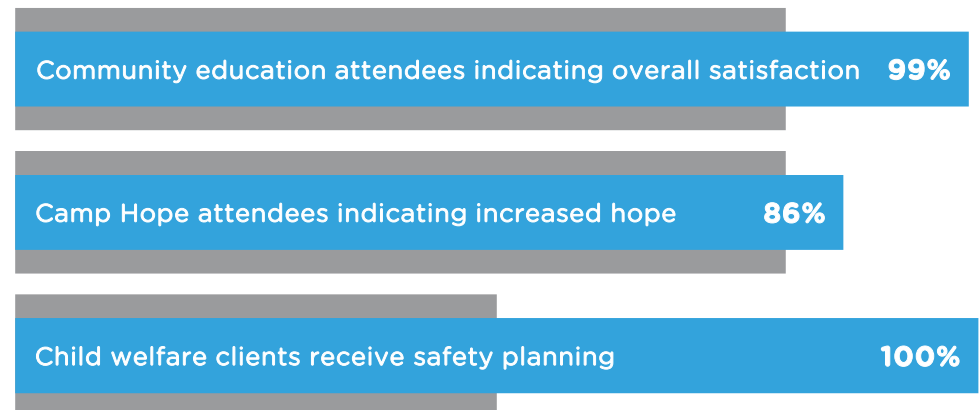
The program experienced minimal staff turnover in FY24 and demonstrated improvements in service delivery compared to the prior fiscal year. The Peacemaker component has notably expanded its presence in elementary schools, with word-of-mouth among teachers contributing to increased engagement and service levels. Efforts are currently underway to broaden outreach to middle and high schools. Staff interviews revealed while employees overall reported feeling supported, salaries were cited as a primary concern. The program successfully met its performance measures.

BETTER OFF?

Outcomes

3 of 3 key outcomes were met.

■ Target ■ Actual



Emergency Shelter & Community Based Housing

Community Action Stops Abuse, Inc. | FY24 | Program Monitoring Report

BACKGROUND

Programming Type: Domestic Violence

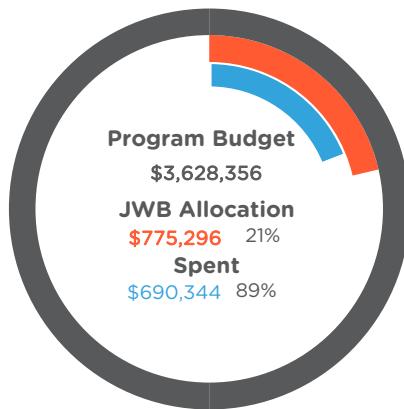
Service Area(s)

North County ☒ Mid County ☒ South County ☒

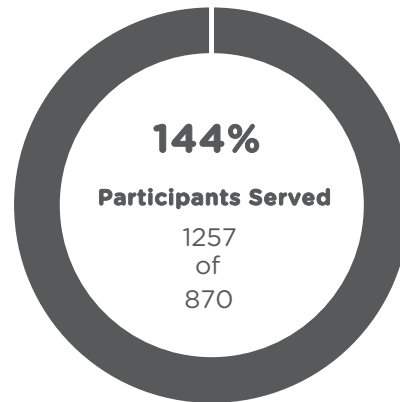
Emergency Shelter & Community Based Housing (ESCBH) offers housing for survivors of domestic violence including emergency shelter, rapid rehousing, transitional, and permanent supportive housing. Safety planning, employment support, and legal advocacy support are also offered.

HOW MUCH?

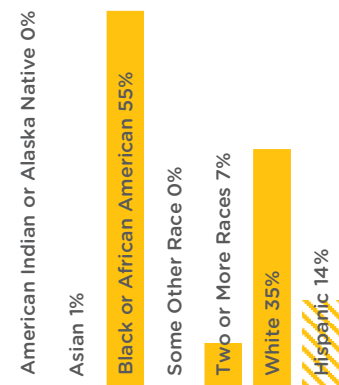
Utilization



Reach



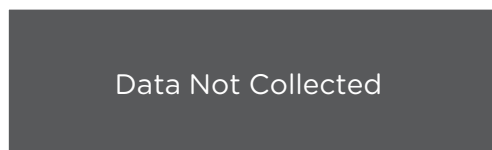
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☒ Minor findings ☐ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☐ Financial ☐

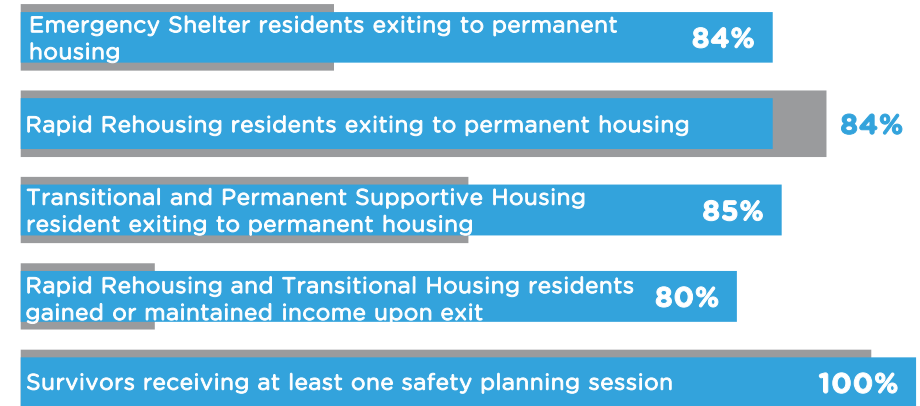
The program maintained strong overall performance. While low salaries contributed to staff turnover, team members reported feeling supported. Targeted service levels continued to exceed the original estimates, though they were slightly lower than last year due to the loss of a permanent supportive housing unit and ongoing challenges in the housing landscape. Permanent housing outcomes reflected these pressures: rapid rehousing came in below target, but transitional and permanent supportive housing exceeded expectations. The program also outperformed its goals for participants securing or maintaining income, underscoring the success of efforts in that area.

BETTER OFF?

Outcomes

4 of 5 key outcomes were **met**.

■ Target ■ Actual



BACKGROUND

Programming Type: Domestic Violence

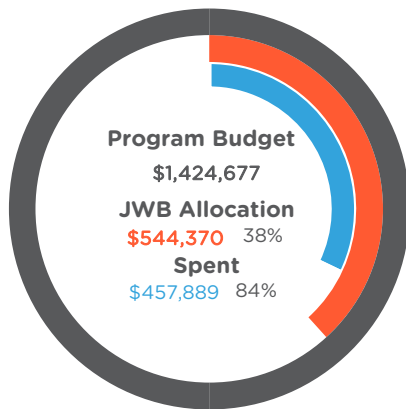
Service Area(s)

North County ☒ Mid County ☒ South County ☒

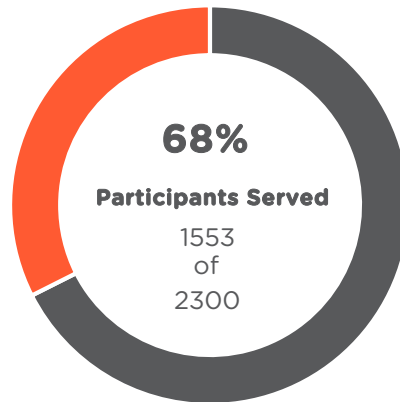
The Family Justice Center (FJC) offers a trauma-informed model for providing resources to survivors of domestic violence and their children. The model co-locates community professionals to eliminate barriers and streamline access to services with the intention of increased safety, heightened prosecution, and improved health determinants.

HOW MUCH?

Utilization



Reach



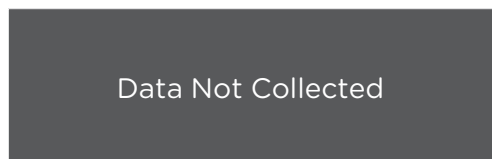
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☒ Minor findings ☐ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☐ Financial ☐

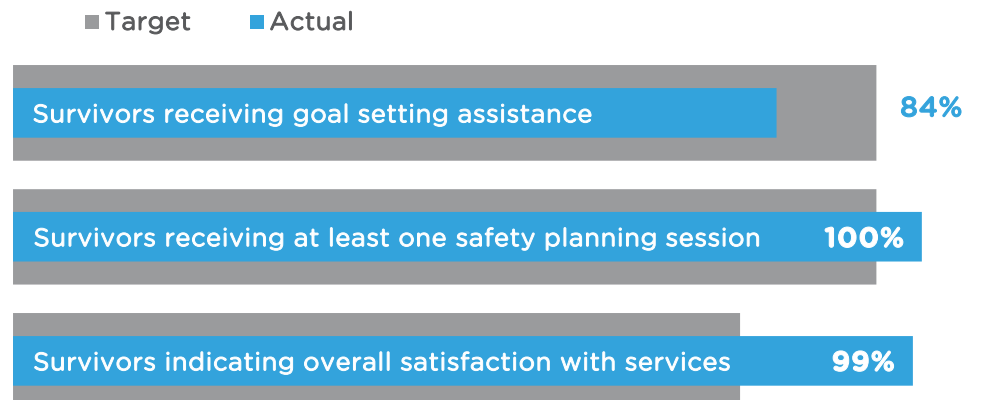
In its second year of implementation, the Family Justice Center (FJC) has continued to deliver a high-quality program. Staff interviews reflected mixed feedback—while employees generally felt supported, low salaries were noted as a key concern. FJC identified a growing need for mental health services, as ClearPath, the on-site mental health provider, maintained a waitlist of 53 individuals. In response, JWB provided partial funding for expanded mental health services in FY25.

During FY24, FJC served 68% of their participant served target, which were originally set based on national benchmarks. These targets were adjusted in FY25 to reflect local capacity and demand more accurately. While the program narrowly missed achieving all performance measures, the unmet goals were attributed to participant's choice in service delivery.

BETTER OFF?

Outcomes

2 of 3 key outcomes were met.



Family Legal Support Services

Gulfcoast Legal Services, Inc. | FY24 | Program Monitoring Report



BACKGROUND

Programming Type: Domestic Violence

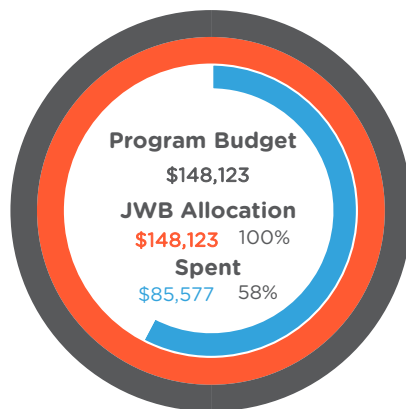
Service Area(s)

North County ☒ Mid County ☒ South County ☒

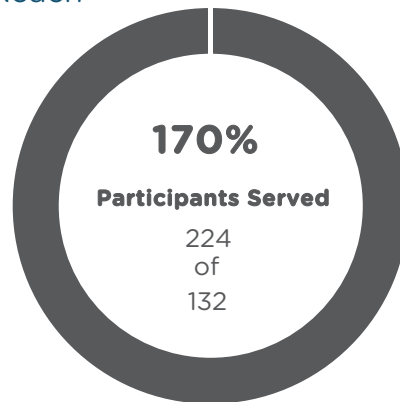
Family Legal Support Services (GLS) assists families experiencing domestic violence by providing legal services to support safety, stability, and self-sufficiency for survivors.

HOW MUCH?

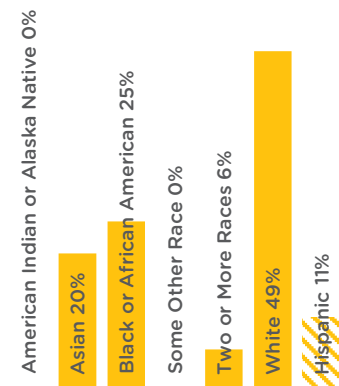
Utilization



Reach



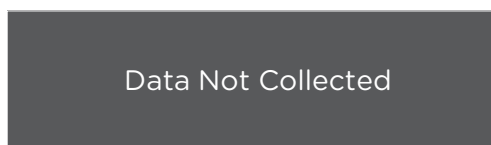
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☐ Minor findings ☐ Significant findings ☒

Technical Assistance

Administrative ☐ Programmatic ☒ Financial ☒

GLS faced several programmatic and financial challenges. Over the past two years the agency has lapsed significant funding and JWB team met with the provider to address this. Feedback from interviews indicated a need for improved response time and communication. While GLS's reported reach exceeded the target, it was later determined that this was due to a misunderstanding in reporting requirements rather than actual participants served with JWB funds.

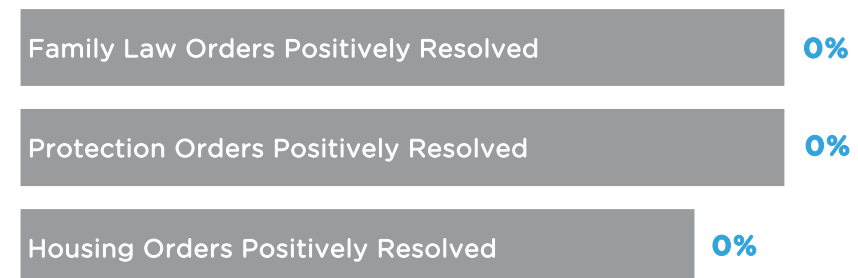
In addition to challenges in reporting, GLS did not submit their quarter 4 data and the data submitted for quarter 1-3 included too small of a sample size for their performance measure to be reported. As a result of JWB's program review process, this program's contract will not renew in FY26.

BETTER OFF?

Outcomes

0 of 3 key outcomes were met.

■ Target ■ Actual



BACKGROUND

Programming Type: Domestic Violence

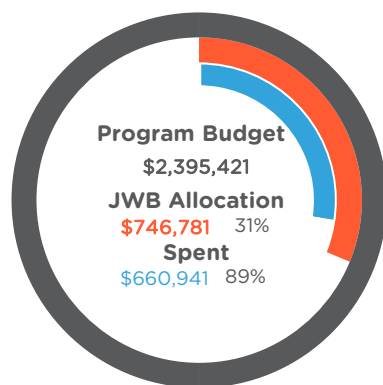
Service Area(s)

North County ☒ Mid County ☒ South County ☒

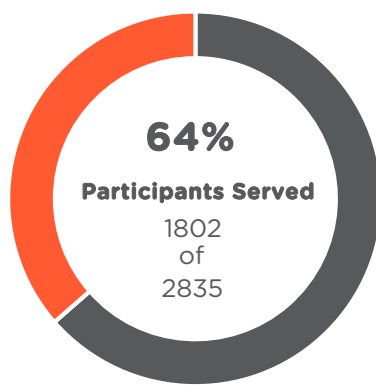
The Haven (HVA) provides supportive services to survivors of domestic violence including housing, advocacy, relocation assistance, support groups, and safety planning. The program also offers community education and training opportunities.

HOW MUCH?

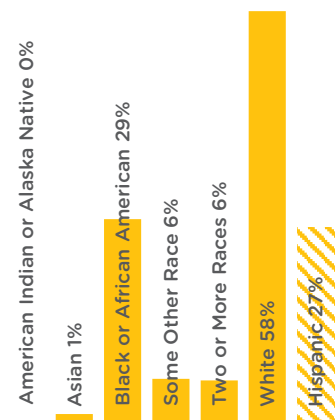
Utilization



Reach



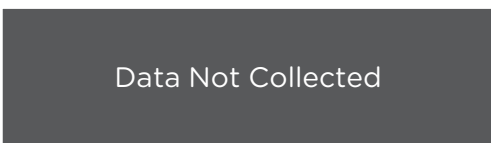
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☒ Financial ☐

HVA experienced significant turnover, including vacancies that delayed service implementation and contributed to unmet service targets. Monthly technical assistance meetings were established in late FY23 to support the program. Meeting regularity and communication with JWB has improved. Community partner interviews noted the need for stronger relationships. The program improved marketing and outreach for teen healthy relationships services increasing service level.

The program missed the final year end data submission deadline impacting their participant service levels. Both program performance measures were met.

BETTER OFF?

Outcomes

2 of 2 key outcomes were met.

■ Target ■ Actual

Children in shelter for more than 72 hours will be assessed prior to leaving **100%**

Adults in shelter for more than 72 hours will complete a safety plan **100%**

Early Childhood Development Capacity Building

Coaching for Early Learning Programs (CELP)

Early Learning Coalition of Pinellas County, Inc. | FY24 | Program Monitoring Report

BACKGROUND

Programming Type: Early Childhood Development
Capacity Building

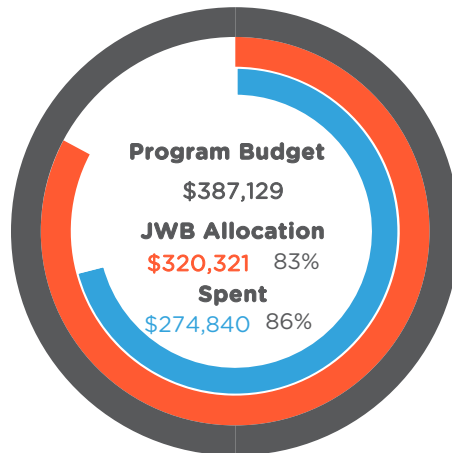
Service Area(s)

North County ☒ Mid County ☒ South County ☒

The program supports teachers in JWB-funded early learning centers by using the Classroom Assessment Scoring System (CLASS) to measure teacher-child interactions. Program provides coaching and professional development for preschool teachers to enhance social-emotional, cognitive, and academic outcomes for children.

HOW MUCH?

Utilization



BETTER OFF?

Outcomes

2 out of 3 performance measures were met.



CLASS SCORES

75% of classrooms participating in the full intervention (pre/coaching/post) raised their average CLASS score by .25.

HOW WELL?

Most Recent Financial Monitoring

No findings ☒ Minor findings ☐ Significant findings ☐

Program Monitoring

No findings ☒ Minor findings ☐ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☐ Financial ☐

Program was responsive and timely with contractual requirements. Program had no staff turnover and staff reported high job satisfaction. This fiscal year, CELP increased their support from 49 to 54 classrooms, which was mostly due to adding the newly funded Happy Workers' Early Learning Center into their caseload. Teachers reported they enjoyed working with the Coach, highlighting improvements in behavior management, language and observation skills. Observation of coaching sessions confirmed adherence to the methodology.

In its second year of implementation, 106 teachers received professional coaching. Notable progress, growth and enhanced teacher-child interactions have been observed from the classrooms in the full assessment and coaching cycles. Although the coaching conversation target was 1% shy of the 90% goal, this represents a significant improvement compared to the previous year's result (42%).



COACHING AND TECHNICAL ASSISTANCE

100% of classrooms were observed, assessed and coached.

89% of classrooms experienced coaching conversation at least 3 times per month.

Early Childhood Education Support Program

St. Petersburg College Board of Trustees | FY24 | Program Monitoring Report

BACKGROUND

Programming Type: Early Childhood Development
Capacity Building

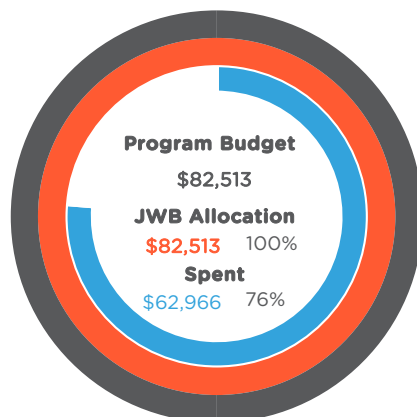
Service Area(s)

North County ☒ Mid County ☒ South County ☒

Program offers adult learners academic support including individual, group and online tutoring. Additionally, program will provide community presentations on St. Petersburg College (SPC) Early Childhood Education Programs.

HOW MUCH?

Utilization



BETTER OFF?

Outcomes

5 out of 5 performance measures were met.

PROCESS MEASURES



Staff lead or joined **29** community outreach events to recruit new students.

Staff contacted scholarship recipients **two** times per semester to offer support.

Staff held **two** mentoring sessions per semester.

HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor findings ☐ Significant findings ☐ N/A ☒

Program Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Technical Assistance

Administrative ☒ Programmatic ☐ Financial ☐

The program faced early administrative challenges such as reporting delays, submittal requirements, and staff turnover. These issues were mitigated through regular inter-agency meetings. Notable progress included collaboration with SPC Human Resources to align personnel processes with the JWB contract and successful negotiations with SPC's counsel to finalize the participant consent form by the end of FY24. Consequently, the participant file review was postponed to FY25. The financial monitoring visit was not completed due to the agency's status as a new provider.

Despite initial hurdles, program staff demonstrated strong commitment to adult learners, evidenced by their professionalism, responsiveness, and expertise at community events. The program initially planned to serve 24 students annually but accommodated 34 students in FY24, awarding 72 scholarships. Furthermore, it successfully met all five established performance measures.

OUTCOME MEASURES



100% of scholarship recipients achieved a Grade Point Average higher than 2.0 while earning a degree at SPC.

94% of scholarship recipients remained employed in a licensed preschool in Pinellas County while earning a degree at SPC.

Family Focus

PARC, Inc. | FY24 | Program Monitoring Report



BACKGROUND

Programming Type: Early Childhood Development

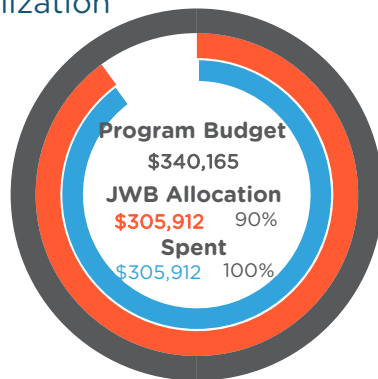
Service Area(s)

North County ☒ Mid County ☒ South County ☒

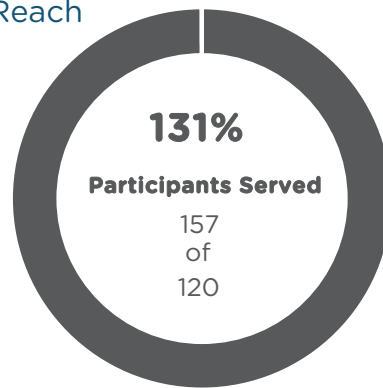
Family Focus provides early intervention services for children from birth to five years old who are diagnosed with or at risk of developmental delays. Programming includes comprehensive early intervention and personalized sessions. These services are delivered by trained staff and take place in the child's home or preschool environment.

HOW MUCH?

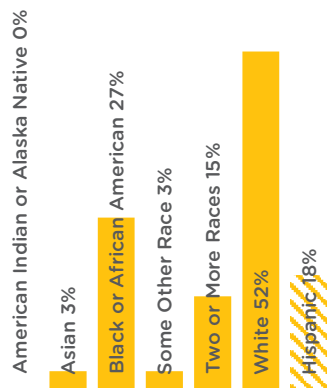
Utilization



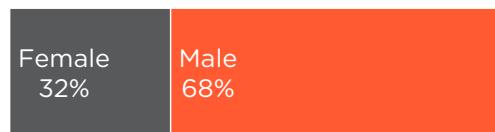
Reach



Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☒ Minor findings ☐ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☐ Financial ☐

Over the past three years, Family Focus has consistently exceeded its Target Service Levels (TSL). Given the high volume of services delivered, JWB will collaborate with the program to reevaluate and adjust future TSL goals.

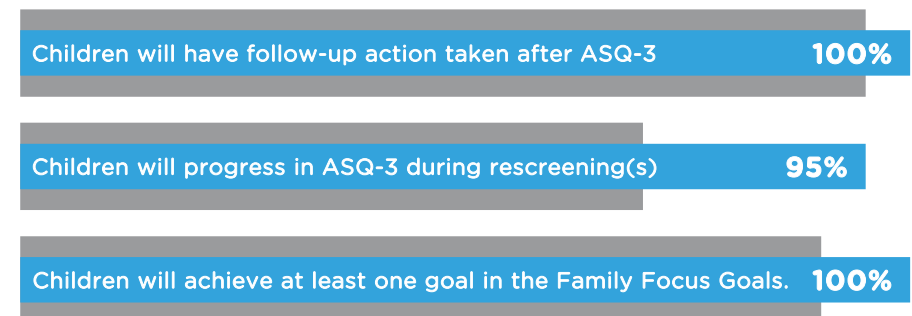
Family Focus consistently surpasses its annual Ages and Stages performance metrics, with participants confirming that appropriate steps are taken following questionnaire results. Through ongoing support from staff, participants are able to reach their Family Focus Goals, enhancing children's social, emotional, and developmental growth.

BETTER OFF?

Outcomes

3 of 3 key outcomes were met.

■ Target ■ Actual



School Readiness+

Early Learning Coalition of Pinellas County, Inc. | FY24 | Program Monitoring Report

BACKGROUND

Programming Type: Early Childhood Development
Capacity Building

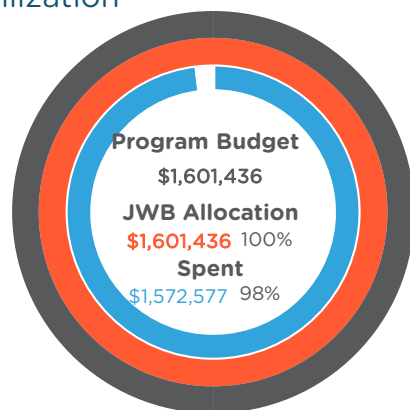
Service Area(s)

North County ☒ Mid County ☒ South County ☒

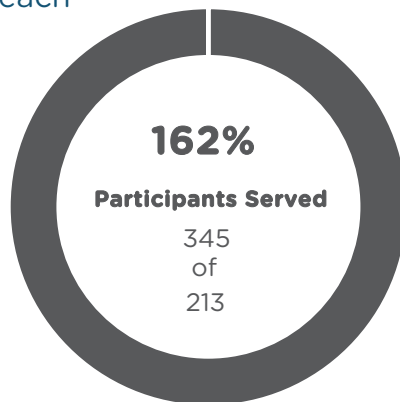
Program expands childcare scholarships for Asset Limited, Income Constrained, Employed (ALICE) families who are ineligible for the state School Readiness program. Scholarships increase access to early learning programs for infants through five-year-old children prior to kindergarten.

HOW MUCH?

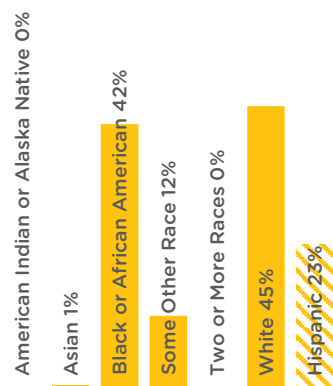
Utilization



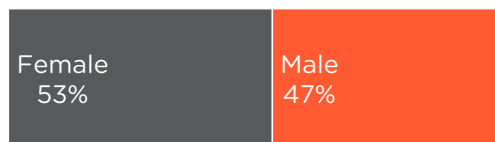
Reach



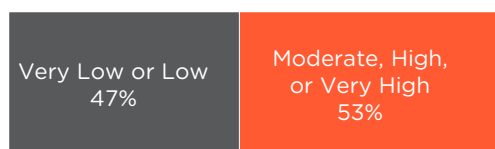
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☒ Minor findings ☐ Significant findings ☐

Program Monitoring

No findings ☒ Minor findings ☐ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☐ Financial ☐

Families select their own childcare providers after receiving scholarships. Early Learning Coalition (ELC) monitored their contracted providers for compliance. ELC met JWB contractual and monitoring requirements promptly, while using internal processes to ensure effective fund utilization and strong customer service. An in-person intake observation confirmed adherence to the methodology.

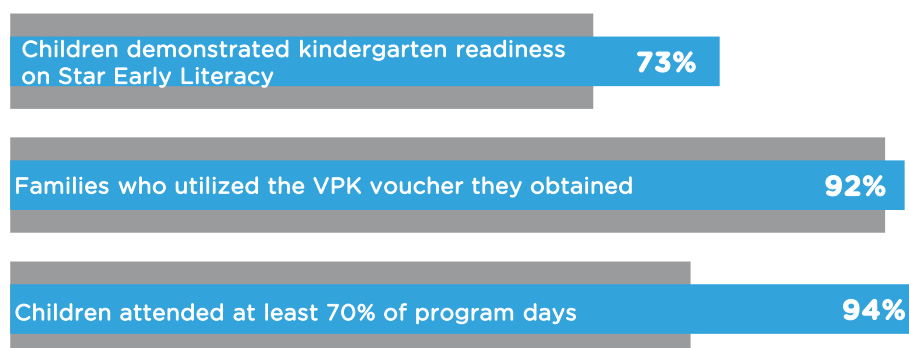
Program met all established performance measures. The program exceeded the number of participants served, indicating the increase of ALICE families needing services in the community. The FY25 reach was increased from 213 to 300 to capture the 12-month reach of unique children served.

BETTER OFF?

Outcomes

3 of 3 key outcomes were **met**.

■ Target ■ Actual



Pinellas County Licensing Board (PCLB)

Florida Department of Health, Pinellas County Health Department | FY24 | Program Monitoring Report



BACKGROUND

Programming Type: Early Childhood Development
Capacity Building

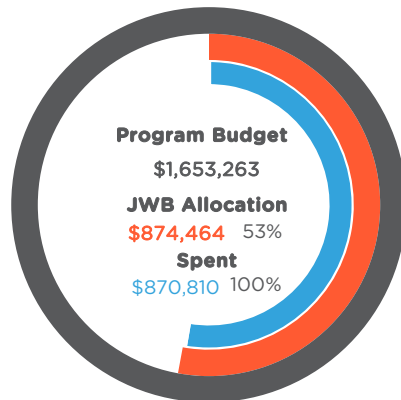
Service Area(s)

North County ☒ Mid County ☒ South County ☒

PCLB protects and promotes health, safety, and the mental development of children cared for in children's centers and family child care homes who require a childcare license. The provider ensures that all licensed homes and children centers are inspected.

HOW MUCH?

Utilization



BETTER OFF?

Outcomes

4 out of 4 performance measures were met.

HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☒ Minor findings ☐ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☐ Financial ☐

For over 70 years, PCLB has served as the backbone agency ensuring the health and safety of children throughout Pinellas County. In FY24, PCLB conducted 2,919 licensing activities, including inspections, re-inspections, and complaint processing. Observations during inspections and community events confirmed adherence to the established methodology. Staff reported strong teamwork and a shared sense of purpose, recognizing the critical role of regulatory oversight in supporting provider compliance.

PCLB consistently achieved 100% of its performance goals. During Hurricane Idalia, it activated Special Needs Shelters and successfully collected licensure surveys from all public school after-school vendors. PCLB also negotiated a new agreement with the Department of Children and Families (DCF), resulting in increased funding, and completed a regulation audit. Additionally, the agency strengthened relationships with the DCF unit overseeing child protection in Pinellas and introduced a regulatory change to the Staff Member In Charge (SMIC) qualification, allowing relevant experience to be considered.



CHILD CARE CENTERS

100% of licensed Centers renewed their license before it expired.

100% of licensed Centers were inspected at least twice a year.



CHILD CARE HOMES

100% of licensed Homes renewed their license before it expired.

100% of licensed Homes were inspected at least twice a year.

School Readiness Match

Early Learning Coalition of Pinellas County, Inc. | FY24 | Program Monitoring Report



BACKGROUND

Programming Type: Early Childhood Development
Capacity Building

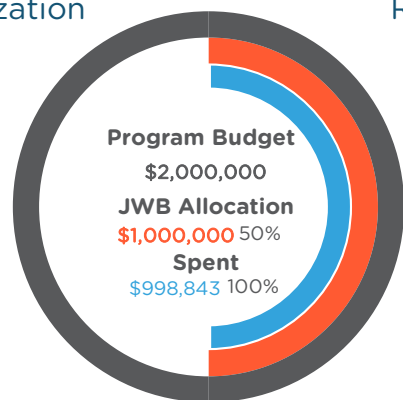
Service Area(s)

North County ☒ Mid County ☒ South County ☒

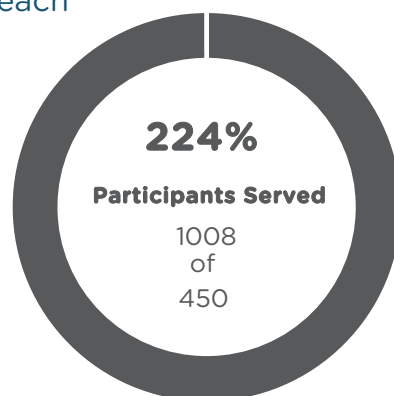
School Readiness Match offers childcare scholarships to children birth to 13 years old. Families must meet income eligibility guidelines. JWB funds are matched with state funding on a dollar for dollar basis. Early Learning Coalition (ELC) monitors providers for contractual compliance.

HOW MUCH?

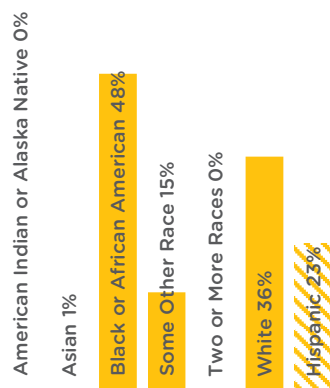
Utilization



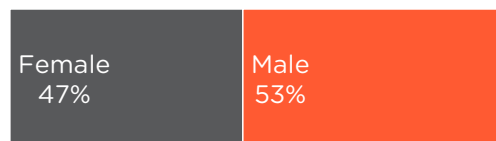
Reach



Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☒ Minor findings ☐ Significant findings ☐

Program Monitoring

No findings ☒ Minor findings ☐ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☐ Financial ☐

ELC was responsive and timely with JWB contractual requirements and monitoring. The Division of Early Learning monitors ELC as well. Observation of community outreach and staff interviews confirmed commitment for customer service to ensure families receive scholarships, if eligible. ELC staff provide technical assistance to ELC contracted providers as needed.

The FY24 reach was based on available funding, supporting an average of 450 children per month. End-of-year data showed the program served an average of 445 children per month, reaching a total of 1,008 children over 12 months due to child attrition and funding reallocation to another child. The FY25 reach has been adjusted to 1,000 to reflect the 12-month total reach.

BETTER OFF?

Outcomes

1 of 1 key outcomes were **met**.

■ Target ■ Actual



Special Services

R'Club Child Care, Inc. | FY24 | Program Monitoring Report

BACKGROUND

Programming Type: Early Childhood Development
Capacity Building

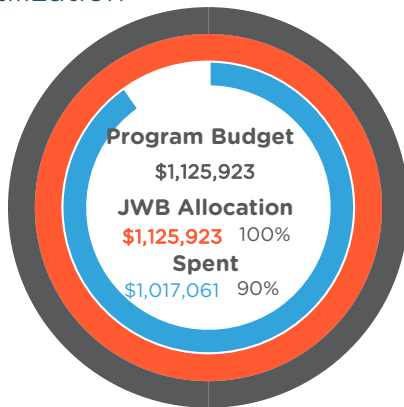
Service Area(s)

North County ☒ Mid County ☒ South County ☒

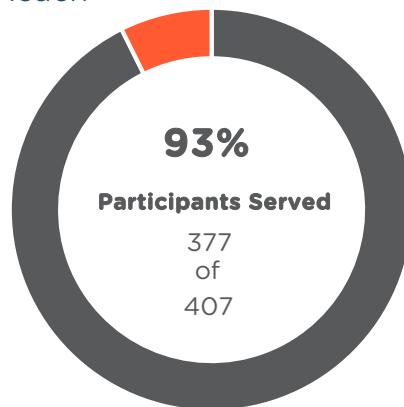
Special Services works with childcare providers and parents to address children's emotional/behavioral challenges, disability, health barriers, or prenatal exposures through on-site observation and consultation.

HOW MUCH?

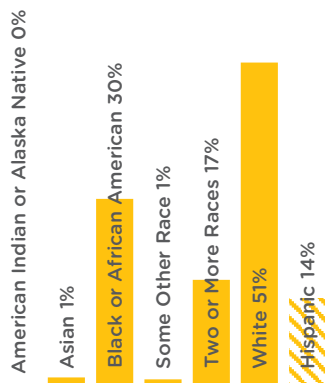
Utilization



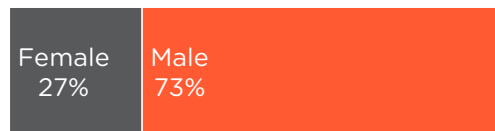
Reach



Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☒ Minor findings ☐ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☒ Financial ☐

The program saw several improvements this fiscal year, including more stabilized staffing, a 14% increase in participants served from FY23, and meeting four key outcomes.

The program resumed home visits and the relevant assessments in FY24. However, not enough data was collected for the report and thus the two Home Observation for Measurement of the Environment (HOME) measures could not be reported. JWB staff provided technical assistance to improve this data collection. Feedback from staff and families were positive throughout the year and community partners highlighted the provider as their first choice for referrals as the program staff are very engaged with the children.

BETTER OFF?

Outcomes

4 of 4 key outcomes were met.

■ Target ■ Actual



Early Learning Centers

BACKGROUND

Programming Type: Early Learning Centers

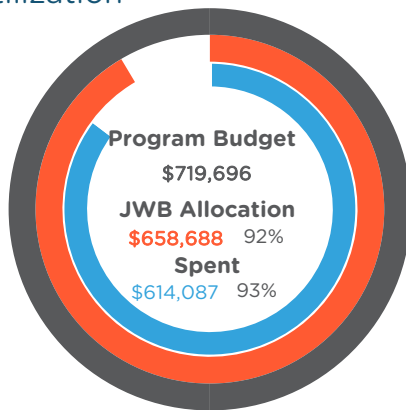
Service Area(s)

North County ☒ Mid County ☒ South County ☒

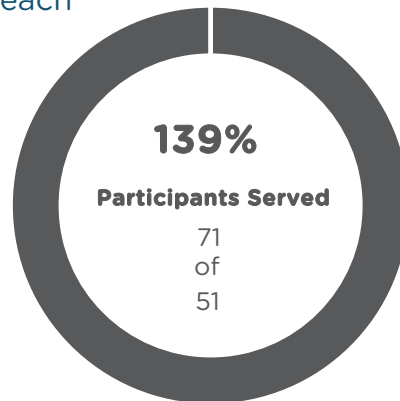
This program provides a safe, culturally sensitive learning environment for children of immigrant, refugee, and non or limited English-speaking families ages two to five years old. Staff assist with school readiness and acculturation while respecting the child's heritage.

