

Family Service Initiative Staff Contact List

For Family Service Initiative (FSI) technical questions contact the appropriate staff below.

JWB Staff	
Topic	Staff to Contact
FSI questions, FSI Manual or FSI Training	Jeanine Evoli, LCSW Director of FSI (727) 453-5623 jevoli@jwbpinellas.org Mon - Fri 8:00 to 5:00pm
FSI contracts, Memorandum of Agreements and Vendor Agreements	Glory Rosario Senior Program Consultant Phone: (727) 453-5647 grosario@jwbpinellas.org Mon - Fri 8:00 to 5:00pm
FSI purchase cards, checks, reconciliation, and Duke guarantees	Cindy Matson Procurement Card Administrator (727) 453 -5650 cmatson@jwbpinellas.org Mon - Fri 8:00 to 5:00pm
FSI Service Transactions/Authorizations and FSI Training Questions regarding a specific client, service, or fund request. Check to see if a participant has prior history with FSI (Only provide client # via email) JWB SharePoint and ServicePoint Access User set-up, modification, or termination	FSI Utilization Management Team UM@jwbPinellas.org
	Jennifer Manick, MA Utilization Management Specialist (727) 453-5602 jmanick@jwbpinellas.org Mon - Fri 8:00 - 5:00pm
	Karen Streitman, BA Utilization Management Specialist (727) 453-5628 kstreitman@jwbpinellas.org Mon - Fri 8:00 - 5:00pm
Password reset Locked out of the system or "forgot password" function is not working	JWB SharePoint & ServicePoint Administrator help@jwbpinellas.org Mon - Fri 8:00 to 5:00pm
FSI Data Report requests	Jomar Lopez, MPH Senior Strategic Researcher (727) 453-5661 jlopez@jwbpinellas.org Mon - Fri 8:00 to 5:00pm

FSI Core Partners	
Agency	Staff to Contact
Gulf Coast Jewish Family and Community Services (Gulf Coast JFCS)	Srdjan Obrenovic FSI Program Director (727) 325-7832 Srdjan.Obrenovic@gcjfcs.org Mon - Fri 8:00 to 5:00pm
Eleos Wellness	Courtney Covington, MS Children and Family Services Director (727) 362-4289 ccovington@eleoswellness.org Mon - Fri 9:00 to 5:00pm

If you have questions or concerns regarding access to services, please contact the service provider directly.