HOW MUCH?

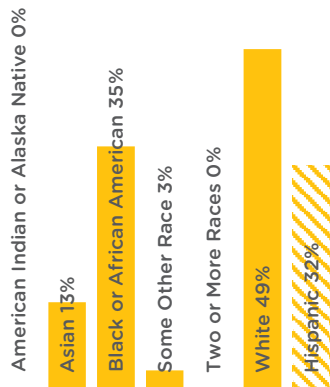
Utilization



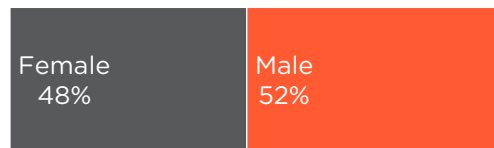
Reach



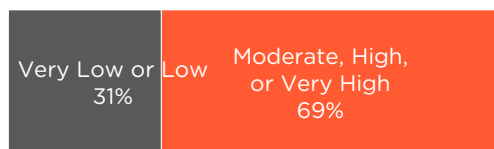
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☒ Minor findings ☐ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☐ Financial ☐

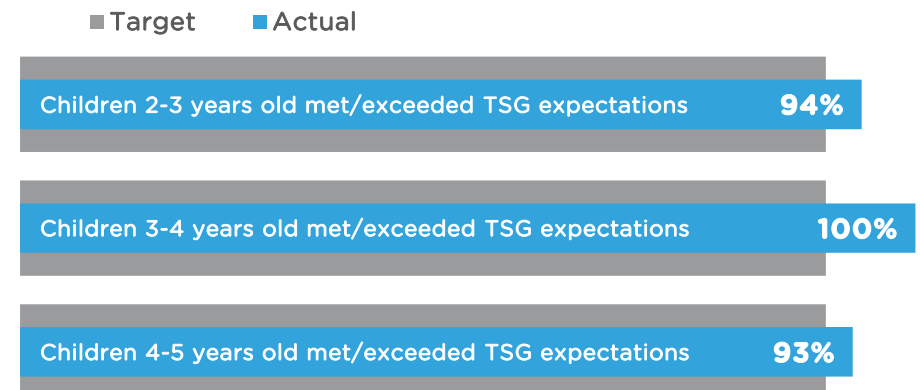
The program remained in compliance with the Pinellas County Licensing Board and the Early Learning Coalition throughout the year. For the third consecutive year, the number of participants served exceeded the target, with FY24 showing a 30% increase. This growth is attributed to expanded operating hours—from 7:00 AM to 5:30 PM—which allowed more families to enroll, as well as the successful addition of a summer program featuring engaging activities that attracted new participants. JWB staff is actively monitoring enrollment trends and will adjust participant targets as needed.

The program met all three outcome measures, maintained low staff turnover, and received high levels of parent satisfaction.

BETTER OFF?

Outcomes

3 of 3 key outcomes were met.



BACKGROUND

Programming Type: Early Learning Centers

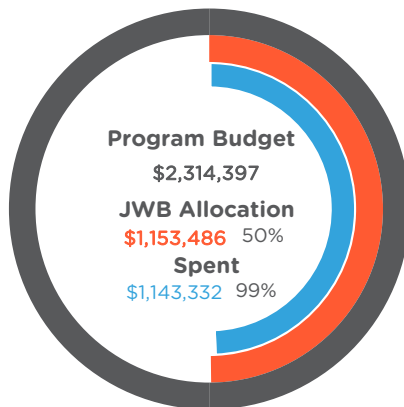
Service Area(s)

North County ☒ Mid County ☒ South County ☒

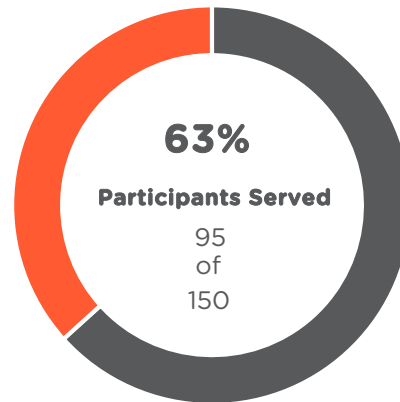
Discovery Learning Center offers inclusive early learning and on-site intervention services to children two months through Voluntary Pre-kindergarten (VPK) with intellectual and developmental disabilities or early trauma experience.

HOW MUCH?

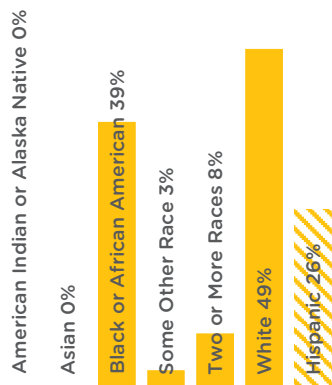
Utilization



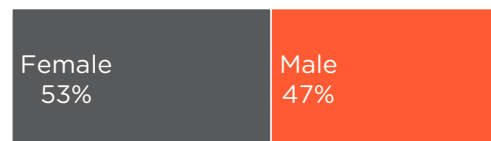
Reach



Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☒ Minor findings ☐ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☐ Financial ☐

The program remained in compliance with Pinellas Licensing and the Early Learning Coalition throughout the year and successfully increased the number of children receiving on-site therapies. However, the number of participants served remained below target for the third consecutive year. This is due in part to classrooms closed during the COVID-19 pandemic that have not yet reopened, as well as a strategic shift toward serving more children with disabilities. Additionally, increased enrollment in public school VPK programs continues to pose a challenge for many early learning centers.

In response, JWB staff have adjusted the participant target for FY25 to align with the program's evolving strategic focus. Despite enrollment challenges, the program met all five outcome measures, maintained low staff turnover, and achieved high levels of parent satisfaction.

BETTER OFF?

Outcomes

5 of 5 key outcomes were met.

■ Target ■ Actual



Happy Workers, an R'Club Early Learning Academy

R'Club Child Care, Inc. | FY24 | Program Monitoring Report

BACKGROUND

Programming Type: Early Learning Centers

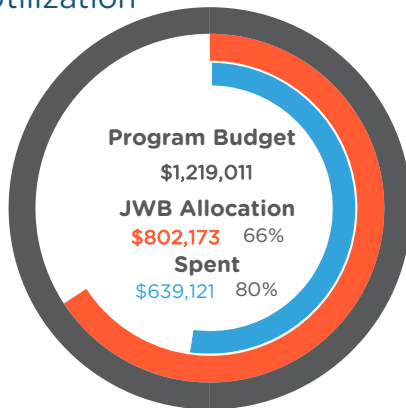
Service Area(s)

North County ☒ Mid County ☒ South County ☒

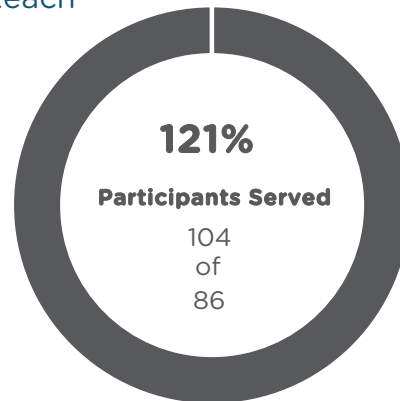
The Happy Workers center offers early learning opportunities for children aged 2 months to 5 years old. Program implements evidence-based and trauma-informed curricula to prepare children for their formal education. Additionally, the program offers family support services for those in need.

HOW MUCH?

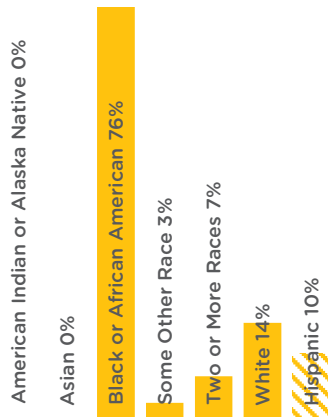
Utilization



Reach



Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☒ Minor findings ☐ Significant findings ☐

Technical Assistance

Administrative ☒ Programmatic ☒ Financial ☐

During its first full year of implementation, JWB and program staff met regularly to support the program's success. Recruiting degreed teachers was challenging; in response, JWB issued educational waivers for experienced staff and provided technical assistance to ensure compliance when subcontracting with substitute teachers. Despite these efforts, staffing vacancies led to underspending. A small but dedicated core team of staff was evident through observations and positive parent interviews.

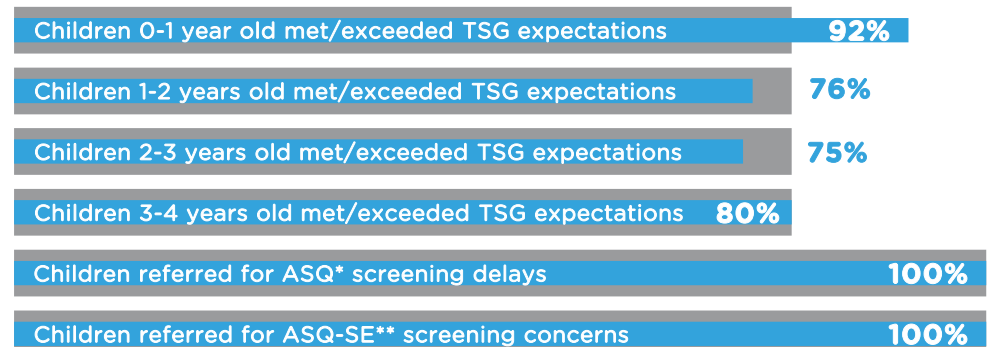
The program exceeded its participant reach, driven by child attrition and increased parent involvement. End-of-year data showed most children met expectations on Teaching Strategies GOLD (TSG) assessments; for those who didn't, contributing factors included individual developmental pace or staffing inconsistencies. Families received consistent support, and most classrooms earned strong ratings on the Classroom Assessment Scoring System (CLASS).

BETTER OFF?

Outcomes

4 of 6 key outcomes were met.

■ Target ■ Actual



*ASQ: Ages and Stages Questionnaire ** ASQ-SE: Ages and Stages Social Emotional Questionnaire

Lealman YMCA Preschool Academy

Young Mens Christian Association of Greater St Petersburg Inc. | FY24 | Program Monitoring Report



BACKGROUND

Programming Type: Early Learning Centers

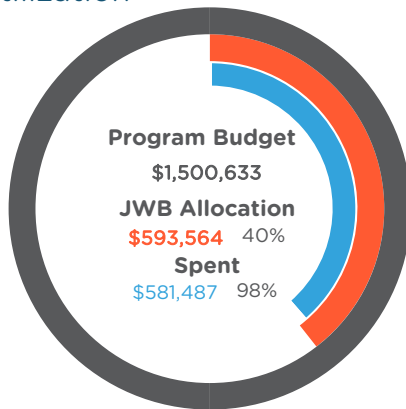
Service Area(s)

North County ☐ Mid County ☐ South County ☒

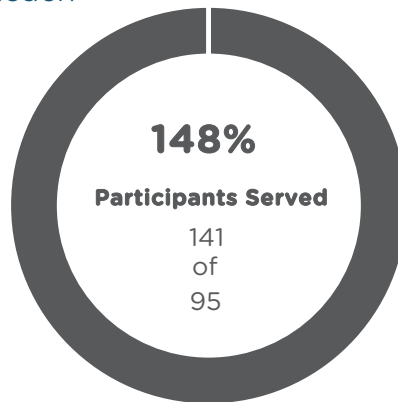
Lealman YMCA Preschool provides a learning environment for children six weeks to five years old located at the Lealman Exchange. They use Creative Curriculum to enhance children's educational needs and offer extracurricular activities and family engagement events.

HOW MUCH?

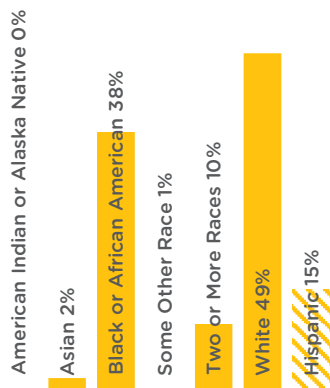
Utilization



Reach



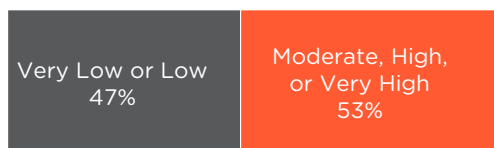
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Technical Assistance

Administrative ☒ Programmatic ☒ Financial ☐

The program rebounded from the post-pandemic impact by opening additional classrooms and enrolling more students, resulting in an increase in participants served. JWB staff will continue to monitor participant numbers and adjust target service levels as needed.

The program effectively addressed prior JWB concerns, completing its Performance Improvement Plan by December 2023 as required. However, significant leadership changes across various levels toward the end of the school year affected the quality of data submission, leading to some targets not being met. JWB staff provided technical assistance to the new leadership team to support contract compliance and data management.

BETTER OFF?

Outcomes

2 of 4 key outcomes were **met**.

■ Target ■ Actual



*Teaching Strategies GOLD Assessment

Low Williams Center for Early Learning

R'Club Child Care, Inc. | FY24 | Program Monitoring Report

BACKGROUND

Programming Type: Early Learning Centers

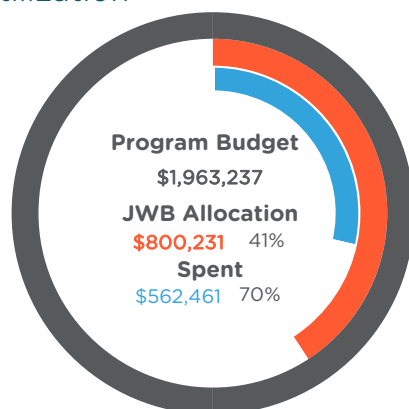
Service Area(s)

North County ☒ Mid County ☒ South County ☒

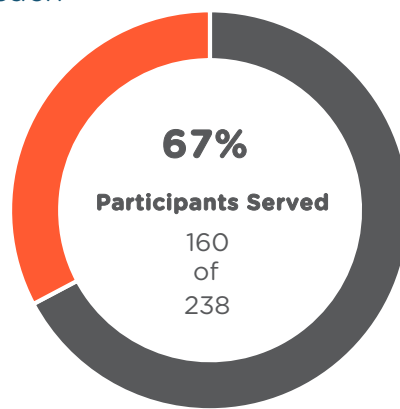
The center provides a quality early learning environment for children 1-5 years old to prepare them for their formal educational careers. The program also provides developmental screenings, home visitation, parental engagement and supportive services to assist in school success.

HOW MUCH?

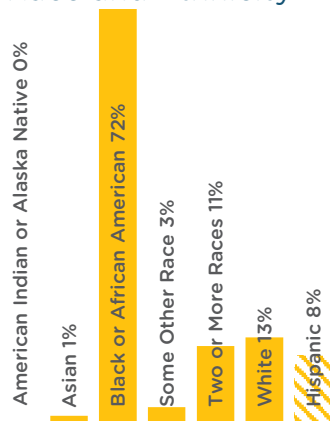
Utilization



Reach



Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☒ Minor findings ☐ Significant findings ☐

Technical Assistance

Administrative ☒ Programmatic ☐ Financial ☐

The program collaborates closely with Pinellas County Schools (PCS), JWB, the Early Learning Coalition, and Head Start/Early Head Start to ensure comprehensive service delivery. It remains responsive to both contractual requirements and participant needs. Parent surveys reflected positive feedback, highlighting strong relationship with staff. JWB provided technical assistance to support contractual compliance in subcontracting with substitute teachers; however, ongoing staff vacancies contributed to underspending.

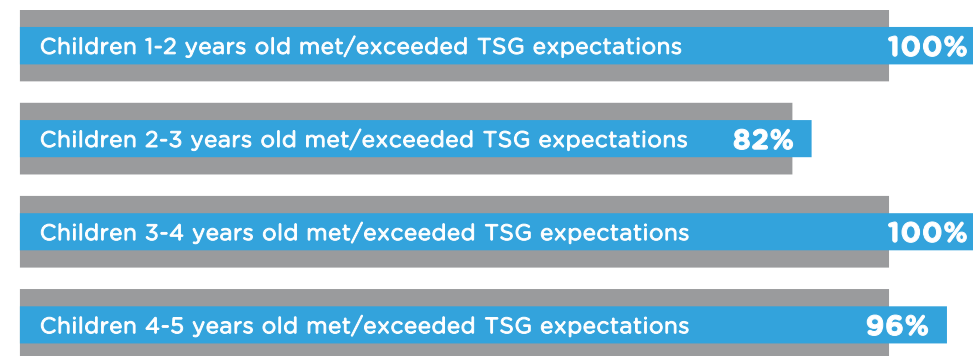
The program successfully met all Teaching Strategies GOLD (TSG) targets. However, it did not reach its participant enrollment goal due to technical challenges and staff coordination issues that impacted timely data entry. Additionally, competition from PCS for 3- and 4-year-old enrollments contributed to reduced child participation.

BETTER OFF?

Outcomes

4 of 4 key outcomes were met.

■ Target ■ Actual



PAR Child Development Centers

Operation PAR, Inc. | FY24 | Program Monitoring Report

BACKGROUND

Programming Type: Early Learning Centers

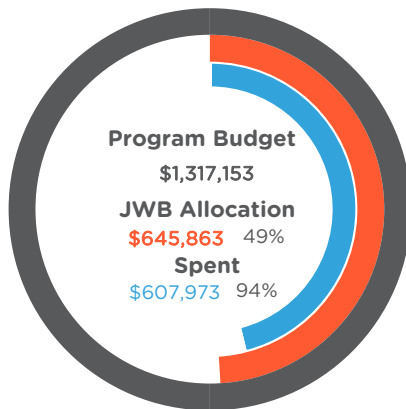
Service Area(s)

North County ☒ Mid County ☒ South County ☒

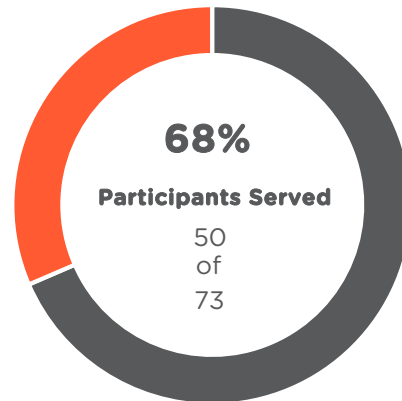
The PAR Child Development Center operates two centers with a focus on providing stable childcare for substance exposed children birth to five years old. They use research based tools for screening, assessment, and interventions for the children.

HOW MUCH?

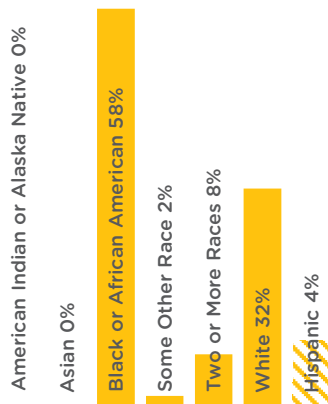
Utilization



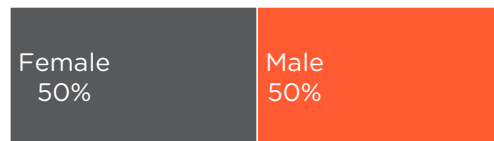
Reach



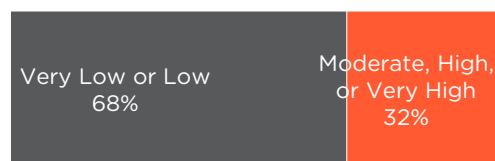
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☒ Minor findings ☐ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☐ Financial ☐

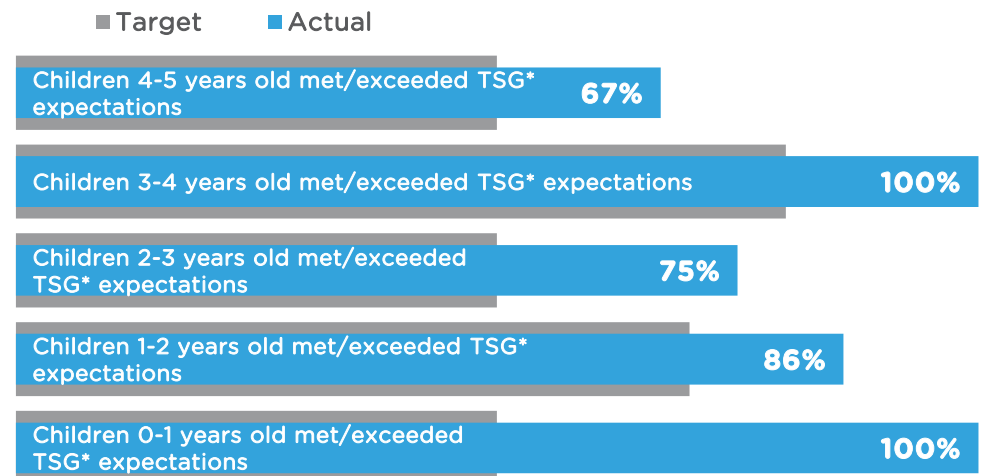
The program remained in full compliance with Pinellas County Licensing, the Early Learning Coalition, and Accredited Professional Preschool Learning Environment (APPLE) Accreditation throughout FY24. Parent feedback continued to be positive, and the program met all five outcome measures—an improvement over FY23.

However, the number of participants served fell short of the target for the third consecutive year. Contributing factors include ongoing competition from public school VPK programs, which remains a common challenge for early learning centers, as well as significant staff turnover. In response, the program is investing in enhanced marketing strategies to boost enrollment and strengthen community outreach.

BETTER OFF?

Outcomes

5 of 5 key outcomes were met.



*Teaching Strategies GOLD(TSG)

R'Club Early Learning Academy @ Lemon Street

R'Club Child Care, Inc. | FY24 | Program Monitoring Report

BACKGROUND

Programming Type: Early Learning Centers

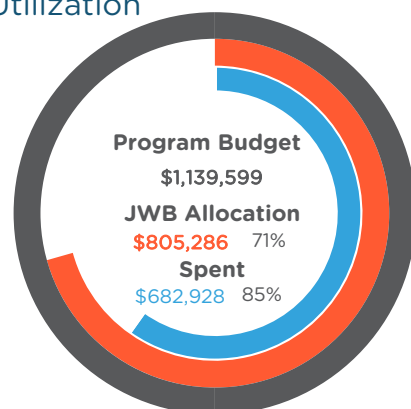
Service Area(s)

North County ☒ Mid County ☒ South County ☒

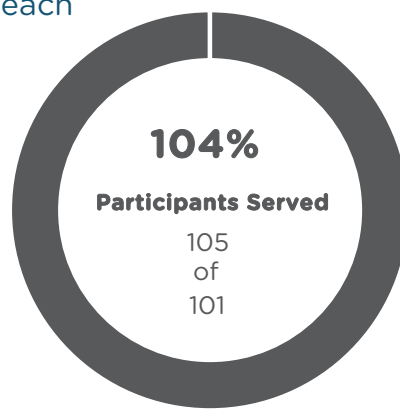
The Lemon Street center offers learning opportunities for children 2 months-3 years to prepare them for their formal education. Additionally, program provides developmental screenings, home visitation, parental engagement and supportive services to assist in school success.

HOW MUCH?

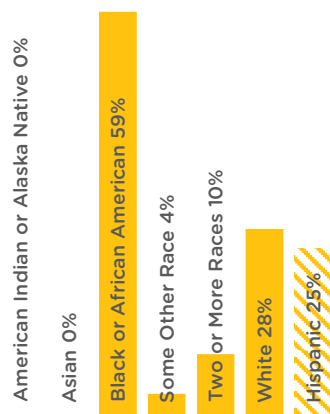
Utilization



Reach



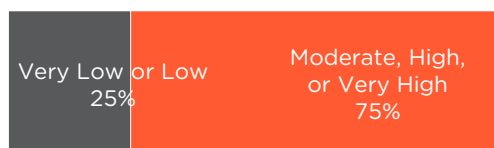
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☒ Minor findings ☐ Significant findings ☐

Technical Assistance

Administrative ☒ Programmatic ☐ Financial ☐

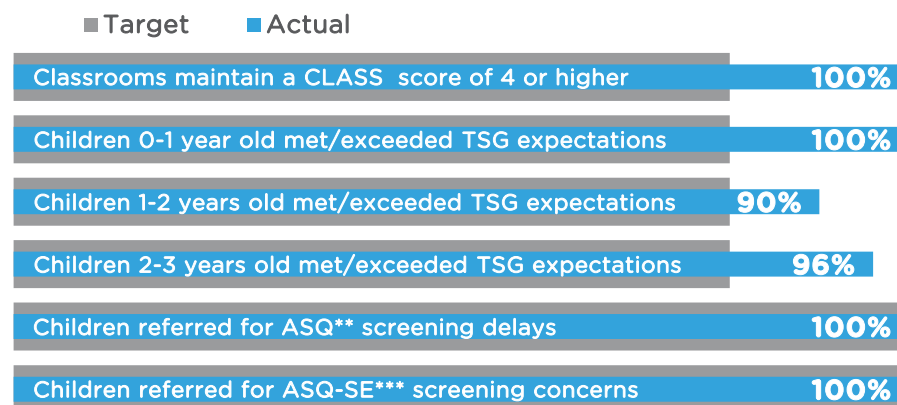
The program achieved accreditation from the National Association for the Education of Young Children (NAEYC). Parent and staff interviews reflected positive feedback, and observations confirmed that children were actively engaged in learning. JWB staff provided technical assistance to support contractual compliance when subcontracting with substitute teachers. However, staffing vacancies still resulted in lapses in spending.

End-of-year data indicated that all children met expectations based on Teaching Strategies GOLD (TSG) assessments. Children were screened and referred for additional services as needed. Additionally, most families received regular support, and all classrooms maintained strong ratings on the Classroom Assessment Scoring System (CLASS).

BETTER OFF?

Outcomes

6 of 6 key outcomes were met.



R'Community Pride Healthy Early Learning Program (HELP)

R'Club Child Care, Inc. | FY24 | Program Monitoring Report

BACKGROUND

Programming Type: Early Learning Centers

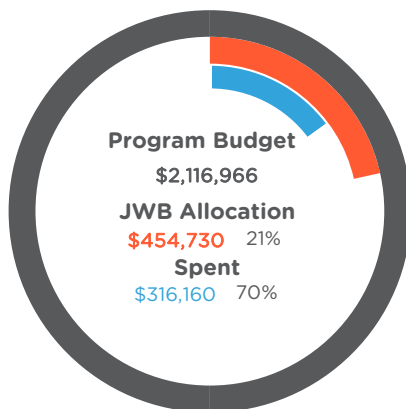
Service Area(s)

North County ☒ Mid County ☒ South County ☒

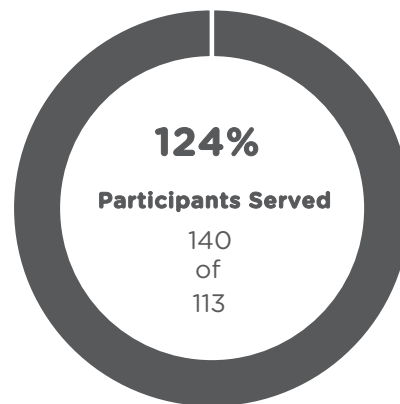
The program partners with Early Head Start/Head Start to provide child care and early education for children 2 months to 5 years old. The program employs a Family Service Coordinator to address gaps experienced by families and provide supportive services to assist in their success.

HOW MUCH?

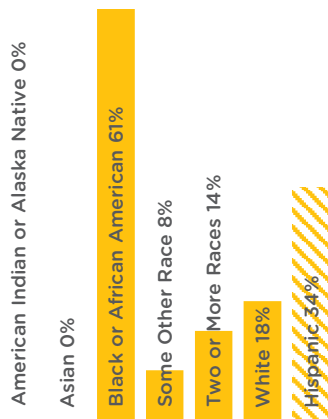
Utilization



Reach



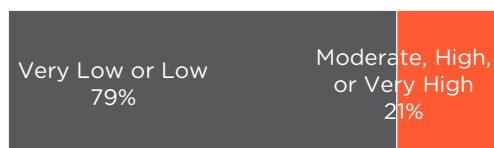
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Technical Assistance

Administrative ☒ Programmatic ☐ Financial ☐

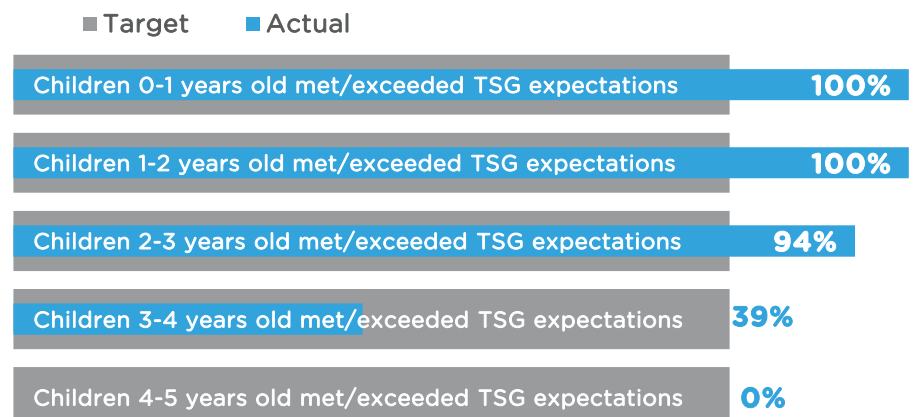
The program experienced challenges maintaining full-year child enrollment. As children exited, new enrollments, some of them brief, contributed to a higher overall number of children and parents served. Observations noted classrooms with combined age groups, reflecting ongoing operational difficulties. Despite these challenges, staff demonstrated consistently positive interactions with children. Difficulties with staff recruitment and retention contributed to underspending. The agency hired substitute teachers to maintain coverage, and JWB provided technical assistance to support compliance with subcontracting requirements.

End-of-year data showed that 3-5-year-olds did not meet expected outcomes on the Teaching Strategies GOLD (TSG) assessment. Contributing factors included two classrooms sharing a single lead teacher and significant behavioral challenges among participating children.

BETTER OFF?

Outcomes

3 of 5 key outcomes were met.



Family Stabilization

Bridging Families

Society of St. Vincent de Paul South Pinellas, Inc. | FY24 | Program Monitoring Report

BACKGROUND

Programming Type: Family Stabilization

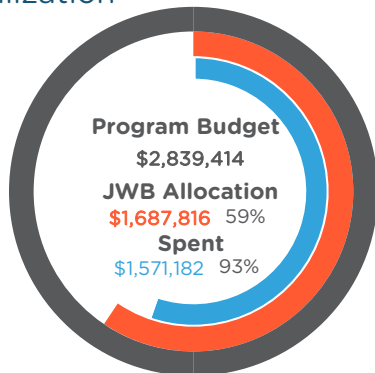
Service Area(s)

North County ☒ Mid County ☒ South County ☒

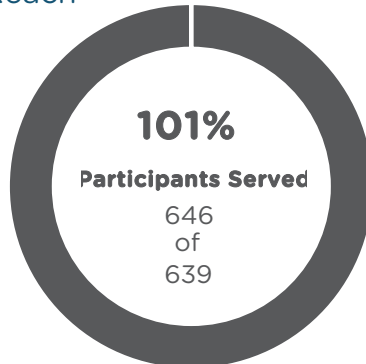
Program provides scattered-site (hotel/motel) and congregate bridge housing (traditional shelter) and Rapid Rehousing for families experiencing homelessness. Program aims to permanently house families quickly with minimal barriers.

HOW MUCH?

Utilization



Reach



BETTER OFF?

Outcomes

4 out of 6 performance measures were met.



SCATTERED SITE/ CONGREGATE SHELTER

100% of families referred to Coordinated Entry (Target: 100%)

61% of adults will maintain/obtain their total income at time of entry (from all sources) at exit (Target: 50%)

42% of households enrolled will exit within 90 day of project entry (Target: 50%)



RAPID REHOUSING (RRH)

90% of households will be housed within 90 days of intake. (Target: 80%)

68% of households exited to permanent housing (Target: 80%)

100% of households exiting will remain permanently housed for 12 months following exit (Target: 85%)

HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Technical Assistance

Administrative ☒ Programmatic ☒ Financial ☐

Bridging Families received additional funding from JWB to address the county's family homeless waitlist. The program exceeded expectations by housing 37 families, surpassing the original goal of 30. Programmatic support was provided to assist with data tracking tied to the funding. A compliance issue involving one staff member's background screening was identified and was immediately resolved. Technical assistance was provided for the administrative concern noted above. Additional technical assistance was provided for timely submissions and data accuracy.

The program met 4 of 6 performance measures, narrowly missing the other two. One involved exits within 90 days of shelter entry, which the program is addressing by accelerating connections to rapid rehousing. The other focused on exits to permanent housing, with improvements underway through enhanced case management and additional family resources.

Family Connection Navigation

Personal Enrichment through Mental Health Services, Inc. | FY24 | Program Monitoring Report

BACKGROUND

Programming Type: Family Stabilization

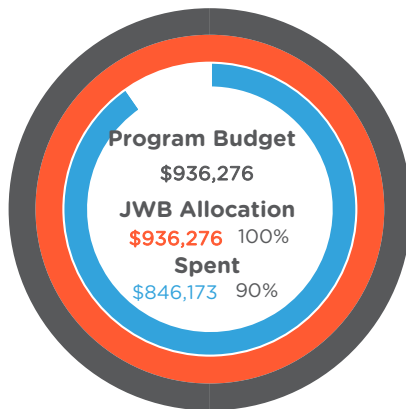
Service Area(s)

North County ☒ Mid County ☒ South County ☒

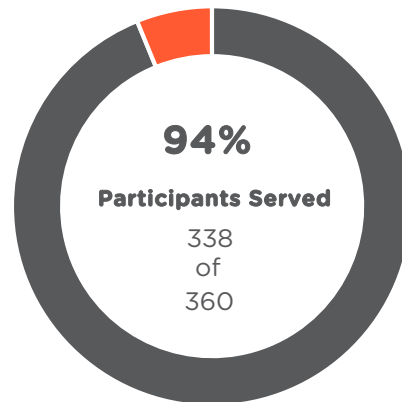
The program provides school-based intensive case management with a goal of eliminating barriers to services, resulting in effective community resource and service linkage, increased positive school engagement, and increased school attendance.

HOW MUCH?

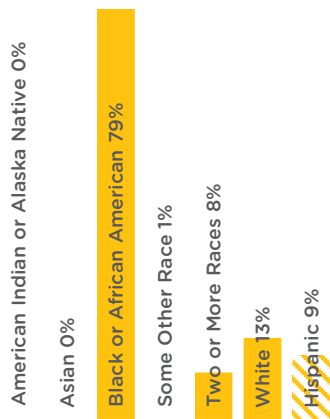
Utilization



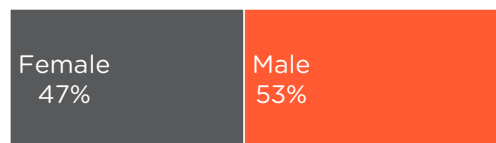
Reach



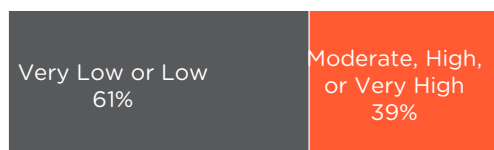
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☐ Financial ☐

While the program did not meet its targeted service levels, it demonstrated significant improvement during FY23 and FY24 compared to serving only 60 percent in FY22. Participant feedback indicates high satisfaction in services provided, particularly surrounding having a safe space in school.

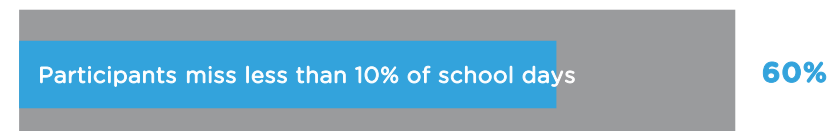
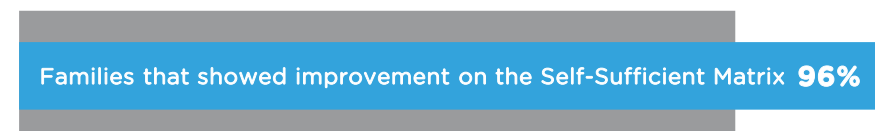
The program also received programmatic assistance to ensure proper data submission and reporting. Although this program struggled to meet the performance measure related to the number of school days missed during a service episode, JWB is currently revisiting this metric with the program team to ensure better alignment with other cross-cutting measures in the upcoming year.

BETTER OFF?

Outcomes

1 of 2 key outcomes were **met**.

■ Target ■ Actual



FSI System Navigators

Personal Enrichment through Mental Health Services, Inc. | FY24 | Program Monitoring Report

BACKGROUND

Programming Type: Family Stabilization

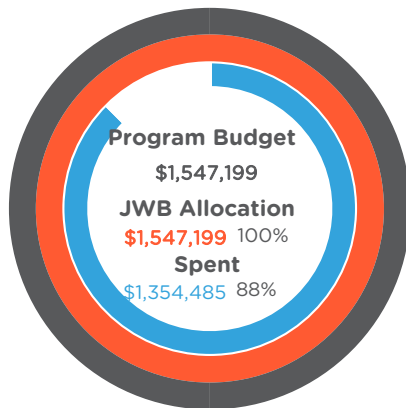
Service Area(s)

North County ☒ Mid County ☒ South County ☒

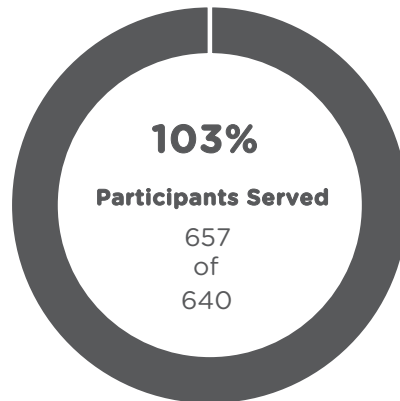
FSI (Family Services Initiative) System Navigators is a case management program that partners with families to remove barriers and connect them to community resources, strengthening sustainability and community support for Pinellas County Families.

HOW MUCH?

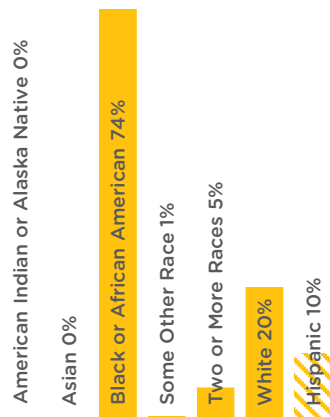
Utilization



Reach



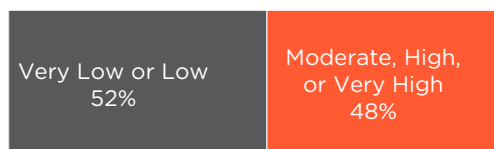
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☒ Financial ☐

FSI programs demonstrated strengthened service alignment across key areas, reflecting improved coordination of services. The program saw a substantial rise in participants served during the FY23-FY24 contract period, successfully meeting its annual target.

FSI System Navigation met 4 out of 5 established outcomes, with the remaining measure falling just 2% short. Post-test collection of the Self Sufficiency Matrix remains a challenge, but family engagement efforts continue. JWB staff provided targeted support, working closely with program teams to enhance service delivery by increasing in-person engagement and strengthening participant connections.

BETTER OFF?

Outcomes

3 of 4 key outcomes were met.

■ Target ■ Actual

Community members who reach out via phone or online will be contacted within two business days of initial contact **98%**

Callers screened into FSI will be referred to FSI Navigation services within 24 hours **100%**

Face-to-face contact within 5 business days **89%**

Families that showed improvement on the Self-Sufficiency Matrix **98%**

Gulf Coast FSI Navigation

Gulf Coast Jewish Family and Community Services, Inc. | FY24 | Program Monitoring Report

BACKGROUND

Programming Type: Family Stabilization

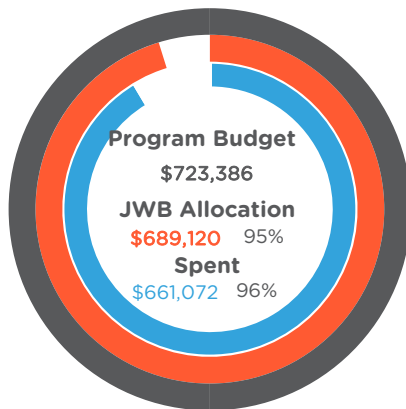
Service Area(s)

North County ☒ Mid County ☒ South County ☒

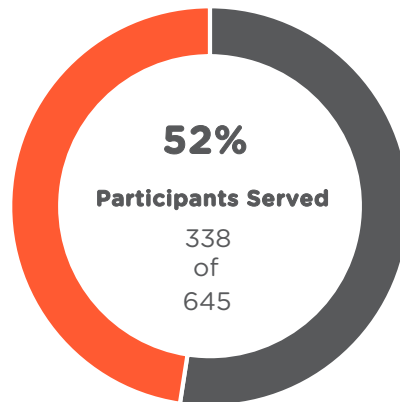
Gulf Coast FSI (Family Services Initiative) Navigation program is geared towards strengthening overall sustainability and family functioning via intensive case management services.

HOW MUCH?

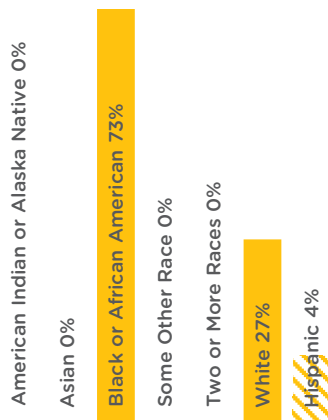
Utilization



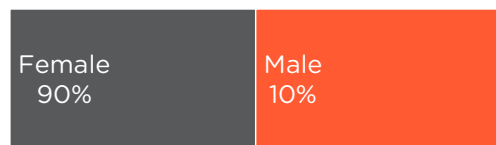
Reach



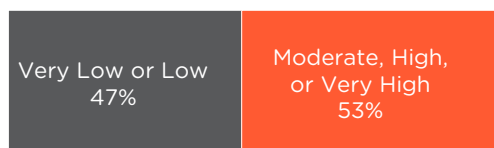
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☐ Significant findings ☒

Program Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☒ Financial ☐

Auditors identified 2 significant deficiencies—inadequate reconciliations and weak internal controls—and 2 material weaknesses related to omitted federal and state expenditures, resulting in inaccurate reporting. The agency leadership is addressing these findings.

FSI providers and JWB staff collaborated throughout FY24 to enhance service alignment and developed strategies to strengthen face-to-face engagement. The program continues to demonstrate efforts to increase in-person services.

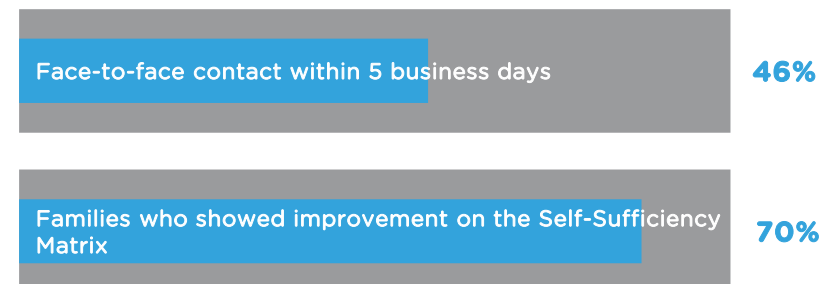
Although the program did not meet its targets for the Family Self-Sufficiency Matrix, year-over-year progress was observed. Additional analysis indicated that services delivered had a meaningful impact on the families who showed improvement.

BETTER OFF?

Outcomes

0 of 2 key outcomes were met.

■ Target ■ Actual



Literacy

Home Instruction for Parents of Preschool Youngsters (HIPPY)

R'Club Child Care, Inc. | FY24 | Program Monitoring Report



BACKGROUND

Programming Type: Literacy

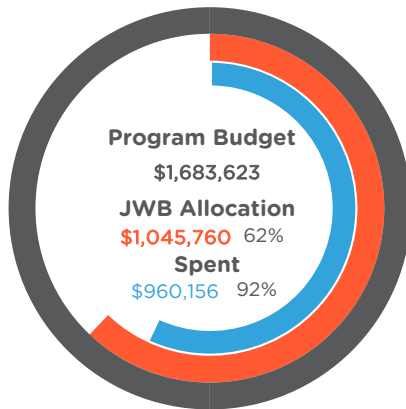
Service Area(s)

North County ☒ Mid County ☒ South County ☒

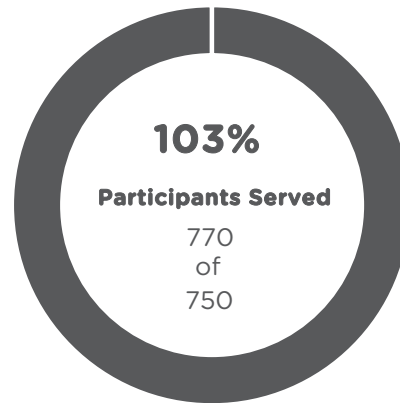
HIPPY helps parents prepare their children for school success and beyond by empowering them to be their child's first teacher. HIPPY staff give parents the tools, skills, and confidence needed to engage their child in educational activities at home in English and/or Spanish.

HOW MUCH?

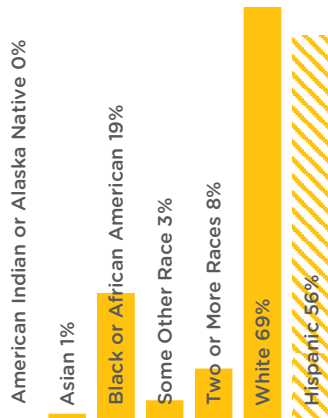
Utilization



Reach



Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☒ Minor findings ☐ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☐ Financial ☐

The provider successfully completed a three-year agreement ending in FY24, maintaining consistent positive feedback from both staff and participants throughout the duration. Notably, approximately 50% of HIPPY staff were former program participants, reflecting strong community engagement and retention.

During FY24, HIPPY hosted 10 well-attended parent engagement events. Family feedback indicated a high level of satisfaction with these events, reinforcing the program's value to the community. The program exceeded the FY24 participant target by 3%, returning to pre-pandemic enrollment levels. The program remains under active monitoring by HIPPY US and continues to be in full compliance with all requirements. Both designated outcome measures were met, underscoring the program's effectiveness and consistent performance.

BETTER OFF?

Outcomes

2 of 2 key outcomes were met.

■ Target ■ Actual

Parents read to their children over three times a week **95%**

Parents reported satisfaction with HIPPY services **95%**

Reach Out & Read

Miami-Dade Family Learning Partnership, Inc. | FY24 | Program Monitoring Report

BACKGROUND

Programming Type: Literacy

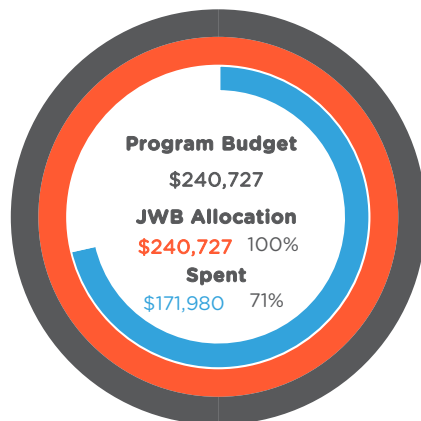
Service Area(s)

North County ☒ Mid County ☒ South County ☒

The Miami-Dade Family Learning Partnership (MDFLP) provides books, training, and technical support to nine Pinellas County medical clinics that implement the Reach Out and Read (ROR) program. ROR is an evidence-based intervention that occurs during well-child visits whereby medical professionals advise families of children ages 0-5 on the practice of reading aloud to foster strong family bonds that promote healthy childhood development.

HOW MUCH?

Utilization



BETTER OFF?

Outcomes

1 out of 1 performance measure was met.



FIDELITY TO THE MODEL

100% out of 57% targeted Reach Out & Read sites achieved fidelity to the model, therefore meeting the established FY24 target.

HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☒ Minor findings ☐ Significant findings ☐

Technical Assistance

Administrative ☒ Programmatic ☐ Financial ☒

In FY24, Reach Out and Read expanded to two additional pediatric sites, increasing its reach and contributing to growth in book distribution, well-child visit numbers, and budget utilization. The program also launched a new Lunch N Learn initiative to train pediatric residents on the Reach Out and Read national model. While both the expansion and Lunch N Learn were designed to improve budget utilization, the program continued to face challenges in fully spending its allocation.

To address this, JWB explored right sizing the program's budget and transitioning it to a Memorandum of Agreement (MOA) in FY25. This approach is intended to better align funding with the program's unique model and improve budget efficiency. Administrative technical assistance was provided to support the program during the MOA transition.



REACH

13,601 total books distributed by ROR sites.

14,204 out of 11,530 targeted well-child visits conducted by program sites.

BACKGROUND

Programming Type: Literacy

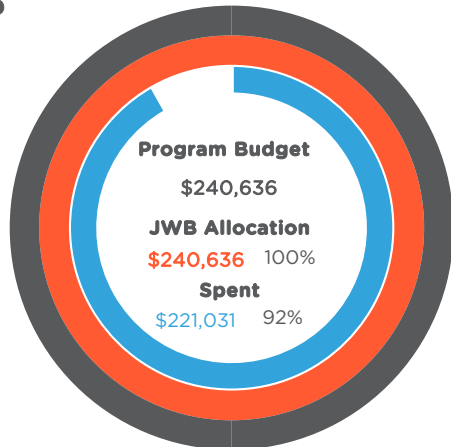
Service Area(s)

North County ☒ Mid County ☒ South County ☒

Read Strong Pinellas serves to strengthen the Pinellas Campaign for Grade Level Reading by aligning resources, assets, and relationships to communicate consistent literacy messaging, engage caregivers, distribute literacy materials, and refer struggling readers to appropriate agencies.

HOW MUCH?

Utilization



BETTER OFF?

Outcomes

4 out of 4 performance measures were met.



OUTREACH EVENTS

During FY24, Read Strong participated in 109 out of 84 targeted outreach events.

HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☒ Minor findings ☐ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☐ Financial ☐

In the prior year, the program concluded its home-based book delivery service to expand capacity and reach a broader audience. In FY24, Read Strong increased its community-based book distribution efforts and provided additional referrals to literacy partners. Both the number of children with access to reading materials and the total books distributed rose by more than 2,000. The program also deepened its partnership with Neighborhood Family Centers and successfully hosted its annual 100 Day Reading Challenge event.

Despite a significant staff vacancy lasting half the year, Read Strong effectively utilized its budget, with 92% of allocated funds expended. Following the JWB program review process, and an expansion of community-based book distribution through other channels, it has been determined that the Read Strong program will conclude in FY25.

LITERACY ACTIVITIES

10,655 out of 6,000 targeted children with access to reading materials.

3,518 out of 750 targeted referrals made to literacy support programs.

11,333 out of 9,000 targeted total books distributed.



BACKGROUND

Programming Type: Literacy

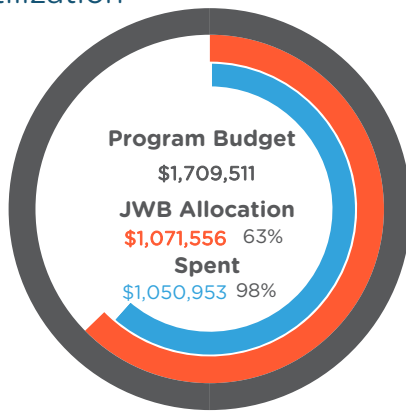
Service Area(s)

North County ☐ Mid County ☐ South County ☒

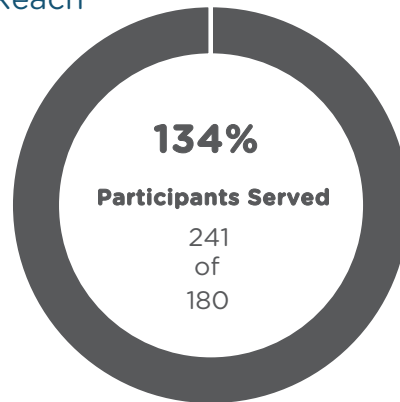
SPPF M.A.S.T.R. Kids offers academically focused programming to youth kindergarten through 8th grade at two locations in South St. Petersburg. Their mission is to advance reading, math, and science literacy to help close the achievement gap in at-risk communities.

HOW MUCH?

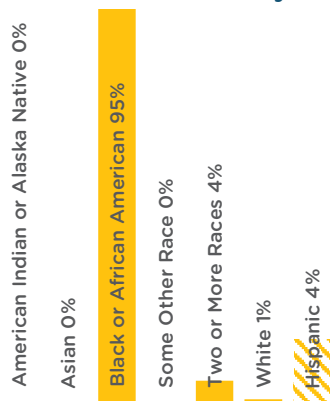
Utilization



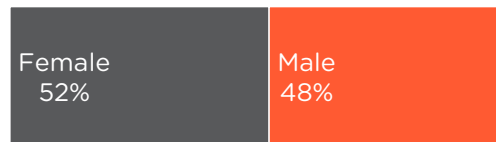
Reach



Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☒ Minor findings ☐ Significant findings ☐

Program Monitoring

No findings ☒ Minor findings ☐ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☐ Financial ☐

In FY24, the program exceeded its targeted service levels in response to high participant demand. Key operational milestones included achieving full licensure for a second site and implementing pooled staffing positions to address critical vacancies and maintain service continuity.

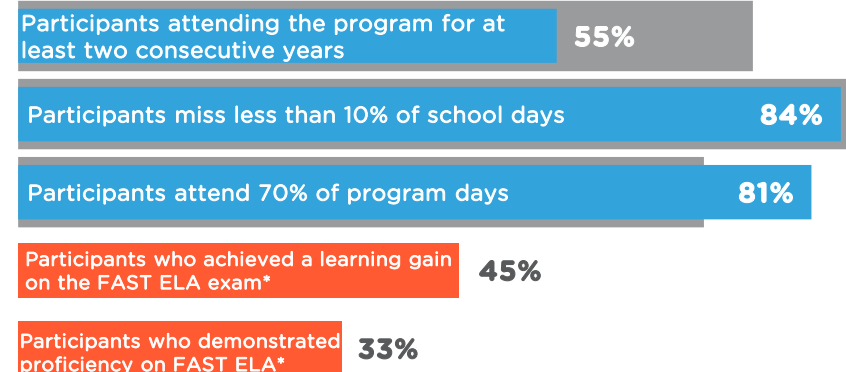
Notably, the program transitioned to a new data collection and reporting system this year. While this shift supports long-term improvements, it temporarily impacted tracking for two-year participation metrics. In addition to operational success, youth and parents provided positive feedback regarding the program's services and academic support, reflecting strong satisfaction and engagement among participants.

BETTER OFF?

Outcomes

1 of 3 key outcomes were met*.

■ Target ■ Actual ■ Baseline Measure



*The Florida Assessment of Student Thinking (FAST) was a baseline measure this year while sufficient data is collected in order to establish a target. These measures are not included in the key outcomes met.

BACKGROUND

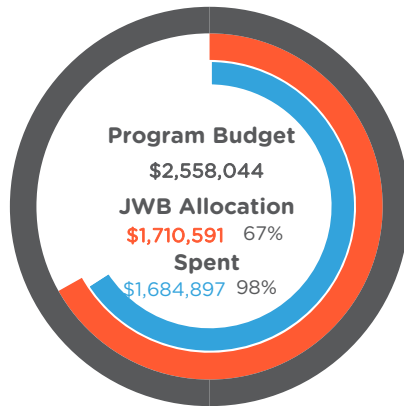
Programming Type: Literacy
Service Area(s)

North County ☐ Mid County ☐ South County ☒

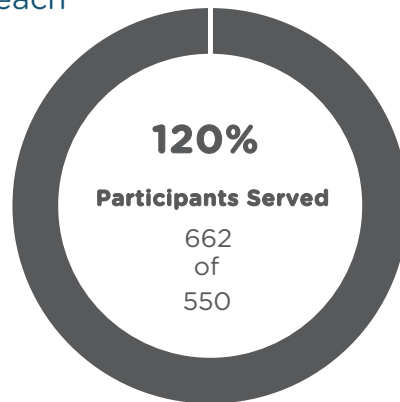
YReads! implements literacy instruction and maintenance for students in grades K-8, reading below grade-level, or at risk for retention. The program delivers individualized instruction and uses an evidence-based curriculum. The program is located within 13 schools in St. Petersburg.

HOW MUCH?

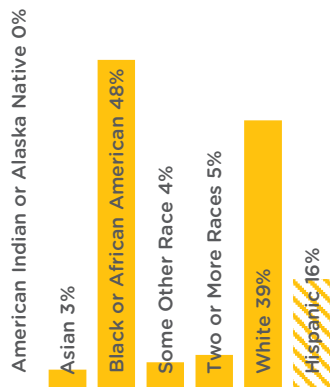
Utilization



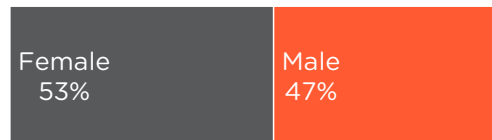
Reach



Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☐ Minor findings ☐ Significant findings ☒

Technical Assistance

Administrative ☐ Programmatic ☒ Financial ☐

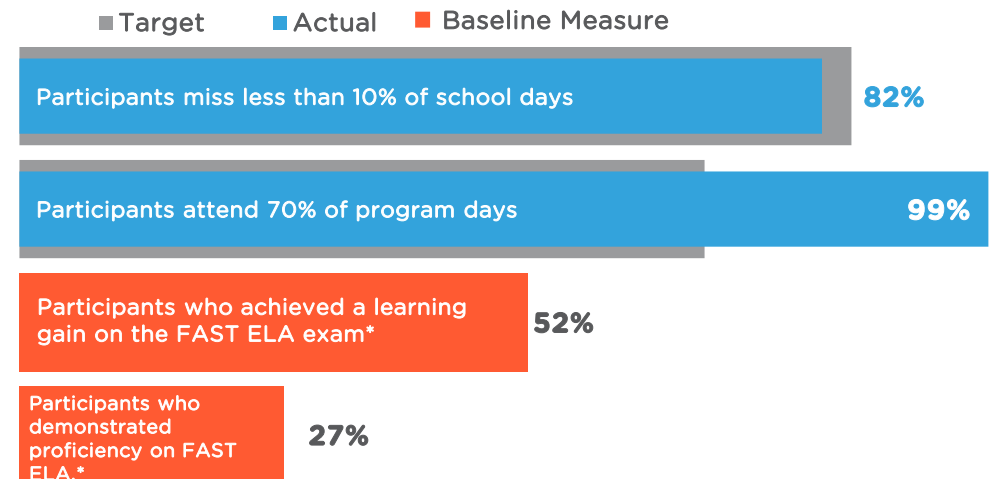
In FY24, the program transitioned to Direct Data Uploads, utilizing a third party to manage data submissions. While significant findings were noted due to multiple missed submissions, JWB provided technical assistance to support the provider's data upload processes. Despite these challenges, the program exceeded its targeted service levels, demonstrating continued strong demand. Additionally, the onsite file review yielded positive results, reflecting a high level of data quality.

Staff, parents, and youth offered positive feedback about the overall program, while also identifying areas for improvement. Across all program sites, 30% of participants achieved FAST proficiency, 51% demonstrated learning gains, and school attendance averaged 82%. The decrease in school attendance reflects a broader trend observed across JWB literacy programs.

BETTER OFF?

Outcomes

1 of 2 key outcomes were met*.



*The Florida Assessment of Student Thinking (FAST) was a baseline measure this year while sufficient data is collected in order to establish a target. Baseline measures are excluded from the key outcomes met count and do not have targets.

BACKGROUND

Programming Type: Literacy

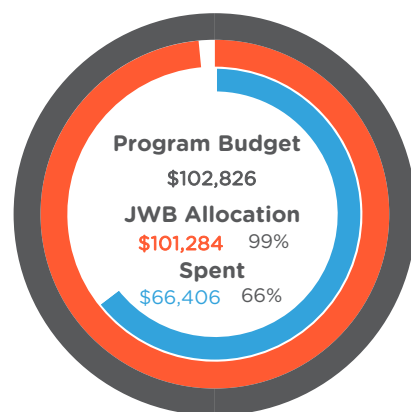
Service Area(s)

North County ☐ Mid County ☒ South County ☐

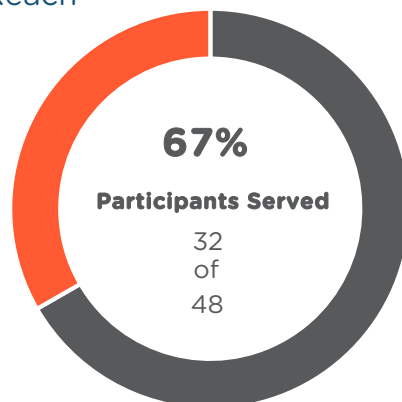
YReads! Suncoast implements literacy instruction and maintenance services for students in grades K-5 at Frontier Elementary School who are reading below grade-level, or at risk for retention. The program delivers individualized instruction and uses an evidence-based curriculum.

HOW MUCH?

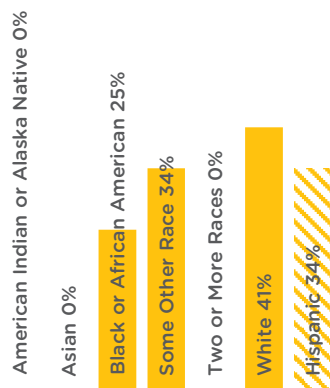
Utilization



Reach



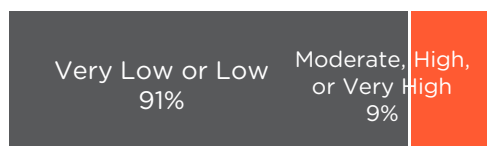
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☐ Financial ☐

In FY24, the program made substantial progress despite ongoing staffing challenges, including a year-long vacancy in the Youth Specialist position. This vacancy impacted both reach and contributed to a lapse in service delivery. However, the program saw significant growth in youth participation, serving 32 which was an increase from FY23.

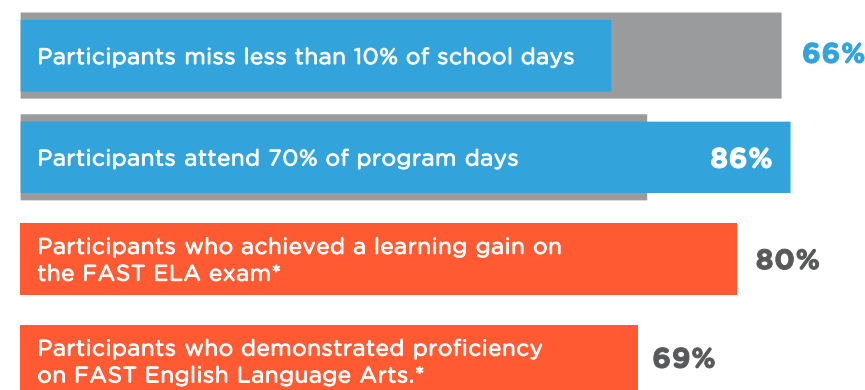
Additionally, program attendance far exceeded the target, reflecting strong engagement from enrolled participants, along with parents providing positive feedback and overall satisfaction with the services their children received.

BETTER OFF?

Outcomes

1 of 2 key outcomes were met.*

■ Target ■ Actual ■ Baseline



*The Florida Assessment of Student Thinking (FAST) was a baseline measure this year while sufficient data is collected in order to establish a target. Baseline measures are excluded from the key outcomes met count and do not have targets.

Neighborhood Family Centers

BACKGROUND

Programming Type: Neighborhood Family Center

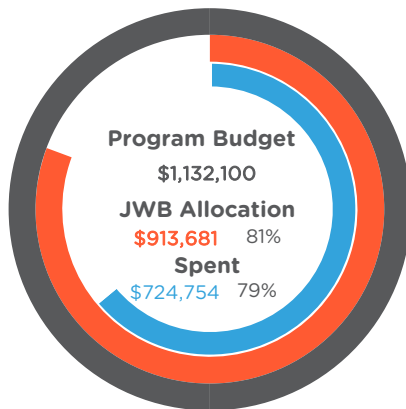
Service Area(s)

North County ☒ Mid County ☐ South County ☐

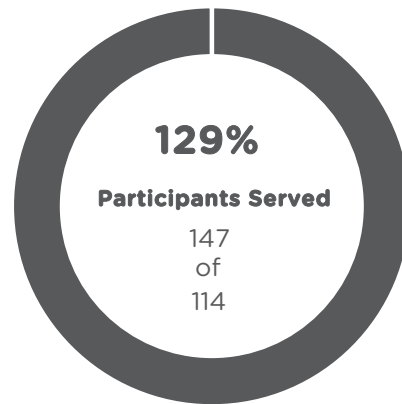
Citizen's Alliance For Progress (CAP), Inc. is a Neighborhood Family Center (NFC) in Tarpon Springs, providing integrated services that support youth development, education, and cultural awareness through community partnerships.

HOW MUCH?

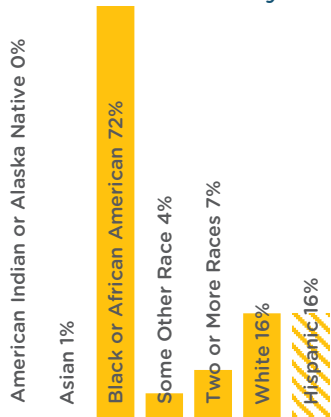
Utilization



Reach



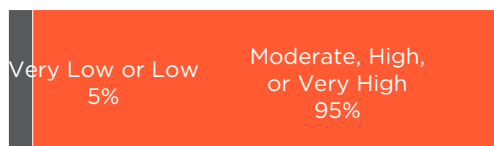
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☒ Financial ☐

CAP exceeded their reach due to an unexpected increase in youth in the out of school time program. Monitoring demonstrated positive engagement and quality programming, with feedback particularly provided on program leadership and participant academic success.

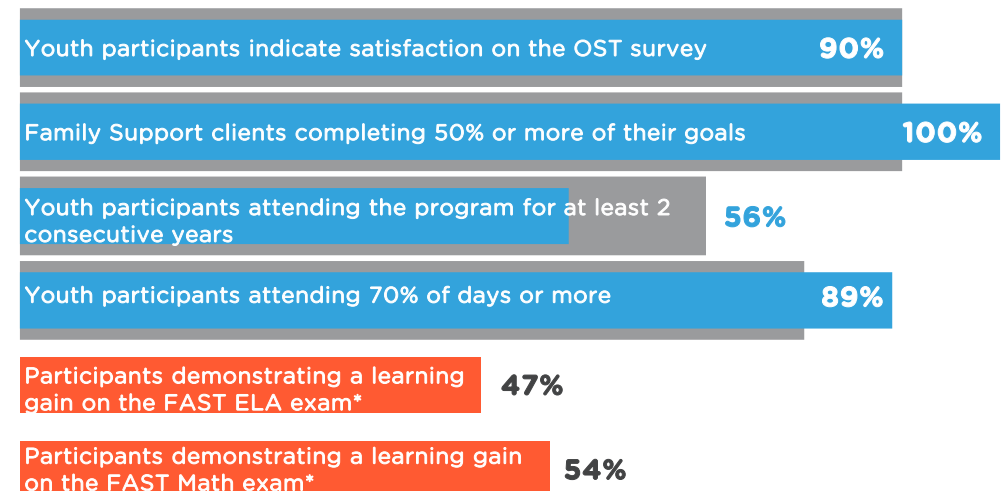
Technical assistance was provided to address service delivery and data quality issues within the family support component. The program did however, successfully meet their family support goal, representing a notable improvement compared to prior years.

BETTER OFF?

Outcomes

3 of 4 key outcomes were met*.

■ Target ■ Actual ■ Baseline



*The Florida Assessment of Student Thinking (FAST) was a baseline measure this year while sufficient data is collected in order to establish a target. Baseline measures are excluded from the key outcomes met count and do not have targets.

Clearwater - NFC

Dr. Martin Luther King Jr. Neighborhood Family Center, Inc. | FY24 | Program Monitoring Report

BACKGROUND

Programming Type: Neighborhood Family Center

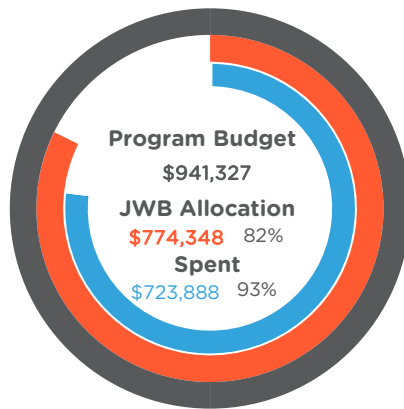
Service Area(s)

North County ☒ Mid County ☐ South County ☐

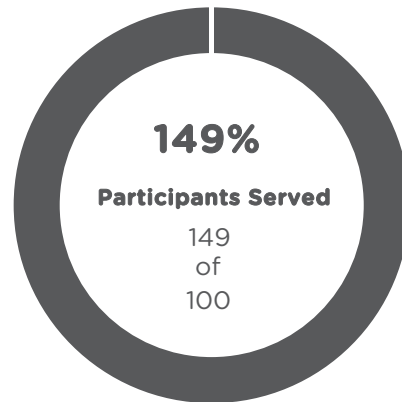
Clearwater-Neighborhood Family Center (CNFC) provides community services, youth development, and family support to residents in the surrounding area. Services include after-school care, academic support, youth workshops, camps during school breaks, and basic needs assistance.

HOW MUCH?

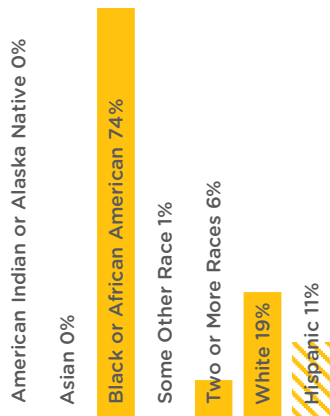
Utilization



Reach



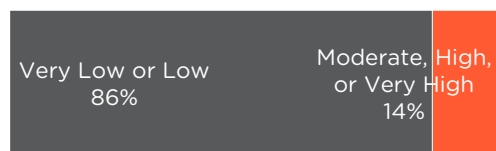
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☐ Minor findings ☐ Significant findings ☒

Technical Assistance

Administrative ☐ Programmatic ☒ Financial ☐

Due to improvements, CNFC's Corrective Action Plan was moved to a Performance Improvement Plan and was ultimately completed.

Youth participants attended the program regularly. However, the program's retention measure of youth participants attending two consecutive years was not met. The program reports they are serving families that are transient which has impacted their retention rate. Youth participants report satisfaction with program services.

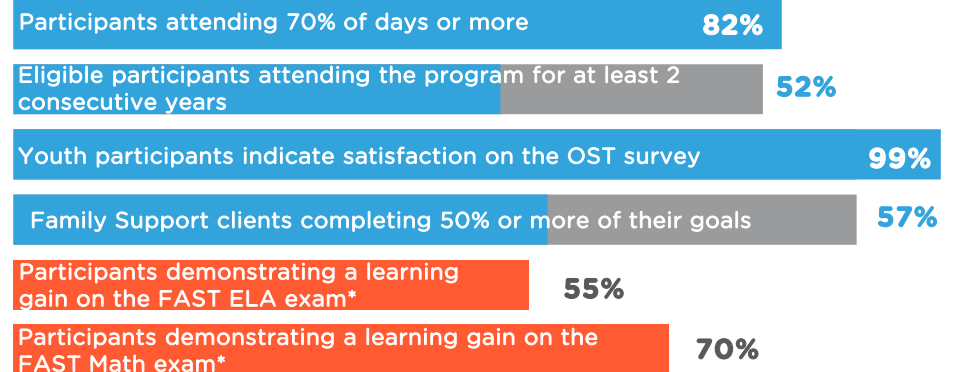
The family support measure was not achieved, with new staff in the position and technical assistance, results may improve in FY25. CNFC recognizes and continues to work on data collection and service delivery. JWB staff will continue to monitor data submission and results.

BETTER OFF?

Outcomes

2 of 4 key outcomes were met*.

■ Target ■ Actual ■ Baseline



*The Florida Assessment of Student Thinking (FAST) was a baseline measure this year while sufficient data is collected in order to establish a target. Baseline measures are excluded from the key outcomes met count and do not have targets.

High Point - NFC

High Point Community Pride, Inc. | FY24 | Program Monitoring Report

BACKGROUND

Programming Type: Neighborhood Family Center

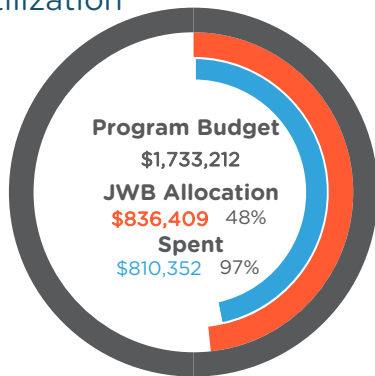
Service Area(s)

North County ☐ Mid County ☒ South County ☐

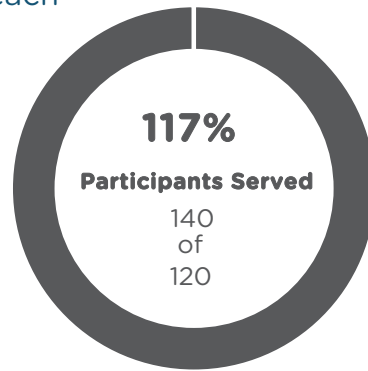
High Point Neighborhood Family Center (HPNFC) provides afterschool programs, teen empowerment, and family support services to create a nurturing space for families. HPNFC also collaborates with external partners to further uplift the Clearwater community.

HOW MUCH?

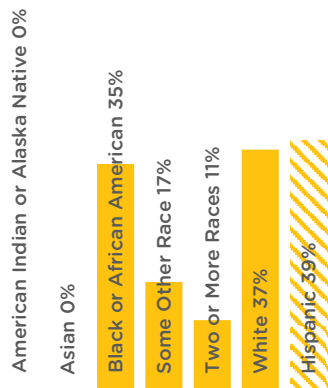
Utilization



Reach



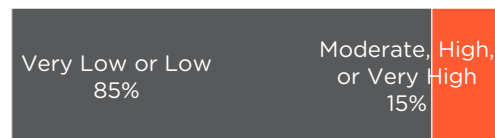
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☐ Significant findings ☒

Program Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☒ Financial ☒

HPNFC was placed on a Performance Improvement Plan (PIP) after auditors noted a material weakness for revenue and receivables not being properly recorded. Financial technical assistance was provided and agency leadership is addressing the audit findings.

Reach exceeded the target due to a higher number of family support participants being served and an increase in youth in the out of school time program. Youth attended regularly and report high satisfaction with services.

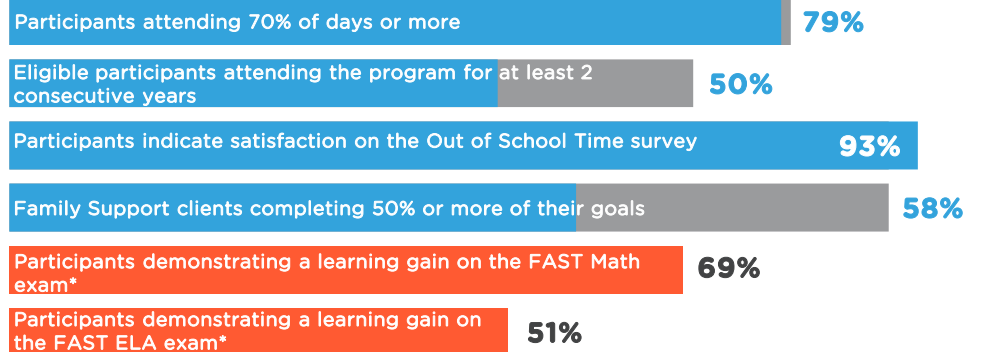
Technical assistance was provided to address service delivery and data quality issues within the family support component.

BETTER OFF?

Outcomes

1 of 4 key outcomes were met*.

■ Target ■ Actual ■ Baseline



*The Florida Assessment of Student Thinking (FAST) was a baseline measure this year while sufficient data is collected in order to establish a target. These measures are not included in the key outcomes met.

Hispanic Outreach Center - NFC

InterCultural Advocacy Institute, Inc. | FY24 | Program Monitoring Report

BACKGROUND

Programming Type: Neighborhood Family Centers

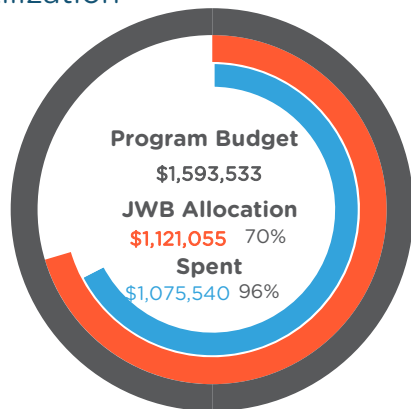
Service Area(s)

North County ☒ Mid County ☒ South County ☒

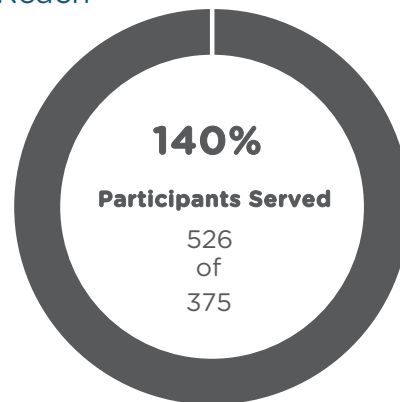
The Hispanic Outreach Center NFC (Neighborhood Family Center) provides bilingual victim advocacy, family advocacy and support, youth development for children and families, as well as additional services to assist families adapt to the mainstream of community life.

HOW MUCH?

Utilization



Reach



Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☐ Significant findings ☒

Program Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☒ Financial ☐

Auditors noted a material weakness due to an error related to recording of in-kind revenue. Agency leadership addressed this finding.

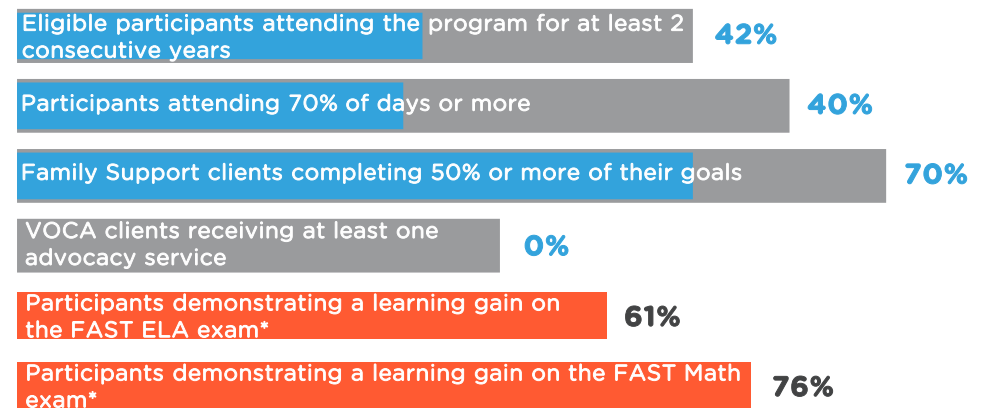
The program's reach surpassed its initial target due to an increase in clients with basic needs; as a result, the target was subsequently adjusted. Observations revealed highly engaged participants, and parents provided positive feedback. The program utilizes the Apricot data system, which was previously used by JWB but has since been phased out. However, this system has presented challenges in meeting JWB's data requirements, prompting technical assistance to enhance reporting capabilities and system functionality.

BETTER OFF?

Outcomes

0 of 4 key outcomes were met.*

■ Target ■ Actual ■ Baseline Measure



*The Florida Assessment of Student Thinking (FAST) was a baseline measure this year while sufficient data is collected in order to establish a target. Baseline measures are excluded from the key outcomes met count and do not have targets.

Hispanic Outreach Center - NFC

InterCultural Advocacy Institute, Inc. | FY24 | Program Monitoring Report

BACKGROUND

Programming Type: Neighborhood Family Centers

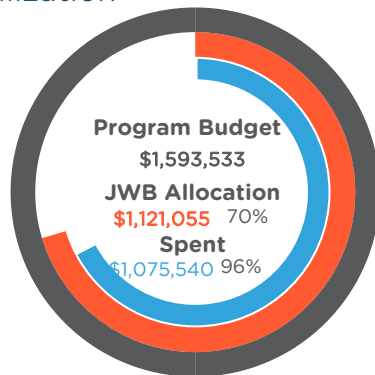
Service Area(s)

North County ☒ Mid County ☒ South County ☒

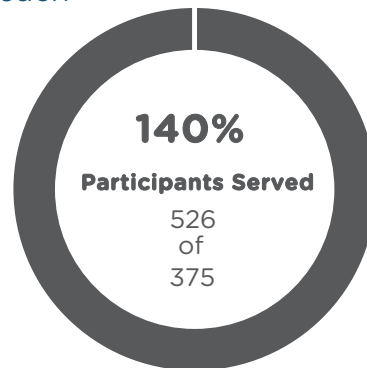
The Hispanic Outreach Center NFC (Neighborhood Family Center) provides bilingual victim advocacy, family advocacy and support, youth development for children and families, as well as additional services to assist families adapt to the mainstream of community life.

HOW MUCH?

Utilization



Reach



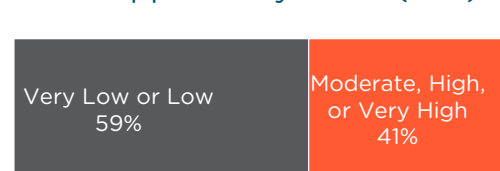
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☐ Significant findings ☒

Program Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☒ Financial ☐

Auditors noted a material weakness due to an error related to recording of in-kind revenue. Agency leadership addressed this finding.

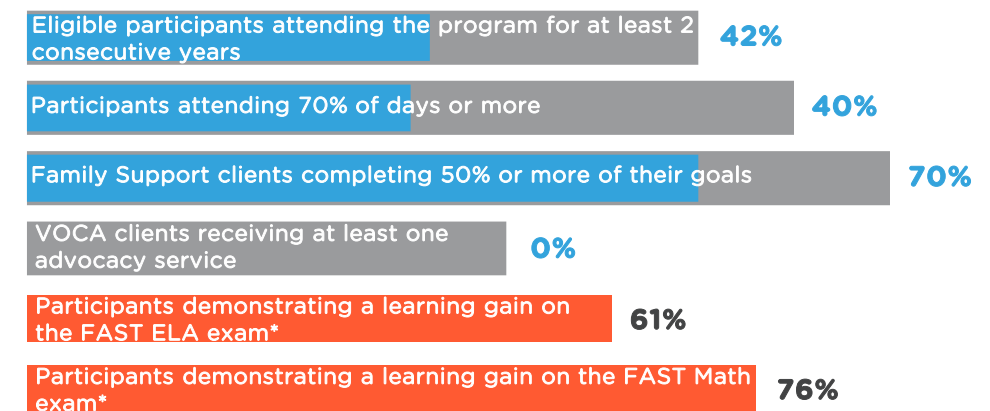
The program's reach surpassed its initial target due to an increase in clients with basic needs; as a result, the target was subsequently adjusted. Observations revealed highly engaged participants, and parents provided positive feedback. The program utilizes the Apricot data system, which was previously used by JWB but has since been phased out. However, this system has presented challenges in meeting JWB's data requirements, prompting technical assistance to enhance reporting capabilities and system functionality.

BETTER OFF?

Outcomes

0 of 4 key outcomes were met.*

■ Target ■ Actual ■ Baseline Measure



*The Florida Assessment of Student Thinking (FAST) was a baseline measure this year while sufficient data is collected in order to establish a target. Baseline measures are excluded from the key outcomes met count and do not have targets.

Mattie Williams - NFC

Safety Harbor Neighborhood Family Center, Inc. | FY24 | Program Monitoring Report



BACKGROUND

Programming Type: Neighborhood Family Center

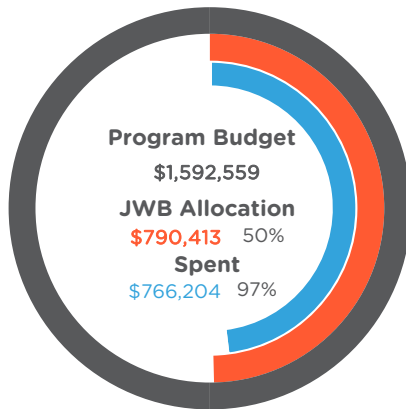
Service Area(s)

North County ☒ Mid County ☐ South County ☐

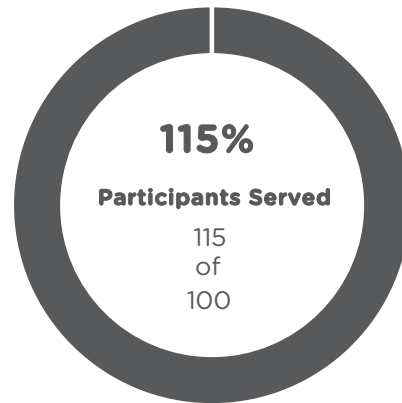
Mattie Williams - NFC (MWNFC) provides youth development, family support, and food pantry services to children and families who reside in Safety Harbor, Oldsmar, and East Clearwater communities.

HOW MUCH?

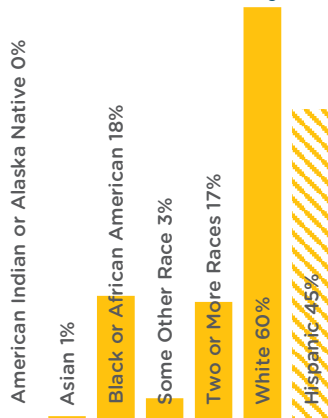
Utilization



Reach



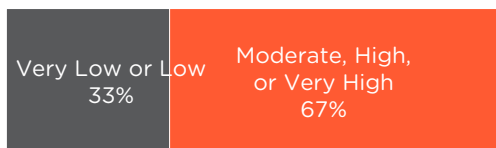
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Technical Assistance

Administrative ☒ Programmatic ☒ Financial ☐

MWNFC surpassed their reach due to high youth participant turnover resulting in more youth served than expected. The program successfully met their family support goal, representing a notable improvement compared to prior years. Program staff are actively working to improve challenges around participants regularly attending and returning for two consecutive years.

Due to turnover in key roles, data quality and timeliness were addressed with the program throughout the year. The program strengthened processes by the end of the fiscal year and improvements were noted. Technical assistance was also provided for personnel files and other required annual documentation.

BETTER OFF?

Outcomes

1 of 4 key outcomes were met*.

■ Target ■ Actual ■ Baseline Measure

Participants attending 70% of days or more **73%**

Participants attending the program for at least 2 consecutive years **57%**

Family Support clients completing 50% or more of their goals **100%**

Participants indicate satisfaction on the OST survey **81%**

Participants demonstrating a learning gain on the FAST ELA exam* **58%**

Participants demonstrating a learning gain on the FAST Math exam* **63%**

*The Florida Assessment of Student Thinking (FAST) was a baseline measure this year while sufficient data is collected in order to establish a target. Baseline measures are excluded from the key outcomes met count and do not have targets.

BACKGROUND

Programming Type: Neighborhood Family Center

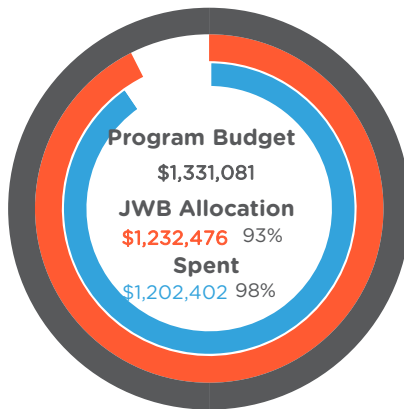
Service Area(s)

North County ☐ Mid County ☐ South County ☒

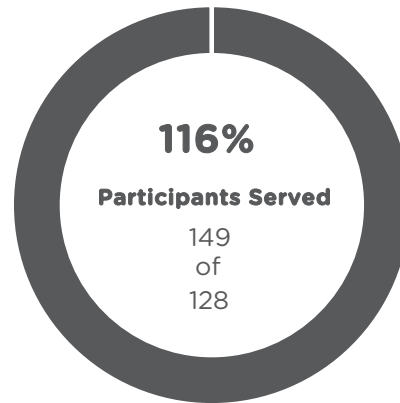
Sanderlin-NFC provides family and community support, afterschool programming, summer learning, and enrichment activities within south St. Petersburg.

HOW MUCH?

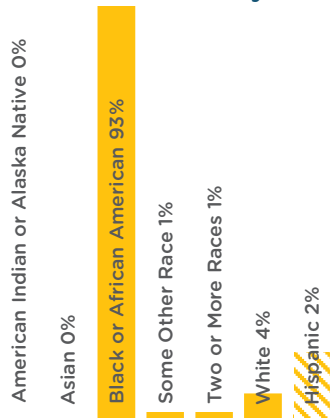
Utilization



Reach



Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☐ Significant findings ☒

Program Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☒ Financial ☐

Auditors identified a material weakness, citing the improper recording of revenue and deferred mortgages at year-end. Provider leadership are working to ensure controls are in place for proper recording.

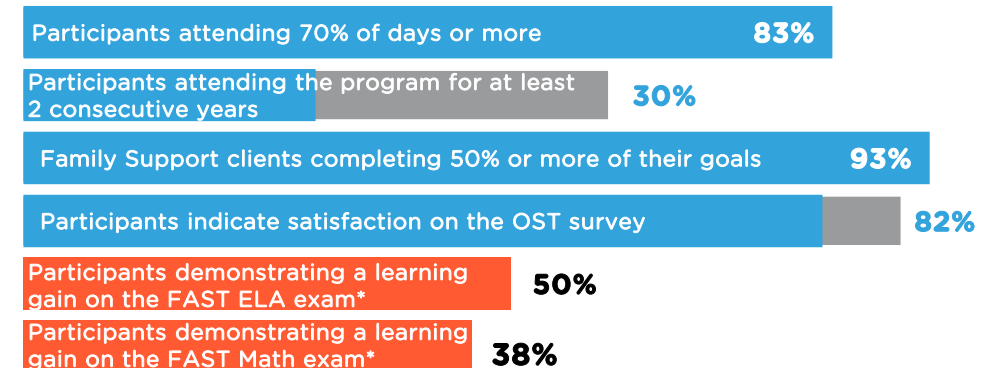
The program enhanced service delivery by hosting a youth financial literacy workshop that was well received by participants. The program youth participants attended regularly and were observed to be engaged. The provider successfully met their family support goal, representing a notable improvement compared to prior years. JWB staff provided technical assistance to address data quality and timeliness for service data entry. The program is strengthening processes to improve data quality and timeliness. JWB will continue to monitor improvements.

BETTER OFF?

Outcomes

2 of 4 key outcomes were met.*

■ Target ■ Actual ■ Baseline Measure



*The Florida Assessment of Student Thinking (FAST) was a baseline measure this year while sufficient data is collected in order to establish a target. Baseline measures are excluded from the key outcomes met count and do not have targets.

BACKGROUND

Programming Type: Neighborhood Family Center

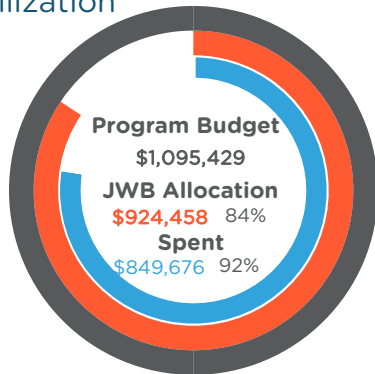
Service Area(s)

North County ☐ Mid County ☒ South County ☐

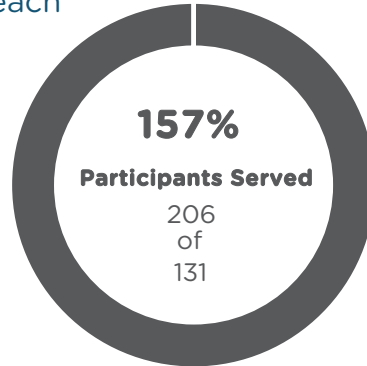
Lealman and Asian-Neighborhood Family Center (LANFC) offers programs that focus on literacy, cultural awareness and youth leadership. The center also provides family support services primarily focusing on non-traditional areas such as citizenship, resume building and translation services.

HOW MUCH?

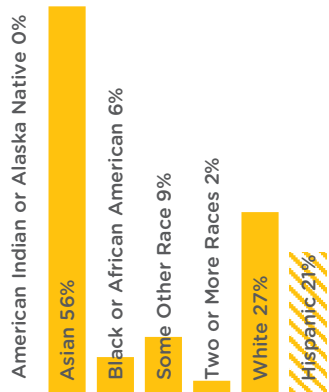
Utilization



Reach



Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☒ Minor findings ☐ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☐ Financial ☐

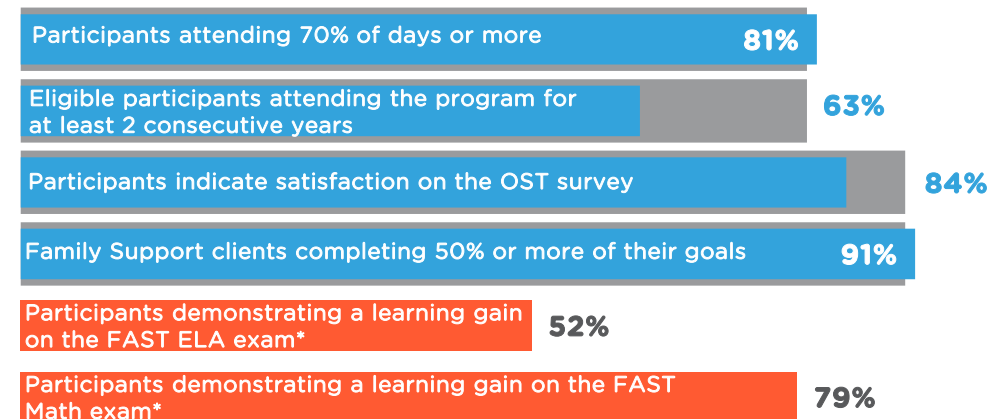
During FY24, the program exceeded its reach, nearly doubling the number of youth served—likely due to increased transience and economic inflation in the Lealman area. Another indication of the transient population affecting outcomes is that LANFC did not meet its annual participation goal. Challenges with the Out-of-School Time (OST) survey implementation, including probable duplication in administration, may have contributed to lower satisfaction rates. Observations of the STEM activities were positive, and participant interviews highlighted the success of English Language Arts (ELA) supports for newly immigrated youth.

BETTER OFF?

Outcomes

2 of 4 key outcomes were met*.

■ Target ■ Actual ■ Baseline Measure



**The Florida Assessment of Student Thinking (FAST) was a baseline measure this year while sufficient data is collected in order to establish a target. These measures are not included in the key outcomes met.

Out of School Time

Artz 4 Life (COST)

ARTZ 4 Life Academy, Inc. | FY24 | Program Monitoring Report

BACKGROUND

Programming Type: Out of School Time

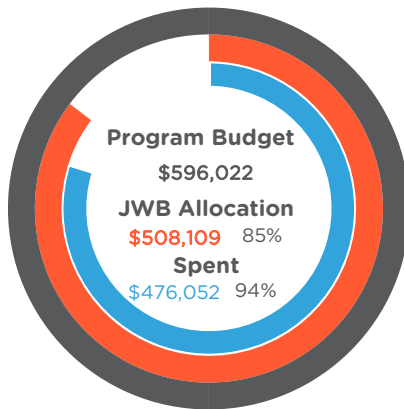
Service Area(s)

North County ☒ Mid County ☐ South County ☐

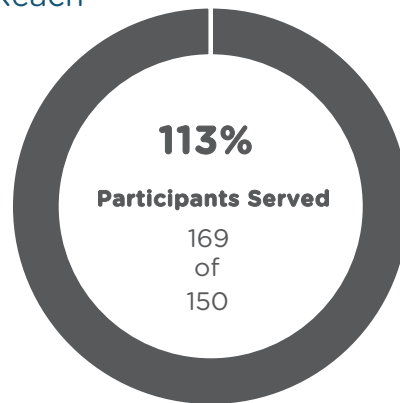
Artz 4 Life (COST) (A4L) is an after-school and summer program offering academic support and enrichment activities that promote character growth and resiliency skills for youth aged 6 through 14. Program activities include cultural dance, theater, music instruction and community engagement.

HOW MUCH?

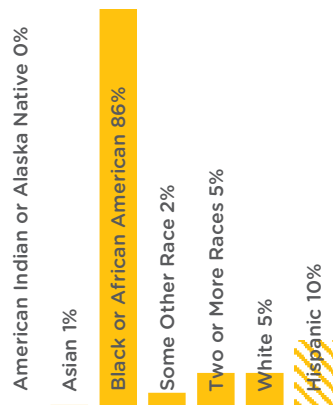
Utilization



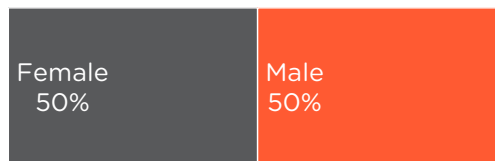
Reach



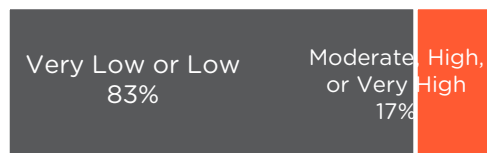
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☒ Minor findings ☐ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☐ Financial ☒

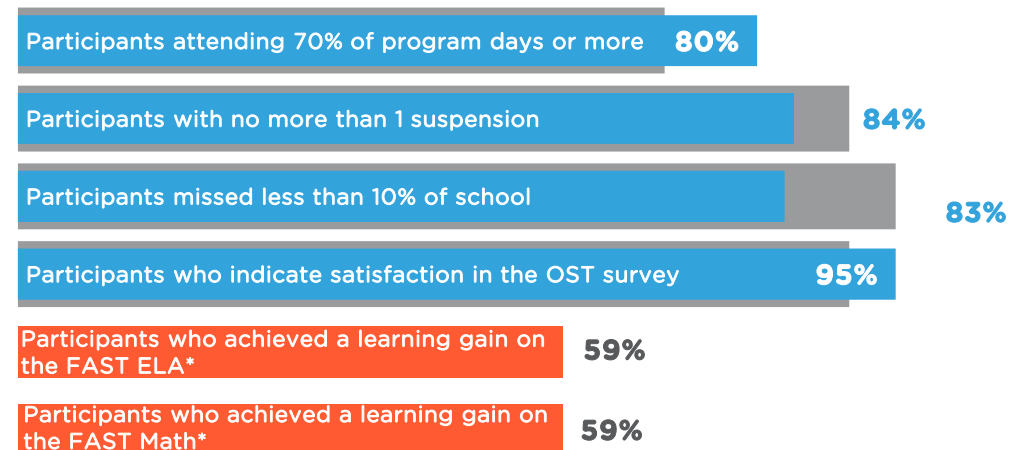
Although A4L made progress in completing their Corrective Action Plan (CAP), significant fiscal and administrative concerns remain unresolved, resulting in additional tasks and an extension. Advanced technical assistance primarily focused on supporting the completion of the CAP. Participants served during FY24 were more closely aligned with the target compared to FY23. The program met 2 of 4 key performance measures, marking an improvement from the previous year. Two measures were not met due to behavioral challenges among middle school youth and high truancy rates. Program satisfaction rates improved compared to FY23. Despite not fully meeting the suspension measure, the program showed progress in this area. At the time of this report, the program successfully completed its Corrective Action Plan during FY25.

BETTER OFF?

Outcomes

2 of 4 key outcomes were met.*

■ Target ■ Actual ■ Baseline Measure



Community Out-of-School Time (COST)

Boys & Girls Clubs of the Suncoast, Inc. | FY24 | Program Monitoring Report

BACKGROUND

Programming Type: Out of School Time

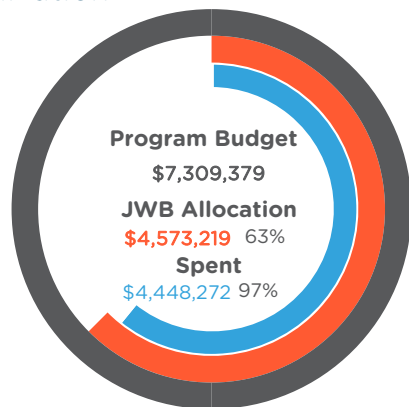
Service Area(s)

North County ☒ Mid County ☒ South County ☐

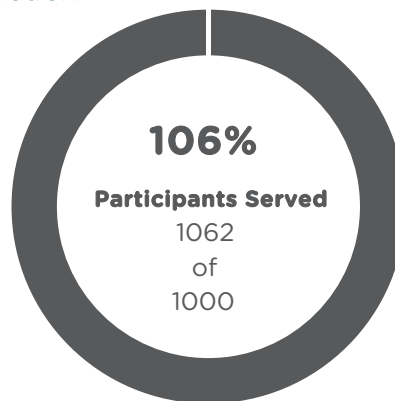
The COST program delivers afterschool and summer care to youth ages 5-18 at eight clubs. Using an evidence-based curriculum the program focuses on literacy, including small group instruction. It also offers recreation, tutoring, water safety, and virtual programming.

HOW MUCH?

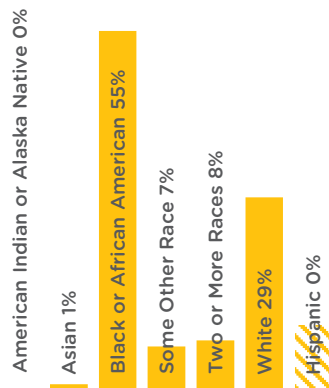
Utilization



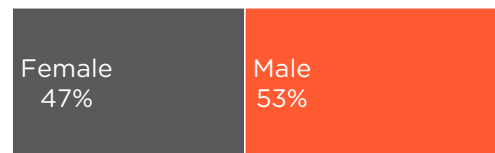
Reach



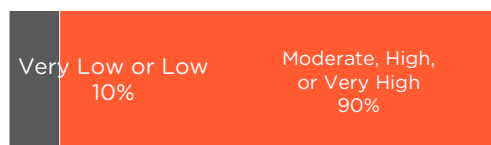
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☐ Significant findings ☒

Program Monitoring

No findings ☐ Minor findings ☐ Significant findings ☒

Technical Assistance

Administrative ☒ Programmatic ☐ Financial ☐

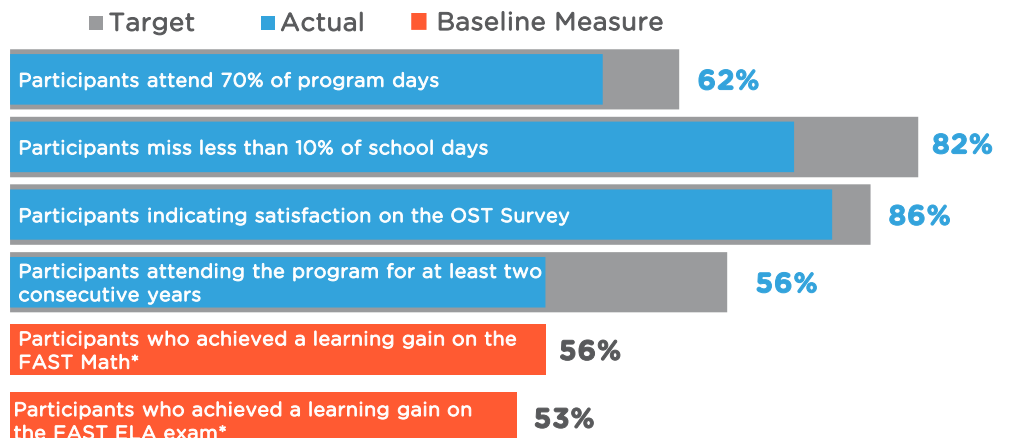
COST opened a new location in FY24, expanding its reach to serve more youth. However, the program encountered several challenges. Licensing violations at the Tarpon location resulted in placement on a Corrective Action Plan. In addition, significant financial monitoring findings were reported. Auditors noted a material weakness in internal control over financial reporting, due to material adjustments required during the financial closing process. Agency leadership has addressed both the licensing violation and the audit finding.

Despite these issues, the program effectively utilized its full allocation and exceeded its participant reach. However, none of the program's outcome measures were met. The transition to a new data system impacted the accuracy and continuity of attendance and participation reporting for a second consecutive year.

BETTER OFF?

Outcomes

0 of 4 key outcomes were met.



*The Florida Assessment of Student Thinking (FAST) was a baseline measure this year while sufficient data is collected in order to establish a target. These measures are not included in the key outcomes met.

Charting the Course for Youth

City of Clearwater | FY24 | Program Monitoring Report



BACKGROUND

Programming Type: Out of School Time

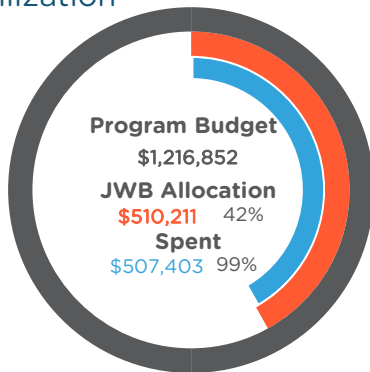
Service Area(s)

North County ☒ Mid County ☐ South County ☐

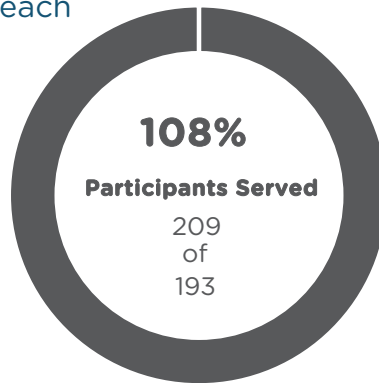
The City of Clearwater's Charting the Course for Youth (CTCFY) program supports healthy lifestyle choices, improves social skills, increases athletic abilities and develops leadership skills in after-school and summer care at the Ross Norton and North Greenwood Recreation Centers.

HOW MUCH?

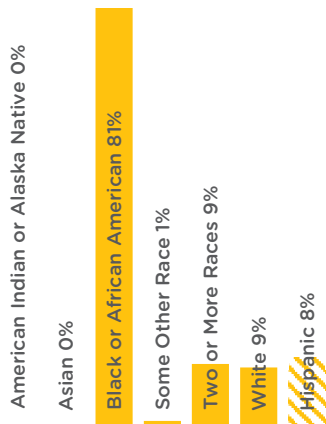
Utilization



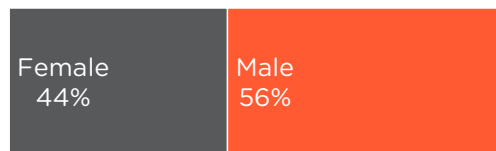
Reach



Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☒ Minor findings ☐ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☐ Financial ☐

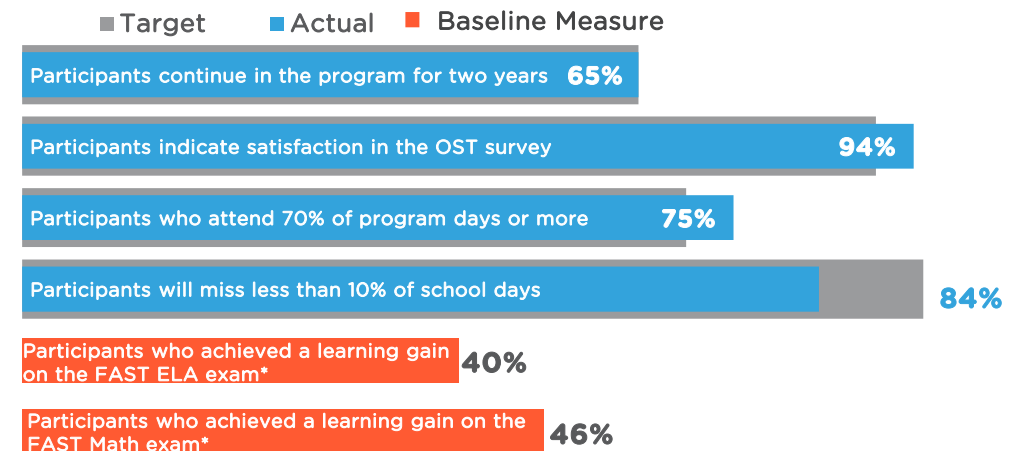
CTCFY made improvements to program services incorporating innovative approaches to educational, recreational and enrichment activities. A remodeled play area at the Ross Norton facility provided participants with expanded space for physical activities, free play and family engagement. Additionally, CTCFY developed a progress monitoring tool to support tutoring efforts.

The program met 3 of its 4 key performance measures. Both program satisfaction and annual attendance improved compared to the previous fiscal year. While there was a decline in the percentage of students attending school, staff have remained proactive with school administrators and engaging families to support student attendance and success.

BETTER OFF?

Outcomes

3 of 4 key outcomes were met*.



BACKGROUND

Programming Type: Out of School Time

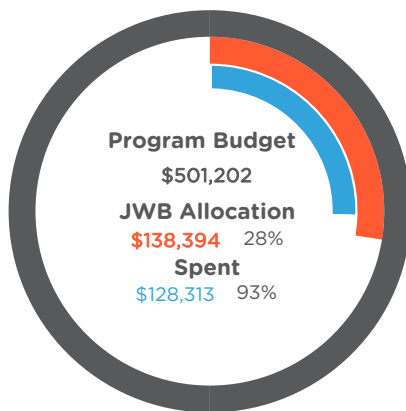
Service Area(s)

North County ☒ Mid County ☐ South County ☐

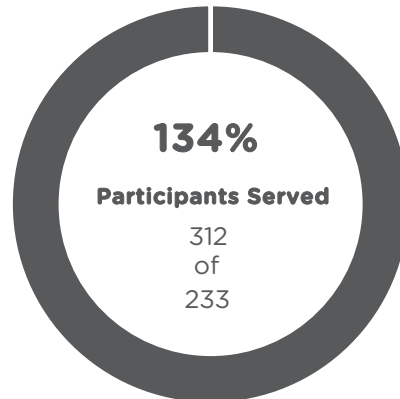
In partnership with JWB and Pinellas County Schools, the City of Dunedin's Promise Time program is an academic school-based, before and after-school program implemented at Title I elementary schools that target low performing students.

HOW MUCH?

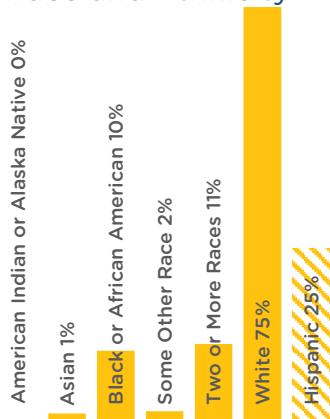
Utilization



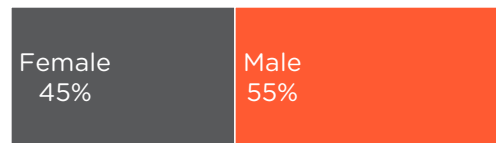
Reach



Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☐ Significant findings ☒

Program Monitoring

No findings ☒ Minor findings ☐ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☐ Financial ☐

The program added a third site, Garrison-Jones Elementary due to the school being a Title 1, which increased the number of participants served from the prior fiscal year. The FY24 target for participants was adjusted to include the new site. However, due to the size of the new school, the program exceeded it's service levels due to the site serving more than originally projected.

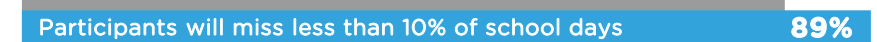
Participants are attending regularly and missing less school which is a positive impact. The program did not meet the measure for participants attending the program two consecutive years in the row. The results of this measure have been impacted by families moving out of the area due to financial strains.

BETTER OFF?

Outcomes

2 of 3 key outcomes were met*.

■ Target ■ Actual ■ Baseline



BACKGROUND

Programming Type: Out of School Time

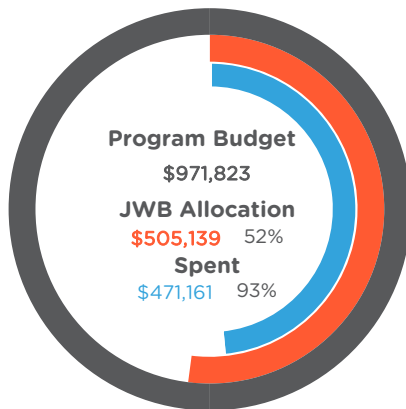
Service Area(s)

North County ☒ Mid County ☐ South County ☐

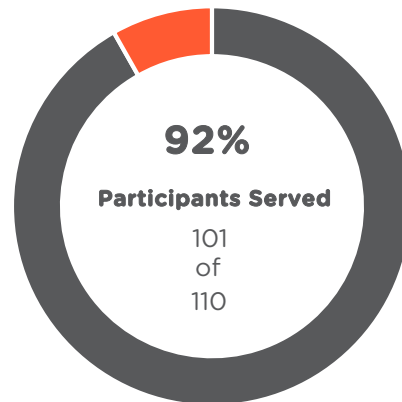
Cops 'n Kids works in collaboration with the Tarpon Springs Police Department to provide out of school programming for youth 5 to 17. The program model offers academic support, enrichment, and social/emotional development.

HOW MUCH?

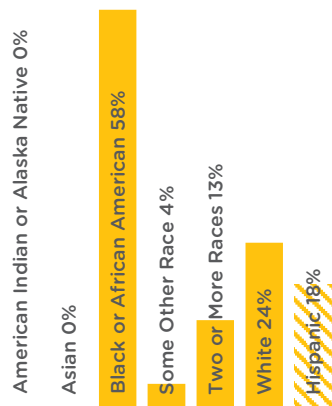
Utilization



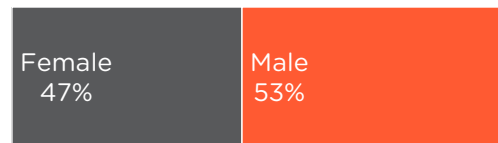
Reach



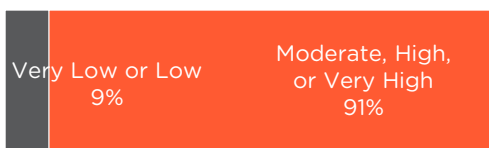
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☒ Minor findings ☐ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☐ Financial ☐

The program increased its total number of participants served compared to the prior fiscal year, moving closer to its target. It consistently met key outcome measures related to program satisfaction, annual participation, and program attendance. However, a higher percentage of school absences was observed. To address this, the program plans to engage with staff and caregivers to better understand and respond to the decline in school attendance.

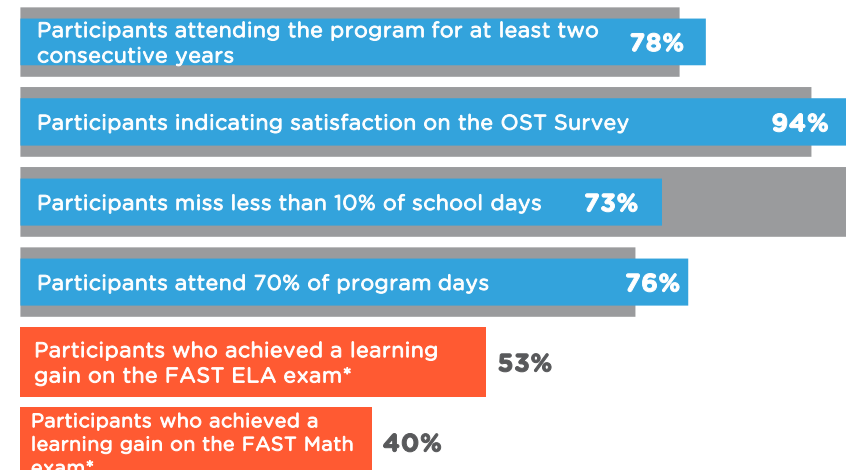
Throughout the year, the program hosted family engagement events and expanded its Education Specialist position to full-time, enhancing the delivery of academic support and continuity of services.

BETTER OFF?

Outcomes

3 of 4 key outcomes were met*.

■ Target ■ Actual ■ Baseline Measure



*The Florida Assessment of Student Thinking (FAST) was a baseline measure this year while sufficient data is collected to establish a target. These measures are not included in the key outcomes met.

BACKGROUND

Programming Type: Out of School Time

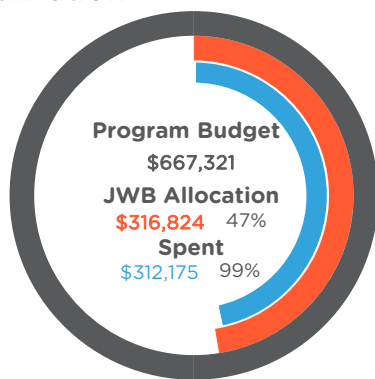
Service Area(s)

North County ☒ Mid County ☒ South County ☒

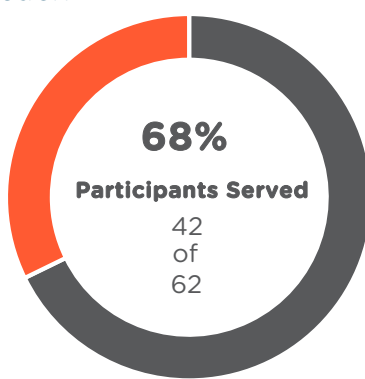
Provider offers year-round, on-site out of school time care to promote success for children and youth ages 3-22 identified as having a developmental disability who are enrolled and attending Paul B. Stephens or Nina Harris schools.

HOW MUCH?

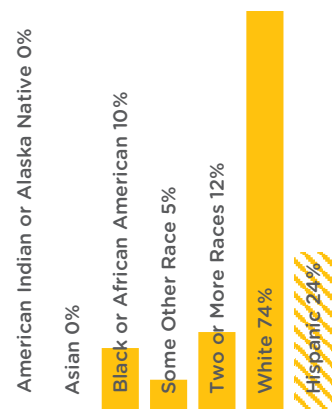
Utilization



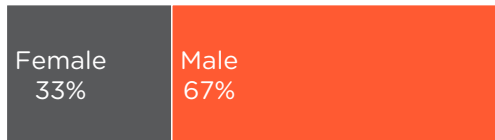
Reach



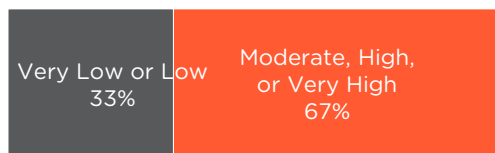
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☒ Minor findings ☐ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☐ Financial ☐

The program effectively engaged and supported participants and their families in FY24. In June & July, the program utilized JWB expansion funding to offer summer programming to fill a gap of care that families needed.

Target Service Levels have not been met the last four fiscal years, however, have remained consistent. The program determines the number of participants they can serve based on the needs of those enrolled. Current participants have had higher medical needs, thus reducing the capacity for new participants. Youth enrolled are also staying enrolled for longer periods of time. JWB staff will assess the need to lower the target moving forward. The program met 100% of measures.

BETTER OFF?

Outcomes

1 of 1 key outcomes were met.

■ Target ■ Actual



Great Futures Middle School Academy

Boys & Girls Clubs of the Suncoast, Inc. | FY24 | Program Monitoring Report



BACKGROUND

Programming Type: Out of School Time

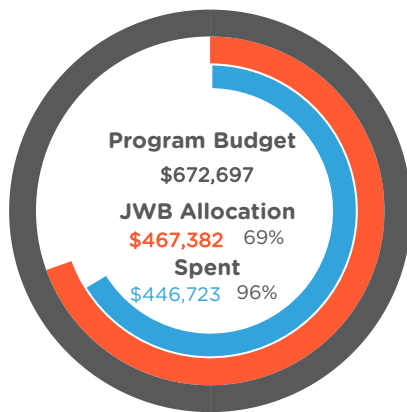
Service Area(s)

North County ☐ Mid County ☐ South County ☒

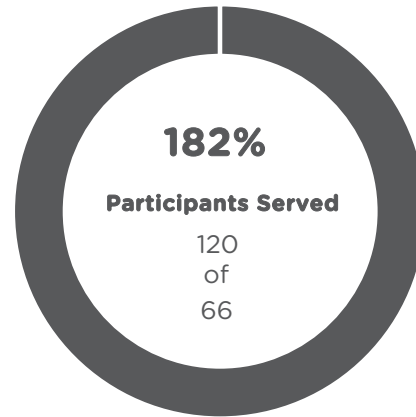
Great Futures Middle School Academy (GFMSA) offers out of school Club experiences at Azalea Middle School which aim to keep youth on track to graduate, demonstrate good character, citizenship, and a healthy lifestyle.

HOW MUCH?

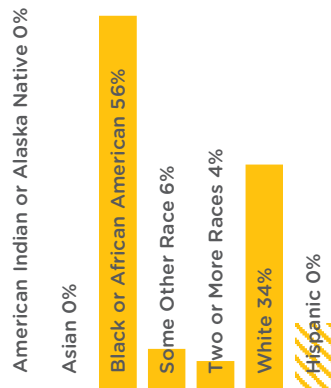
Utilization



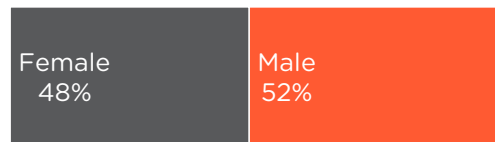
Reach



Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☐ Significant findings ☒

Program Monitoring

No findings ☒ Minor findings ☐ Significant findings ☐

Technical Assistance

Administrative ☒ Programmatic ☐ Financial ☐

The program has consistently exceeded its participant target over the past several years. In response to this trend, the FY25 target has been increased to 102 participants. While GFMSA met its school suspension objective, the program faced challenges in meeting three key outcome measures, primarily due to issues with data quality and participant engagement.

To address these challenges, technical assistance was provided with a focus on enhancing the Club experience. As a result, GFMSA developed an engagement strategies plan that introduced a range of activities, showcases, and themed events to boost participation and retention.

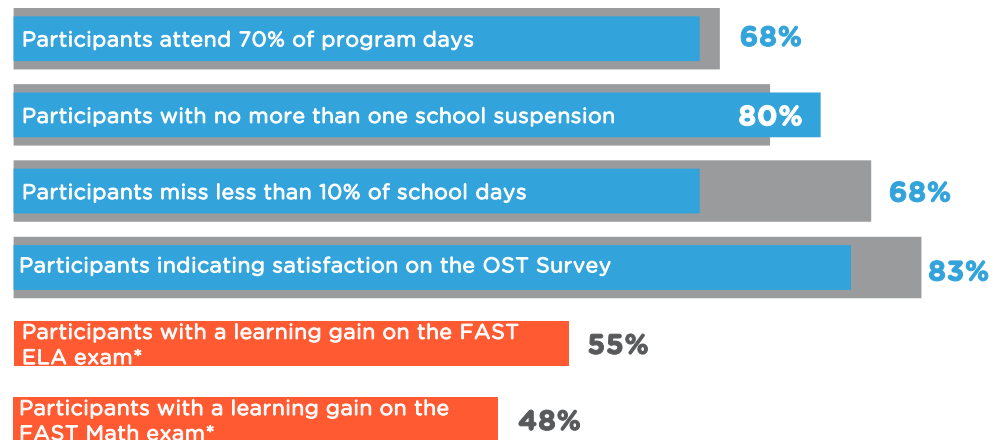
Additionally, the agency's external auditors identified a material weakness in internal control over financial reporting, citing material adjustments required during the financial closing process.

BETTER OFF?

Outcomes

1 of 4 key outcomes were met*.

■ Target ■ Actual ■ Baseline



*The Florida Assessment of Student Thinking (FAST) was a baseline measure this year while sufficient data is collected in order to establish a target. These measures are not included in the key outcomes met.

Middle School Academy

R'Club Child Care, Inc. | FY24 | Program Monitoring Report

BACKGROUND

Programming Type: Out of School Time

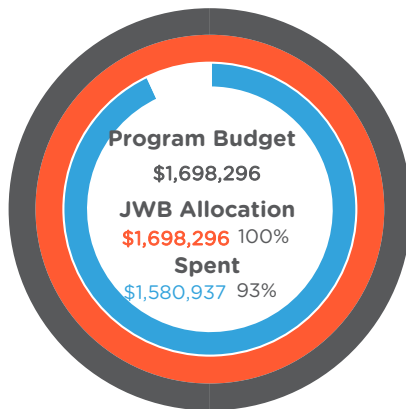
Service Area(s)

North County ☒ Mid County ☒ South County ☒

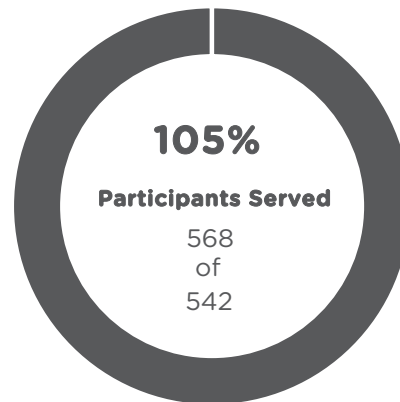
R'Club Middle School Academy (MSA) offers hands-on & real-world activities that align with school standards across seven Pinellas County middle schools. Program activities promote family involvement and physical and personal wellness.

HOW MUCH?

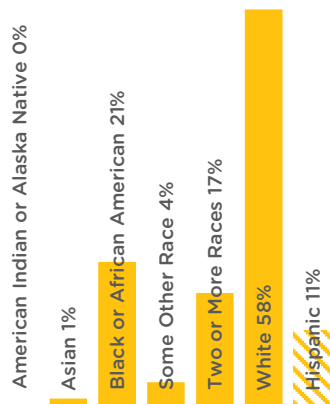
Utilization



Reach



Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☒ Minor findings ☐ Significant findings ☐

Technical Assistance

Administrative ☒ Programmatic ☐ Financial ☐

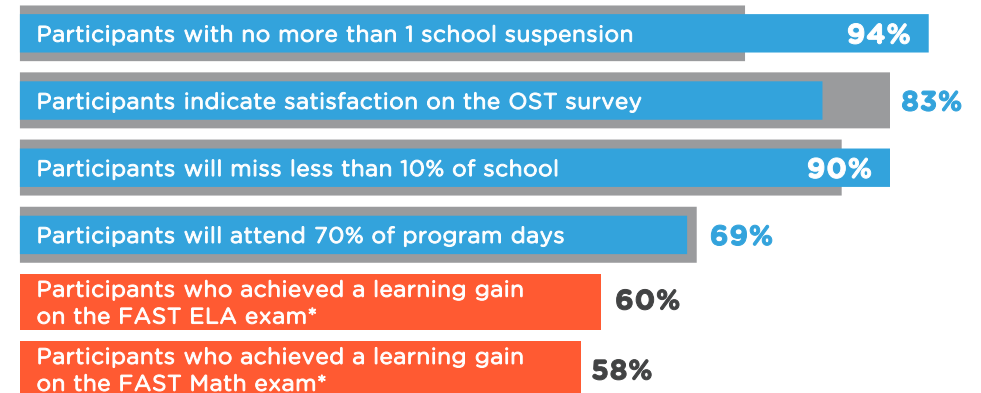
MSA focused on enhancing operational efficiency and program quality through expanded community partnerships and increased enrichment opportunities. The program experienced gains in school attendance, participant enrollment, and overall program satisfaction compared to the previous year. Key initiatives included the launch of the STEM Scholars program, the addition of mobile computer labs at each site, and strengthened caregiver engagement, all contributing to improved performance outcomes. While direct data uploads to JWB facilitated better data sharing, changes in how attendance was collected led to a decline in reported program attendance just missing their target. JWB provided technical assistance to support the program through this data-sharing transition.

BETTER OFF?

Outcomes

2 of 4 key outcomes were met*.

■ Target ■ Actual ■ Baseline Measure



PCS-PAL (COST)

Pinellas County Sheriff's Police Athletic League, Inc. | FY24 | Program Monitoring Report



BACKGROUND

Programming Type: Out of School Time

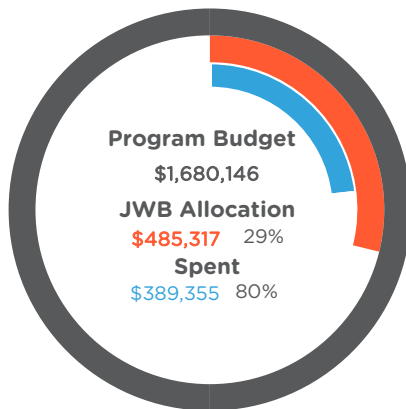
Service Area(s)

North County ☐ Mid County ☒ South County ☐

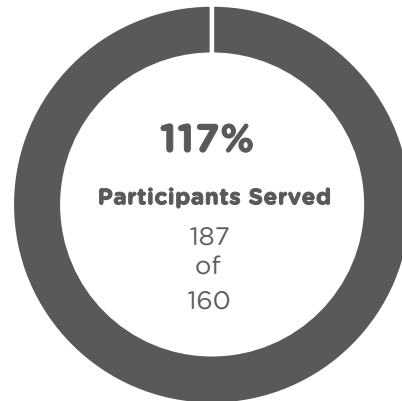
PCS-PAL (Community Out of School Time) provides after-school and summer programming for children ages 5 to 18 at two locations in the Lealman community. Program components include academic support, life skills support and mentoring.

HOW MUCH?

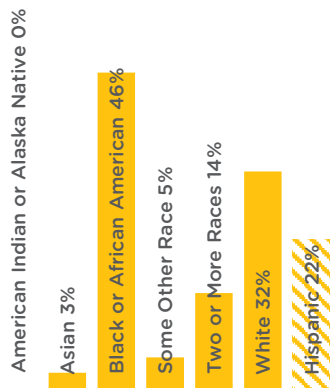
Utilization



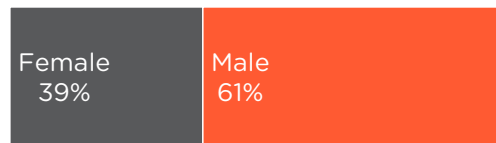
Reach



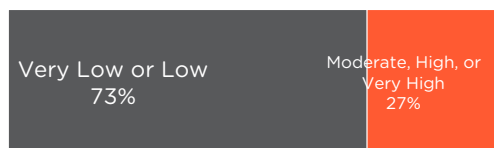
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Technical Assistance

Administrative ☒ Programmatic ☒ Financial ☐

For consecutive years, PCS-PAL has exceeded enrollment targets, serving more youth each fiscal year. However, administrative challenges including staffing shortages and decreased fundraising, have limited academic support at the Big PAL location. In response, JWB provided technical assistance to enhance organizational adaptability and programmatic effectiveness.

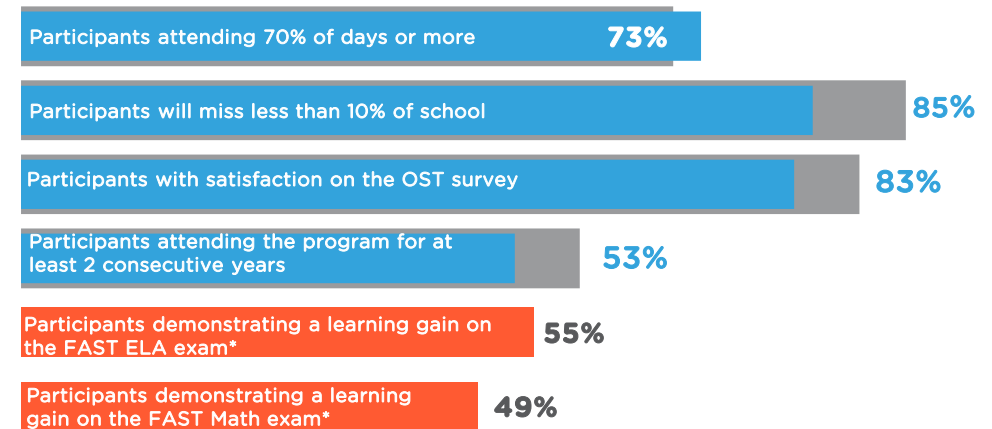
Youth participants are attending the program regularly, which remains a key positive outcome. Although the program did not meet targets for participant satisfaction and school attendance, both indicators have shown improvement compared to prior years. To address ongoing needs, PCS-PAL implemented strategies to improve tutoring services and strengthened collaboration with key stakeholders to enhance overall program quality.

BETTER OFF?

Outcomes

1 of 4 key outcomes were met*.

■ Target ■ Actual ■ Baseline



*The Florida Assessment of Student Thinking (FAST) was a baseline measure this year while sufficient data is collected in order to establish a target. Baseline measures are excluded from the key outcomes met count and do not have targets.

R'Club Child Care-Promise Time

R'Club Child Care, Inc. | FY24 | Program Monitoring Report

BACKGROUND

Programming Type: Out of School Time

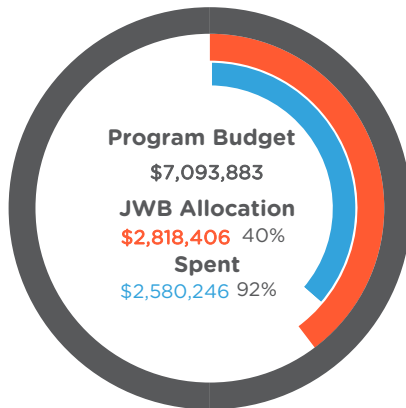
Service Area(s)

North County ☒ Mid County ☒ South County ☒

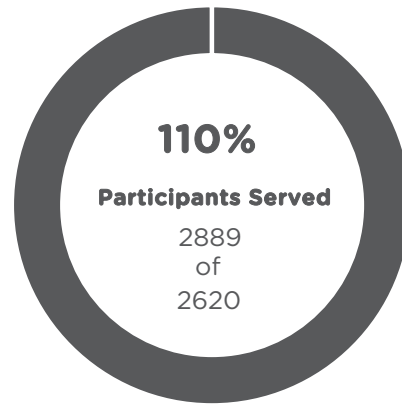
In partnership with JWB and Pinellas County Schools, R'Club Child Care's Promise Time program is an academic school-based, before and after-school program implemented at Title I elementary schools that target low performing students.

HOW MUCH?

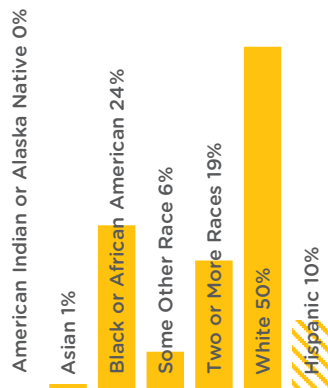
Utilization



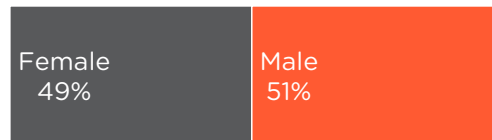
Reach



Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☒ Minor findings ☐ Significant findings ☐

Technical Assistance

Administrative ☒ Programmatic ☐ Financial ☐

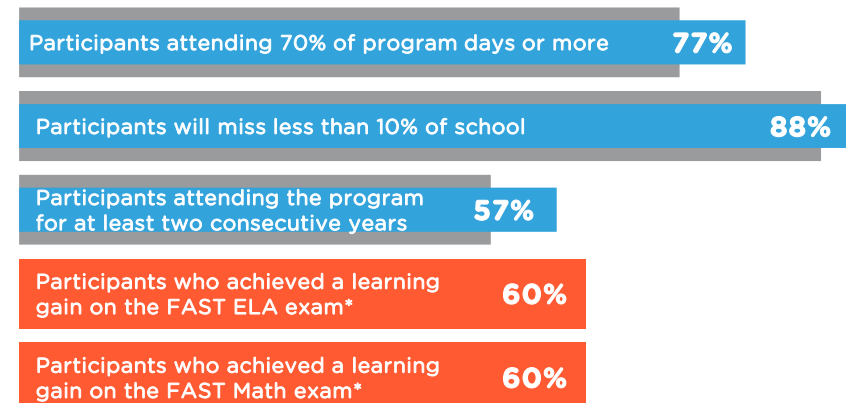
In the 2023-2024 school year, the program added two new Title I sites, resulting in an increased target for participants served compared to the previous year. R'Club provided wraparound care for Summer Bridge students during the summer, serving a total of 1,704 students across 18 sites. Four of these sites implemented Phonics for Reading, a curriculum designed to support students with lower phonics scores. During the transition to a new data system, technical assistance was provided, and R'Club began submitting monthly data uploads to JWB through their internal system, ProCare. Throughout the year, the program consistently met all established outcome measures.

BETTER OFF?

Outcomes

3 of 3 key outcomes were **met***.

■ Target ■ Actual ■ Baseline Measure



TASCO Center Based Teen Programs-OST

City of St. Petersburg | FY24 | Program Monitoring Report

BACKGROUND

Programming Type: Out of School Time

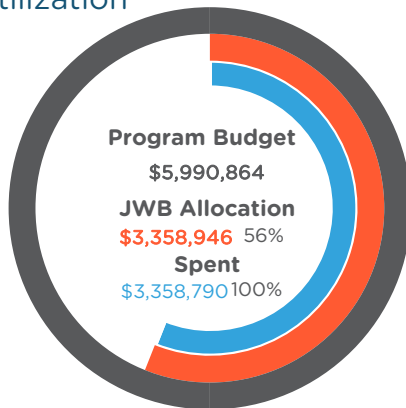
Service Area(s)

North County ☒ Mid County ☒ South County ☒

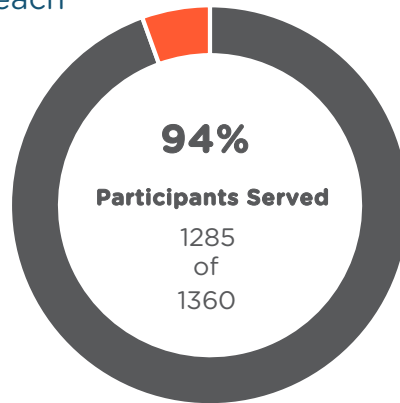
The Teen, Arts, Sports, and Cultural Opportunities (TASCO) Out-Of-School (OST) program offers recreational and community-based activities to youth, fourth through eighth grade, that promote positive youth development and academic enrichment.

HOW MUCH?

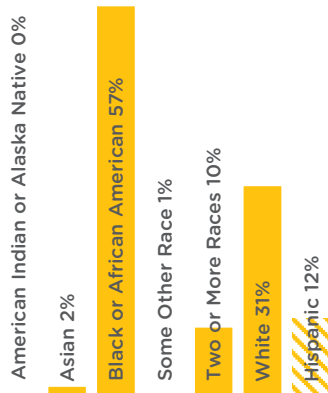
Utilization



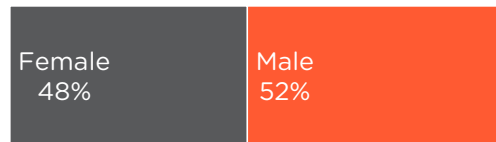
Reach



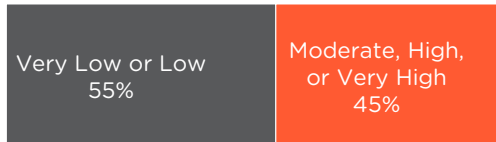
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☒ Minor findings ☐ Significant findings ☐

Program Monitoring

No findings ☒ Minor findings ☐ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☐ Financial ☐

In FY24, TASCO placed particular focus on expanding youth participation in community service and strengthening caregiver engagement. The program hosted an average of 14 community service activities across its 11 year-round sites, completing a total of 164 activities. At select locations, TASCO piloted the use of phone app technology to enhance communication with families, which received positive feedback.

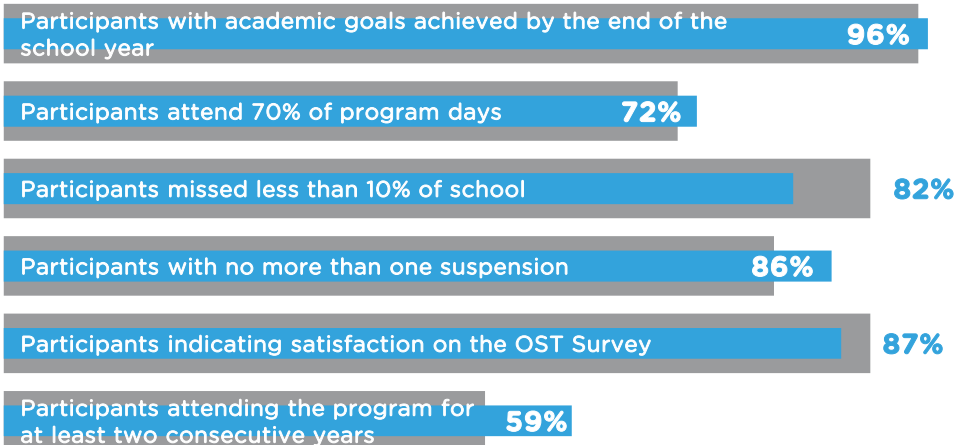
While most outcome measures were met, the program fell short of its goals for school attendance and program satisfaction. However, program satisfaction showed an upward trend, serving as an early indicator of progress and growing engagement.

BETTER OFF?

Outcomes

4 of 6 key outcomes were met.

■ Target ■ Actual



The Middle School Academy

Young Mens Christian Association of Greater St Petersburg Inc. | FY24 | Program Monitoring Report



BACKGROUND

Programming Type: Out of School Time

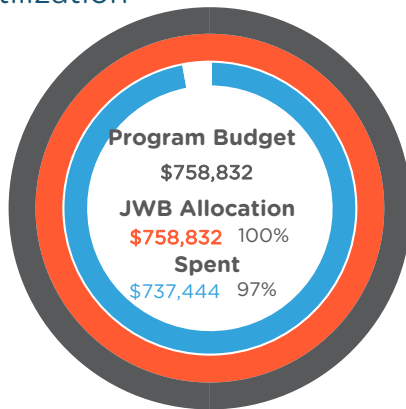
Service Area(s)

North County ☐ Mid County ☒ South County ☒

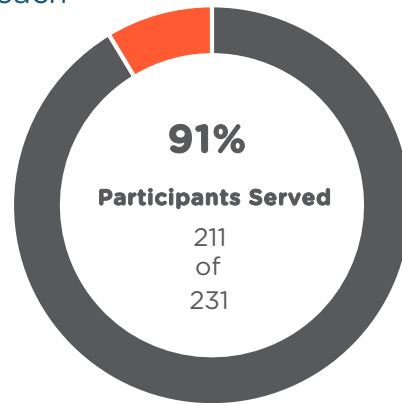
The Middle School Academy (TMSA) offers summer and before and after school programming to students attending Bay Point, Pinellas Park, and Meadowlawn Middle Schools. Services include academic support, enrichment, and family engagement.

HOW MUCH?

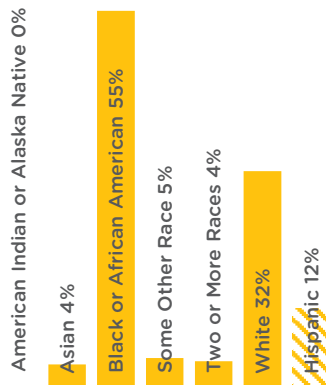
Utilization



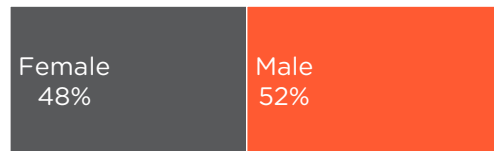
Reach



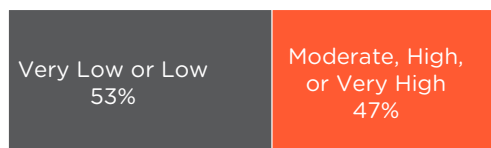
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☒ Minor findings ☐ Significant findings ☐

Technical Assistance

Administrative ☒ Programmatic ☒ Financial ☐

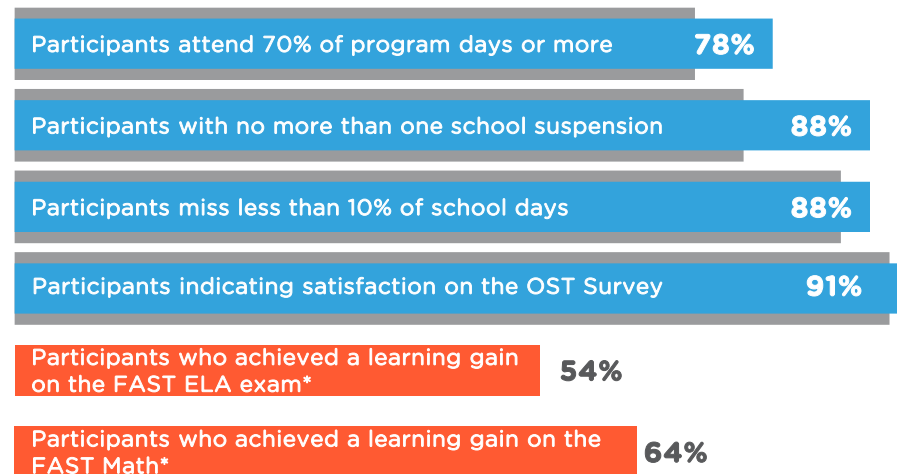
TMSA implemented a series of administrative and structural adjustments to address ongoing challenges with staff retention and youth enrollment. Strategies included the addition of staff positions focused on quality improvement, advanced planning for enrichment and engagement activities, and enhancements to data tracking processes. While the program successfully met all key outcome measures, it has experienced a downward trend in both youth enrollment and caregiver engagement. JWB will continue to monitor these trends and provide programmatic and organizational support as needed.

BETTER OFF?

Outcomes

4 of 4 key outcomes were met.*

■ Target ■ Actual ■ Baseline



BACKGROUND

Programming Type: Out of School Time

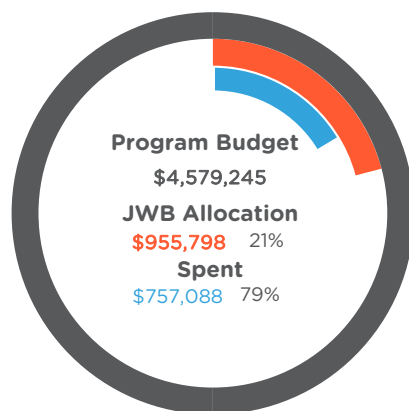
Service Area(s)

North County ☐ Mid County ☐ South County ☒

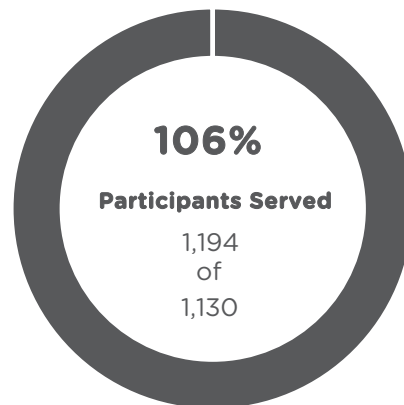
In partnership with JWB and Pinellas County Schools, the YMCA of Greater St. Petersburg's Promise Time program is an academic out of school time program implemented at Title I elementary schools that target low performing students.

HOW MUCH?

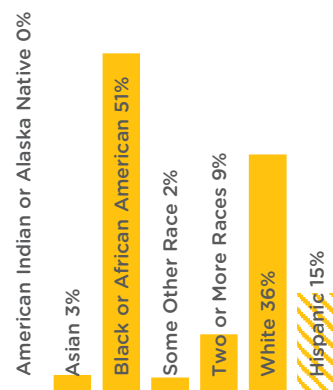
Utilization



Reach



Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☒ Minor findings ☐ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☐ Financial ☐

The YMCA of Greater St. Petersburg - Promise Time program successfully met all 3 performance measures and improved their annual participation outcome result, serving more students in back-to-back fiscal years. However, they faced challenges with low enrollment at some sites, staff vacancies, including having enough tutors for small group tutoring, and staff engagement. Agency leadership is working to address these challenges.

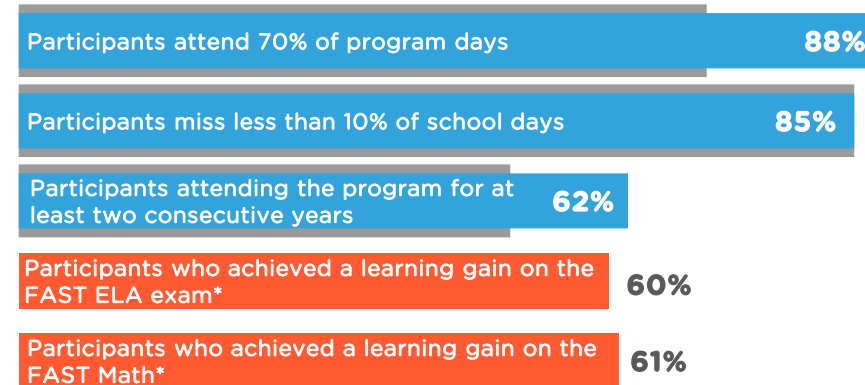
This program also includes Summer Bridge, serving 478 students across 12 summer sites. The program added two additional School Year sites.

BETTER OFF?

Outcomes

3 of 3 key outcomes were met.*

■ Target ■ Actual ■ Baseline Measure



YMCA of Suncoast Middle School Academy

Young Men's Christian Association of the Suncoast, Inc. | FY24 | Program Monitoring Report



BACKGROUND

Programming Type: Out of School Time

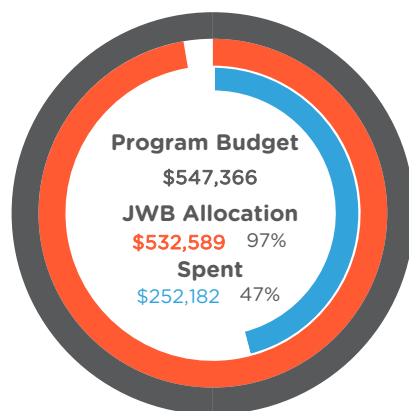
Service Area(s)

North County ☒ Mid County ☒ South County ☐

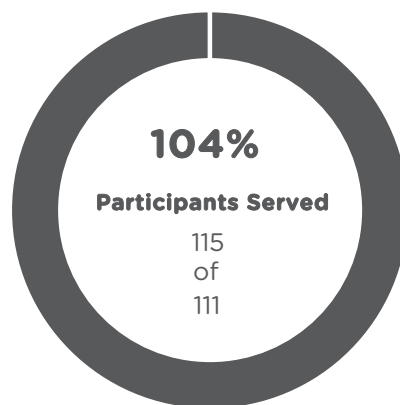
Middle School Academy (MSA) offers summer and before and after school programming to students attending Largo and Tarpon Springs Middle Schools. Services include academic support, personal enrichment, and family engagement.

HOW MUCH?

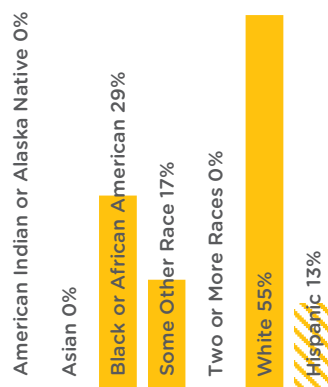
Utilization



Reach



Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Technical Assistance

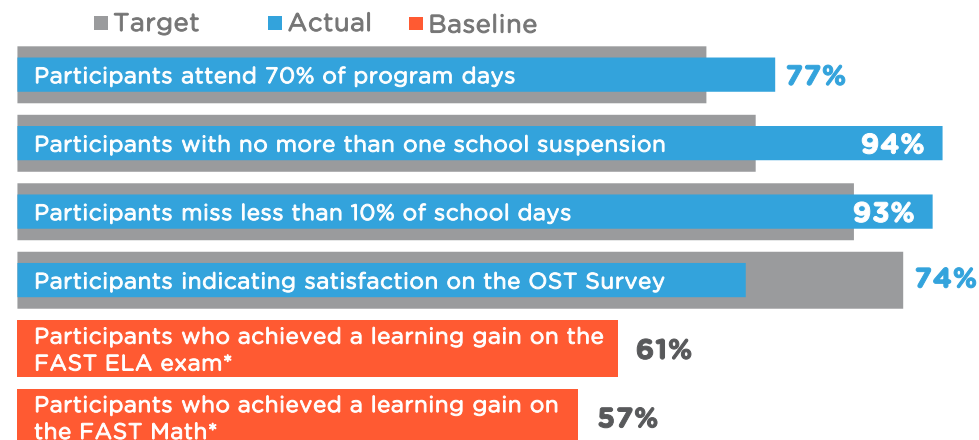
Administrative ☐ Programmatic ☒ Financial ☐

In FY24, program participation increased compared to FY23, reflecting growing interest and demand. However, this growth coincided with a decline in youth program satisfaction, prompting a programmatic pivot to enhance enrichment and engagement. To address this, MSA introduced a range of intentional improvements, including youth-led entrepreneurship activities, leadership development opportunities, and wellness-focused programming integrated into regular activities. While these efforts showed positive impact, persistent hiring challenges in key staff roles disrupted operations and led to significant program lapse. JWB provided technical assistance to enhance program quality, strengthen reimbursement process, and improve data quality and reporting. The agency leadership team has worked collaboratively to improve these areas.

BETTER OFF?

Outcomes

3 of 4 key outcomes were met.*



*The Florida Assessment of Student Thinking (FAST) was a baseline measure this year while sufficient data is collected in order to establish a target. Baseline measures are excluded from the key outcomes met count and do not have targets.

BACKGROUND

Programming Type: Out of School Time

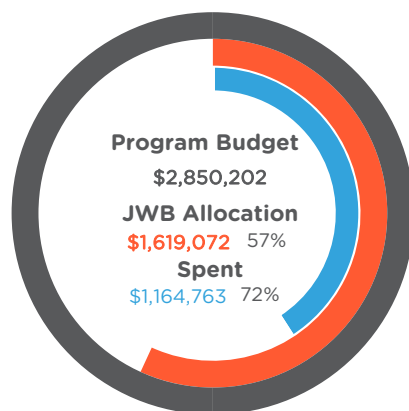
Service Area(s)

North County ☒ Mid County ☒ South County ☐

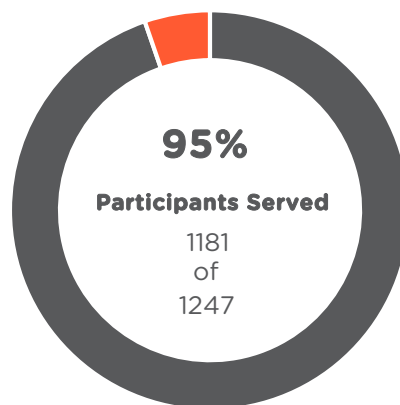
In partnership with JWB and Pinellas County Schools (PCS), the program is an academic school-based, before and after-school program implemented at Title I elementary schools that target low performing students.

HOW MUCH?

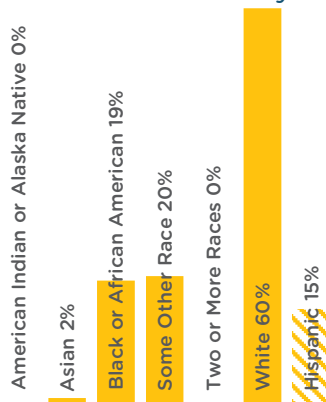
Utilization



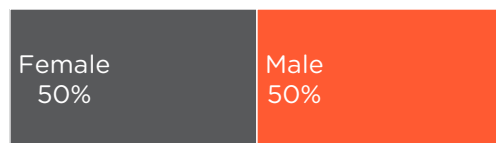
Reach



Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☒ Minor findings ☐ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☐ Financial ☐

In School Year 2023-24, the program expanded by adding two new Title I sites, resulting in an increased participant target compared to the previous year. The program continues to provide small group tutoring to all, regardless of grade-level proficiency, promoting equitable academic support. The program also delivered wraparound care for Summer Bridge students, serving 601 students across 8 sites. The program demonstrated strong performance by consistently meeting all outcome measures.

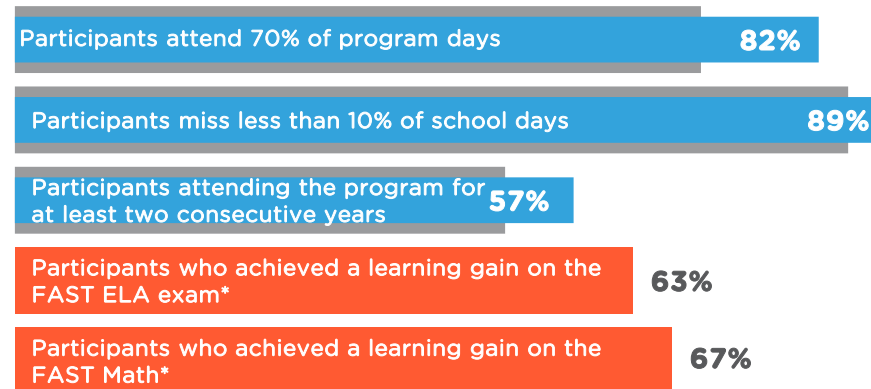
The Summer Bridge component contributed to reduced utilization of allocated funds. In response, JWB engaged the program in ongoing discussions to address this.

BETTER OFF?

Outcomes

3 of 3 key outcomes were met.*

■ Target ■ Actual ■ Baseline



Youth Enrichment Program (COST)

Family Resources, Inc. | FY24 | Program Monitoring Report

BACKGROUND

Programming Type: Out of School Time

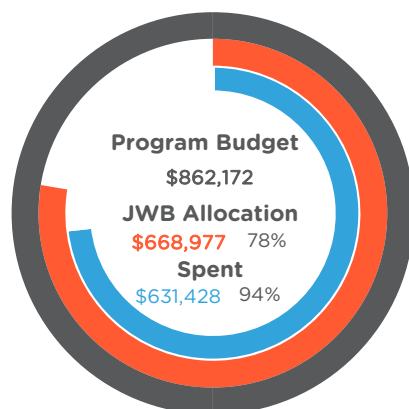
Service Area(s)

North County ☐ Mid County ☒ South County ☒

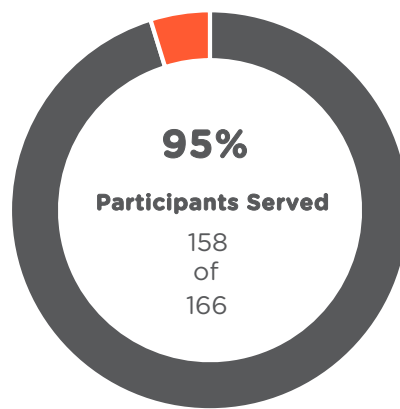
The Youth Enrichment Program (YEP) promotes positive youth development for ages six to fourteen in a safe and caring environment, focusing on six life skills: work, education, creativity, relationships, community, and health.

HOW MUCH?

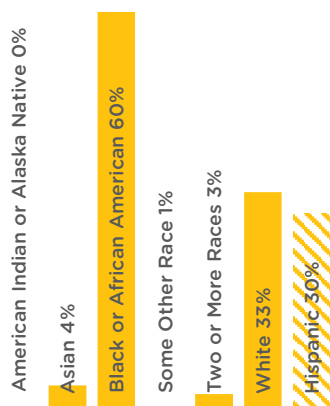
Utilization



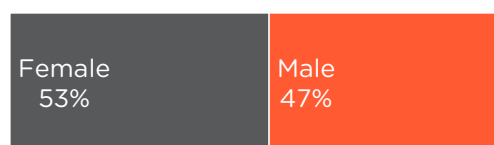
Reach



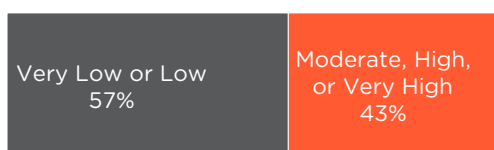
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☒ Minor findings ☐ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☒ Financial ☐

The Youth Enrichment Program is actively working to strengthen youth and family engagement, build more effective school partnerships, and expand enrichment opportunities. Current efforts include the use of electronic newsletters, participation in school open house events, the development of additional STEAM (Science, Technology, Engineering, Arts, and Math) activities, and the provision of academic support services.

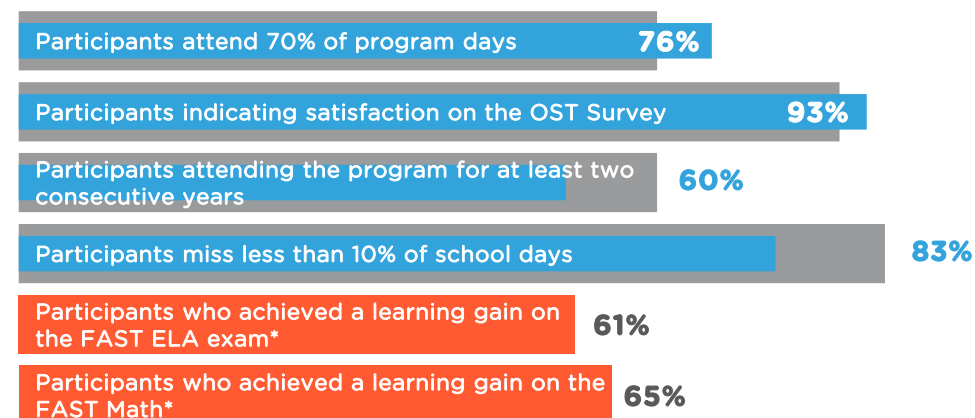
While YEP has experienced an increase in youth satisfaction and positive caregiver engagement, it narrowly missed its target for Participants Served and two key performance outcomes. JWB provided technical assistance aimed at improving data quality and enhancing engagement strategies with both youth and families.

BETTER OFF?

Outcomes

2 of 4 key outcomes were met*.

■ Target ■ Actual ■ Baseline Measure



Parenting Education/ Family Support

1st 1,000 Days Pinellas

Healthy Start Coalition of Pinellas County, Inc. | FY24 | Program Monitoring Report

BACKGROUND

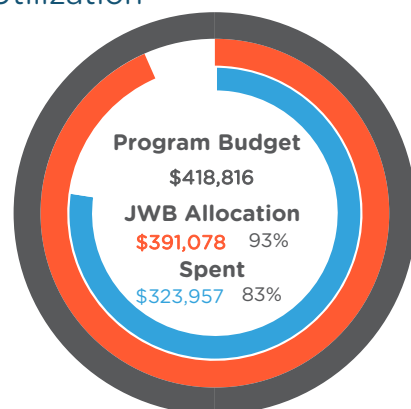
Programming Type: Parenting Education/Family Support
Service Area(s)

North County ☒ Mid County ☒ South County ☒

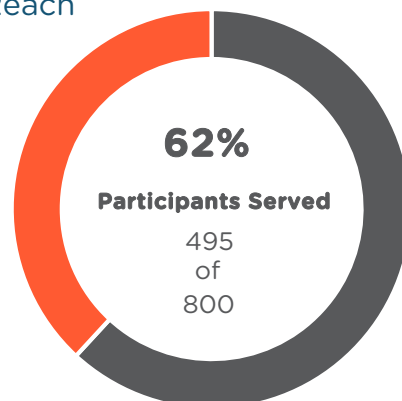
Program provides a light touch model of support and guidance through telephone and text contacts from the third trimester until the child's third birthday. Navigation, screenings, referrals, and education are provided to promote child safety and early developmental skills.

HOW MUCH?

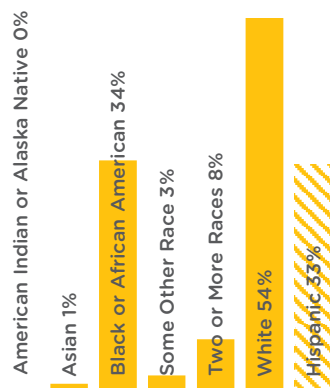
Utilization



Reach



Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☒ Minor findings ☐ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☒ Financial ☐

In its second year of implementation, the program experienced some turnover but quickly stabilized. The program did not meet its reach due to overestimating its capacity in its proposal, influenced by its unique programmatic elements. JWB monitored and updated the target in FY25 to align with actual capacity. Ongoing technical assistance was provided for program implementation and data quality.

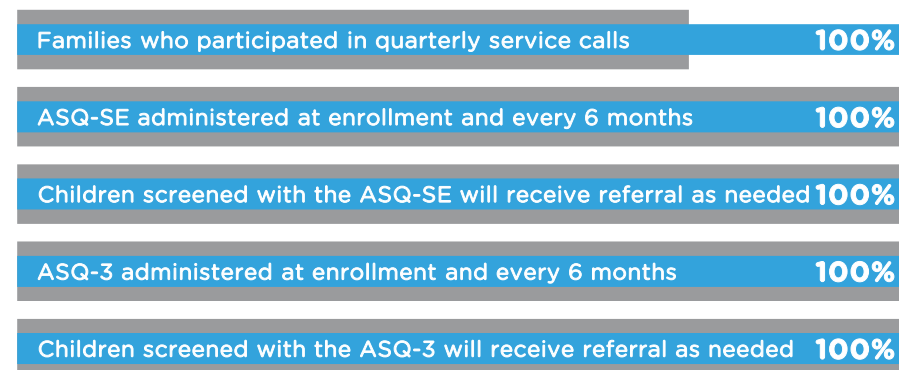
Additional measures related to the Parent Confidence Survey were successfully achieved. The survey assessed whether parents felt more empowered to ask questions of their medical provider, whether children were enrolled in a medical home and fully immunized, and whether safe sleep knowledge increased and was implemented.

BETTER OFF?

Outcomes

5 of 5 key outcomes were met.

■ Target ■ Actual



Early Childhood Court

Sixth Judicial Circuit of Florida | FY24 | Program Monitoring Report

BACKGROUND

Programming Type: Parenting Education/Family Support

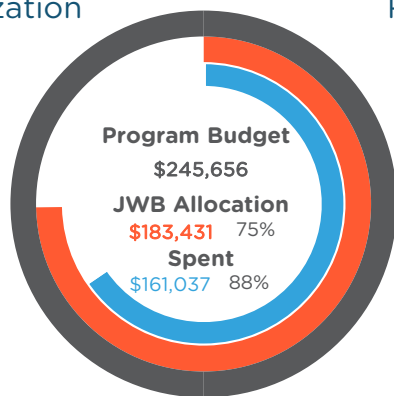
Service Area(s)

North County ☒ Mid County ☒ South County ☒

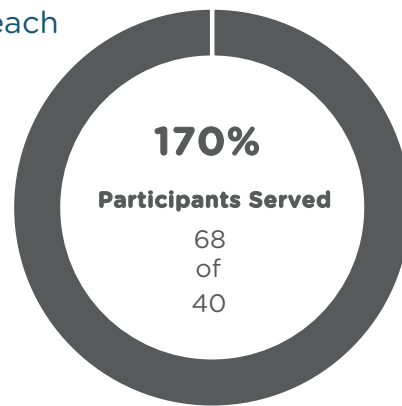
Early Childhood Court (ECC) serves families with infant and toddlers in the Sixth Judicial Circuit to increase contact and bonding between families that are not intact. Program provides wraparound services of case management, parenting time and acts as the liaison between the family, the court, providers and the child welfare system.

HOW MUCH?

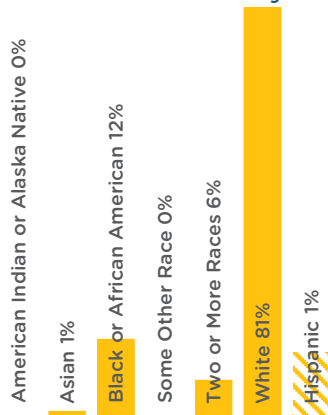
Utilization



Reach



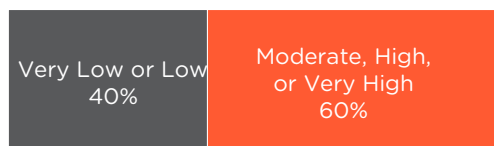
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☒ Minor findings ☐ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☐ Financial ☐

The program has exceeded its reach for the past two years, largely due to increased lengths of stay and extended reunification timelines. To further support family stability, ECC enhanced its services by adding a Parenting Time Coordinator, a key role that promotes consistent parent-child connections through supervised parenting time and safety monitoring.

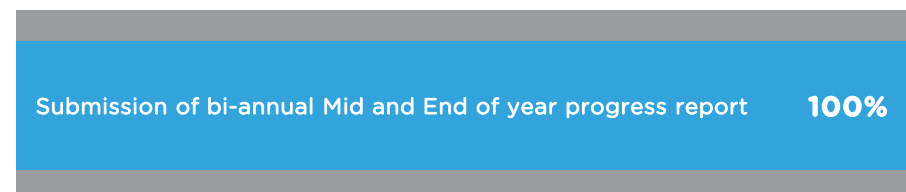
While the program does not report formal outcomes, it tracks progress using measures from the National Zero to Three Standards, which are included in mid- and end-of-year progress reports. The program consistently reports high rates of cases with no verified abuse, strong reunification outcomes for active families, and is on track to achieve reunification within twelve months.

BETTER OFF?

Outcomes

1 of 1 key outcomes were **met**.

■ Target ■ Actual



BACKGROUND

Programming Type: Parenting Education/Family Support

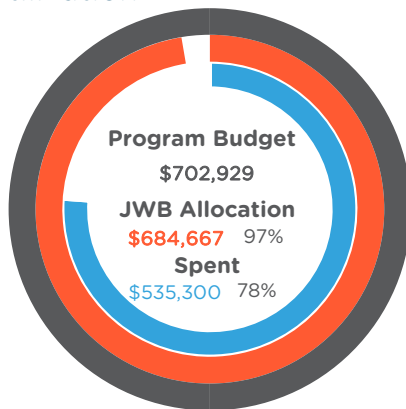
Service Area(s)

North County ☒ Mid County ☒ South County ☒

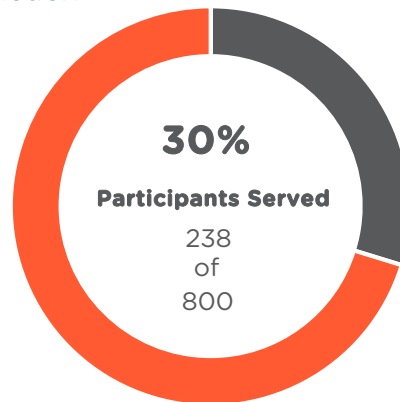
EMPOWER: Engaging Mothers and Others for Positive Outcomes with Early Resources promotes healthy births and child development through a continuum of prenatal and postpartum support. Program components include doula care, lactation support, and educational playgroups.

HOW MUCH?

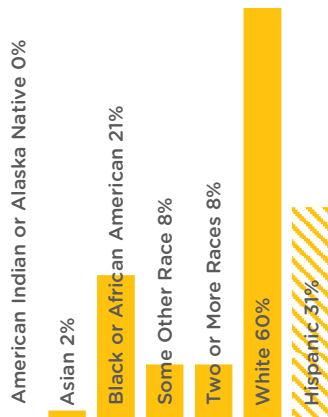
Utilization



Reach



Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☒ Minor findings ☐ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☒ Financial ☐

The program faced ongoing challenges with its subcontractor in two key components: educational playgroups and lactation support. Staffing and implementation difficulties led to low enrollment, which negatively impacted the program's overall reach. In contrast, the doula component demonstrated stronger performance, with success in both participant enrollment and doula recruitment.

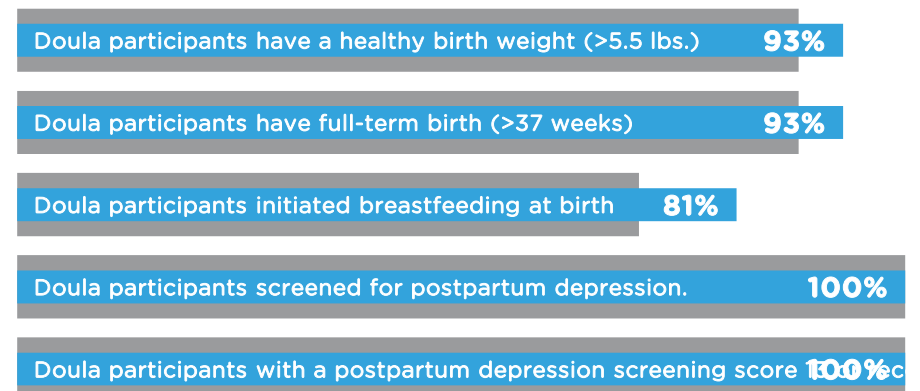
JWB provided ongoing technical assistance to support data quality and overall program implementation. While performance measures for lactation support and educational playgroups were technically met, limited participant engagement led to a strategic decision to discontinue funding for these components in FY25. Moving forward, the program will focus exclusively on doula services, where the greatest impact and engagement have been observed.

BETTER OFF?

Outcomes

5 of 5 key outcomes were met.

■ Target ■ Actual



Healthy Families Pinellas

Florida Department of Health, Pinellas County Health Department | FY24 | Program Monitoring Report



BACKGROUND

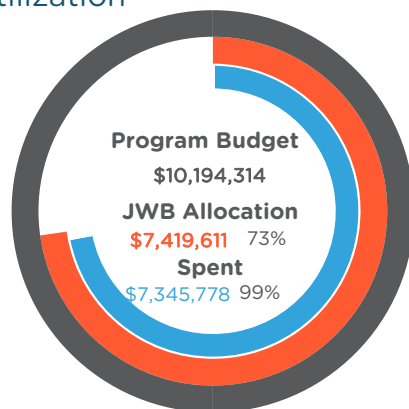
Programming Type: Parenting Education/Family Support
Service Area(s)

North County ☒ Mid County ☒ South County ☒

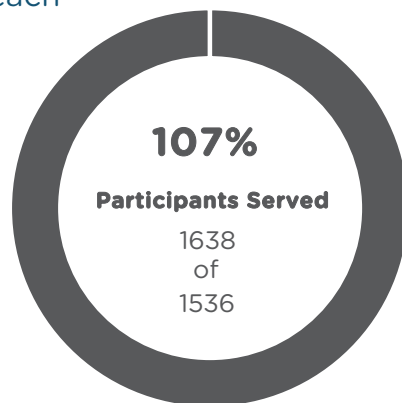
Healthy Families Pinellas is an evidence-based home visiting and family support program that focuses on educating and supporting families from pregnancy until the child is age five. Enhanced services are offered and include nurses, mental health counselors, father service specialists, and resource specialists.

HOW MUCH?

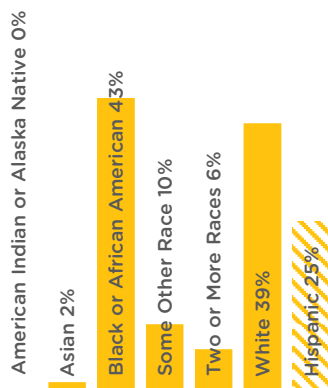
Utilization



Reach



Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☒ Minor findings ☐ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☒ Financial ☐

FY24 marked the second year of the program's multi-year contract. Reach was adjusted to align with national Healthy Families requirements related to staff-to-client ratios. Despite this adjustment, the program exceeded its reach, maintaining a consistent number of participants served over the past three years. The annual participation survey reflected high satisfaction among family participants, and all three site file reviews demonstrated strong performance in data accuracy and compliance.

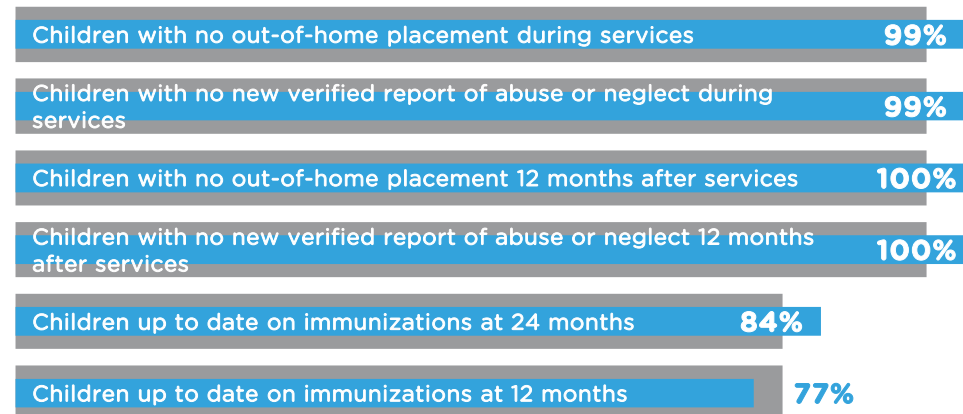
The program exceeded all five outcome measures related to the Healthy Families Parenting Inventory. In FY24, the fatherhood measures were redeveloped to align with the Gold Medal Dads initiative, with results expected in FY25. Immunization targets were also lowered in FY24 to reflect updated national trends. The program received technical assistance to support data uploads and continued development of program data processes.

BETTER OFF?

Outcomes

5 of 6 key outcomes were met.

■ Target ■ Actual



BACKGROUND

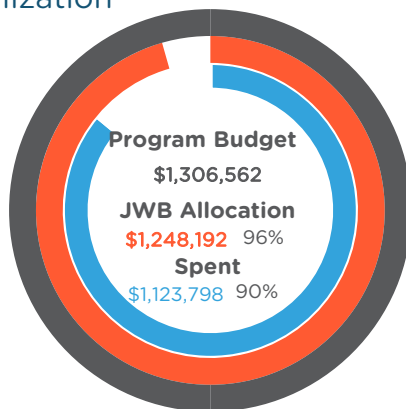
Programming Type: Parenting Education/ Family Support
Service Area(s)

North County ☒ Mid County ☒ South County ☒

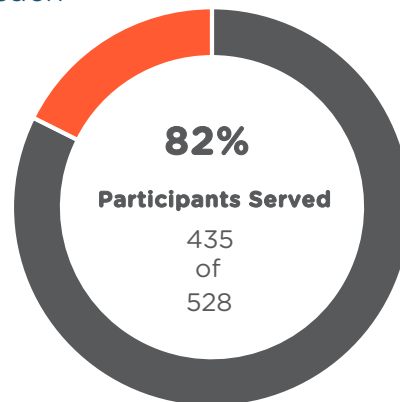
Kinship is a system navigation, case management, tutoring and support group program designed to champion placement stability for children living with relatives or non-relatives. The program aims to prevent entry into the child welfare system.

HOW MUCH?

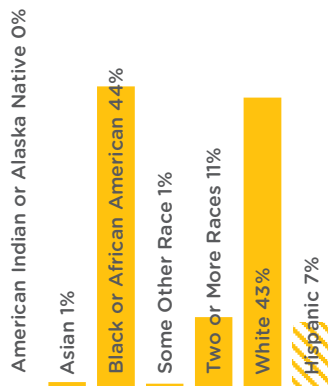
Utilization



Reach



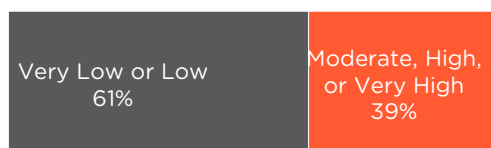
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☒ Minor findings ☐ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☒ Financial ☐

Kinship increased the number of participants served by 10% over the previous year; however, the program still did not meet its target due to a six-month vacancy in the Outreach Coordinator position. To address this gap, outreach responsibilities were distributed among existing staff. Data collection and reporting practices showed improvement throughout the fiscal year, though JWB continues to provide technical assistance to ensure accuracy in reporting the number of services delivered. The program is expected to transition to direct data uploads in FY26.

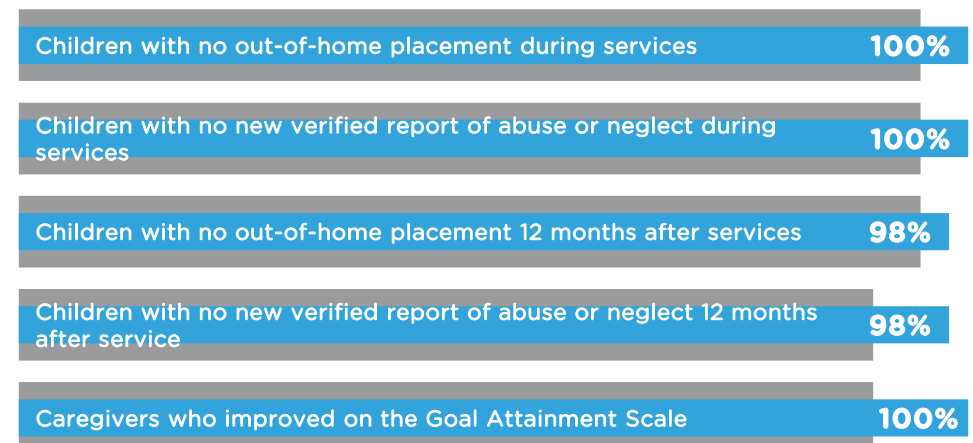
Feedback from community partners, staff, and participants remains consistently positive, reflecting strong program engagement and impact.

BETTER OFF?

Outcomes

5 of 5 key outcomes were met.

■ Target ■ Actual



Motivating New Parents

Operation PAR, Inc. | FY24 | Program Monitoring Report

BACKGROUND

Programming Type: Parent Education/Family Support

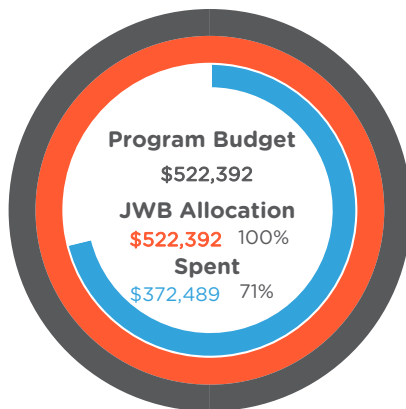
Service Area(s)

North County ☒ Mid County ☒ South County ☒

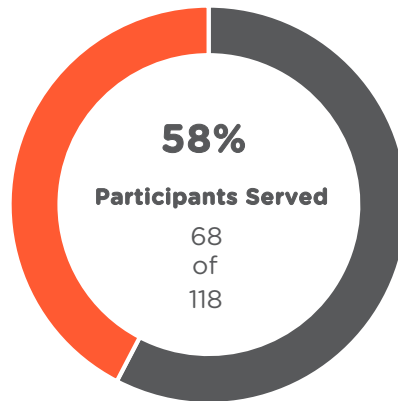
Motivating New Parents (MNP) is an intervention program that assists parents of infants and children ages 0-5 that have been substance exposed. Services include referrals for treatment, case management and training in effective parenting models.

HOW MUCH?

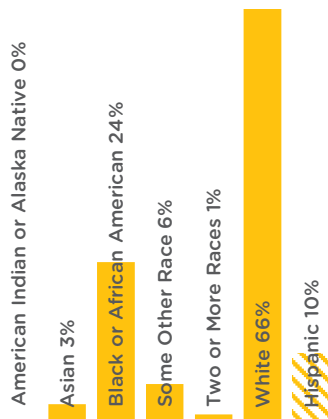
Utilization



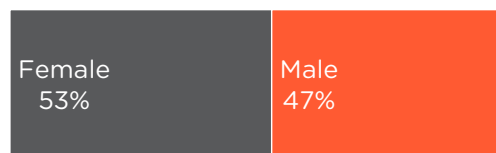
Reach



Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☒ Financial ☐

The provider experienced a decline in new parent referrals due to increased competition, reduced referrals from a primary referral source, and declining birth rates. Leadership changes and unfilled staff vacancies also led to shifts in responsibilities. To support the program, JWB organized and provided technical assistance through collaborative meetings with IT and program staff, resulting in improved data submissions.

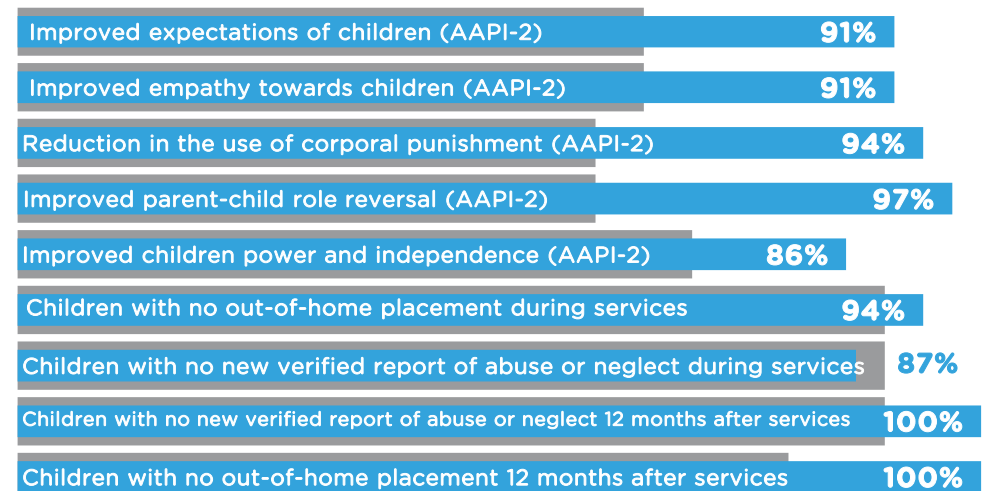
Despite these challenges, the program successfully met 8 of 9 performance measures. Looking ahead, the program plans to sustain its success by strengthening community partnerships to increase referral pathways.

BETTER OFF?

Outcomes

8 of 9 key outcomes were met.

■ Target ■ Actual



Nurturing Parenting Program

Operation PAR, Inc. | FY24 | Program Monitoring Report

BACKGROUND

Programming Type: Parent Education/Family Support

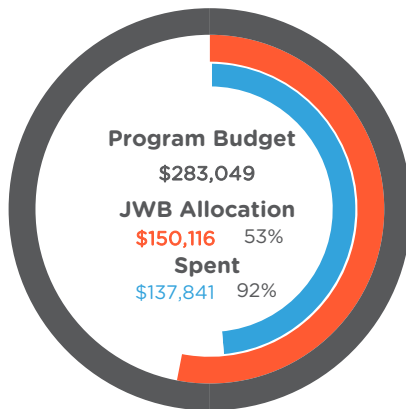
Service Area(s)

North County ☒ Mid County ☒ South County ☒

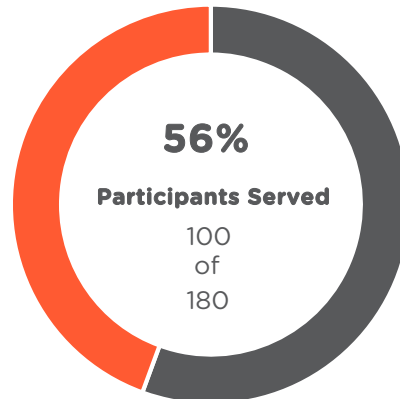
Provider delivers an evidence based curriculum designed to improve parenting skills and reduce the potential for childhood maltreatment. The program curriculum includes Nurturing Parenting, Intensive Parenting Interactions and Co-Parenting modalities.

HOW MUCH?

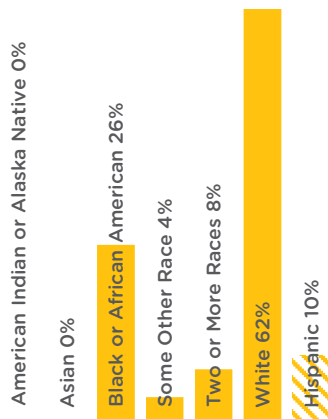
Utilization



Reach



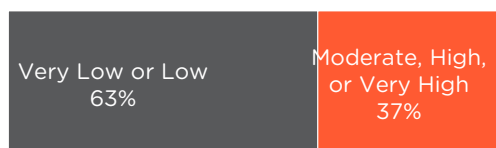
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☐ Minor findings ☐ Significant findings ☒

Technical Assistance

Administrative ☐ Programmatic ☒ Financial ☐

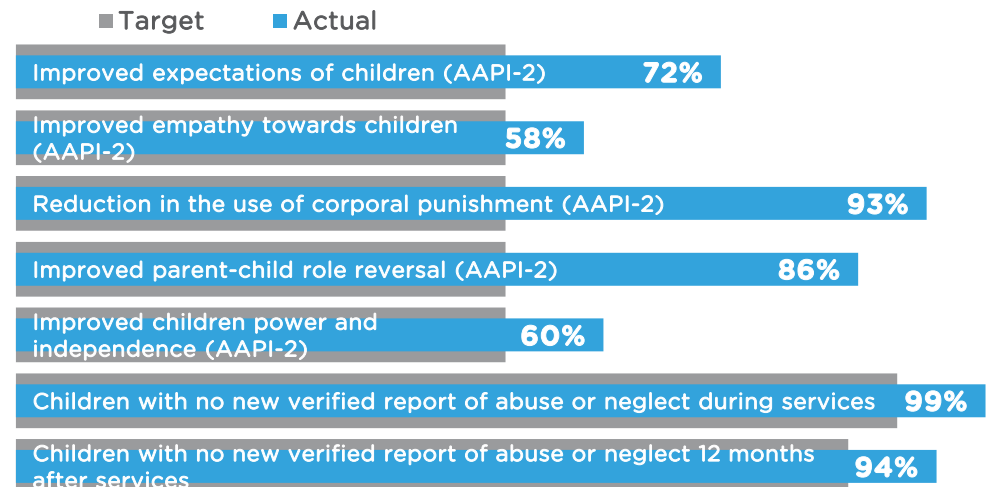
The provider experienced a decline in new parent referrals due to increased competition, reduced referrals from a primary referral source, and overall declining birth rates. Additionally, a leadership transition and unfilled staff vacancies led to shifts in responsibilities. JWB provided technical assistance with data uploads, resulting in improved submission quality.

Despite these challenges, the program successfully met all established performance measures. Looking ahead, the program aims to sustain these outcomes by strengthening community partnerships and expanding referral networks.

BETTER OFF?

Outcomes

7 of 7 key outcomes were met.



Pinellas Nurse-Family Partnership

Florida Department of Health, Pinellas County Health Department | FY24 | Program Monitoring Report



BACKGROUND

Programming Type: Parenting Education/Family Support

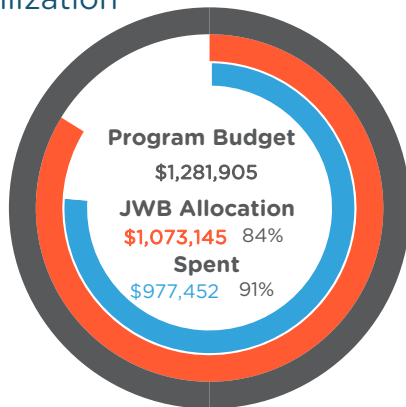
Service Area(s)

North County ☒ Mid County ☒ South County ☒

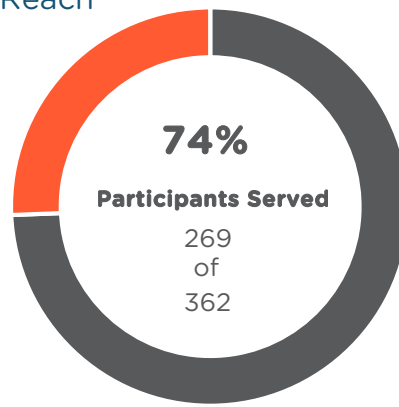
Provider is an evidence-based home visiting program serving first-time, low-income mothers. Nurses provide pregnancy and parenting education, breastfeeding support, referrals to community resources, and promote family enrichment beginning in pregnancy prior to 28 weeks' gestation through the child's second birthday. Program improves pregnancy outcomes, child health and development, and family economic self-sufficiency.

HOW MUCH?

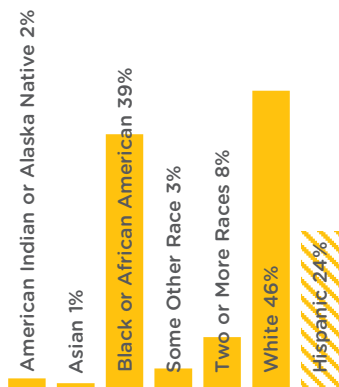
Utilization



Reach



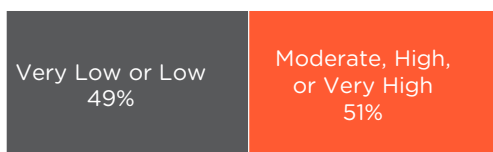
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☐ Financial ☐

In FY24, the program increased the percentage of participants served to 74%, up from 50% in FY23. While staffing challenges persisted in FY23 due to the national nurse shortage, only one vacancy occurred in FY24, which was promptly filled. This vacancy temporarily impacted service numbers. Additionally, nurses carried lower caseloads due to increased case acuity and mental health complexities among participants.

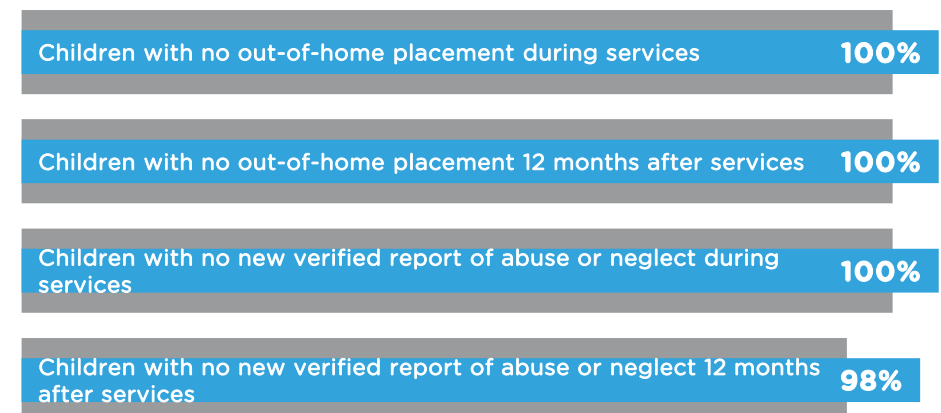
Despite these challenges, the program continued to meet all four established performance measures. External monitoring reports confirmed that the program consistently exceeds both National and Florida Nurse-Family Partnership (NFP) Fidelity measures. Fidelity to the model, assessed by 20 objectives outlined by the National Service Office, was rated at 100. Participant and staff interviews and observations reflected overwhelmingly positive feedback.

BETTER OFF?

Outcomes

4 of 4 key outcomes were met.

■ Target ■ Actual



Teen Parent Engagement Program (TPEP)

Gulf Coast Jewish Family and Community Services, Inc. | FY24 | Program Monitoring Report



BACKGROUND

Programming Type: Parenting Education/Family Support

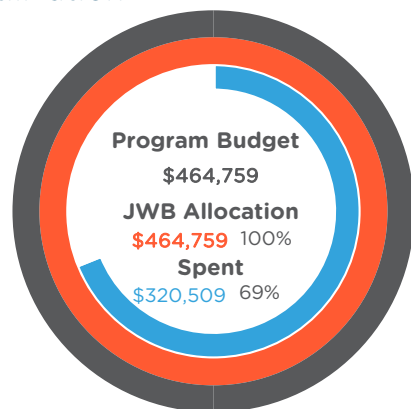
Service Area(s)

North County ☒ Mid County ☒ South County ☒

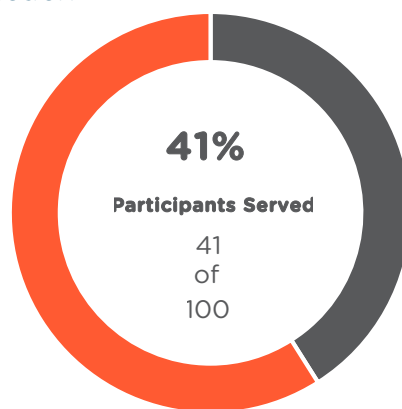
This program utilizes an evidence-based model to assist young parents in building a strong foundation to nurture and raise their children, while supporting them in graduating from high school and obtaining adequate employment.

HOW MUCH?

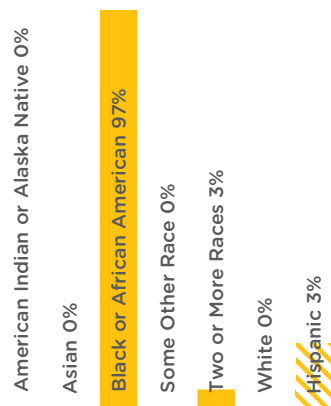
Utilization



Reach



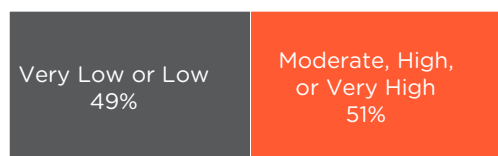
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☐ Significant findings ☒

Program Monitoring

No findings ☐ Minor findings ☐ Significant findings ☒

Technical Assistance

Administrative ☐ Programmatic ☒ Financial ☐

Auditors identified 2 significant deficiencies—inadequate reconciliations and weak internal controls—and 2 material weaknesses related to omitted federal and state expenditures, resulting in inaccurate reporting. The agency leadership is addressing these findings.

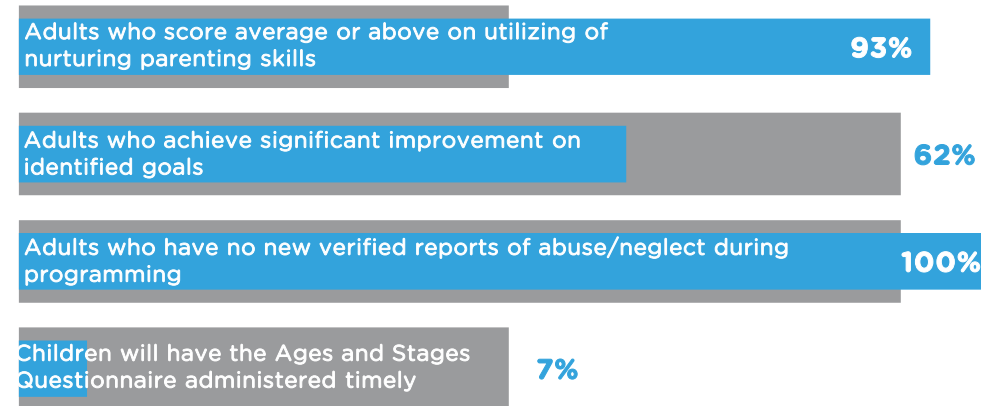
TPEP faced significant challenges with data and participant engagement resulting in performance measures and reach not being met. Meetings and data reviews were held to address these issues with minimal progress made. As a result of JWB's program review process, this program's contract will not renew in FY26.

BETTER OFF?

Outcomes

2 of 4 key outcomes were met.

■ Target ■ Actual



Respite

Caregiver Support Services

The Children's Home Network | FY24 | Program Monitoring Report

BACKGROUND

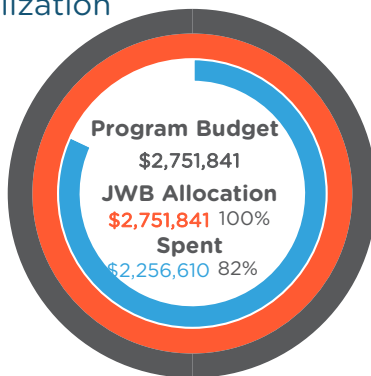
Programming Type: Respite
Service Area(s)

North County ☒ Mid County ☒ South County ☒

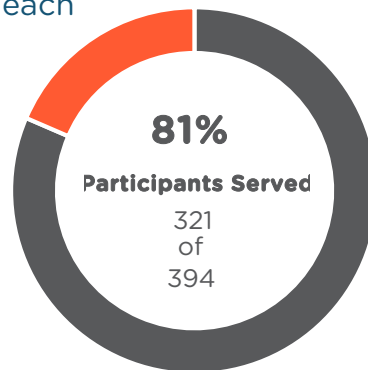
Caregiver Support Services (CSS) offers wraparound services to children ages birth - 14 with physical disabilities, socioemotional challenges or developmental delays and caregivers who are experiencing acute stressors. The program provides respite care, community resources, the development of an informal support system and support groups.

HOW MUCH?

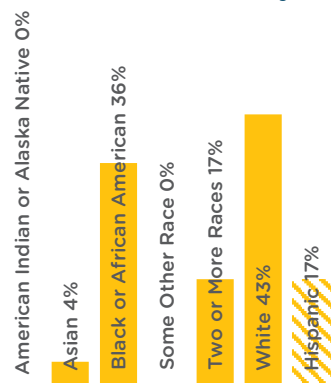
Utilization



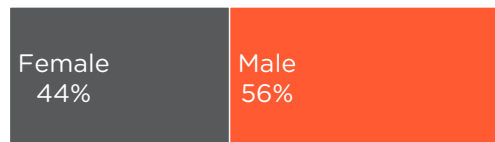
Reach



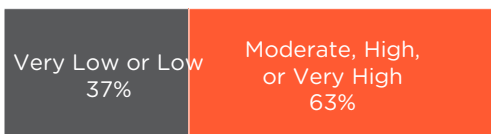
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☒ Financial ☐

This program includes innovative modalities for respite services including family selected caregivers, childcare centers, and residential respite care. Some of these modalities have taken time to implement and have experienced challenges. By the completion of FY24, family selected caregivers were being utilized.

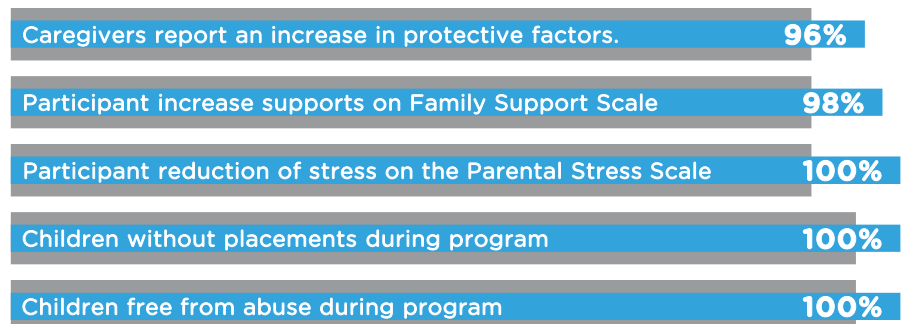
The demographic data includes children, not adults. This was a data system error and has been corrected for FY25. Interviews, observations, and file reviews reveal positive findings. Caregivers are feeling supported and have needs met that go beyond respite. Caregivers also have given feedback for improvements as well. Community partners report that the families they refer shared this program is helpful to them. This program met all outcomes.

BETTER OFF?

Outcomes

5 of 5 key outcomes were met.

■ Target ■ Actual



BACKGROUND

Programming Type: Respite

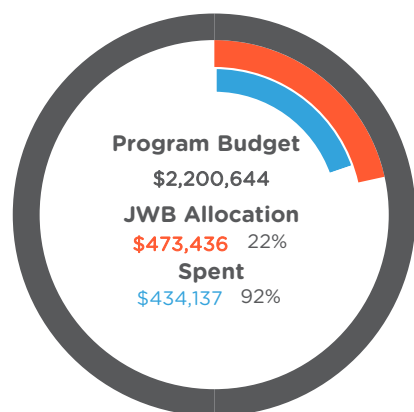
Service Area(s)

North County ☒ Mid County ☒ South County ☒

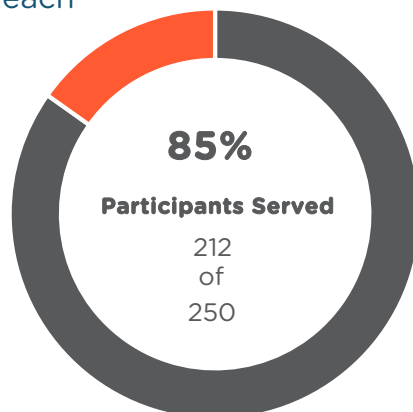
SafePlace2B (SP2B) short-term shelters offer crisis and early intervention for vulnerable youth aged 10-17 who are running away, homeless, or at risk. The program provides temporary shelter, food, clothing, counseling, life skills training, and aftercare tailored to individual needs.

HOW MUCH?

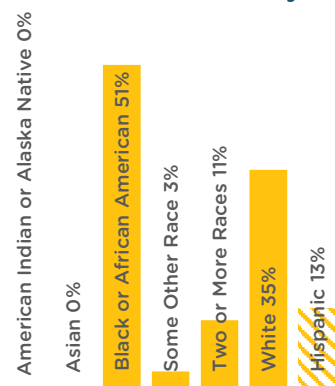
Utilization



Reach

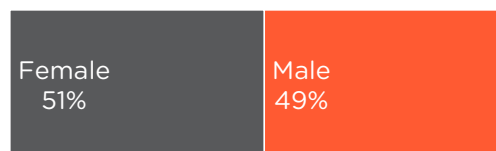


Race and Ethnicity



1 participant with unknown race is not represented.

Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☒ Financial ☐

SP2B monitoring demonstrated positive feedback from participants and staff. Staff indicated that although they have struggled with staff vacancies, they continue to work well together as a team with dedication to the program. The programs enrollment has trended lower across FY23 and FY24.

The program missed their end of FY24 reporting deadline resulting in no reportable outcomes. To note: the program did meet their outcomes the last two fiscal years. JWB provided data entry and reporting requirement trainings for the new JWB database. JWB will continue to monitor data submissions and timeliness.

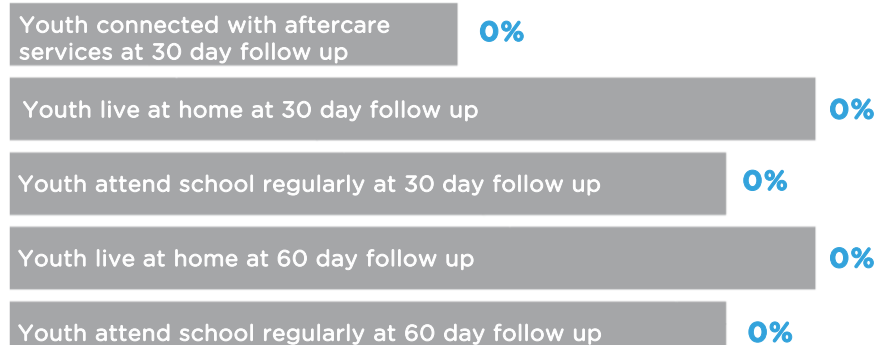
BETTER OFF?

Outcomes

0 of 5 key outcomes were met.

FY24 results not reportable.

■ Target ■ Actual



School and Community-Based Health

Pinellas School Based Sealant

Florida Department of Health, Pinellas County Health Department | FY24 | Program Monitoring Report



BACKGROUND

Programming Type: School and Community Based Health

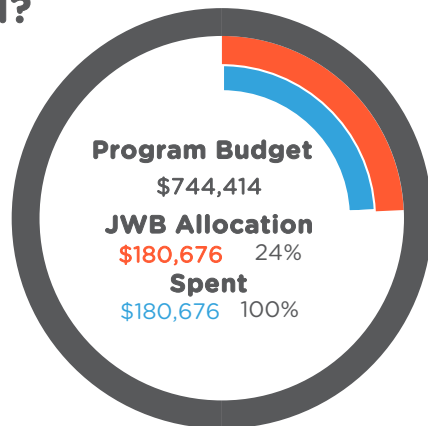
Service Area(s)

North County ☒ Mid County ☒ South County ☒

Provider serves children at designated Title 1 schools and Head Start locations in Pinellas County. Children with parental consent receive a dental assessment, sealants, fluoride, oral health education, and if applicable a referral for further

HOW MUCH?

Utilization



BETTER OFF?

Outcomes

1 out of 2 performance measures were met.



CHILDREN SERVED

6,260 youth received a dental screening.

2,941 youth received dental sealants.

HOW WELL?

Most Recent Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☐ Financial ☐

In FY24, program staff conducted extensive outreach and coordination with school sites to increase participation. Despite these efforts, the program served 6,260/8,000 participants. Q4 data was submitted late, which excluded those participants from the total count.

The program re-evaluates 10% of patients who received a dental sealant and met its re-evaluation target for patients seen. However, due to staff turnover, only 1% of all sealant recipients were re-evaluated. Efforts are underway to increase this to 10% of all patients.

Program Monitoring identified a few improperly dated consent forms and missed data deadlines. Though minor, these issues highlight the need for improved administrative processes, which the program is addressing through stronger internal procedures.

As a result of JWB program review process, this program's contract will not be renewed in FY26.



DENTAL SEALANTS

96% of youth were re-evaluated for dental cavities and sealants. (1% of patients)

School Based Health Services

Florida Department of Health, Pinellas County Health Department | FY24 | Program Monitoring Report



BACKGROUND

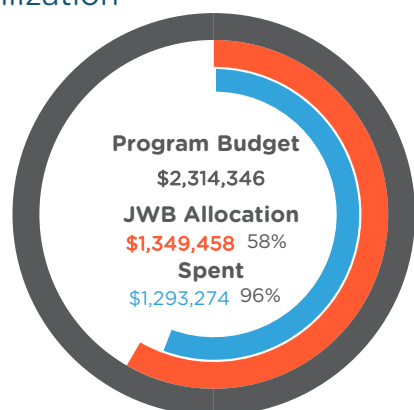
Programming Type: School and Community-Based Health Service Area(s)

North County ☒ Mid County ☒ South County ☒

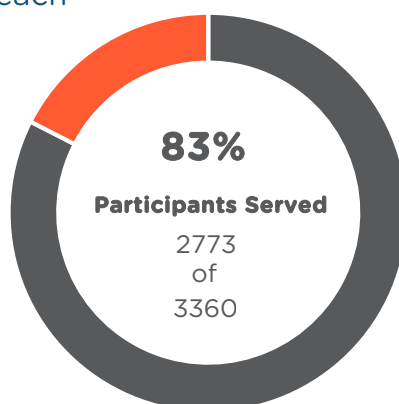
SBHS delivers medical and mental health services at five Pinellas County high schools including preventative health screenings, early intervention/preventative treatments, and education to reduce and/or eliminate risky behaviors. Program also offers health clinics over the summer for all school-age youth.

HOW MUCH?

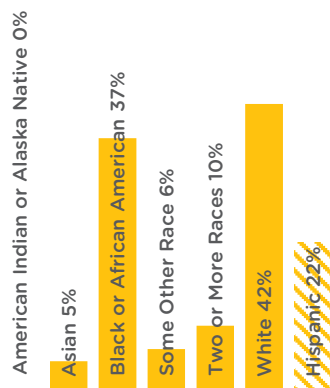
Utilization



Reach



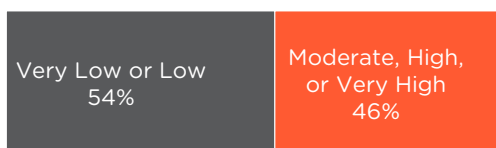
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☒ Financial ☐

The program experienced leadership turnover for the second consecutive year, along with staffing changes among health educators, which impacted student outreach efforts. Despite these challenges, outreach increased compared to the previous year, and the program exceeded its student engagement goals by serving more students overall.

However, the program did not meet its attendance or return-to-class performance measures. These shortfalls were likely influenced by the severity of student illnesses, extended care needs at home or in hospitals, and data submission errors. The program manager is actively working with her team to address these issues and improve performance in the coming year.

JWB will continue to support the program by refining follow-up efforts, strengthening coordination with schools, and improving attendance tracking systems.

BETTER OFF?

Outcomes

2 of 5 key outcomes were met.

■ Target ■ Actual

Students receive health care services at school **26%**

Clinic visits resulting in students returning to class **89%**

Participants with less than 10% unexcused absences **65%**

Children with improved global functioning (CGAS) **100%**

100 outreach activities or events held **39%**

Seeing Our Bright Future

Preserve Vision Florida, Inc. | FY24 | Program Monitoring Report



BACKGROUND

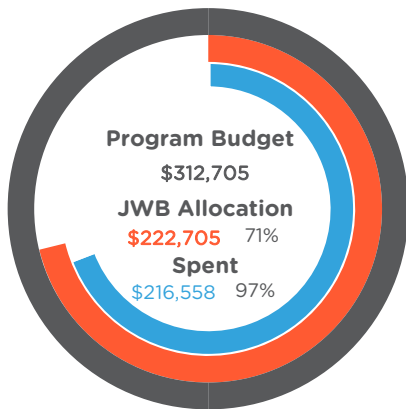
Programming Type: School and Community Based Health Service Area(s)

North County ☒ Mid County ☒ South County ☒

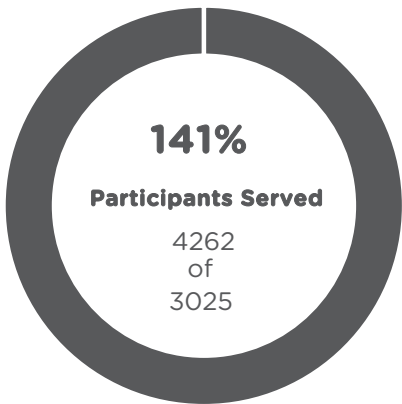
Seeing Our Bright Future provides vision screenings and follow up to children ages birth through eighteen. The program works in partnership with public and private schools, as well as with community organizations to bring their services to children throughout Pinellas County.

HOW MUCH?

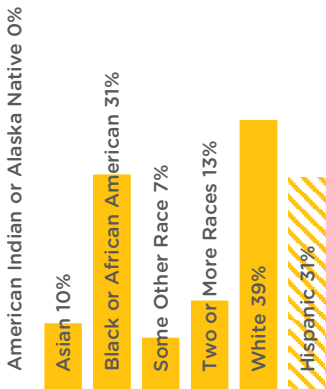
Utilization



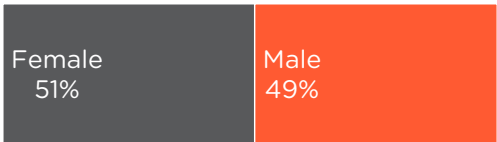
Reach



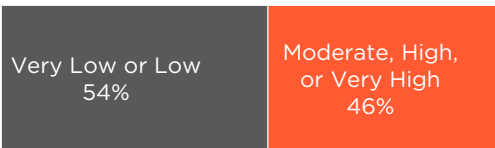
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☒ Minor findings ☐ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☐ Financial ☐

The program has exceeded it's reach for two consecutive years, while maintaining positive outcomes. JWB and program staff will monitor the next fiscal year to determine if an increase is appropriate.

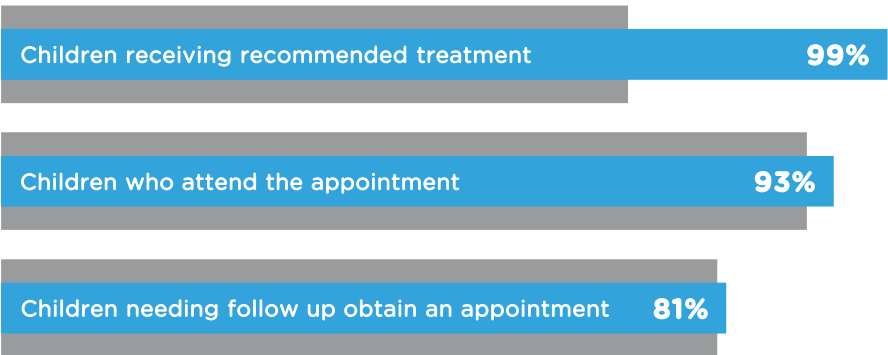
Participants report satisfaction in services offered, highlighting exceptional assistance with navigating follow-up services and positive changes in child school engagement after screening and services. The program met all three performance measures and continues to demonstrate high levels of data collection and quality.

BETTER OFF?

Outcomes

3 of 3 key outcomes were met.

■ Target ■ Actual



School Support and Intervention

Behavioral Evaluation

Sixth Judicial Circuit of Florida | FY24 | Program Monitoring Report

BACKGROUND

Programming Type: School Support and Intervention

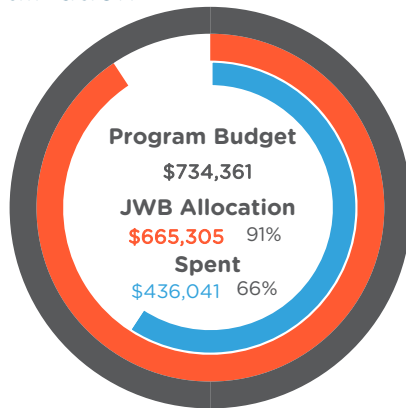
Service Area(s)

North County ☒ Mid County ☒ South County ☒

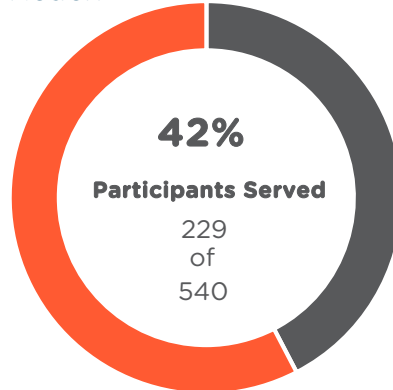
Behavioral Evaluation assists the Unified Family Court in decision-making by providing psychological and competency evaluations of youth. Recommendations are made for interventions, sanctions, and competency issues, as well as linkage to appropriate services.

HOW MUCH?

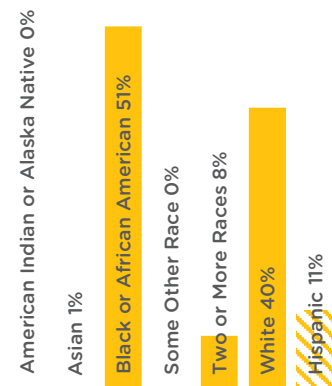
Utilization



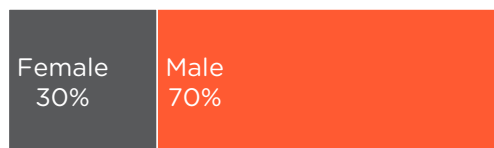
Reach



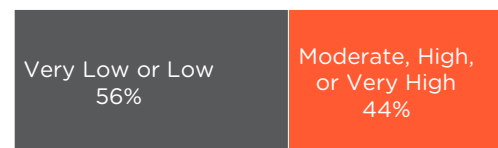
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☐ Minor findings ☐ Significant findings ☒

Technical Assistance

Administrative ☐ Programmatic ☒ Financial ☐

FY24 marked the third year of a multi-year contract for Behavioral Evaluation. Beginning in FY23 and continuing through FY24, the program faced significant staffing challenges, including vacancies in the Director and Licensed Psychologist positions, which affected both budget utilization and the number of participants served. Referrals also declined, partly due to an increase in more severe cases entering the juvenile justice system, further impacting service numbers.

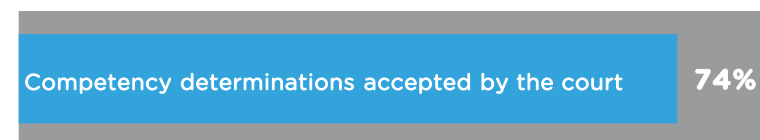
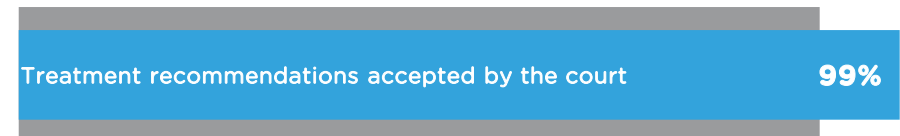
While the program successfully met all performance measures in FY22 and FY23, it did not meet the competency determinations measure in FY24 due to the shortage of licensed psychologists. In response, JWB provided technical assistance to support an increased salary for the Director role, which was subsequently filled, allowing expedited competency evaluations to resume. Due to legal discrepancies, restrictiveness recommendations will be removed as a performance measure beginning in FY25.

BETTER OFF?

Outcomes

1 of 2 key outcomes were met.

■ Target ■ Actual



Child Protection Community Education

Young Men's Christian Association of the Suncoast, Inc. | FY24 | Program Monitoring Report

BACKGROUND

Programming Type: School Support and Intervention

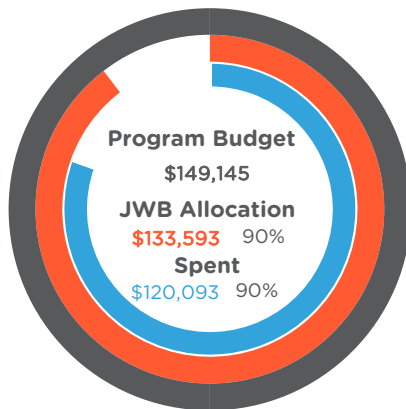
Service Area(s)

North County ☒ Mid County ☒ South County ☒

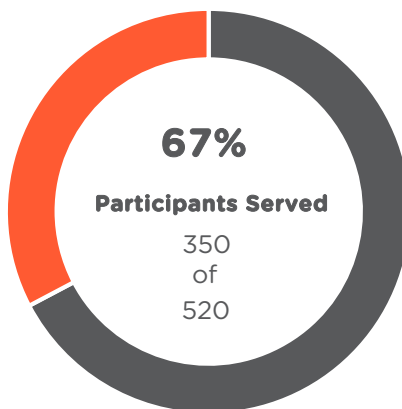
The program trains and educates on the prevention of child sexual abuse using a two-pronged approach: 1) training and educating youth-serving organizational staff and 2) providing age-appropriate evidence-informed education to children.

HOW MUCH?

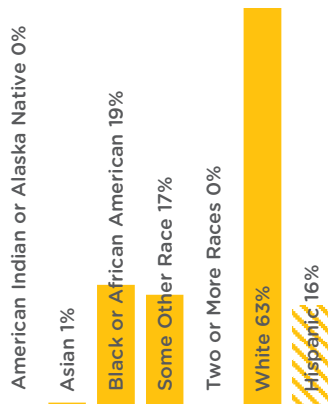
Utilization



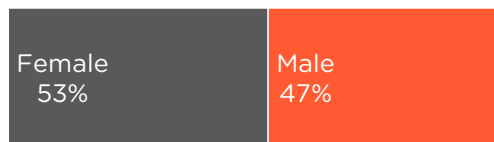
Reach



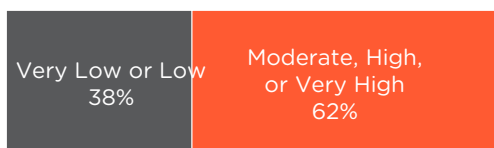
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☐ Financial ☐

The target number of participants served was adjusted mid-year to better align with staffing capabilities and programmatic year. The target in FY25 will be 272 as a result of these adjustments. The program taught 335 youth across 9 sites how to recognize and respond to various types of child abuse.

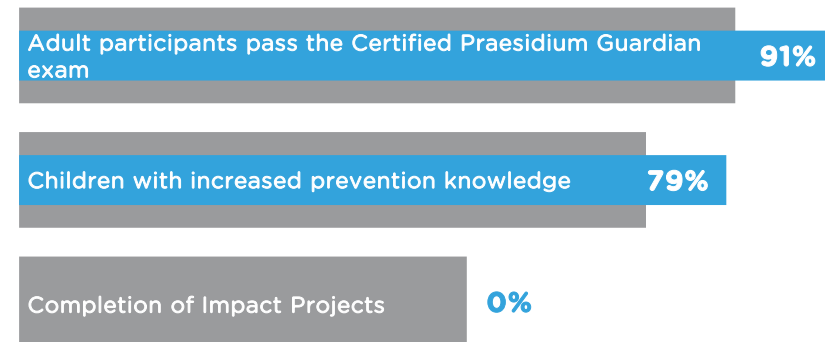
The program met 2 of 3 key outcomes and completed four projects with participants attending Praesidium training, which focused on Policies, Screening and Selection, and Training. While four impact projects were completed, all projects addressed only one safety concern and the outcome required more than one, thus none counted towards this outcome. JWB will assess this measure for reasonable attainment and adjust accordingly.

BETTER OFF?

Outcomes

2 of 3 key outcomes were met.

■ Target ■ Actual



Foster Grandparent Program

Seniors in Service of Tampa Bay, Inc. | FY24 | Program Monitoring Report

BACKGROUND

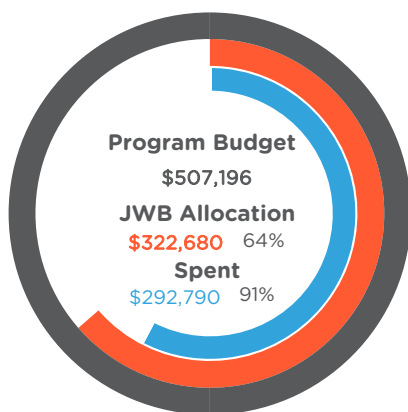
Programming Type: School Support and Intervention
Service Area(s)

North County ☒ Mid County ☒ South County ☒

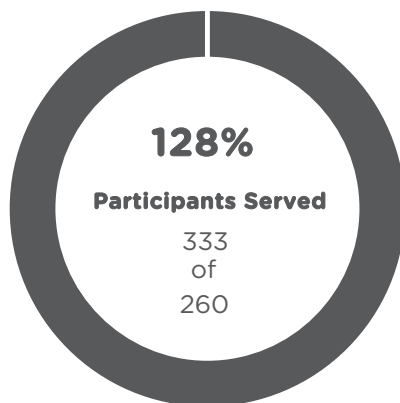
The program coordinates trained senior volunteers to mentor and tutor disadvantaged school age children in Pinellas County Title I Schools. Through one-on-one and small group interaction, senior volunteers foster the academic and personal growth of children by providing in-class literacy instruction and mentorship to hone reading and social/emotional skills.

HOW MUCH?

Utilization



Reach



Race and Ethnicity

Sex

This program does not collect individual level data.



Child Opportunity Index (COI)

This program does not collect individual level data.

HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☒ Minor findings ☐ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☒ Financial ☐

During FY24, the agency demonstrated overall compliance with program requirements. JWB provided technical assistance throughout the year to support timely document submission and budget adjustments. The program exceeded its reach for the third consecutive year. In response to this continued growth, JWB staff will collaborate with the program to adjust future targets to better align with current trends.

The program met and exceeded all three established performance measures. Parent interviews further underscored the program's impact, citing improvements in children's reading and math scores, along with increased participation and engagement in school activities.

BETTER OFF?

Outcomes

3 of 3 key outcomes were **met**.

■ Target ■ Actual

Youth demonstrating improvement in social and emotional skills **98%**

Youth demonstrating improvement in reading skills **99%**

Youth demonstrating improvement in language or literacy skills **99%**

Intensive Care Management: Elementary Truancy Specialist

Family Resources, Inc. | FY24 | Program Monitoring Report



BACKGROUND

Programming Type: School Support and Intervention

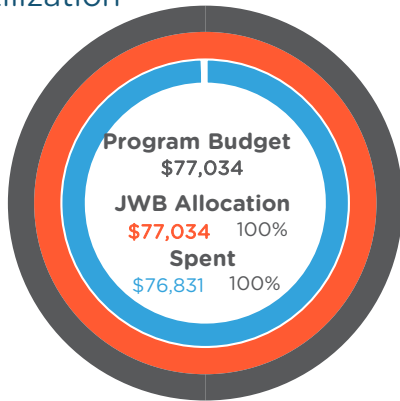
Service Area(s)

North County ☐ Mid County ☒ South County ☐

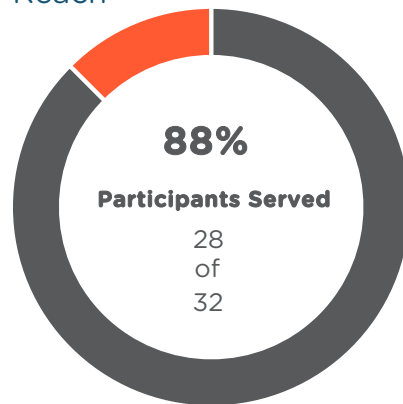
Intensive Care Management provides case management services for K-5 children at selected Pinellas County Elementary schools. A wraparound services approach is utilized to engage the entire family system to support improved attendance and prevent truancy.

HOW MUCH?

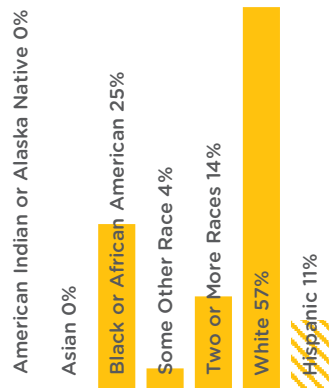
Utilization



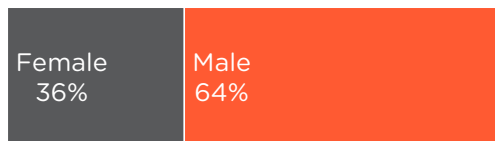
Reach



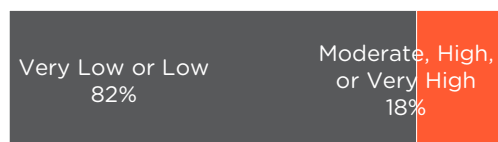
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☐ Financial ☐

Targeted service levels have increased from previous years, representing an upward trend with participants served. However, the program continues to face barriers with receiving consistent referrals.

The program maintained engagement with families after service completion, but school attendance continues to be a challenge. Program staff have cited that due to the rising cost of living, families have relocated to other neighborhoods while maintaining the same school resulting in transportation being a barrier for consistent school attendance. As a result of JWB's program review process, this program's contract will not renew in FY26.

BETTER OFF?

Outcomes

1 of 2 key outcomes were met.

■ Target ■ Actual

Participants who received 30-day follow-up contact **100%**

Participants who missed less than 10% of school days **59%**

BACKGROUND

Programming Type: School Support and Intervention

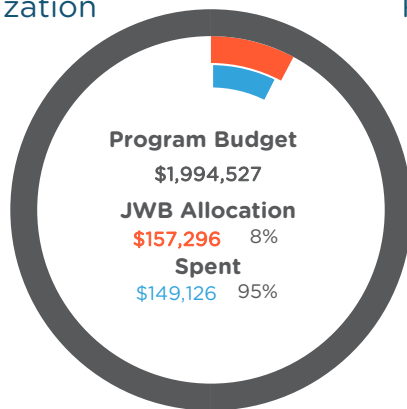
Service Area(s)

North County ☒ Mid County ☒ South County ☒

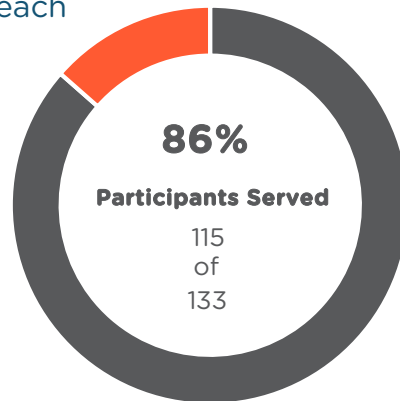
PACE is a non-residential day program providing gender responsive alternatives to delinquency or dependency for girls aged 11 to 17. Service areas include academics, social services, and transition services that are focused on decreasing risk factors and increasing protective factors.

HOW MUCH?

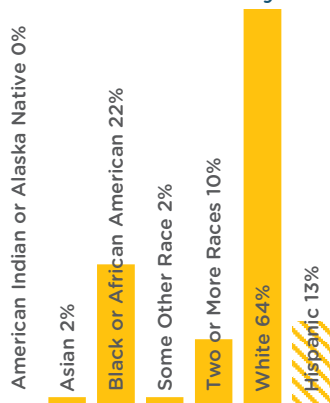
Utilization



Reach



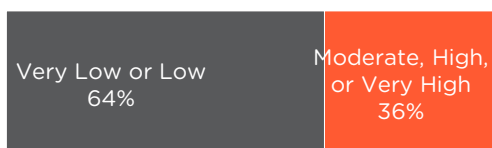
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☒ Financial ☐

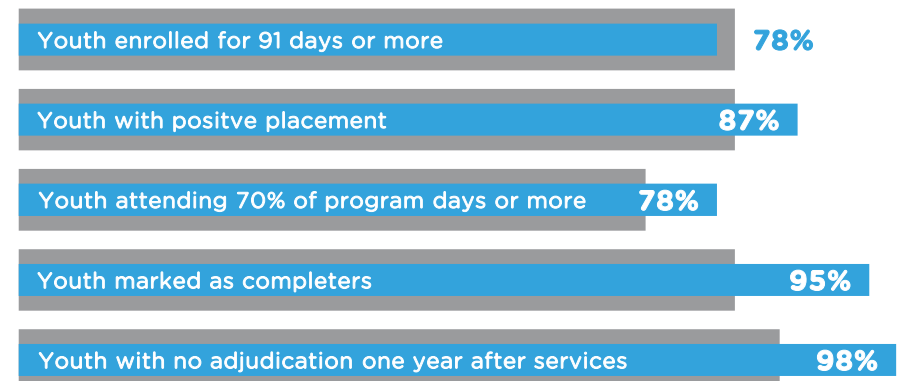
PACE experienced staffing shortages and transitioned to a new Executive Director, contributing to low enrollment and the target not being met. Despite this, a record nine participants earned diplomas from Pinellas County Schools. Participants were recognized monthly at community events, receiving excellent feedback from both participants and parents. To support new staff, JWB provided technical data training throughout the year. Additionally, a new transition group was established. The program faced challenges in maintaining youth enrollment for 91 days or more, largely due to transportation barriers and participants transferring to virtual schooling.

BETTER OFF?

Outcomes

4 of 5 key outcomes were **met**.

■ Target ■ Actual



Pinellas Support Team

Children's Home Network | FY24 | Program Monitoring Report

BACKGROUND

Programming Type: School Support and Intervention

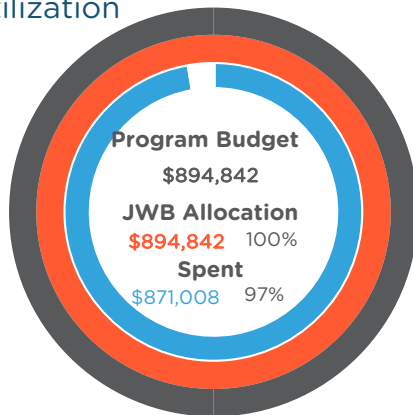
Service Area(s)

North County ☒ Mid County ☒ South County ☒

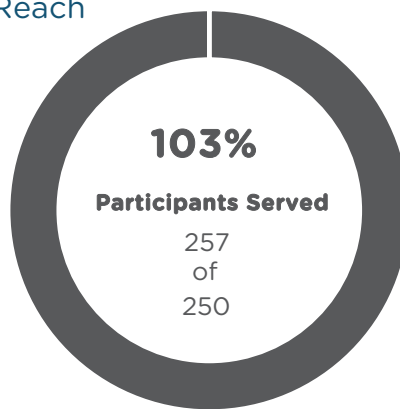
Pinellas Support Team delivers clinical services that include behavior modification, counseling, and case consultation. The target population encompasses children in pre-kindergarten through high school who are experiencing behavioral or social emotional challenges that may impact academic progress.

HOW MUCH?

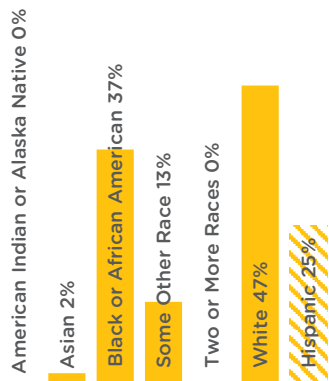
Utilization



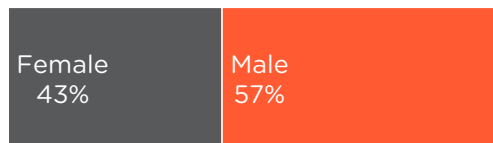
Reach



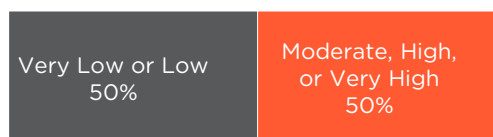
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☒ Financial ☐

The Pinellas Support Team (PST) has exceeded its target goals, with parent/guardian interviews reflecting strong satisfaction. These interviews highlighted the positive impacts that therapy had on the children and their families. The program experienced turnover in two of the four staff positions, as well as contracted therapists, resulting in a program waitlist. The waitlist was reduced by hiring more therapists and closely managing referrals, case assignments and closures.

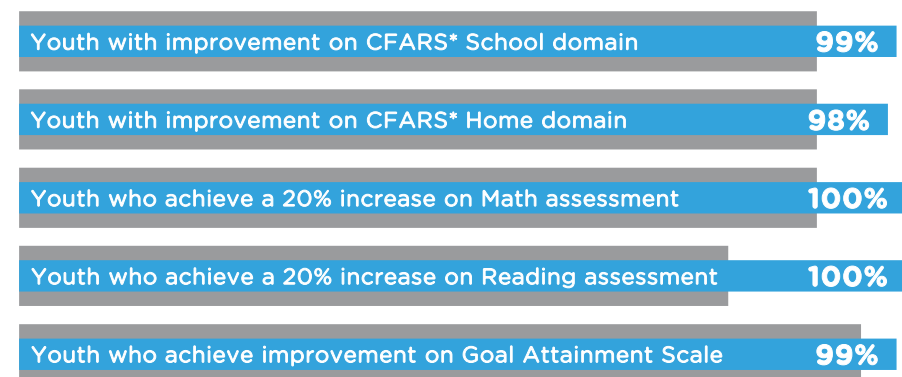
The program met all outcome measures, however PST encountered challenges in uploading monthly data timely and worked with JWB to improve their process.

BETTER OFF?

Outcomes

5 of 5 key outcomes were met.

■ Target ■ Actual



* Child Functional Assessment Rating Scale

Truancy Intervention Program Services (TIPS)

The Bethel Community Foundation, Inc. | FY24 | Program Monitoring Report

BACKGROUND

Programming Type: School Support and Intervention

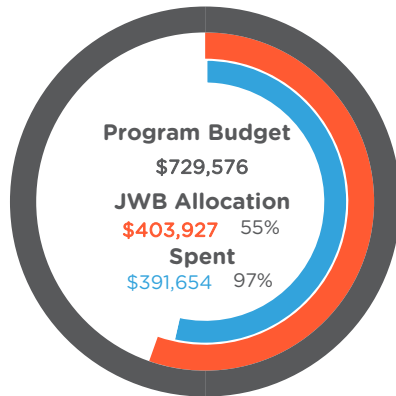
Service Area(s)

North County ☒ Mid County ☒ South County ☒

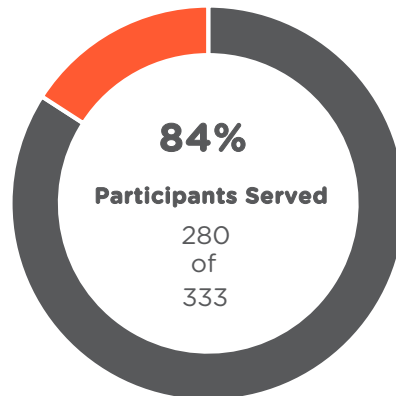
TIPS provides case management and wraparound services to increase school attendance by identifying and addressing risk factors that directly impact habitual truancy. Services include risk-assessments, youth and parent classes, School-to-Work summer program, counseling, parent coaching, and mentoring.

HOW MUCH?

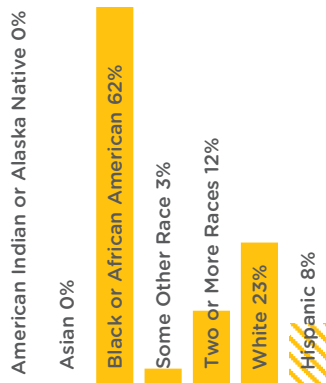
Utilization



Reach



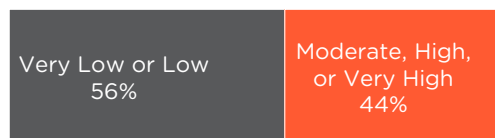
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☒ Minor findings ☐ Significant findings ☐

Program Monitoring

No findings ☒ Minor findings ☐ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☒ Financial ☐

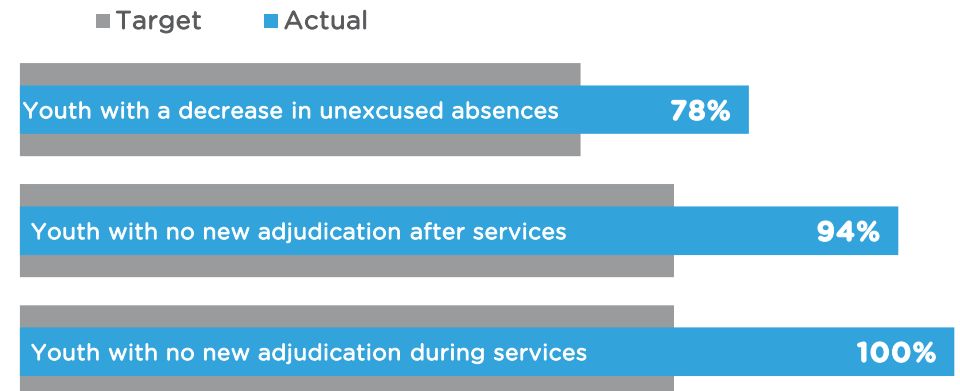
TIPS provides services to youth and their parents, which are counted together in the total number of participants served. In FY24, the program significantly improved its data entry practices and reporting quality, resulting in a more accurate representation of participants served. While reach increased by 17% when compared to FY23, reduced referrals from community partners impacted the program's reach this fiscal year. The program is working to address these challenges.

TIPS expanded services with a new "Girl Code" class and received positive feedback. JWB provided technical assistance to ensure data entry was entered accurately into the JWB database. TIPS continues to meet and exceed all 3 outcomes measures.

BETTER OFF?

Outcomes

3 of 3 key outcomes were met.



Violence Prevention

Gulf Coast Jewish Family and Community Services, Inc. | FY24 | Program Monitoring Report

BACKGROUND

Programming Type: School Support and Intervention

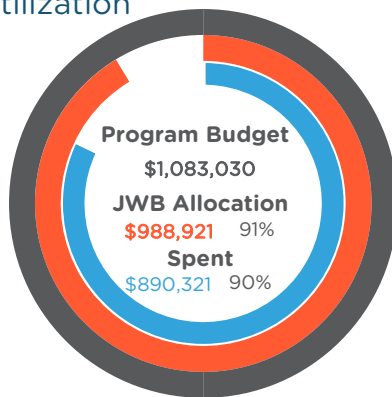
Service Area(s)

North County ☒ Mid County ☒ South County ☒

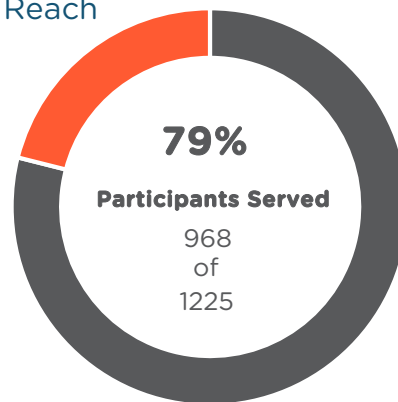
Program is centered around the evidence-based Second Step social-emotional learning curriculum to strengthen pro-social behaviors, improve academic performance, and increase school success and takes place during classroom hours and in small groups within the school day at select Middle Schools.

HOW MUCH?

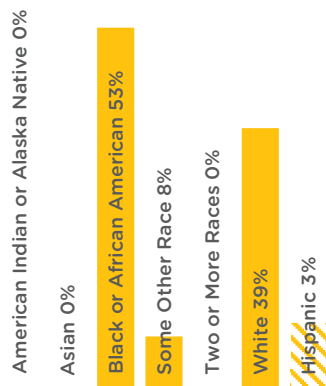
Utilization



Reach



Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☐ Significant findings ☒

Program Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Technical Assistance

Administrative ☒ Programmatic ☐ Financial ☐

Auditors identified 2 significant deficiencies—inadequate reconciliations and weak internal controls—and 2 material weaknesses related to omitted federal and state expenditures, resulting in inaccurate reporting. The agency leadership is addressing these findings.

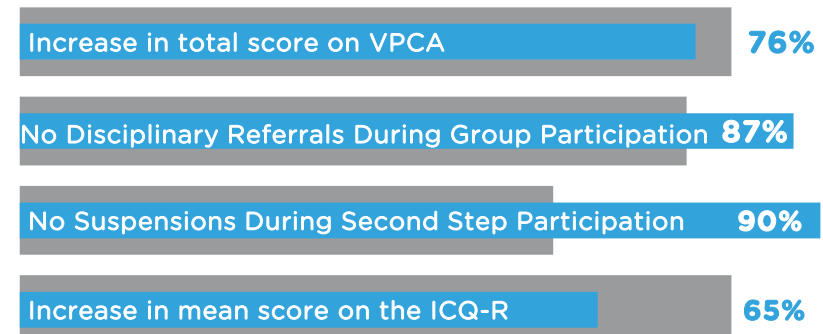
The program met performance measures showing a positive impact on reduced referrals/suspensions. The program struggled to meet other key outcomes including the Interpersonal Competence Questionnaire-Revised (ICQ-R) and the Violence Prevention Classroom Assessment (VPCA) target. The program was notable to serve the expected reach due to staff vacancies and then not reporting the full scope of data. JWB provided technical assistance to strengthen data quality. As a result of JWB program review process, this program's contract will not be renewed in FY26.

BETTER OFF?

Outcomes

2 of 4 key outcomes were met.

■ Target ■ Actual



Youth Development/ Mentoring

Comprehensive Mentoring

Big Brothers Big Sisters of Tampa Bay, Inc. | FY24 | Program Monitoring Report

BACKGROUND

Programming Type: Youth Development/Mentoring

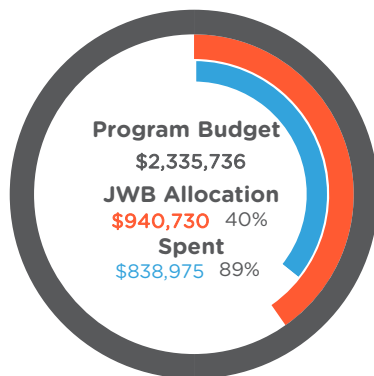
Service Area(s)

North County ☒ Mid County ☒ South County ☒

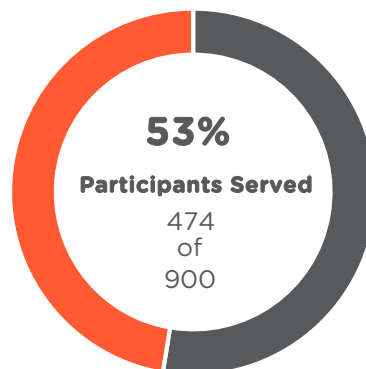
The program serves at risk children with strong and enduring, supportive one-on-one or group mentoring relationships with volunteers that positively influence youth development. The program encompasses community and school based mentoring, and the school to work program.

HOW MUCH?

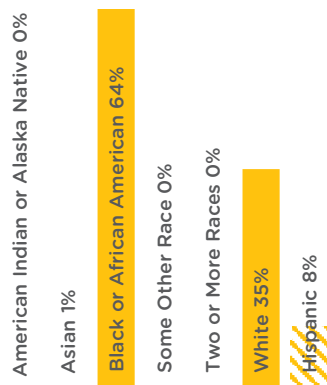
Utilization



Reach



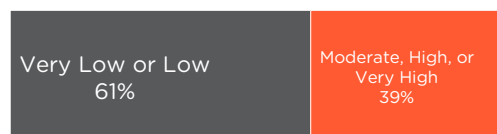
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☒ Minor findings ☐ Significant findings ☐

Program Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☒ Financial ☐

The program demonstrated exceptional timeliness and accuracy on their reimbursements. The program scored a 100% for compliance and accuracy on their participant file review.

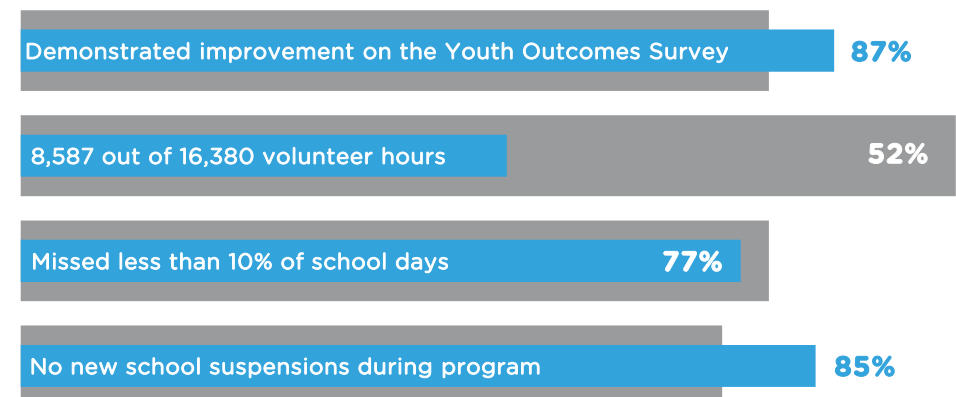
The program did not meet their participants served as they continued to experience lingering pandemic impacts, including reduced volunteer recruitment and engagement for both community and school-based programming. To address these challenges, the program shifted to incorporate group-based mentoring along with their traditional one on one mentoring to increase participants served. The outcome results related to volunteer hours also reflect their challenges with volunteer recruitment.

BETTER OFF?

Outcomes

2 of 4 key outcomes were met.

■ Target ■ Actual



Family Center on Deafness

Family Center on Deafness, Inc. | FY24 | Program Monitoring Report

BACKGROUND

Programming Type: Youth Development/Mentoring

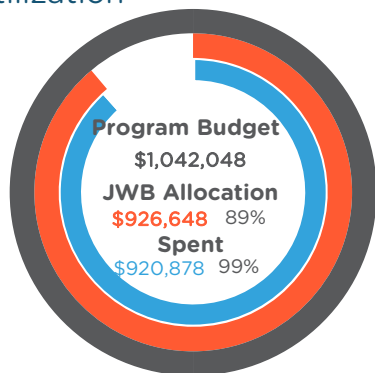
Service Area(s)

North County ☒ Mid County ☒ South County ☒

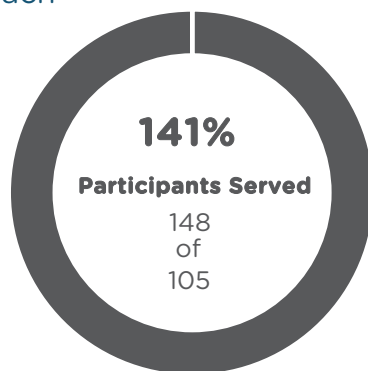
Family Center on Deafness (FCD) provides extensive services and support countywide for Pinellas County individuals and families who are deaf or hard of hearing (D/HH). Services include parent and infant activities, after-school programming, teen enrichment, and family support services.

HOW MUCH?

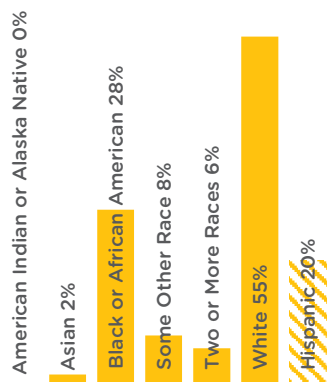
Utilization



Reach



Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Technical Assistance

Administrative ☒ Programmatic ☒ Financial ☐

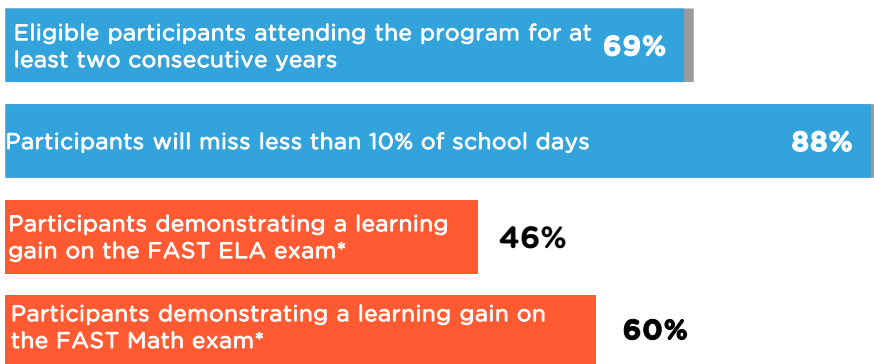
At the end of FY24, the program's facility sustained severe water damage, rendering the building uninhabitable. Despite this challenge, the program successfully relocated with minimal disruption to services. Following extensive technical assistance focused on data quality, program structure, and outcome alignment, the program was reclassified under the School Success category. Program reach has consistently exceeded targets, prompting an increase in the FY25 goal. The annual participation target was not met and will undergo further analysis. FCD narrowly missed the remaining performance measures. Notably, parents report that their children and youth enjoy attending the program and value the support they receive.

BETTER OFF?

Outcomes

0 of 2 key outcomes were **met***.

■ Target ■ Actual ■ Baseline Measure



*The Florida Assessment of Student Thinking (FAST) was a baseline measure this year while sufficient data is collected in order to establish a target. Baseline measures are excluded from the key outcomes met count and do not have targets.

BACKGROUND

Programming Type: Youth Development/Mentoring

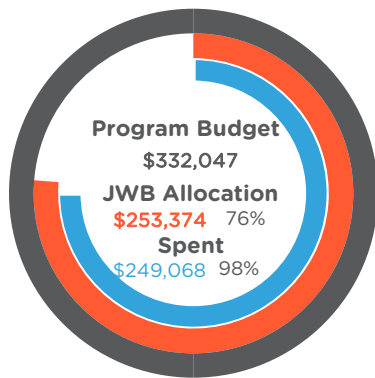
Service Area(s)

North County ☒ Mid County ☒ South County ☒

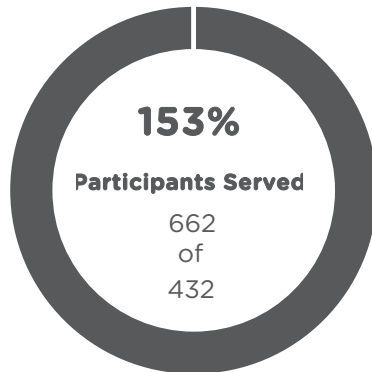
Girl Scouts of West Central Florida (GSWCF) offers gender-specific programs for girls, using the national Girl Scouts model. The program focuses on STEM, life, and entrepreneurship skills while helping girls discover their strengths.

HOW MUCH?

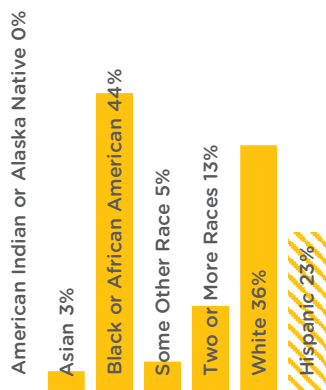
Utilization



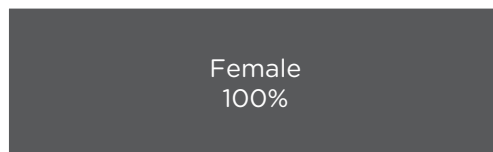
Reach



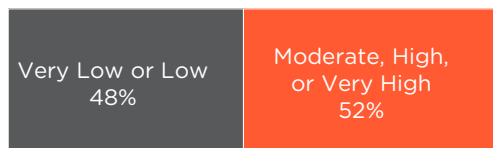
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☒ Financial ☐

In FY24, the program improved its hiring and onboarding practices, resulting in a fully staffed team. Staff interviews revealed that employees feel well-supported, and changes in leadership have positively impacted program implementation. The program focused on increasing enrollment successfully restoring numbers to pre-COVID levels and surpassing the target. This was achieved by the addition of new sites. Technical assistance focused on data entry and methodology changes. Two performance measures were not met due to data not being submitted on-time. Due to program exceeding reach, JWB will monitor dosage in accordance with program methodology.

BETTER OFF?

Outcomes

0 of 3 key outcomes were met. *

■ Target ■ Actual ■ Baseline Measure

Participants who missed no more than 10% of school days **79%**

Youth who complete the program are resourceful problem solvers **0%**

Youth who complete the program develop a strong sense of self **0%**

Participants who achieved a learning gain on the FAST Math exam* **60%**

Participants who achieved a learning gain on the FAST ELA exam* **60%**

*The Florida Assessment of Student Thinking (FAST) was a baseline measure this year while sufficient data is collected in order to establish a target. Baseline measures are excluded from the key outcomes met count and do not have targets.

BACKGROUND

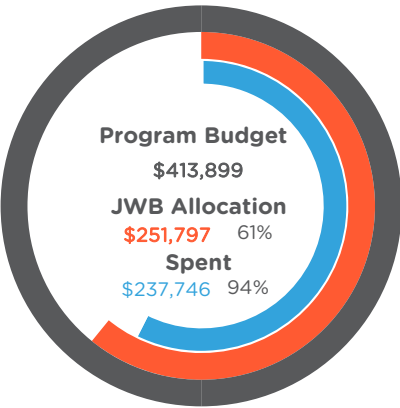
Programming Type: Youth Development/Mentoring
Service Area(s)

North County ☒ Mid County ☒ South County ☐

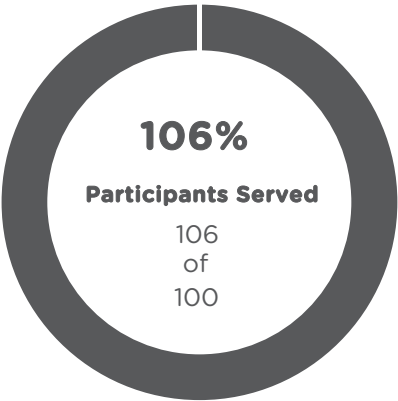
Precious Pearls and Alpha Institute provides life skills, workshops, academic supports and tutoring, college tours, and mentoring opportunities to youth ages 10-18 that promotes leadership development, academic success, and improved self-esteem.

HOW MUCH?

Utilization



Reach



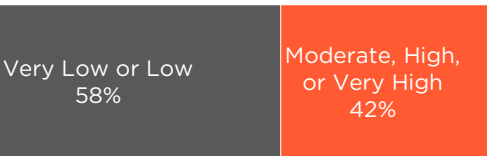
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☐ Minor findings ☐ Significant findings ☒

Technical Assistance

Administrative ☒ Programmatic ☐ Financial ☐

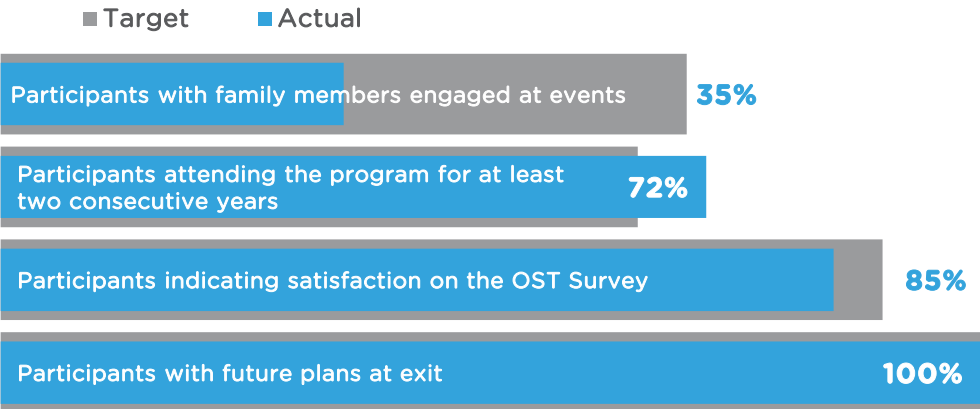
In FY24, the program demonstrated a 21% improvement in reach compared to FY22. This reflects notable progress in expanding access and participation. However, monitoring activities identified several areas requiring improvement: service delivery tracking, family engagement reporting, and personnel monitoring. Two examples are the Out of School Time (OST) survey revealed the inclusion of responses from ineligible participants, impacting data validity, and two staff background screenings expired. Agency leadership has addressed these issues.

Despite these challenges, the program met or exceeded two key outcome measures and maintained strong participant retention, with 72% of youth enrolled for two or more consecutive years—a testament to the program's sustained impact and engagement. Feedback from parents and youth about program services was positive specifically highlighting the college tours.

BETTER OFF?

Outcomes

2 of 4 key outcomes were met.



BACKGROUND

Programming Type: Youth Development/Mentoring

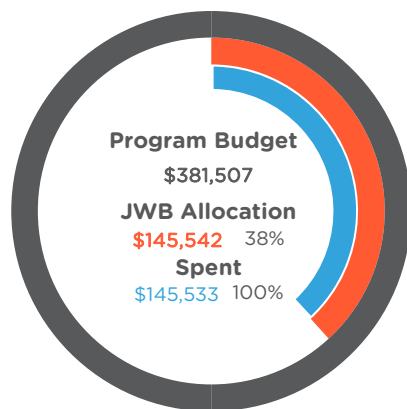
Service Area(s)

North County ☐ Mid County ☐ South County ☒

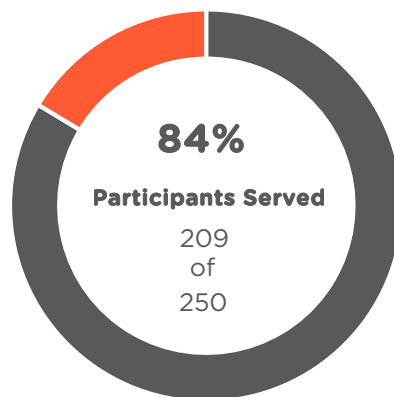
Youth Development Foundation (YDF) AKA Akademy provides opportunities for mentoring, academic support, tutoring, and social enrichment for youth ages 10-18 through various mediums that promote academic success, leadership skills, and increased resiliency.

HOW MUCH?

Utilization



Reach



Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Program Monitoring

No findings ☐ Minor findings ☒ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☒ Financial ☐

In FY24, the program utilized 100% of its allocated budget. JWB provided technical assistance to support data entry and volunteer training efforts. Program monitoring identified minor findings related to insurance documentation and board member training requirements. Interviews and observations confirmed the program's positive impact on youth and families.

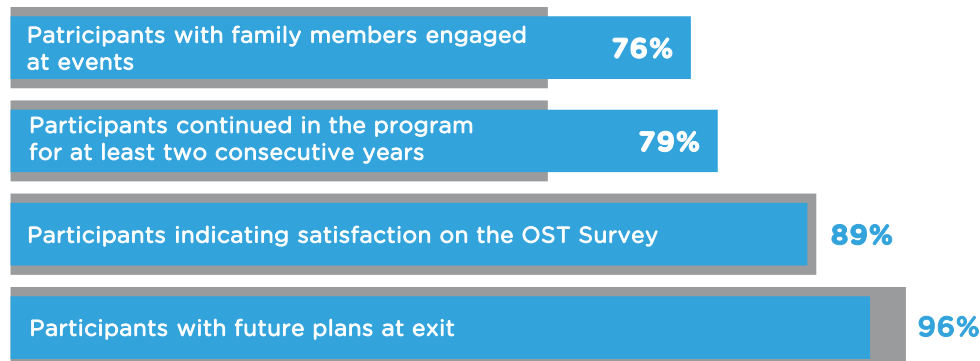
Although the program fell short of its targeted reach due to low enrollment at the start of the program year, the adjusted family engagement measure and target were exceeded. The program continues to demonstrate strong participant retention, with many youth remaining engaged for two or more years. The program narrowly missed the target for the percentage of participants who had documented future plans upon exiting the program.

BETTER OFF?

Outcomes

2 of 4 key outcomes were met.

■ Target ■ Actual



Youth Employment Program

Boley Centers, Inc. | FY24 | Program Monitoring Report

BACKGROUND

Programming Type: Youth Development / Mentoring

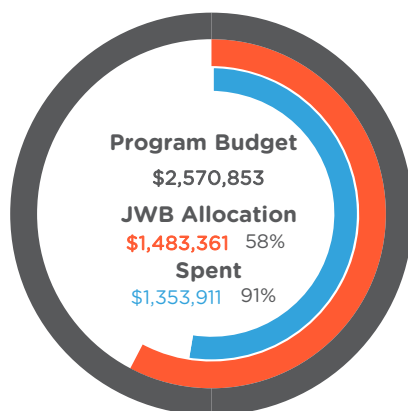
Service Area(s)

North County ☒ Mid County ☒ South County ☒

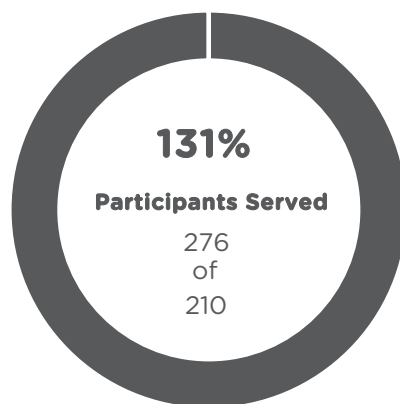
The Youth Employment Program provides vocational training, work experience opportunities, and family support services to low-income at-risk youth who are 15 years of age or older.

HOW MUCH?

Utilization



Reach



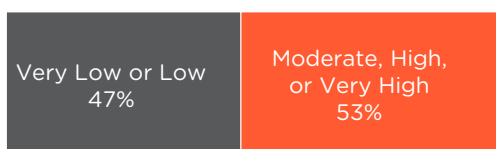
Race and Ethnicity



Sex



Child Opportunity Index (COI)



HOW WELL?

Most Recent Agency Financial Monitoring

No findings ☐ Minor findings ☐ Significant findings ☒

Program Monitoring

No findings ☒ Minor findings ☐ Significant findings ☐

Technical Assistance

Administrative ☐ Programmatic ☒ Financial ☐

The agency's external financial auditors noted that journal entries were required to complete the audit. In response, the Chief Financial Officer submitted a detailed corrective action plan to address the finding.

The program demonstrated significant effort to ensure accurate data submission and achievement of outcomes, particularly following a missed deadline in the previous year. JWB provided substantial technical assistance to support data cleanup efforts and reinforce key reporting deadlines. As a result, the program successfully met the end-of-year deadline and exceeded both its outcome targets, and the number of participants served. JWB is now working with the program to realign targets for both outcomes and participant service levels to reflect current performance

BETTER OFF?

Outcomes

6 of 6 key outcomes were met.

■ Target ■ Actual

